

Community Resource Handbook

Organizations, Websites, Hotlines, &
Services Supporting the Community

Look inside for information about:

- Housing, Food, and Shelter
- Senior Services
- Children and Youth Services
- City and Government Agencies
- Consumer Resources and Information
- Disasters & Preparedness
- Volunteering



City of Turlock
Housing Program Services Division
156 South Broadway, Suite 250
Turlock, CA 95380
www.cityofturlock.org

Introduction

This *Handbook* was put together to help you find needed programs and services. This is not an endorsement of the organizations or services listed. Please contact the organizations directly for current information. You are welcome to make copies of this *handbook*. A searchable and downloadable version of this *Handbook* is available online at the City of Turlock website at www.cityofturlock.org. This *Handbook* was prepared by:

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156 South Broadway, Suite 250, Turlock, CA 95380
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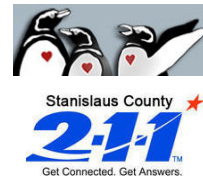


Thanks to everyone who contributed information, resources, and assistance to make this handbook possible to help the community. –Sherry Touitou, Housing Program Specialist.

Handbook Updated: September 2013

Other Community Resource Directories & 211 Referral Line:

- Stanislaus County Health Services Agency: Family Resource Directory and Support Group Search available at <http://www.friendsaregoodmedicine.com/>
- Stanislaus County 211: Call 2-1-1 or 1(877) 211-7826 or www.uwaystan.org for Information and Referrals for social services



Emergency Numbers

Emergency Police, Fire, Ambulance 911

Turlock Police-Non-Emergency (209) 668-1200
Poison Control (24 hour) ... 1(800) 222-1222, TDD 1(800) 972-3323
California Missing Children Hotline 1(800) 222-3463
Suicide Prevention (24 hour) (209) 558-4600
Sexual Assault Hotline (24 hour) (209) 527-5558
See Emergency & Crisis Hotlines on page ____.

Your Emergency Numbers:

TTY/TDD = References numbers to assist persons with hearing or speech impairments.

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City of Turlock Phone Numbers By Division



Administrative Services - City Hall-156 South Broadway, Turlock, CA 95380

City Clerk (209) 668-5540
City Manager's Office (209) 668-5540
Economic Development (209) 668-5540
Finance (209) 668-5570
Housing Program Services (209) 668-5610
Human Resources (209) 668-5540
Job Hot Line (209) 668-5542 Ext. 1150

Development Services - City Hall-156 South Broadway, Turlock, CA 95380

Building & Safety (209) 668-5560
Engineering Services (209) 668-5520
Planning (209) 668-5640

Turlock Fire Department - 900 North Palm (New Address: 244 North Broadway in Sept. 2013)

Fire Administration (209) 668-5580
Neighborhood Services (209) 664-7348

Municipal Services - City Hall-156 South Broadway, Turlock, CA 95380

Purchasing (209) 668-5590
Utility Maintenance (209) 668-5590
Street Lights and Traffic Signals (209) 668-5590
Water Quality Control (209) 668-5590

Parks, Recreation & Facilities - 144 South Broadway, Turlock, CA 95380 (Next door to City Hall)

Arts Commission (209) 668-5594
City Parks (209) 668-5594
Recreation (209) 668-5594
Parks, Recreation and Community Programs Commission (209) 668-5594
Public Facilities Maintenance (209) 668-5594

Turlock Police Department - 900 North Palm (New Address: 244 North Broadway in Sept. 2013)

Emergency 911

Abandoned Vehicles (in Turlock) Hotline (209) 668-5550 Ext. 6110
Business office..... (209) 668-5550
Animal Services (209) 656-3140 (801 S. Walnut, Turlock, CA 95380)
Drug Hotline..... (209) 668-5550 Ext. 6117
Gang Activity Hotline..... (209) 668-5550 Ext. 6111
Graffiti Hotline (209) 668-5550 Ext. 6120
Non-Emergency (209) 668-1200
Records (Police Services) (209) 664-7300
Vehicle Release Hotline (209) 668-5550 Ext. 6125

TDD -California Relay Service (speech and hearing impaired only) 1(800) 735-2929

City of Turlock Online Accounts - Utility Account Management, Recreation Activities, and e-mail Updates. See link on the city website at <http://ci.turlock.ca.us/>



City of Turlock Phone Numbers By Item

Abandoned Vehicles Hotline (in Turlock) (209) 668-5550 Ext. 6110. In Stanislaus County-unincorporated areas call Stanislaus County at (209) 525-6700.

ABC Permits (one day Alcohol Permit) (Turlock Police) at (209) 668-7308 or 668-5550 Ext. 6618 and/or CA Department of Alcoholic Beverage Control Stockton office at (209) 948-7739.

Accessory Structures/Gazebos/Sheds (Planning Division) (209) 668-5640.

Animal Services in Turlock (Police) (209) 656-3140. Outside Turlock See "Animal Control (Surrounding Areas)" under Animals.

Arts Commission (209) 668-5594.

Bicycle Licenses by Appointment (Fire Department) (209) 668-5580. Lost or stolen bike (Police Department) (209) 668-5550.

Billing-Utilities-Hook up & Disconnects for water-Sewer-Garbage (Finance) (209) 668-5570.

Birth Certificates -Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County certificates see "Clerk Recorder & Registrar of Voters-Stanislaus County" (209) 525-5250 under Government.

Blast-Bus line service of Turlock (209) 668-5600.

Building & Safety Division (209) 668-5560.

Building Inspection Request line (24 hour) (209) 668-5542 Ext. 2223.

Building Facility Reservations (Recreation) (209) 668-5594.

Building Permits (Building & Safety Division) (209) 668-5560.

Burn Days -See Valley Air District Smog Info Line (800) 766-4463 under "Burn Days & Permits" under Government.

Burn Permit -See Valley Air District at 1(800) 665-2876 option#2, under "Burn Days & Permits" under Government.

Business Licenses (Finance) (209) 668-5570.

Cable Television -Most of Turlock is serviced by Charter Communications 1(866) 731-5420. See Utilities & Assistant Programs.

Car Seat Education (Police-Traffic Unit) (209) 664-7380.

Car Wash Fundraiser Permit (Municipal Services) (209) 668-5590.

Census Information -See "Census Bureau" (www.census.gov) under Government.

City Clerk (Administrative Services) (209) 668-5540.

City Council & Agendas (Administrative Services) (209) 668-5540 and Agendas and minutes on city website.

City Manager (Administrative Services) (209) 668-5540.

Code Enforcement (Fire-Neighborhood Services) (209) 664-7348.

Contractors -See "Contractors State License Board" under Home Repair.

Courts -See Legal.

Death Certificates -Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County certificates see "Clerk Recorder & Registrar of Voters-Stanislaus County" (209) 525-5250, under Government.

