

HOUSING & SHELTER & FOOD RESOURCES

Topics Include: [Credit](#), [Food & Clothing](#), [Foreclosure](#), [Housing-Repair/Programs/Information](#), [Housing-Renters](#), [Legal](#), [Referral](#), [Shelter & Homeless](#), and [Utilities](#).

Credit Agencies & Information

AnnualCreditReport.com

www.AnnualCreditReport.com

1(877) 322-8228 or Hearing impaired -access TDD service by calling 7-1-1 and referring the Relay Operator to 1(800) 821-7232
AnnualCreditReport.com processes requests for free credit file disclosures (commonly called credit reports). Under the Fair and Accurate Credit Transactions Act (FACT Act) consumers can request and obtain a free credit report once every 12 months from each of the three nationwide consumer credit reporting companies. Request your Credit Report by Phone: Call 1(877) 322-8228.

ClearPoint Credit Counseling Solutions

<http://www.clearpointcreditcounselingsolutions.org/> (website available in English and Spanish)

1024 West Robinhood Dr., Suite 2, Stockton, CA 95207, Contact: Lucy Living, Certified Credit Counselor (209) 475-1507

Services offered include debt and credit counseling, implementation of Debt Management Plans (DMPs), pre- and post-homebuying counseling, and mortgage default and foreclosure counseling. Services are offered in-person, by phone, and on the Internet.

CreditSmart Consumer Online Training (Freddie Mac)

Freddie Mac website at http://www.freddiemac.com/creditsmart/consumer_training.html

Free CreditSmart online training course. This interactive course will teach you how to achieve your financial and homeownership goals.

Equifax (Credit Reporting Agency)

<http://www.equifax.com/> Order credit report by phone: 1(800) 685-1111 or access your credit information online at Equifax.com

To place a fraud alert on your credit report call 1(888) 766-0008 or <https://www.alerts.equifax.com/>

Experian (Credit Reporting Agency)

www.experian.com

To order your credit report and credit score call 1(888) 397-3742 or go to the website. To report fraud, identity theft call 1(888) 397-3742.

TransUnion (Credit Reporting Agency)

<http://www.transunion.com/>

Fraud Victim Assistance: 1(800) 680-7289, or write: P.O. Box 6790, Fullerton, CA 92634. <https://fraud.transunion.com>

For a credit report by phone for mail delivery call: 1(877) 322-8228, <https://www.annualcreditreport.com>

If you have a copy of your TransUnion Credit Report and have questions, or want to dispute an item call (800) 916-8800.

Financial Information & Assistance

Applying for Welfare

<http://ca.welfareinfo.org/>

The welfare system was set up with intent of providing benefits to impoverished Americans. In order to take advantage of these programs you must meet the resource and income limitations.

Food Stamps: US Department of Agriculture Food and Nutrition Service <http://www.fns.usda.gov/>

HUD Homes: <http://www.hudhomestore.com/Home/Index.aspx>

Medicaid: <http://www.medicaid.gov/index.html>

Supplemental Security Income (SSI): <http://www.ssa.gov/ssi/> Supplemental Security Income (SSI) is a Federal income supplement program funded by general tax revenues (not Social Security taxes). It is designed to help aged, blind, and disabled people, who have little or no income and it provides cash to meet basic needs for food, clothing, and shelter.

Temporary Assistance to Needy Families (TANF) called CalWorks for CA. <http://www.benefits.gov/benefits/benefit-details/1229> or <http://www.cdss.ca.gov/cdssweb/PG141.htm> If a family has little or no cash and needs housing, food, utilities, clothing or medical care, it may be eligible to receive immediate short-term help. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food and other necessary expenses.

Women, Infants & Children (WIC): <http://www.fns.usda.gov/wic/> The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. WIC State Agency- CA 1-888-942-9675.

Benefits.gov

<http://www.benefits.gov/> (website available in English and Spanish)

It is a free confidential tool that helps individual citizen's find government benefits they may be eligible to receive.

Topic: Financial Information & Assistance (Continued)

Community Services Agency-Turlock

<http://www.stanworks.com/> 101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. Have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Other Location: Modesto: 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

Employment Development Department (EDD)

<http://www.edd.ca.gov/>

Employment services include: Veteran services, Migrant Seasonal Farm worker Outreach Services, Automated/Internet job information and assistance, On Line Resume Service and Assistance, Job Search assistance, Employer Assisted Recruitment Service, Conference Room Availability for Interviewing and Training.

Paid Family Leave Program -Disability compensation to cover individuals who take time off of work to care for a seriously ill child, spouse, parent, or registered domestic partner, or to bond with a new child. Call EDD at 1(877) 238-4373 (multiple languages) for information or http://www.edd.ca.gov/Disability/Paid_Family_Leave.htm

State Disability Insurance (SDI) provides temporary benefit payments to workers for non-work related disabilities 1(800) 480-3287.

Unemployment insurance program is paid for by your employer. It provides you with an income when you are out of work through no fault of your own. 1(800) 300-5616 (multiple languages).

Local locations: Turlock-125 North Broadway, Turlock, CA 95380, (209) 669-2950

Modesto-629-12th Street, Modesto CA, (209) 576-6118

Need Help Paying Bills.com

<http://www.needhelp-payingbills.com/index.html>

Find information on assistance programs, charity organizations, and other resources that will provide you with help paying your bills, mortgage and debt, show you how to save money, as well as provide some tips and ways to pay bills when money is tight. They offer a Food Pantries listing for Stanislaus County and Modesto.

Food & Clothing



American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)

1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery.

Catholic Charities CalFresh and SNAP-ED Programs

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083

CalFresh, (formerly Food Stamps) is the nation's best defense against hunger and food insecurity. We provide education, assist with the application process and case management to maintain benefits.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish) 1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Commodity Supplemental Food Program (CSFP)

California Department of Education- Nutrition Services Division

<http://www.cde.ca.gov/ls/nu/fd/csfp.asp> (916) 445-4850, Fax (916) 327-4004

They are a federally funded program that provides nutritious food supplements for low-income pregnant, postpartum, and breast feeding women, their infants and children up to age six, and the elderly. The CSFP is operated locally by The Modesto Love Center. Modesto Love Center Ministries: 617 Winmoore Way, Suite F, Modesto, CA 95358, (209) 524-5488 (Spanish & Arabic speakers). Call for information and how to apply. Can not be on WIC. Income limits apply.

