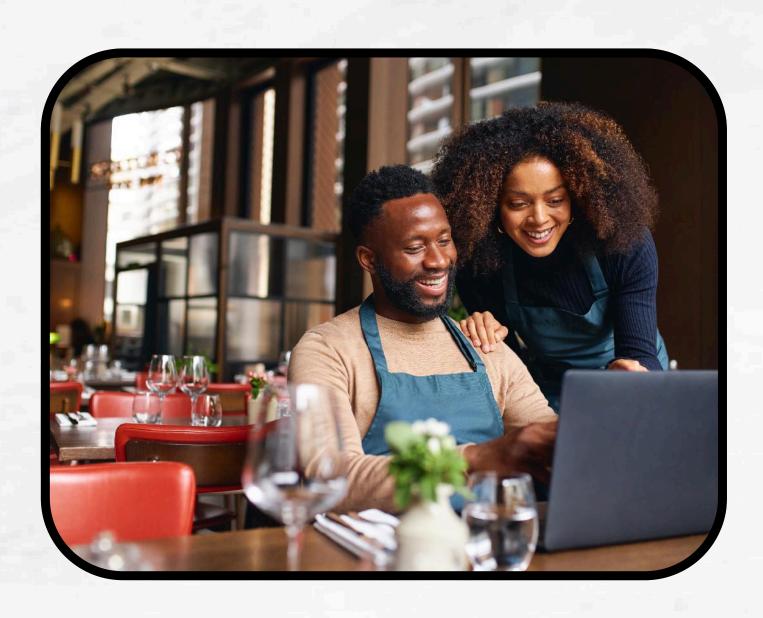


5 Essential Tips for Small Business Success





Build a Strong Digital Presence & Embrace E-Commerce



In today's economy, customers expect to find and purchase products or services online.

Small businesses should maintain a clean, mobile-friendly website and offer online purchasing whenever possible — including digital gift cards, online ordering, booking, subscriptions, or delivery options.

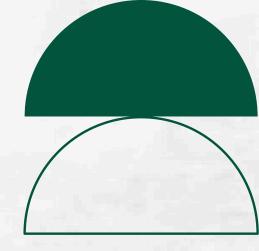
E-commerce expands a business's reach far beyond local foot traffic and helps generate sales 24/7.

Running social media marketing campaigns also plays a major role in digital success, helping businesses reach new audiences, increase brand visibility, and drive more traffic to their website or online store. High-quality social content and paid ads can turn viewers into customers and keep a business top-of-mind.









Understand Your Customers & Deliver Exceptional Experience

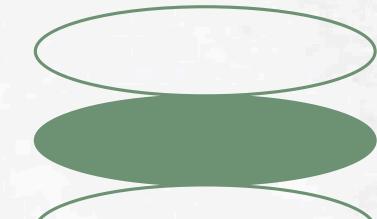
Successful businesses consistently invest in customer experience.

This includes fast response times, clear communication, smooth online and in-person interactions, and proactive follow-up.

Encouraging reviews, gathering feedback, and personalizing service all help retain and grow a loyal customer base — a key driver of long-term success.











Manage Finances With Precision and Regular Tracking



Strong financial habits are crucial.

Small businesses should maintain weekly cash-flow reviews, track expenses in real time, and use accounting tools to monitor performance.

Accurate financial insights prevent surprises, help businesses price correctly, and empower owners to make informed decisions quickly.









Leverage Technology and Automation to Work Smarter

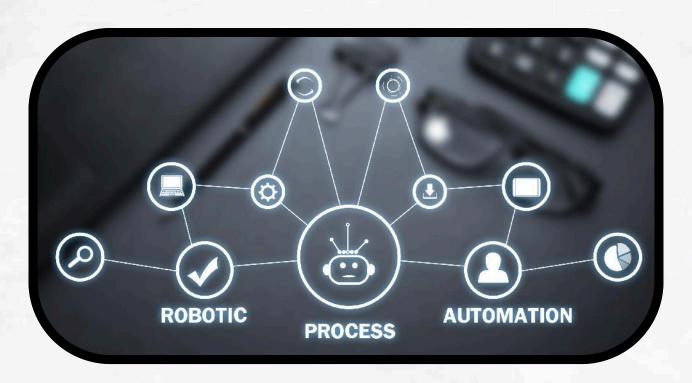


Modern small businesses use tools — not just people — to stay productive.

This includes digital inventory systems, CRM platforms, online scheduling tools, automated email marketing, and Al-powered analytics.

Technology improves efficiency, reduces errors, and frees up time so business owners can focus on growth, not just day-to-day operations.

Digital marketing tools, especially social media ad platforms, allow small businesses to target the right customers at the right time. Strategic campaigns can showcase new products, highlight promotions, retarget past visitors, and boost overall sales—often at a very low cost compared to traditional advertising.







Stay Adaptable, Innovative, and Open to New Opportunities

The most successful small businesses continuously evolve.

They test new ideas in small, low-risk ways: limited-time products, seasonal offerings, collaborations, pop-ups, or updated marketing strategies.

Adaptability allows businesses to keep up with customer trends, technology shifts, and changing economic conditions, ensuring they stay competitive and resilient.







Thinking about starting a business or interested in learning about regional business resources?

Reach out to our team to learn how to start a business in Turlock!

Learn About:

- How to start a business in Turlock
- Turlock Partnership Incentive Program (\$3,500 Business Grant Program)
- No-cost predevelopment meetings
- Site Selection assistance
- No-cost business workshops
- Turlock Security Enhancement Pilot Program (Fusus Camera Software)
- No-cost business consulting available through the Valley Sierra Small Business Development Center (SBDC)
- Workforce Training Resources (Stanislaus Workforce Development, VOLT Institute)
- Connections to the Turlock Chamber of Commerce
- Connections to the Stanislaus Latino Chamber of Commerce
- And more!

No-cost Business Consulting Topics Include:

- Business Plan
- Business Start-up Assistance
- Accounting
- E-Commerce
- Marketing
- Digital Marketing
- SEO Search Engine Optimization
- Social Media Marketing
- Funding and Capital Assistance
- Human Resources
- Labor Laws
- And more!

*No-cost business consulting is offered through the Valley Sierra Small Business Development Center (SBDC)

For More Info:

Anthony Sims
Economic Development Director &
Communications Officer
(209) 668-6031
ASims@turlock.ca.us