Demographics -Search "Demographics" on City website and "Census Bureau" under Government.

Dial-A-Ride (DART) for Turlock contact (209) 668-5600. For more information see "Dial-A-Ride programs" under Transportation.

Discrimination related to Housing- See "Project Sentinel" (209) 236-1577 under Housing- Renters & Landlord Rights.

Dog License (Animal Services and Control) (209) 656-3140.

Drug Hotline (Police) (209) 668-5550 Ext. 6117. Call to report narcotics activity in your area.

Economic Development (Administrative Services) (209) 668-5540.

Electricity Services– Most of Turlock is provided by Turlock Irrigation District (209) 883-8300. See [Utilities & Assistant Programs](#).

Employment (Human Resources) (209) 668-5540 & Job Hotline (209) 668-5542 Ext. 1150.

Encroachment Permits (Engineering) (209) 668-5520.

Engineering Services (Engineering) (209) 668-5520.

Environmental concerns -See [Environment & Recycling](#).

Explorer Program (Police) (209) 668-5550 Ext. 6788.

Fair Housing -See "Project Sentinel" (209) 236-1577 under [Housing Renters & Landlord Rights](#).

Fairgrounds -See "Stanislaus County Fairgrounds" (209) 668-1333 under [Neighborhood & Community](#).

Fencing (height restrictions, set-backs, permit and restrictions) (Planning) (209) 668-5640.

Fictitious Business License -See "Stanislaus County Clerk" (209) 525-5250 listed under [Business](#).

Finance Division (Finance) (209) 668-5570.

Finger Printing & Information (Police) English (209) 668-5550 Ext. 6118, Spanish (209) 668-5550 Ext. 6119.

Fire Administration (209) 668-5580.

Fire Extinguisher Recharging -Look in your local telephone yellow pages under "Fire Extinguishers" to find a recharging company. Turlock Fire Department does not recharge fire extinguishers.

Fire Permit/Burn Permit -Valley Air District at 1(800) 665-2876 option#2, see them under [Environment & Recycling](#).

Fire Prevention & Presentations (Fire Administration) (209) 668-5580.

Fire Station Tours (Fire Administration) (209) 668-5580.

First Time Home Buyers Loan Program (Housing) (209) 668-5610.

Flood Zone (Planning and city website) (209) 668-5640. See "Flood Zones" under [Housing Programs & Information](#).

Food Stamps (CalFresh) -See "Community Service Agency" 1(877) 652-0734 under [Food & Clothing](#).

Gang Activity Hotline (Police) (209) 668-5550 Ext. 6111.

Garage Sale & Yard Sale Permits (Recreation) (209) 668-5594 and search "Garage Sales" on city website.

Garbage pickup -See "Turlock Scavenger & Turlock Transfer" (209) 668-7274 under [Utilities & Assistance Programs](#).

Gas– Most of Turlock is serviced by Pacific Gas & Electric (PG&E) 1(800) PGE-5000. Find them under [Utilities & Assistant Programs](#).

Graffiti Hotline (Reporting in Turlock) (Police) (209) 668-5550 Ext. 6120. See [Government](#) for other cities.

Graffiti (reporting in Stanislaus County) Report Graffiti (209) 525-6700. See [Government](#) for other cities.

Hall & Building Rental (Recreation) (209) 668-5594. See "Rental Facilities" in [Neighborhood & Communities](#).

Hazardous (household) waste disposal -See "Hazardous Waste Disposal" under [Environment & Recycling](#).

Home Occupation Permit (HOP) (Planning) (209) 668-5640.

Housing Discrimination -See "Project Sentinel" (209) 236-1577 under [Housing-Renters & Landlord Rights](#).

Housing Program Services Division (209) 668-5610.

Housing-Shelter -See [Shelter & Homeless Services](#).

Human Resources (209) 668-5540. Also See [Employment](#).

Itinerant Vendor Permit (Police) (209) 668-5550 for business traveling from place to place to sell items door to door sales and cart vendors.

Job Hot Line (Human Resources) (209) 668-5542 Ext. 1150. Also See [Employment](#) and [Government](#).

Leaf Pick Up (Parks, Recreation & Facilities) (209) 668-5594.

Legal Advice -See [Legal Information](#).



Loans-Down Payment Assistance Loans (Housing) (209) 668-5610. See [Housing Programs & Information](#).

Loans-Rehabilitation Loan Program- (Housing) (209) 668-5610. See also [Home Repair](#) for programs.

Marriage Certificates -Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County see "Clerk Recorder & Registrar of Voters-Stanislaus County" (209) 525-5250 under [Government](#).

Mental Health -See [Health & Mental Health Services](#).

Mosquito Abatement -Turlock Mosquito Abatement District (209) 634-1234. For more information See "West Nile Virus & Mosquito Abatement" under [Health & Mental Health Services](#).

Neighborhood Services Division (Fire) (209) 664-7348.

Neighborhood Watch (Police) (209) 656-3153.

Noise Permit (Fire-Neighborhood Services) (209) 664-7348.

Park Reservations (Recreation) (209) 668-5594. See "City of Turlock-Recreation" under [Recreation & Parks & Travel](#) and the city website.

Parking Citations (Police) English (209) 668-5550 Ext. 6121, Spanish (209) 668-5550 Ext. 6122.

Parks & Streets Maintenance (Parks, Recreation & Facilities) (209) 668-5594.

Patio Covers/Arbors- Do you need a permit? (Planning) (209) 668-5640 and (Building) (209) 6668-5560.

Permit-Building (Building & Safety) (209) 668-5560.

Permit-Encroachment (Engineering) (209) 668-5520.

Permit-Garage Sale (Recreation) (209) 668-5594.

Permit-Noise (Police) (209) 664-7348.

Permit-Occupancy (Building & Safety) (209) 668-5560.

Permit-Street Closure (Engineering) (209) 668-5520.

Personnel Division (Human Resources) (209) 668-5540.

Planning Division (Planning) (209) 668-5640.

Purchasing (Municipal Services) (209) 668-5590.

Pool Permit (Building & Safety) (209) 668-5560.

Property-Abatement/Code Enforcement (Fire-Neighborhood Services) (209) 664-7348.

Property Owner (To find out who is the owner of a property) - See "Assessors Office-Stanislaus County" (209) 525-6461 under [Government](#).

Property Taxes -See "Assessors Office-Stanislaus County" (209) 525-6461 under [Government](#).

Police Business office (209) 668-5550.

Police Non-Emergency (209) 668-1200.

Police Report (Obtain copy of report) (Police) (209) 664-7300.

Pot Holes in street (Parks, Recreation & Facilities) (209) 668-5594.

Records-Police Reports (Police) (209) 664-7300.

Recreation Division (Parks, Recreation & Facilities) (209) 668-5594.

Rehabilitation (home repair) Loan Program (Housing) (209) 668-5610 and See [Home Repair](#).