Modesto Gospel Mission

www.homelessmission.org 1400 Yosemite Blvd., Modesto, CA 95354, (209) 529-8259

They offer a variety of services and classes including the following. Contact them for more information and for availability of services.

Food- breakfast and dinner prepared daily

Shelter- Men, women, mothers with children, fathers with children

Clothing- clothing and small household items weekdays except for Wednesdays at the Community Distribution Center

Free Medical Clinic- Tues. and Thurs at 6:00 p.m.

Twelve Steps- A spiritual journey-weekly support group for addictive behavior

Chapel service 7:00- 8:00 p.m. nightly

Need Help Paying Bills.com

<http://www.needhelp-payingbills.com/index.html>

Find information on assistance programs, charity organizations, and other resources that will provide you with help paying your bills, mortgage and debt, show you how to save money. They offer a [Food Pantries listing for Stanislaus County and Modesto](#).

Stanislaus County -Website Link to Emergency Shelter & Food List

Emergency Shelter List at <http://www.stancounty.com/living-and-working/emergency-shelter.shtm>

[Food Assistance List](#) at <http://www.stancounty.com/living-and-working/food-assistance.shtm>

Senior Meals List-Aging and Veterans Services (209) 558-8698, <http://www.agingservices.info/htc-senior-meals.shtm>

The Salvation Army

www.salvationarmyturlock.org 893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367. Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; [Emergency food pantry](#), utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

[Emergency Food Assistance-Crisis oriented assistance](#)

Emergency Utilities Assistance-Crisis oriented assistance

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

United Samaritans Foundation (USF)

www.unitedsamaritans.org E-mail: unitedsamaritan@sbcglobal.net

220 South Broadway, Turlock, CA 95380, (209) 668-4853, Fax (209) 668-4854 Office Hours: 8:00 a.m. to 4:30 p.m. Mon. - Fri.

[Mobile Lunch Program](#) provides lunches at 11 locations in Turlock. Anyone who comes to the truck can get a lunch at no cost. Also provides lunches in Hughson, Empire, Waterford, Hickman, Denair, Ceres, Keyes and Modesto. See web site for truck schedules or contact office.

[Emergency Food boxes](#) are distributed the last Tuesday and Friday of each month from the Turlock Site and on the Fourth Monday and Thursday at the Hughson Site (2413 3rd Street, Hughson) Hours of distribution are 9am to 12 noon. Clients must provide proof of address, Id (Social Security Card, Picture Id or Medical Card) for each member of the family and proof of income for anyone 18 years or older.

Clients are eligible to receive a box every other month. [Clothes Closet Program](#) is open for those in need of clothes Monday thru Friday 8:00 a.m. to 4:00 p.m. Clients are able to use the clothes closet once a month. Clients must provide proof of address, Id for each member of the family and proof of income for anyone 18 years or older. [Our Homeless Support Services](#) for those who are homeless provides a place for the homeless to take a shower and do their laundry at our Turlock Site. Hours for showers and laundry are 8 am to 12 noon. Clients are required to complete an application. The homeless may sign up to receive their mail at our address and have use of a phone.

Foreclosure Information

Foreclosure Internet Resources

-American Bar Assoc. www.findlegalhelp.org or <http://www.abanet.org/legalservices/findlegalhelp/> foreclosure resources links

-CA.gov www.yourhome.ca.gov (English/Spanish) Information purchasing/owning/help with mortgage

-Clear Point Credit Counseling Solutions <http://www.clearpointcreditcounselingsolutions.org/> (English/Spanish)

-Department of Real Estate-Loan modification/foreclosure prevention link: <http://www.dre.ca.gov/Consumers/LoanModPrevention.html>

-Federal Deposit Insurance Corp www.fdic.gov/consumers/loans/prevention Foreclosure prevention

-Federal Reserve Board <http://www.federalreserve.gov/> information includes avoiding foreclosure

-Freddie Mac http://www.freddiemac.com/corporate/buyown/english/avoiding_foreclosure/ buying & owning a home info. and calculators.

-Homeownership Preservation Foundation <http://www.995hope.org/> (many languages) help homeowners avoid foreclosure

Hope Hotline (888) 995-HOPE

<http://www.995hope.org/> 1(888) 995-HOPE(4673) available 24 hours in 170 languages

If you are struggling with your mortgage, we can help. If you [need mortgage assistance or have questions on how to stop foreclosure on your home](#), we may be able to help you get back on your financial feet and, hopefully, avoid foreclosure. We are the Homeownership Preservation Foundation, the people behind the national Homeowner's HOPE Hotline at 1(888) 995-HOPE.

Housing and Urban Development (HUD) -Foreclosure Information

They have [information and links to help you avoiding foreclosure](#). <http://www.hud.gov/foreclosure/index.cfm>

Find a HUD approved housing counselor on the website or call HUD's interactive voice response system at (800) 569-4287.

<http://www.hud.gov/offices/hsg/sfh/hcc/hccprof14.cfm>

Predatory lending information <http://www.hud.gov/local/ca/homeownership/predatorylending.cfm>



Housing-Repair/Programs/Information

Check with your local city to see if they have a rehabilitation program.

CA Department of Fair Employment and Housing (DFEH)

Toll Free: (800) 884-1684, For persons with a hearing impairment, use the Videophone at (916) 226-5285 or TDD at (800) 700-2320
The DFEH's statutory mandate is to protect the people of California from employment, housing and public accommodations discrimination and hate violence. The Department has jurisdiction over both private and public entities operating within the State of California, including corporate entities, private sector contracts granted by the State of California, and all State departments and local governments. The DFEH receives and investigates discrimination complaints in its six offices throughout the California.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish) 1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210
They are a non-profit vocational training school offering supportive services, job placement, and job training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

City of Ceres

<http://www.ci.ceres.ca.us/> 2720 Second Street, Ceres, CA 95307, (209) 538-5755
The City of Ceres' offers a First Time Home Buyers Program (FTHB) down payment loan to purchase a home and offers funding for housing rehabilitation and emergency repairs to income eligible households. For more information and funding availability visit our website or call.