Rental Assistance- Section 8/Housing Choice Voucher Program -See "Housing Authority of the County of Stanislaus" (209) 557-2000 and other programs under [Housing- Renters & Landlords](#).

Rental Facilities (Recreation) (209) 668-5594, See "Rental Facilities" under [Neighborhood & Community](#).

Rental Housing Assistance & Info- See [Housing-Renters & Landlord Rights](#) and [Housing Programs & Information](#).

Sand Bags (Municipal Services) (209) 668-5590 weekdays 8:00 a.m.-4:00 p.m., (209) 668-1200 weekends and Afternoons.

Schools -See "Turlock Unified School District" (209) 667-0645 under [Education](#).

Seller's Permit -State Board of Equalization (800) 400-7115 (TTY: 711) See them under Business.

Senior Citizen Garbage Services Discount (Finance) (209) 668-5570.

Senior Citizen Services -See Senior Services.

Sewer backing up (location of blockage private/city) (209) 668-5590.

Sheds (height restrictions, set-backs, permits) (Planning) (209) 668-5640/(Building) (209) 668-5560.

Shelter (Housing related) See Shelter & Homeless Services. For animal shelters See Animals.

Sidewalk Maintenance (Parks, Recreation & Facilities) (209) 668-5594.

Sign Guidelines and Permits (Planning) (209) 668-5640.

Signal & Street Light Repair/Maintenance (209) 668-5590.

Stop Sign Request (Engineering) (209) 668-5520.

Storm Drain Problems (Municipal Services) (209) 668-5590.

Street Maintenance (Parks, Recreation & Facilities) (209) 668-5594.

Street Tree Trimming & Removal (Parks, Recreation & Facilities) (209) 668-5594.

Taco Truck Permit (Planning) (209) 668-5640.

Traffic Issues (Engineering) (209) 668-5520 for detours, parking, speed bumps, speed limit items.

Traffic Signs/Street Signs (Parks, Recreation & Facilities) (209) 668-5594.

Trash/Garbage pickup -See "Turlock Scavenger & Turlock Transfer" (209) 668-7274 under Utilities & Assistance Programs.

Tree Maintenance (Parks, Recreation & Facilities) (209) 668-5594.

Unemployment insurance program-See Employment Development Department (EDD) under Employment.

Utilities- Other Cities -See Utilities & Assistance Programs. Contact your local city for information.

Utilities- Turlock (Finance) (209) 668-5570.

Utility Maintenance Division (Municipal Services) (209) 668-5590.

Vehicles (in Turlock) Abandoned Vehicle Hotline (209) 668-5550 Ext. 6110. Improperly parked or inoperative on private property or recreational vehicle parking (Fire-Neighborhood Services) (209) 664-7348.

Veteran Services -See Military & Veteran Services.

Volunteers (Human Resources) (209) 668-5540 for the Municipal Volunteer Partnership Program. For Police Services (Police) (209) 668-5550 Ext. 6731. See Volunteers.

Voting Information -See Government.

Wastewater Treatment Facility Tour (Municipal Services) (209) 668-5590.

Wastewater Treatment Plant (Municipal Services) (209) 668-5590.

Water-Sewer-Garbage Service & Billing (Finance) (209) 668-5570.

Water Audit (Municipal Services) (209) 668-5590.

Water Hardness (city water) (Municipal Services) (209) 668-5590.

Water or Sewer (cost to connect to city lines) (Engineering) (209) 668-5520.

Water Quality Control Division (209) 668-5590.

Water Usage (Municipal Services) (209) 668-5590 Questions on your home water usage.

Watering Landscaping schedule, help with sprinkler timers, report water wasters, want to shut of my water/ water leak (209) 668-5590 See "Watering Schedule" under Utilities & Assistance Programs.

Weed Abatement/Overgrown vegetation/unsafe litter that may be a fire hazard (Fire-Neighborhood Services) (209) 664-7348.

Welfare -See "Applying for Welfare" under Government.

Yard Sale Permits & Garage (Recreation) (209) 668-5594.

Zoning Questions (Planning) (209) 668-5640 & "Zoning Lookup" on city website.

Emergency Numbers & Crisis Hotlines

Related topics: [Abuse & Neglect](#), [Crime Reporting & Prevention](#), [Disaster & Preparedness](#), [Shelter & Homeless Services](#), and [Substance Abuse & Addiction](#).

911 Emergency Police, Fire, Ambulance

9-1-1 should only be used for life-threatening emergencies or in-progress calls, where there is an immediate threat to life or property.

What to Expect When You Call 9-1-1: The ability of police to locate and arrest criminals often depends on the thoroughness and accuracy of the information submitted. Expect to be asked for the following information: Where is the emergency? What is occurring? When did this occur? Do you have any suspect and/or suspect vehicle descriptions? Direction of travel? Are there now, or were weapons involved? (gun, knife, stick, etc.), Does anyone require medical attention?

You will be asked to give your name, address and telephone number (anonymous calls are accepted). If you wish the responding police officers to contact you at your home or business, advise the 9-1-1 dispatcher. Please remain on the telephone to provide all information as requested. DO NOT hang up until the dispatcher advises you to do so. ALLOW the dispatcher to direct the questions. If you dial 9-1-1 in error, please remain on the line and advise the dispatcher that you have made a mistake.

Examples of Emergency 9-1-1 Calls Include: Fires, Situations involving the use of weapons, such as a shooting or stabbing, Burglaries or robberies in progress or just occurred, Someone having a medical emergency such as a heart attack, Traffic accident with injuries, Domestic violence, in progress or just occurred, Child or elder abuse, in progress or just occurred, Missing persons at risk (in need of medication, have Alzheimer's or other medical disorder or are suicidal).

Examples of Non-Emergency (209) 668-1200 Calls in Turlock Include: Loud party or music, Parking violations, Barking dogs, Non injury accidents, Petty theft or burglary not in progress, Time delayed reports, Information on towed vehicles, Juvenile runaway or missing adults who are not at risk. For calls to our business office, please dial (209) 668-5550.



California Youth Crisis (CYC) Line

<http://www.youthcrisisline.org/> <http://www.calyouth.org/>

1(800) 843-5200 toll free 24-hours statewide crisis line.

The California Youth Crisis (CYC) Line is a confidential phone line available to young people between the ages of 12-24, and concerned friends and family members. CCY provides crisis intervention counseling on many issues. CYC offers support, encouragement, and referrals to youth needing assistance or in crisis situations.

ChildHelp National Child Abuse Hotline

<http://childhelpusa.org> or <http://www.childhelp.org/>

If you suspect child abuse or need help call 1(800) 4-A-CHILD / 1(800) 422-4453 available 24 hours a day, in over 140 languages. All calls are anonymous and confidential. The Hotline staffed with professional crisis counselors is dedicated to the prevention of child abuse.