Central Valley Association of Realtors (CVAR)

<http://www.cvar.org/> 16980 South Harlan Road, Lathrop, CA 95330-8738, (209) 858-1700
Finding the right home to fit your particular needs and wants is no easy task. A REALTOR® can be your partner throughout the process.

Central Valley Coalition for Affordable Housing

www.centralvalleycoalition.com 3351 M Street, Suite 100, Merced, CA 95348, (209) 388-0782
Non-Profit Housing Developer with experience building low/moderate-income and affordable housing apartment complexes throughout the State of California. The Coalition has also worked to clean up blight by purchasing and rebuilding or rehabilitating substandard units and renting or selling them, through rent to own programs, to qualified low-income families. The Coalition offers workshops in the following areas: Budget, Credit, Fair Housing, Homeownership (Pre and Post mortgage counseling), Housekeeping, and Tenant Landlord Rights and Responsibilities, as well as other programs. Workshops are free and open to the public. Please call the office for specific dates and times.

City of Merced-Housing Program

www.cityofmerced.org 678 West 18th Street, Merced, CA 95340, (209) 385-6863, Fax (209) 385-6810
First Time Home Buyer Program- Loan to assist low-income families with down payment and closing cost in the purchase of first home. Requirements: household income cannot exceed 80% of Merced County Median income.
Rehabilitation Loan Program- Provides low interest loans to low-income families to rehabilitate their home. Requirements: Household income cannot exceed 80% of Merced County median income.

City of Newman

www.cityofnewman.com 938 Fresno Street, P.O. Box 787, Newman, CA 95360, (209) 862-3725
Call to find out if they have funding available for First Time Home Buyers or Rehabilitation Loans.

City of Oakdale

455 South 5th Ave., Oakdale, CA 95361, (209) 845-3625
The city of Oakdale offers low-interest loans of up to \$50,000 for down payment assistance to qualified first-time homebuyers. For more information please contact Lourdes Barragan (209) 845-3625.

City of Patterson -Planning Division

www.ci.patterson.ca.us Contact: Teresa Rodriguez (209) 895-8026
First Time Homebuyers Program: The City is offering loans to assist income eligible homebuyers who purchase their home within Patterson city limits. Approval is subject to meeting income requirements. Minor Home Rehab Program: The City offers residents with either grants or loans to make necessary health and safety modifications to their homes to income eligible homeowners.

City of Riverbank

www.riverbank.org 6707 Third Street, Riverbank, CA 95367, (209) 863-7126
Contact the City of Riverbank for more information and funding availability regarding the following programs.
Housing Rehabilitation Program to assist families and individuals with home repairs and rehabilitation. The purpose of the program is to eliminate hazardous conditions in the home, correct code deficiencies, and extend the useful life of the building.
Home Buyers Assistance Program for qualified low-income families to buy their own home in Riverbank. Up to \$70,000 at 3% simple interest, 30 years deferred payment loan (DPL) to cover down payment assistance and closing cost.



City of Turlock-Housing Rehabilitation Program

<http://www.cityofturlock.org/> E-mail: hps@turlock.ca.us

Housing Program Services Division, City Hall-156 South Broadway, Suite 250, Turlock, CA 95380, (209) 668-5610, TDD 1(800) 735-2929
Low interest rate loans are available to home-owners (under low or moderate income levels) and to property owners (with tenants under low or moderate income levels) within Turlock's city limits. Eligible home improvements include: roofing, electrical, plumbing, flooring, bathroom and kitchen remodeling.



City of Turlock-First Time Home Buyers Program

<http://www.cityofturlock.org/> E-mail: hps@turlock.ca.us

Housing Program Services Division, City Hall- 156 South Broadway, Suite 250, Turlock, CA 95380 (209) 668-5610, TDD 1(800) 735-2929
Low interest rate loan is available toward the purchase of a home within the designated areas of Turlock. You need to meet the low to moderate income requirements (based on your family size), have \$3,000 or more to put down on the home, and have acceptable credit.

Contractors State License Board (CSLB)

www.cslb.ca.gov or www.CheckTheLicenseFirst.com

9821 Business Park Drive, Sacramento, CA 95827 (P.O. Box 26000, Sacramento, CA 95826), (800) 321-CSLB (2752)

CSLB protects consumers before and after they hire building contractors. Before hiring a contractor, either call CSLB or check the online "[Instant License Check](#)" feature to be sure the person you are considering is state-licensed in the appropriate trade classification and that the license is in good standing. Any construction project valued at \$500 or more in combined material and labor costs requires the use of a state-licensed contractor. Free publications through the websites and toll-free automated telephone system at (800) 321-CSLB (2752).

CreditSmart Consumer Online Training (Freddie Mac)

Freddie Mac website at http://www.freddiemac.com/creditsmart/consumer_training.html

Free [CreditSmart online training course](#). This interactive course will teach you how to achieve your financial and homeownership goals.

Department of Real Estate (DRE) California

<http://www.dre.ca.gov/> (website available in over 50 languages including Spanish, Arabic, and Portuguese)

DRE call center 1(877) DRE-4LIC (English), 1(877) DRE-4321 (Spanish)

Look online to inquire about the status of a salesperson's, broker's or corporation's California real estate license. Consumers can learn about buying a home, borrower information, filing a complaint, financial literacy, and consumer guides (Eng./Span./Chinese).

Habitat for Humanity

www.stanislauhahabitat.org 630 Kearney Ave., Modesto CA 95350, (209) 575-4585, Fax (209) 575-0755

Habitat for Humanity is a faith based nonprofit organization that works in partnership with low-income families to build decent affordable homes. Selection is based on the following: need for adequate housing; ability to pay; and willingness to partner with Habitat.

Housing Authority of the County of Stanislaus

www.stancoha.org 1701 Robertson Road, Modesto, CA 95351, Mailing: P.O. Box 581918, Modesto, CA 95358, (209) 557-2000

The Housing Authority provides a variety of housing programs to assist low-income families. Eligibility is based on household income.

Programs include: Section 8 rental assistance program, Conventional Low Rent program, Farm labor program, Migrant Farm labor program, and Conant Place Senior Community.

Housing Discrimination Complaints-HUD

<http://www.hud.gov/complaints/housediscrim.cfm> 1(800) 669-9777, TTY 1(800) 927-9275

Housing discrimination based on your race, color, national origin, religion, sex, family status, or disability is illegal by federal law. If you have been trying to buy or rent a home or apartment and you believe your rights have been violated, you can file a fair housing complaint.

HUD Homes

Website to search for a HUD home to purchase: <http://www.hudhomestore.com/Home/Index.aspx>

A "HUD Home" is when someone with a HUD insured mortgage can't meet the payments, the lender forecloses on the home; HUD pays the lender what is owed; and HUD takes ownership of the home. Then they sell it at market value as quickly as possible. Anyone can purchase a HUD home. The homes are sold "as-is". The website provides information on how to purchase a HUD home and links to listings.

Merced County -Planning and Community Development

2222 M Street, Merced, CA 95340, (209) 385-7686

The County of Merced offers a [First Time Homebuyers Assistance Program](#) (up to \$90,000 zero-interest loan) and a [Home Rehabilitation Program](#) (up to \$70,000 for rehabilitation and up to \$100,000 for reconstruction). These loans are deferred for 30 years. The homes need to be located within unincorporated limits of the County of Merced, income limits apply, and other qualifications apply.

Modesto -Recreation and Neighborhood Services Division -City of Modesto

1010 Tenth Street, Suite 4300, Modesto CA 95354, (209) 577-5344, TDD (209) 526-9211

The City of Modesto offers the following programs:

-[Homebuyer Assistance Program \(HAP\)](#): This program assists low and moderate-income families with purchasing a home in Modesto.

-[Housing Maintenance \(Rehabilitation\) Program \(HMP\)](#): Provides a low interest rehabilitation loans for target area property owners.

-[Emergency Home Repair Program/Disabled Access Assistance Program \(EHRP/DAAP\)](#): This is a low interest loan to correct emergency health and safety hazards and provide disabled access assistance improvements for the disabled.

-[Property Enhancement Program \(PEP\)](#): This program provides financial assistance, in the form of rebates, to enable property owners to improve the exterior appearance of their properties.

Topic: Housing-Repair/Programs/Information (Continued)

Mobile Homes-Housing and Community Development (HCD)

1800 Third Street, Sacramento, CA 95811-6942, General 1(916) 445-4782

Registration and Titling 1(916) 323-9224 or toll free 1(800) 952-8356 <http://www.hcd.ca.gov/codes/rt/>

The Registration and Titling Program provides registration and title documents for new or resold manufactured homes, commercial modular (s), floating homes and truck campers.

Mobile home Ombudsman (Complaints) (phone Hours 9-11:30 a.m. and 1:30-4:00 p.m.) 1(916) 323-9801 or toll free 1(800) 952-5275

<http://www.hcd.ca.gov/codes/ol/ombpg-menu.html> The Mobile home Ombudsman receives and processes complaints from the public and from public officials related to living in manufactured homes and mobile homes.

Mobile Home Building Permits and Inspections: Northern Area Office 9342 Tech Center Dr. #550, Sacramento, CA 95826, 1(916) 255-2501

National Flood Insurance Program (NFIP)

<http://www.floodsmart.gov> 1(888) 379-9531 toll free or NFIP Help Center at 1(800) 427-4661 for assistance

Since standard homeowners insurance doesn't cover flooding, it's important to have protection from the floods associated with hurricanes, tropical storms, heavy rains and other conditions that impact the U.S. The NFIP offers flood insurance to homeowners, renters, and business owners if their community participates in the NFIP.

Project Sentinel and Stanislaus County Mediation Center

<http://www.housing.org> 1409 H Street, Modesto, CA 95354, (209) 236-1577

Project Sentinel is a government-supported fair housing agency dedicated to promoting and developing fairness and equality of opportunity for all people. The program covers Turlock, Modesto, and Stanislaus County residents. They can mediate Landlord/Tenant disputes with the owner or manager, inform the owner or manager of the law, refer you to a state or federal enforcement agency or to a fair housing attorney for legal assistance and are a HUD approved mortgage counseling agency. There is no charge for these services.

Real Estate Resources and Information

Zillow.com <http://www.zillow.com/> Zillow is a home and real estate marketplace dedicated to helping homeowners, home buyers, sellers, renters, real estate agents, mortgage professionals, real estate and mortgages.

Trulia.com <http://www.trulia.com/> Want to know what it's really like to live in a neighborhood. We connect you with people who live nearby, slice and dice local data into useful bits, and work to find you the newest listings and best deals in your market.

Self-Help Enterprises

www.selfhelpenterprises.org E-mail: info@selfhelpenterprises.org

Main Office: 8445 West Elwin Court (P.O. Box 6520, Visalia, CA 93290 (559) 651-1000 Open Mon.-Fri., 8:00 a.m. -5:00 p.m.

Their mission is to improve the living conditions of low-income residents in the San Joaquin Valley. The organization works toward its goals by providing services in different areas such as: New Homes, Housing Rehabilitation, Multifamily Housing development, Community Development, and Homebuyer assistance. Services are available to eligible low-income residents and communities at no charge.

Stanislaus County Affordable Housing Corp. (STANCO)

<http://stancoahc.com/> E-mail: stancoahc@sbcglobal.com

1207 13th Street, Modesto, CA 95354, (209) 574-1155, Fax (209) 574-0586, Hours: Monday -Friday 8:00 a.m. to 5:00 p.m. closed 12-1

They are a private non-profit housing and community development organization that facilitates affordable housing benefitting Stanislaus County's very low, low and moderate-income citizens.

-Transitional Housing contracted with Behavioral Health and Recovery Services (BHRS) to provide supportive services for homeless families and individuals with special needs.

Stanislaus County Planning and Community Development

1010 10th Street, Suite 3400, Modesto, CA (209) 525-6330

Down Payment Assistance Program: Provide down payment assistance to first time home buyers. For information visit

www.stancoahc.com/planning/cdbg/nsp/inex.shtm or call (209) 525-6330.

Housing Rehabilitation Program: Assist low-income home owners address health and safety repairs in their home. For more information visit www.stancoahc.org/home_repair_program.htm or call (209) 557-2000.

All programs have income limit requirements and are restricted to Stanislaus County unincorporated areas.