Disaster Distress Helpline

<http://disasterdistress.samhsa.gov/> (website available in English and Spanish)

1(800) 985-5990 or Text TalkWithUs to 66746, TTY for Deaf/Hearing Impaired 1(800) 846-8517

Feeling stressed? If you or someone you know has been affected by a disaster and needs immediate assistance, please call this toll-free number for information, support, and counseling. You will be connected to the nearest crisis center.



DisasterAssistance.gov

<http://www.disasterassistance.gov/> (website available in English and Spanish)

Find disaster assistance that meets your personal needs. Locate over 70 forms of assistance from 17 Federal agencies. Apply for disaster assistance. Check the progress of your applications.

Gambling Problem Resources

-California Council on Problem Gambling <http://www.calproblemgambling.org/> Helpline: 1(800) GAMBLER (426-2537)

-Office of the Attorney General -Responsible Gambling Resource list: <http://oag.ca.gov/gambling/resources>

-California Lottery Problem Gambling Helpline: 1(888) 277-3115 www.calottery.com

-Gamblers Anonymous -Northern CA Hotline 1(855) 2CALLGA / 1(855) 222-5542 www.gamblersanonymous.org

Girls and Boys Town National Hotline

www.girlsandboystown.org/

Call with any problem, anytime 1(800) 448-3000, TDD 1(800) 448-1833 hearing impaired) Open 24 hours a day, everyday, English/Spanish and translation services representing more than 140 languages are available. The hotline is a crisis, resource and referral line. Resources also available at:

-Your Life, Your Voice: <http://www.yourlifeyourvoice.org> The website offers teens another channel to express feelings and seek help. The site has bulletin board postings on topics including: Family help, Relationships, feelings, Suicide, abuse, Drugs and alcohol, Bullying and School.

-Parenting.org (from boys town) The website provides parenting information and guidance.

LoveIsRespect.org (National Teen Dating Abuse Helpline)

<http://www.loveisrespect.org/>

1(866) 331-9474, TTY 1(866) 331-8453 toll free 24/7 peer advocates serve teens and young adults

Is This Abuse? Dating abuse happens when one partner exerts power and control over the other. Learn how to prevent, recognize and escape unhealthy relationships, online and off. **Get Help-** If you or a friend is in an abusive relationship, you may feel like you are all alone- know that you are not. We have resources to help you stay safe, build a support system, access legal protection and more.

National Dating Abuse Helpline

<http://www.ndah.org/>

We are peer advocates who answer calls, chats, and texts about healthy dating and abuse.

Text us: Have a question about how to date in a healthy way? Our advocates are happy to help and can be reached via text messaging. Simply text "loveis" (capitalization does not matter) to 77054. Normal texting fees apply. You will receive a response from a peer advocate prompting you for your question.

Chat Us: The live chat (IM-style) on loveisrespect.org is one way to contact a peer advocate. You get the same one-on-one, real-time, confidential information from a trained peer advocate as you do if you contact the National Dating Abuse Helpline by text and phone. Remember, the chat is: A confidential, one-on-one chat session with a peer advocate.

Call Us: 1(866) 331-9474 Our peer advocates have served thousands of teens and young adults through our 24/7 phone service. Calling 1(866) 331-9474 will connect you with an advocate trained to offer education, support and advocacy to those involved in dating abuse relationships as well as concerned friends, siblings, parents, teachers, law enforcement members and service providers. Peer advocates can connect you to resources in your area, provide you with helpful websites, help you create a plan to stay safe or just listen. All conversations with peer advocates are confidential and anonymous. You will never be asked for your name or other contact information, but an advocate may ask for your age and city to find local resources for you.

National Domestic Violence Hotline (The Hotline)

<http://www.thehotline.org> (website available in English and Spanish)

24 hour Hotline at 1(800) 799-SAFE (7233) or TTY 1(800) 787-3224 for the Deaf, Deaf-Blind, and Hard of Hearing.

The Hotline is toll-free, confidential, anonymous and available in more than 170 different languages through interpreter services.

The Hotline provides support through advocacy, safety planning, resources and hope to everyone affected by domestic violence.

The Hotline provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families and is a resource for domestic violence advocates government officials, law enforcement agencies and the general public.

National Sexual Assault Hotline

www.rainn.org/ 1(800) 656-HOPE / 1(800) 656-4673 24-hours, 7 days, Free, confidential Hotline.

The Rape, Abuse & Incest National Network (RAINN) operates the National Sexual Assault Hotline to prevent sexual assault and help victims. The Online Hotline provides live, secure, anonymous crisis support for victims of sexual assault, their friends, and families. The website also provides information, news, events, statistics and a search for local counseling centers.

National Suicide & Crisis Hotline

1(800) SUICIDE /1(800) 784-2433 available 24-hours, 7 days, toll free. <http://suicidehotlines.com/national.html>

1(800) 273-TALK /1(800) 273-8255 available 24-hours, 7 days, toll free. <http://www.suicidepreventionlifeline.org/>

TTY-For hearing and speech impaired call: 1(800) 799-4TTY / 1(800) 799-4889) available 24-hours, 7 days, toll free. Call if you are in suicidal crisis, emotional crisis, or a family crisis.

Poison Control Center (Centro de Control Antitoxico)

<http://www.calpoison.org/>

1(800) 222-1222 / TDD 1(800) 972-3323 toll-free, 24 hour.

The California Poison Control System (CPCS) is the statewide provider of immediate, free and expert treatment advice and assistance over the telephone in case of exposure to poisonous, hazardous or toxic substances. Pharmacists, physicians, nurses, and poison information providers answer the phones. Calling us can prevent a trip to the emergency room.

Report Terrorist, Chemical, & Biological Incidents Hotline

National Response System (NRS)

<http://www.nrc.uscg.mil/nrchp.html> E-mail: HQS-DG-Ist-NRCINFO@uscg.mil

1(877) 24-WATCH or 1(800) 424-8802 National Response Center (24 hour) or (202) 267-2675

Direct (202) 267-2180, TDD (202) 267-4477

Chemical/Biological: NRS is the government's mechanism for emergency response to discharges of oil and the release of chemicals into the navigable waters or environment of the United States and its territories.

Terrorism: Any incident activity or behavior that would include bombings, bomb threats, threatening letters or packages, and incidents related to the intentional release of chemical/biological/radioactive agents. NRC Watch Stenders have been trained to ask specific questions for such reports and will immediately pass the information to the proper agencies for response.

Suspicious Activity: Any incident, activity or behavior that you deem to be of a suspicious nature should be reported to the NRC by calling 1-877-24-WATCH or 1-800-424-8802. Suspicious activity reports can also be submitted by using the NRC On-Line Reporting Tool located under the Services tab. Examples of suspicious activity are one the website (Remember- it is the activity or behavior that is suspicious, not a persons ethnicity).