Turlock Family Resource Center (Aspiranet)

352 East Olive Ave., Turlock, CA 95380, (209) 668-6118

The Center provides a variety of services to families in the Turlock community including but not limited to: case management services, parenting classes, classes for pregnant women, assistance with housing, daycare, and other resource searches, etc. Most programs have requirements for participation. There is no cost for services provided to families with at least one child ages 0 to 5 years. Resource and referral information is available to the entire community.

Underground Service Alert (USA-North)

1(800) 642-2444. Most utility companies belong to a locating service called Underground Service Alert (USA). By calling USA, the utility companies will be notified that you are planning to dig and will come out, free of charge, to mark the location of their utility lines.

Housing-Renters & Landlord Rights



Apartments- Avena Bella Apartments

www.avenabella.com 500 W. Linwood, Turlock, CA, (209) 496-9961, Fax (209) 496-9971
Affordable housing offering two and three bedroom luxury apartments. Income restricted non-smoking community.

Apartments- Crane Terrace Apartments

1318 East Canal Drive, Turlock, CA 95380, Community Manager at (209) 669-4747
Senior Community designed for those 62 and over. Affordable housing featuring large 1 and 2 bedroom apartment homes. Each unit comes with a stove, refrigerator, pantry, walk in closets, and spacious bathrooms. Units are handicap accessible. Income and Lease Restrictions apply. Equal Housing Opportunity.

Community Housing and Shelter Services (CHSS)

936 McHenry Ave., Room #131, Modesto CA 95350 Shelter and Housing Counseling (209) 527-0444, Rental Assistance (209) 527-0415
Hours Mon.-Thurs. 9:00 a.m. to 4:00 p.m. (closed 12:30 p.m. to 1p.m.)
CHSS provides [Housing Counseling](#) to assist households with search for permanent housing, [Rental Assistance](#) to avoid eviction or move-in rent, [deposit assistance](#) for eligible households. Permanent Supportive Housing and short-term Emergency Shelter is provided to eligible families with children, seniors and the disabled.

Department of Consumer Affairs (DCA)

www.dca.ca.gov 1625 North Market Blvd., Sacramento, CA 95834, 1(800) 952-5210 Mon.-Fri., TDD 1(800) 326-2297
The Consumer Affairs website includes a variety of information and web links to government and consumer organizations. Publications offered on the website include: A to Z Guide to Credit Cards, [CA Tenants](#), How to Get Back Possessions You Left in a Rental Unit.

Environmental Resources-Stanislaus County

www.stancoy.com 3800 Cornucopia Way, Suite C, Modesto, CA 95358, (209) 525-6700
The Department of Environmental Resources (DER) strives to promote a safe and healthy environment and improve the quality of life. DER [investigates tenant-reported Housing complaints](#). Report a Housing complaint by calling or visiting Mon- Fri 7:30 a.m. and 5:00 p.m.

Fair Housing Laws and Presidential Executive Orders-HUD

<http://www.hud.gov/offices/ftheo/FHLaws/index.cfm> (website available in English and Spanish)
The Office of Fair Housing and Equal Opportunity administers federal laws and establishes national policies that make sure all Americans have equal access to the housing of their choice.

Housing and Urban Development (HUD) -Rental Assistance Information

<http://portal.hud.gov> The website also has information topics including: Buy a Home, Avoid Foreclosure, Search for an Affordable Apartment, Find Rental Assistance, Talk to a Housing Counselor.
[Search for an Affordable Apartment](#): HUD helps apartment owners offer reduces rents to low-income tenants. Links let you search in your area for contact information to apply directly at the management office.
[Public Housing](#): If you need public housing assistance or would like specific information about public housing programs such as housing choice vouchers, please contact your local Public Housing Agency. See below for local agencies.
[Housing Choice Voucher Program \(Section 8\)](#): Find your own place and use the voucher to pay for all or part of the rent. To apply, contact a Public Housing Agency. See below for local public Housing agencies.
Housing Authority of Stanislaus County <http://www.stancoha.org/> 1701 Robertson Rd, Modesto, CA 95351, (209) 557-2000
Housing Authority of San Joaquin County <http://www.hacsj.com/> 448 S. Center St., Stockton, CA 95203, (209) 460-5000
Housing Authority County of Merced <http://www.merced-pha.com/> 405 U Street, Merced, CA 95341, (209) 722-3501

Housing Authority of the County of Stanislaus

www.stancoha.org 1701 Robertson Road, Modesto, CA 95351, Mailing: P.O. Box 581918, Modesto, CA 95358, (209) 557-2000
The Housing Authority provides a variety of housing programs to assist low-income families. Eligibility is based on household income. Programs include: [Section 8 rental assistance program](#), Conventional Low Rent program, Farm labor program, Migrant Farm labor program, and Conant Place Senior Community.

Project Sentinel and Stanislaus County Mediation Center

<http://www.housing.org> 1409 H Street, Modesto, CA 95354, (209) 236-1577
Project Sentinel is a government-supported [fair housing agency](#) dedicated to promoting and developing fairness and equality of opportunity for all people. The program covers Turlock, Modesto, and Stanislaus County residents. They can [mediate Landlord/Tenant disputes](#) with the owner or manager, inform the owner or manager of the law, refer you to a state or federal enforcement agency or to a fair housing attorney for legal assistance and are a HUD approved mortgage counseling agency. There is no charge for any of these services.

Legal Information



American Bar Association (www.abanet.org)

www.findlegalhelp.org or <http://www.abanet.org/legalservices/findlegalhelp/>

They provide a consumers guide to legal help with information including: Lawyer referral, free and low cost legal aid, self-help, court information, and foreclosure resources links.

California Courts Self-Help Center

www.courtinfo.ca.gov/selfhelp/ (Available in multiple languages)

This site will help you find assistance and information, work better with an attorney, and represent yourself in some legal matters. Site does not provide legal advice. Links and info. Include: fee to low-cost legal help, small claims, eviction, foreclosure, and security deposits.

California Rural Legal Assistance, Inc. (CRLA)

www.crla.org 1111 "I" Street, #310, Modesto, CA 95354, (209) 577-3811, Fax (209) 577-1098

Our office provides free legal assistance to qualified applicants in the areas of housing, labor, education, public benefits and civil rights.

Clerk Recorder & Registrar of Voters-Stanislaus County

<http://www.stanvote.com/> and Voter Registration Information <http://www.stanvote.com/voter-registration.shtm>

<http://www.stancounty.com/clerkrecorder/> Online services at <http://www.criis.com/stanislaus.html>

1021 "I" Street, Suite 101, Modesto, CA 95354. Located at the corner of 11th and I Streets.

Elections (209) 525-5200, Spanish (209) 525-5230, Clerk Recorder (209) 525-5250, Spanish (209) 525-5230

Recorder Functions: Records and microfilms official real property records, maps, and Uniform Commercial Code Filings.

FindLaw.com

This website provides information to the public about a variety of legal topics including Tenants' Rights, Real Estate, Employee Rights, Divorce & Family Law, Bankruptcy & Debt, Accidents & Injuries and Money & Finance. They can also help you find a local attorney.

Lawyers Referral Service-Stanislaus County Bar Association

<http://www.stanbar.org> or <http://stanbar.org/lawyer-referral-service/> (209) 571-5727 between 9 a.m. to 4 p.m., Mon.-Fri.

They operate the Lawyers Referral Service (LRS) to assist people within Stanislaus County who do not have an attorney but have legal problems and who seek an attorneys assistance. We will review your legal problem with you to determine what type of lawyer or other service you need. We will schedule an appointment for you with a local qualified lawyer for a 30-minute consultation (we cannot give legal advice). There is an administrative fee of \$50, which will be charged.

Small Claims Court-Stanislaus County

<http://www.stanct.org/courts/smallclaims/index.html>

Small claims courts are specially created to resolve disputes over relatively small amounts quickly, simply, and inexpensively. The small claims court serves all sectors of society, such as businesses, individuals, government agencies, medical persons, institutions, landlords, and tenants. Proceedings in small claims actions are informal and they dispense speedy justice between the parties. Small Claims are limited to disputes of \$10,000 for individuals and \$5,000 for businesses. In Stanislaus County, Small Claims cases can be filed in the Clerk's Office at 801 10th Street, Modesto, CA on the 4th Floor of the City Towers Building in downtown Modesto.

The Stanislaus County Small Claims Advisor provides free, individual assistance to anyone who is suing or being sued in small claims court. Before contacting the Advisor, you should pick up your claim forms.

Forms can also be found at: <http://www.courts.ca.gov/forms.htm?filter=SC&Submit.x=35&Submit.y=12>.

Referral Services

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.



Friends are Good Medicine Self-Help Groups in Stanislaus County-Guide

www.FriendsAreGoodMedicine.com or Support Groups <http://www.friendsaregoodmedicine.com/peer-support-groups.shtm>

A searchable and downloadable Guide to Self-Help Groups in Stanislaus County available on their website. A Family Resource Directory and a Safety Guide (Eng./Span.) are also available online. The Family Resource Directories are extensive lists of public and private agencies offering services to people who may be experiencing life crises, need direction to social and health services, and financial aid or employment services.



Shelter & Homeless Services



American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)
1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery.

Aspiranet Foster and Family Serves

151 East Canal Drive, Turlock, CA 95380, (209) 669-2577, Fax (209) 669-2593

Aspiranet provides services to the Turlock community including: foster care, adoption and transitional housing services for previous foster youth. Aspiranet also has an outpatient Behavioral Health Clinic for counseling and other related services in Turlock located at 420 E. Canal Drive, Turlock, CA 95380, (209) 669-2583.

Bethany's House

www.bethany.org/modesto 3048 Hahn Drive, Modesto CA 95350, (209) 526-3342, Toll free 1(800) 454-0454, Alternate (209) 522-5121
Residential services for Pregnant Women 18 and over. Adoption support services, case management, childbirth education, and other services provided. No cost to live at Bethany's House.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish) 1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Also offer ESL/GED to those enrolled into training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Community Housing and Shelter Services (CHSS)

936 McHenry Ave., Room #131, Modesto CA 95350, Shelter and Housing Counseling (209) 527-0444, Rental Assistance (209) 527-0415
Hours Mon.-Thurs. 9:00 a.m. to 4:00 p.m. (closed 12:30 p.m. to 1p.m.)

CHSS provides Housing Counseling to assist households with search for permanent housing, Rental Assistance to avoid eviction or move-in rent, deposit assistance for eligible households. Permanent Supportive Housing and short-term Emergency Shelter is provided to eligible families with children, seniors and the disabled.

Community Impact Central Valley

communityimpactcentralvalley.org 900 H St, Suite D, Modesto, CA 95354, (209) 572-2437

They provide program based housing for people who are homeless and disabled and supportive services for people with HIV/AIDs.

Community Services Agency-Turlock

<http://www.stanworks.com/>

101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734 and 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. We also have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Family Promise of Greater Modesto

www.modestofamilypromise.com 2301 Woodland Ave Suite 7, Modesto, CA 95358, (209) 549-9454

We are a temporary shelter for families with children under the age of 18. We provide intensive case management support towards the goal of families getting into more permanent housing and regaining their independence. We are drug and alcohol-free, conduct criminal background checks, and free of violence.

HAM Center (Homeless Assistance Ministry)

<http://turlockgospelmission.org/> 1030 East Ave., Turlock, CA 95380, (209) 656-1033

The Gospel Mission serves the homeless and hurting of Turlock. Open seven days a week from 8 a.m. to 5 p.m. Dinner is available nightly from 5:00 p.m. to 8:00 p.m. Shelter is available for women and children from Mid November thru mid April.

Haven Women's Center of Stanislaus

<http://hwcstan.squarespace.com/> Crisis Line for domestic assault and sexual assault (24 hour) (209) 577-5980

Modesto: 618- 13th Street, Modesto, CA 95354, (209) 524-4331 and Turlock: 301 Star Ave., Turlock 95380, (209) 664-9131

They provide services for victims/survivors of sexual assault (adults and children) and for women and children experiencing domestic violence. Services include crisis intervention, counseling, case management, legal assistance with restraining orders, support groups, and youth programs. Safe shelter available for women (and their children) fleeing domestic violence.

Homeless Shelters Directory (& Service Organizations)

<http://www.homelessshelterdirectory.org/>

The Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy. The directory was created for people who want to find and donate food and/or supplies to their local shelter.