Safely Surrendered Babies

There is an option. Don't abandon your baby.

<http://www.babysafe.ca.gov/> and flyer at <http://www.babysafe.ca.gov/res/pdf/SSBCampaign.pdf>

The State of California has a new statewide, toll-free hotline that will give callers information on safe surrender sites in their area.

The number is: 1(877) BABYSAFE, 1(877) 222-9723 or in Stanislaus County dial 211.

What is the Safely Surrendered Baby Law? The Safely Surrendered Baby Law allows a parent or person with lawful custody to surrender a baby confidentially, without fear of arrest or prosecution for child abandonment. The law's intent is to save lives of newborn infants at risk of abandonment by encouraging parents or persons with lawful custody to safely surrender the infant within 72 hours of birth, with no questions asked.

Suicide Prevention (209) 558-4600 24-hour

(209) 558-4600 24-hour, (English and Spanish) Crisis Intervention-Not a talk line.

TEEN LINE (Peer Help)

<http://teenlineonline.org/>

(800) TLC-TEEN (852-8336) (toll-free in California only) or (310) 855-HOPE(4673) It operates every evening from 6:00 p.m. to 10:00 p.m. Pacific Standard Time (PST). TEEN LINE is a confidential telephone helpline for teenaged callers. If you have a problem or just want to talk with another teen who understands, then this is the right place for you! You can call us and even text us by texting "TEEN" to 839863 from 5:30 p.m. to 9:30 p.m. PST. TEEN LINE also offers message boards, resources and information. Teen Line is operated by teens for teens.

Valley Crisis Center (A program of Mountain Crisis Services, Inc.)

valleycrisiscenter.org

(209) 725-7900, Crisis hotline 24-hour (209) 722-HELP (4357)

We are a domestic violence and sexual assault intervention center, with a focus on building a community united against violence. We provide confidential services that welcome diversity and are accessible to all community members. All services are available in English, Spanish, and Hmong. Our services include: 24-hour crisis hotline, crisis response/advocacy support, short-term Emergency shelter, legal advocacy, individual and group counseling around DV/SA for adults and children, and community education.

Abuse & Neglect

Related Topics: [Emergency Numbers & Crisis Hotlines](#), [Crime Reporting & Prevention](#), and [Legal Information](#).

Adult Protective Services-Stanislaus County Community Services Agency (CSA)

P.O. Box 42 Modesto CA 95353, (800) 336-4316 or (209) 558-2637 Calls accepted 24 hour 7 days per week

The Stanislaus County Community Services Agency (CSA) investigates reports of abuse of elder adults (65 years and older) and dependent adults (18-64 who are disabled), including cases of neglect, abandonment, physical and sexual abuse as well as financial exploitation. Services include in person emergency response investigation, assessment, advocacy, and case management with the goal of ensuring the rights to safety and dignity of this population in our community.

Catholic Charities "Ambassador Volunteers"

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083, E-mail: lewen@ccstockton.org

Catholic Charities "Ambassador Volunteers" recognize the need and have time, energy, capability, and willingness to assist others who need help. Multiple volunteer opportunities are available, transporting older residents, advocating for the needs of long term care residents, raising community awareness regarding elder abuse, and assisting with the Family Counseling Program.

Catholic Charities "SEAPA" Stanislaus Elder Abuse Prevention Alliance

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083, E-mail: vdonoso@ccstockton.org

The Stanislaus Elder Abuse Prevention Alliance is a collaborative effort of public and private organizations that are committed to the prevention of elder abuse. Managed by Catholic Charities, SEAPA organizes community events aimed at "arming" seniors with the information they need to avoid becoming a victim of abuse. SEAPA works to educate and train the public and agencies on recognition, reporting obligations, options, and referrals for victims' assistance. SEAPA works closely with law enforcement and senior agencies. The Turlock SEAPA Forum meets monthly to plan events and strategies to address elder abuse in Turlock.

Child Protective Services (CPS)-Stanislaus County

(209) 558-3665 or (800) 558-3665 24-hour, Physical: 251 East Hackett Rd., CA 95353, Mailing: P.O. Box 42, Modesto CA 95353

Anyone with a specific allegation or reasonable suspicion that child abuse or neglect has occurred may call C.P.S. Calls are screened by a trained social worker and if found to meet the legal definitions of abuse or neglect they are assigned for a face-to-face assessment by an Emergency Response Social Worker. If the report does not meet the legal definition for an investigation then the information received is entered into the statewide database. Individuals who are not mandated reporters may request anonymity. If a report is found to meet the legal definitions of abuse or neglect, the response time by a social worker after the call is received is 2 hours when a child is in immediate danger and within 10 days for the other cases such as general neglect or past abuse.

ChildHelp National Child Abuse Hotline

<http://childhelpusa.org> or <http://www.childhelp.org/>

If you suspect child abuse or need help call 1(800) 4-A-CHILD / 1(800) 422-4453 available 24 hours a day, in over 140 languages. All calls are anonymous and confidential. The Hotline staffed with professional crisis counselors is dedicated to the prevention of child abuse.

Children's Crisis Center

P.O. Box 1062, Modesto, CA 95353, (209) 577-4413 24-hour hotline, (209) 577-0138 Business

Provides shelter to abused, neglected and at risk children through Respite Childcare for children age birth to seventeen. Respite Care provides a "break" for families under considerable stress or in emergency situations and is available until the family has resolved their situation or found alternative care. We provide child abuse prevention/intervention support services for families, such as Case Management/Family Advocacy, Family Nurturing classes and a 24 hour crisis line (FamilyLINE) which offers support and resource and referral. Five locations throughout Stanislaus County. No fee.

Community Services Agency-Turlock

<http://www.stanworks.com/>

Turlock: 101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. We also have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Other Location: 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

Cutting and Self-Harm

Self-harm can be a way of coping with problems. It may help you express feelings you can't put into words, distract you from your life, or release emotional pain. Afterwards, you probably feel better, at least for a little while. But then the painful feelings return, and you feel the urge to hurt yourself again. If you want to stop but don't know how, remember this: you deserve to feel better, and you can get there without hurting yourself.

-WebMD <http://www.webmd.com/mental-health/features/cutting-self-harm-signs-treatment>

-HelpGuide.org http://www.helpguide.org/mental/self_injury.htm

-TeensHealth http://kidshealth.org/teen/your_mind/mental_health/cutting.html

For help See Emergency & Crisis Hotline numbers section that includes:

California Youth Crisis (CYC) Line <http://www.youthcrisisline.org/> 1(800) 843-5200 toll free 24-hours confidential youth crisis line for 12-24 years and concerned friends and family members.