Missing Persons and Missing Family Members: If you are looking for a missing person, please post it on our Facebook pages wall. This can help get the word out. Go To HomelessShelterDirectory.org On Facebook

Topic: Shelter & Homeless Services (Continued)

Resources Include:

HousingAssistanceOnline.com - Housing Assistance Online provides a great list of non profit housing assistance resources.
FreeDentalCare.us - Lists of dentists out there that can do help the needy on either a sliding scale based on income or for free.
FreeMedicalClinics.org - Medical resource including clinics, non profits, temporary and permanent medical clinics for the needy.
LowIncomeHousing.us - Finding low income housing is difficult. There are many websites that say they provide these resources.
FoodPantries.org - Descriptions and hours for food pantries.
RentAssistance.us - Government and private resources for people that need help with rent assistance.
Tanf.us - TANF is a government resource that provides cash assistance for needy families.
TransitionalHousing.org - Provides transitional housing lists and resources.
FreeTreatMentCenters.com - A directory of free and low cost treatment centers for individuals with substance abuse problems.
ChildHomeDayCare.com - Provides listings and reviews of child home day care centers

Hutton House

201 Jennie Street, Modesto, CA 95354, (209) 526-1623

They are a short-term residential shelter for runaway and homeless youth. Individual, group, family, and drop in crisis counseling are provided. Services are available for ages 13-17 years old. No fee.

Inter-Faith Ministries

www.interfaithmodesto.org 120 Kerr Ave., Modesto CA 95354, (209) 572-3117

Inter-Faith Ministries is a group of faith based congregations, organizations and individuals who want to help those in the greater Modesto area who are in need of food, clothing and other humanitarian services. The food pantry is open Mon.-Fri. 8:30 a.m. to 11:30 a.m. and the clothing closet is open Mon.-Fri. 1 p.m. to 4:30 p.m. The food pantry and the clothing closet are open every 4th Sat. 9 a.m. to 12:00 p.m.

Modesto Gospel Mission

www.homelessmission.org 1400 Yosemite Blvd., Modesto, CA 95354, (209) 529-8259

They offer a variety of services and classes including the following. Contact them for more information and for availability of services.

Food- breakfast and dinner prepared daily

Shelter- Men, women, mothers with children, fathers with children

Clothing- clothing and small household items weekdays except for Wednesdays at the Community Distribution Center

New life programs- Live in- on site program for those needing specialized help

Academic/Vocational- various daily and weekly classes

Free Medical Clinic- Tues. and Thurs at 6:00 p.m.

Twelve Steps- A spiritual journey-weekly support group for addictive behavior

Chapel service 7:00- 8:00 p.m. nightly

Children/Youth center-call for details

Stanislaus County Affordable Housing Corp. (STANCO)

http://stancoahc.com/ E-mail: stancoahc@sbcglobal.com 1207 13th St., Modesto, CA 95354, (209) 574-1155, Fax (209) 574-0586

They are a private non-profit housing and community development organization that facilitates affordable housing benefitting Stanislaus County's very low, low and moderate-income citizens. Transitional Housing contracted with Behavioral Health and Recovery Services (BHRS) to provide supportive services for homeless families and individuals with special needs.

Stanislaus County -Website Link to Emergency Shelter & Food List

Emergency Shelter List at <http://www.stancounty.com/living-and-working/emergency-shelter.shtml>

Food Assistance List at <http://www.stancounty.com/living-and-working/food-assistance.shtml>

Senior Meals List-Aging and Veterans Services (209) 558-8698, <http://www.agingservices.info/htc-senior-meals.shtml>

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented Assistance

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

United Samaritans Foundation (USF)

www.unitedsamaritans.org E-mail: unitedsamaritan@sbcglobal.net

220 South Broadway, Turlock, CA 95380, (209) 668-4853, Fax (209) 668-4854 Office Hours: 8:00 a.m. to 4:30 p.m. Mon. - Fri.

Mobile Lunch Program provides lunches at 11 locations in Turlock. Anyone who comes to the truck can get a lunch at no cost. Also provides lunches in Hughson, Empire, Waterford, Hickman, Denair, Ceres, Keyes and Modesto. See web site for truck schedules or contact office.

Emergency Food boxes are distributed the last Tuesday and Friday of each month from the Turlock Site and on the Fourth Monday and Thursday at the Hughson Site (2413 3rd Street, Hughson) Hours of distribution are 9am to 12 noon. Clients must provide proof of address, Id (Social Security Card, Picture Id or Medical Card) for each member of the family and proof of income for anyone 18 years or older.

Clients are eligible to receive a box every other month. Clothes Closet Program is open for those in need of clothes Monday thru Friday 8:00 a.m. to 4:00 p.m. Clients are able to use the clothes closet once a month. Clients must provide proof of address, Id for each member of the family and proof of income for anyone 18 years or older. Our Homeless Support Services for those who are homeless provides a place for the homeless to take a shower and do their laundry at our Turlock Site. Hours for showers and laundry are 8 am to 12 noon. Clients are required to complete an application. The homeless may sign up to receive their mail at our address and have use of a phone.

Valley Crisis Center (A program of Mountain Crisis Services, Inc.)

valleycrisiscenter.org (209) 725-7900, Crisis hotline 24-hour (209) 722-HELP (4357)

We are a domestic violence and sexual assault intervention center, with a focus on building a community united against violence. All services are available in English, Spanish, and Hmong. Our services include: 24-hour crisis hotline, crisis response/advocacy support, short-term Emergency shelter, legal advocacy, individual and group counseling around DV/SA for adults and children, and community education.

Valley Recovery Resources, Redwood Family Center

www.valleyrecoveryresources.com

1030 California Ave., Modesto, CA 95351, (209) 550-7352 and 416 Corson Ave., Modesto CA 95350, (209) 521-1805

Valley Recovery Resources, a local faith-based non-profit, owns and operates two clean and sober living facilities, Redwood Family Center's. Each facility is designed to house 25 women and their children who are suffering from substance abuse and dependence issues.

We Care Program

www.wecareturlock.org Mailing Address: P.O. Box 1291 Turlock, CA 95381 (209) 664-2003, E-mail: info@wecareturlock.org

Cold Weather Shelter - Open daily from 6:30 p.m. to 8: a.m. daily through the winter months. Located at 219 S. Broadway the shelter served men over the age of 18 and is usually operational from December 1st - March 31st, but the shelter season is expanded when additional funding is available. Please call (209) 664-2003 for current shelter season information.