Domestic Violence Resources

Break the Cycle www.breakthecycle.org

Dr. Phil Domestic Violence Resources list <http://www.drphil.com/articles/page/DomesticViolenceResource/> and

<http://resource.drphil.com/resource/domestic-violence-resources/>

Helpguide.org Help for abuse and battered women [http://www.helpguide.org/mental/](http://www.helpguide.org/mental/domestic_violence_abuse_help_treatment_prevention.htm)

[domestic_violence_abuse_help_treatment_prevention.htm](http://www.helpguide.org/mental/domestic_violence_abuse_help_treatment_prevention.htm)

National Network to End Domestic Violence www.nnedv.org

Friends are Good Medicine Self-Help Groups in Stanislaus County-Guide

www.FriendsAreGoodMedicine.com or Support Groups <http://www.friendsaregoodmedicine.com/peer-support-groups.shtml>

A searchable and downloadable Guide to Self-Help Groups in Stanislaus County available on their website. A Family Resource Directory and a Safety Guide (Eng./Span.) are also available online. The Family Resource Directories are extensive lists of public and private agencies offering services to people who may be experiencing life crises, need direction to social and health services, and financial aid or employment services.

Girls and Boys Town National Hotline

www.girlsandboystown.org/

Call with any problem, anytime 1(800) 448-3000, TDD 1(800) 448-1833 hearing impaired) Open 24 hours a day, everyday, English/Spanish and translation services representing more than 140 languages are available. The hotline is a crisis, resource and referral line. Resources also available at:

-Your Life, Your Voice: <http://www.yourlifeyourvoice.org> The website offers teens another channel to express feelings and seek help. The site has bulletin board postings on topics including: Family help, Relationships, feelings, Suicide, abuse, Drugs and alcohol, Bullying and School.

-Parenting.org (from boys town) The website provides parenting information and guidance.

Haven Women's Center of Stanislaus

<http://hwcstan.squarespace.com/>

Crisis Line for domestic assault and sexual assault (24 hour) (209) 577-5980

Modesto: 618- 13th Street, Modesto, CA 95354, (209) 524-4331

Turlock: 301 Star Ave., Turlock 95380, (209) 664-9131

They provide services for victims/survivors of sexual assault (adults and children) and for women and children experiencing domestic violence. Services include crisis intervention, counseling, case management, legal assistance with restraining orders, support groups, and youth programs. Safe shelter available for women (and their children) fleeing domestic violence.

Long-Term Care Ombudsman Program -CA Dept. of Aging

<http://www.aging.ca.gov/> or <http://www.aging.ca.gov/programs/LTCOP/>

The State CRISIS line number: 1(800) 231-4024 available 24 hours a day, 7 days a week, to receive complaints from residents.

The Program is authorized by the federal Older Americans Act and its State companion, the Older Californians Act. The primary responsibility of the program is to investigate and endeavor to resolve complaints made by, or on behalf of, individual residents in long-term care facilities. These facilities include nursing homes, residential care facilities for the elderly, and assisted living facilities. The Long-Term Care Ombudsman Program investigates elder abuse complaints in long-term care facilities and in residential care facilities for the elderly. Residents or their family members can file a complaint directly to the local Long-Term Care Ombudsman or by calling the CRISISline.

If this is not an emergency please call (209) 529-3784 for Ombudsman Program (Catholic Charities), Modesto.

LoveIsRespect.org (National Teen Dating Abuse Helpline)

<http://www.loveisrespect.org/>

1(866) 331-9474, TTY 1(866) 331-8453 toll free 24/7 peer advocates serve teens and young adults

Is This Abuse? Dating abuse happens when one partner exerts power and control over the other. Learn how to prevent, recognize and escape unhealthy relationships, online and off. Get Help- If you or a friend is in an abusive relationship, you may feel like you are all alone- know that you are not. We have resources to help you stay safe, build a support system, access legal protection and more.

National Center on Elder Abuse

<http://ncea.aoa.gov>

Site provides resources on elder abuse prevention, including information on reporting a suspected case of elder abuse. If someone is in immediate danger, call 911 or the local police for immediate help.

National Dating Abuse Helpline

<http://www.ndah.org/>

We are peer advocates who answer calls, chats, and texts about healthy dating and abuse.

Text us: Have a question about how to date in a healthy way? Our advocates are happy to help and can be reached via text messaging. Simply text "loveis" (capitalization does not matter) to 77054. Normal texting fees apply. You will receive a response from a peer advocate prompting you for your question.

Chat Us: The live chat (IM-style) on loveisrespect.org is one way to contact a peer advocate. You get the same one-on-one, real-time, confidential information from a trained peer advocate as you do if you contact the National Dating Abuse Helpline by text and phone. Remember, the chat is: A confidential, one-on-one chat session with a peer advocate.

Call Us: 1(866) 331-9474 Our peer advocates have served thousands of teens and young adults through our 24/7 phone service.

Calling 1(866) 331-9474 will connect you with an advocate trained to offer education, support and advocacy to those involved in dating abuse relationships as well as concerned friends, siblings, parents, teachers, law enforcement members and service providers. Peer advocates can connect you to resources in your area, provide you with helpful websites, help you create a plan to stay safe or just listen. All conversations with peer advocates are confidential and anonymous. You will never be asked for your name or other contact information, but an advocate may ask for your age and city to find local resources for you.

National Sexual Assault Hotline

www.rainn.org/ 1(800) 656-HOPE / 1(800) 656-4673 24-hours, 7 days, Free, confidential Hotline.

The Rape, Abuse & Incest National Network (RAINN) operates the National Sexual Assault Hotline to prevent sexual assault and help victims. The Online Hotline provides live, secure, anonymous crisis support for victims of sexual assault, their friends, and families. The website also provides information, news, events, statistics and a search for local counseling centers.

National Women's Health Information Center (NWHIC)

www.womenshealth.gov Spanish: <http://www.4women.gov/Spanish/>

1(800) 994-9662 Monday - Friday 9:00 a.m. to 6:00 p.m., Eastern Time, English and Spanish.

They offer women's health information on more than 800 topics through the call center and web site. The website offers health information on special topics like pregnancy, breastfeeding, breast cancer, body image, HIV/AIDS, heart health, menopause, mental health, quitting smoking, and violence against women. They are not medical specialists and cannot provide medical advice or diagnoses so please contact your health care provider for specific medical information. Publications include: Teen Survival Guide, Your Guide to Breastfeeding, and A Lifetime of Good Health. See also Girls Health at <http://www.girlshealth.gov/teenguide/> Violence Against Women information is under health topics at <http://www.womenshealth.gov/violence-against-women/index.html>

National Youth Crisis Line

1(800) 442-HOPE or 1(800) 442-4673 Call 24 hours a day, 7 days a week

Provides help to youths for handling pregnancy, molestation, suicide, and child abuse.

Parent Resource Center

www.prcfamilies.org

Downtown office: 811 5th Street, Modesto CA 95351, (209) 549-8193

Airport District office: 530 South Santa Cruz, Modesto, CA 95354, (209) 549-8822

Child abuse prevention agency dedicated to promoting positive parenting. Offering parenting education and in-home volunteer mentor support to families. A variety of classes are available for teens and adults. Transportation to and from classes and onsite childcare is available. Classes are free of charge.

Parents United of Stanislaus

610 14th Street, Modesto, CA 95354, (209) 524-4858

Child Sexual Abuse Treatment Program Information. Help for sexually abused children and their families. They offer group counseling for molest victims in all age groups (from tots to adults), parents of victims, offenders from latency age through adulthood. Individual counseling is available for adult offenders. They also offer Human sexuality training, Sponsors for new members, and Speakers Bureau.

Restraining Order Information

<http://www.stanct.org/courts/index.html> (Stanislaus County Superior Court)

What is a restraining order? A restraining order is court order that can protect you from being physically abused, threatened, stalked, or harassed. The Domestic Violence Restraining Order is used to protect you or your children under the age of 18 who live with you from violence or threat of violence. The violence or threats must come from someone in your family or in your home or with whom you have a close relationship (i.e., spouse, parent, child, boyfriend, girlfriend). A Domestic Violence Restraining Order is used to stop a specific act against you, keep a specific person away from you, have someone living with you removed out of your home, and other miscellaneous orders (i.e., temporary child custody, child visitation, child support, property control). To Obtain a Restraining Order (In Stanislaus County) obtain a packet from the Modesto Court office or www.stanct.org. The packet will need to be filed with the Modesto office (no filing fee): Stanislaus County Superior Court -Family Law Division, 1100 I Street, Modesto CA 95354, (209) 530-3100

Stanislaus County Department of Child Support Services

<http://www.stanctodcss.org/>

251 East Hackett Road, Modesto, CA 95358, Phone (866) 901-3212, Fax (209)558-3135

Their Mission is to establish and enforce paternity and support orders, in compliance with federal and state law, while providing the excellent level of service our customers expect and require. They find parents of children for the purpose of child support, establish paternity through paternity declarations and genetic testing, establish and enforce child support orders, seek health insurance coverage for dependents, cooperate and communicate with other states for child support matters, and provide referrals for visitation or child custody issues, domestic violence, restraining orders, and child abuse.

Stanislaus Family Justice Center

<https://www.stanislausfamilyjustice.org/home/>

1625 I Street, Modesto, CA 95354, (209) 525-5130

The Stanislaus Family Justice Center serves victims and survivors of domestic violence, sexual assault, child abuse, elder abuse, and human trafficking under one roof. We offer life savings solutions through partnerships. We offer advocacy, safety planning, crisis intervention, counseling, shelter assistance, criminal investigation, legal assistance, food stamps (CalFresh), childcare, and much more.

Victim of Crimes Resource Center

<http://www.1800victims.org> Call the Victims of Crime Resource Center confidential toll-free at 1(800) VICTIMS

The Victims of Crime Resource Center is located on the Pacific McGeorge School of Law campus in Sacramento, CA. McGeorge students, under attorney supervision, provide information and referrals statewide to victims, their families, victim service providers, and victim advocates. Primarily through the hotline, Center staff provide resource and referral information to victims and their families, victim service providers and other victim advocates. Callers receive information on such matters as victims compensation, victims' rights in the Justice System, restitution, civil suits, right to speak at sentencing and parole board hearings, as well as information on specific rights of victims of domestic violence, elder abuse, child abuse, and abuse against disabled. An online Resource Directory is available by county.

WomensLaw.org (support to victims of domestic violence and sexual assault)

<http://www.womenslaw.org/index.php> (NNEDV <http://www.nnedv.org/>)

A project of National Network to End Domestic Violence (NNEDV), providing legal information and support to victims of domestic violence and sexual assault.

"When you come to the end of your rope, tie a knot and hang on."
- Franklin D. Roosevelt



Animals

American Red Cross

See "American Red Cross" under [Disasters and Preparedness](#) for pet CPR class information.

Animal Control /Services (Surrounding Areas)

Ceres -2846 Finch Road, Modesto, CA 95358 (209) 558-7387

Escalon -Animal Shelter -25100 E. River Rd, Escalon, CA (209) 838-9908, <http://www.petfinder.com/shelters/escalonshelter.html>

Animal Control (Police Department) (209) 838-7093

Merced County - Animal Control 2150 Shuttle Dr., Atwater, CA 95301, (209) 385-7436, <http://www.co.merced.ca.us>

Modesto - Animal Control (Modesto Police Dispatch), (209) 552-2470

Animal Shelter- 3647 Cornucopia Way, Modesto, CA 95358, (209) 558-7387

Oakdale - Animal Control (Oakdale Police Department), (209) 847-2231

Animal Shelter - 9800 Liberini Road, Oakdale, (209) 847-5625 <http://www.ci.oakdale.ca.us> Volunteer opportunities at shelter available.

Riverbank - contracts with the City of Oakdale for Animal Control Services.

Animal control problems call Animal Control Services (Oakdale PD Dispatch) (209) 847-2231.

Pet adoption/licensing/lost & found - call Oakdale Animal Services (209) 847-5625.

Dog licenses in Riverbank at Riverbank City Hall - South, 6617 Third St. (209) 863-7109.<http://www.riverbank.org/Depts/animalServices/default.aspx>

Stanislaus County - 3647 Cornucopia Way, Modesto, CA 95358, (209) 558-7387, <http://www.stancounty.com/animalservices/>

Animal Services (Turlock)

www.cityofturlock.org

801 South Walnut, Turlock, CA 95380, (209) 656-3140, TDD 1(800) 735-2929

Open Monday through Saturday 10-2. Closed Sundays and Holidays. Adoption of dogs and cats. License program. Spay and neuter information. Assistance in finding your lost pet. Micro-chips and educational programs available. See the city website for the Adopt a Pet section to view animals available. Like us on Face Book: Turlock Animal Services.

Disaster Preparedness for Pet Owners (ASPCA)

American Society for the Prevention of Cruelty to Animals (ASPCA)

<http://www.aspc.org/pet-care/disaster-preparedness/>

Emergencies come in many forms, and they may require anything from a brief absence from your home to permanent evacuation. Each type of disaster requires different measures to keep your pets safe. The best thing you can do for yourself and your pets is to be prepared. The website provides information on how you can prepare for a disaster with your pets in mind.

Petfinder.com

This website helps you locate shelters and rescue groups currently caring for adoptable pets.