Supportive Housing Program - Houses homeless individuals for a maximum of 24 months with supportive services.

Rapid Re-housing - Medium term housing assistance for homeless individuals. Housing assistance and case management services. This program is dependent upon funding availability and has a limited capacity. Families with children should seek assistance for housing through the Children's Crisis Center or Community Housing and Shelter Services.

Women's Shelters

(a National directory of shelters for women) <http://www.womenshelters.org/>

Listings of shelters, transitional housing, residential treatment centers and women's residential services.

Utilities & Assistance Programs

AT & T

www.att.com (website available in English and Spanish)

Residential Customer Service 1(800) 288-2020, For hearing, speech, vision or mobility impaired call 1(800) 772-3140, TTY access, dial 1 (800) 651-5111. They offer the California LifeLine program providing discounted rates based on low-income eligibility in limited geographic areas limited to one phone per household. Call for information and to apply 1(800) 377-9450.

California Alternative Rates for Energy (CARE) Program

<http://www.cpuc.ca.gov/PUC/energy/Low+Income/care.htm>

Eligible low-income customers that are enrolled in the CARE program receive a discount on their electric and natural gas bills. To request an application form and more information, consumers should call their electric and natural gas utility or check out their websites for more information.

Pacific Gas & Electric (PG&E) 1(866) 743-2273 CARE information and Assistance line in multiple languages. <http://www.pge.com/CARE>

California Public Utilities Commission

California Lifeline Telephone Service <http://www.cpuc.ca.gov/puc/telco/public+programs/ults.htm>

The program provides discounted basic residential telephone services to low-income households. This website shows the income limits, services and rates. For subscription of discounted services under the ULTS program, please contact your local telephone service provider.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish) 1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Charter Communications (Cable TV)

www.charter.com 1(866) 731-5420 toll free

Modesto Irrigation District (MID)

<http://www.mid.org/> 1231 11th Street (P.O. Box 4060 Modesto, CA 95352-4060) (209) 526-7373

MID CARES: (Community Alternative Rates for Electric Service) Qualified low-income residential electric customers can get over a 20 percent discount on their monthly electric bill. Applications are also available online or by calling this toll free number: 1(866) 645-6625, Mon.- Fri., 8 a.m. to 5:00 p.m. Deaf or hearing impaired call 1(916) 327-6318 TDD/TTY or the CA Relay Service at 1(800) 735-2929 TTY.

Medical Life Support Rate: If your medical condition requires items that increase your electric bill, you may qualify for the medical life support rate - Call (209) 526-7435.

Topic: Utilities & Assistance Programs (Continued)

PG & E (Pacific Gas & Electric)

<http://www.pge.com/> (website available in English, Spanish, & other languages)

If you smell natural gas, see downed power lines, or suspect another emergency situation, leave the area immediately and then call 9-1-1 and PG&E at 1(800) 743-5000.

Residential Customer Service Center (Emergency & Customer Service 24hr) 1(800) PGE-5000 or 1(800) 743-5000

Electric Outage Information 24hr: 1(800) 743-5002, Wake-Up Call for Customers with Outages 1(800) 743-5002

Locate a Neighborhood Payment Center: 1(888) 743-0011. (Payment center closest to city Hall is 135 North Center Street, CA)

California Alternate Rates for Energy (CARE) program:

<http://www.pge.com/myhome/customerservice/financialassistance/care/>

The CARE program provides a monthly discount on energy bills for income-qualified households and housing facilities. Qualifications are based on the number of persons living in your home and your total annual household income. Call for eligibility and if you have any questions, please visit the website or call the CARE Community Outreach Contractor Hotline at 1(800) 239-5170 or e-mail CAREandFERA@pge.com.

FERA (Family Electric Rate Assistance) Program:

The program provides a monthly discount on electric bills for income-qualified households of three or more persons. Available for residential single family and sub-metered residential facility. See the website or call 1(800) 743-5000 or e-mailing CAREandFERA@pge.com.

The Salvation Army

www.salvationarmyturlock.org 893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367, Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-Crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented assistance

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Turlock Irrigation District (TID) Water and Power

www.tid.com E-mail: info@tid.org

Serving Irrigation Water and Electricity -333 East Canal Dr. Turlock, CA 95380, (209) 883-8300 or (209) 883-8222 cust. service

TID offers discounts for residential electric customers who meet the income guidelines as well as eligible customers with life support equipment in their homes or medical conditions requiring special heating or air conditioning temperatures. Rebates are offered for new ENERGY STAR® appliances such as refrigerators, in-room air conditioners and clothes washers. Other rebates include sun screens, whole house fans, solar installations and compact fluorescent lights (CFL). Please contact Customer Service 883-8222 for any of the services and rebates mentioned or log on to www.tid.com.

Turlock Scavenger Company (garbage service)

www.turlockscavenger.com 1200 South Walnut Road (between West Main and Linwood Ave.), Turlock, CA 95380, (209) 668-7274

Turlock Scavenger provides Residential, Commercial and Industrial Solid Waste and Recycling pickup service. The services include automated carts, front load bins, Roll Off boxes and compactor service for solid waste and recyclable material.

Utilities- City of Turlock

<http://www.turlock.ca.us> Finance Division at Turlock City Hall- 156 South Broadway, Turlock, CA 95380, (209) 668-5570

City of Turlock Finance Division processes utility bill statements and payments for the City's customers. Water/sewer/garbage payments can be made in person at the Finance Division, online, at drop off locations (156 S. Broadway - Drop Slot on Front of the City Hall Building and 333 E. Canal Dr. - Near the TID Drop Box) and/or by mail.

Senior Discount Available on Garbage Service Fees: Senior Citizens (65 years and older) are eligible to receive a discount on their Turlock garbage service. To qualify they need to appear in person at Finance Department with identification to verify their age, utilities must be in their name, they must reside at the residence, and they must have standard garbage service. Contact the City of Turlock Finance Division for more information (209) 668-5570.

This information was condensed from the 2013 *Community Resource Handbook* available online and downloadable at the City of Turlock website. This is not an endorsement of the organizations or services listed. Please contact the organizations directly for current information and services.



City of Turlock
Housing Program Services Division
156 South Broadway, Suite 250, Turlock, CA 95380
(209) 668-5610, TDD 1(800) 735-2929, www.cityofturlock.org