Project X (Low cost spay & neutering program)

Project X <http://www.stanislausprojectx.com/> (209) 988-SPAY

Local Participating organizations:

Community Veterinary Clinic, 310 Crane Ave., Turlock, CA 95380, (209) 634-5851

Monte Vista Small Animal Hospital, 901 East Monte Vista Ave., Turlock, CA 95380, (209) 634-0023



Stanislaus Animal Services Agency-Stanislaus County

<http://www.stancounty.com/animalservices/>

3647 Cornucopia Way, Modesto, CA 95358, (209) 558-7387

Services Provided By Shelter: Pet Adoptions, Micro chipping of Adopted and/or reclaimed Pets, Spay and Neuter Assistance, Licensing, Education Outreach, Investigating Cruelty Reports, Lost and Found, Veterinary care for animals in the Shelter, Low cost rabies vaccination clinics. Contact them if you are interested in becoming a volunteer at the animal shelter. They also have articles, information, and links on their website.

Stanislaus Animal Services Agency is a Joint Powers Agency with jurisdiction in the unincorporated area of Stanislaus County, Modesto, Ceres, Patterson, Waterford and Hughson.

Stanislaus Wildlife Care Center

<http://www.stanislauswildlife.org> E-mail: SWCCenter@aol.com

P.O. Box 298 Hughson, CA 95326, (209) 883-9414

(Located near Modesto at Fox Grove Fishing Access off Geer Road at the Tuolumne River)

Hours for Receiving Animals: September - April 10:00 a.m. to 3:00 p.m., May - August 10:00 a.m. to 4:00 p.m.

We rehabilitate orphaned and injured California Native wildlife for release. The Center provides animal presentations for schools, scouts, service groups, etc. We have many different kinds of education animals to use in our presentations. We will travel to almost any location. For more information, call or visit the website. Volunteers are welcome and needed for the care of animals and daily center operations since the animals are cared for 365 days a year. We also have a wish list on our website for donations of assorted items needed for the care of the animals.

Bereavement

Related topics: [Counseling & Classes](#)

California Hospice Foundation

<http://hospicefoundation.info/>

Contact us at (916) 925-3770 or (888) 252-1010 with questions or for information not found on the website.

The California Hospice Foundation advocates for patients with life-limiting illnesses and their families through public outreach, education and research.

Cemetery & Funeral Bureau (Department of Consumer Affairs)

<http://www.cfb.ca.gov/> 1625 North Market Blvd., Suite S208, Sacramento, CA 95834

1(916) 574-7870 or Department of Consumer Affairs, Consumer Information Center 1(800) 952-5210

The death of a loved one is undoubtedly the most traumatic experience any of us will ever encounter. By asking the right questions, comparing prices and services, and making informed decisions, you can make arrangements that are meaningful to your family and control the costs for yourself and your survivors.

Community Hospice

www.hospiceheart.org

4368 Spyres Way, Modesto, CA 95356, (209) 578-6300

Community Hospice provides compassionate care, comfort and support to terminally ill patients and their families, regardless of ability to pay. Care extends to over 270 patients every day in private homes, skilled nursing facilities and at the sixteen-room Alexander Cohen Hospice House. Community Hospice also provides bereavement and grief support to anyone in the community. For more information, please call or visit the website.

Death Certificates

Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County certificates see "Clerk Recorder & Registrar of Voters-Stanislaus County" under Government section.

Funeral Consumers Alliance (FCA)

<http://www.funerals.org/>

We are a nonprofit organization dedicated to protecting a consumer's right to choose a meaningful, dignified, affordable funeral. We offer education and advocacy to consumers nationwide and are not affiliated with the funeral industry. The website is full of information and advice to help you plan ahead.

Local FCA Affiliate: Funeral Consumers Alliance of Stanislaus/Merced Counties, P.O. Box 4252, Modesto, CA 95352
(209) 521-7690 (Answering machine) <http://www.funerals.org/affiliates/stanislaus/>

Hospice of Emanuel

<http://www.emanuelmedicalcenter.org/hospice>

1850 Colorado Ave., Turlock, CA 95382, (209) 664-2550

Provides support and care for individuals and their families living with an incurable illness. Our purpose is to help those individuals live as comfortably as possible by providing an array of services that assist in medical, emotional, spiritual and educational support. Medicare/Medicaid certified. A Hospice RN is available 24 hours, 7 days a week. Provides ongoing bereavement services and grief support groups for all ages in our community.

Jessica's House, Emanuel Medical Center

<http://www.emanuelmedicalcenter.org/jessicashouse>

741 E. Main Street, Turlock, CA 95380, Main Line (209) 250-5395, Fax (209) 250-5397, E-mail: Jessicashouse@emanuelmed.org

Jessica's House is a place for children, teens and families who are grieving a death to share their experiences. Jessica's House offers peer support groups where children, and teens (kindergarten through high school age), along with their parents or caregivers, meet once every other week for 90 minutes with others who are grieving a death. The children and teen support groups are designed around age, type of death, and the connection to the person who died. Parent and adult caregiver groups take place at the same time as the children and teen support groups. Call for more information about grief support, free children's grief literature, grief support when a death impacts your school, or our crisis response team.

Planning before you or a loved one passes away (Internet Resources)

Wall Street Journal Article- The 25 Documents You Need Before You Die by Saabira Chaudhuri (Search article title from search engine to find link)

Everplans.com Things to do long before a death. <http://www.everplans.com/paths/long-before-a-death>

How to prepare for the death of a loved one

<http://www.wikihow.com/Prepare-for-the-Death-of-a-Loved-One>

<http://www.webmd.com/mental-health/features/coping-with-impending-death>

<http://www.livestrong.com/article/193685-how-to-prepare-for-a-loved-ones-death/>

Business

Related topics: [Education](#), and [Government](#).

Alliance Small Business Development Centers

www.alliancesbdc.com

Merced: 1810 K St., Merced 95340, (209) 386-1008 and Modesto: 1020 10th St., Suite 102, Modesto CA 95354, (209) 567-4910
Free business consulting and low-cost professional training on business operations, management, finance, funding, record keeping, taxes, marketing, procurement, and many others. The SBDC is the primary business assistance program for the U.S. Small Business Administration (SBA).

Alliance Worknet

www.allianceworknet.com (Previously known as Department of Employment & Training) (209) 558-WORK (9675)

Modesto: 629 12th Street, Modesto, CA 95380

Oakdale: 1405 West F Street, Suite I, Oakdale, CA 95361

Patterson: 66 North El Circulo Ave., Patterson, CA 95363

Career Resource Centers provide job search assistance; internet, phone, and fax machine access for job search purposes; typing tutor, resume assistance, career information, employment services, career workshop classes, job development, On-the-Job training, vocational training assistance. No fee for jobseekers or employers to use our services.

Better Business Bureau (BBB)

<http://www.bbb.org/> (main organization) Wise Giving Reports at <http://www.bbb.org/us/charity/>

The BBB has a section for Charities and Donors including: Charity reports and standards. Local Office: Better Business Bureau of Northeast California at <http://necal.bbb.org/> (website available in English and Spanish)

3075 Beacon Blvd., West Sacramento CA 95691, (916) 443-6843, E-mail: galmond@necal.bbb.org

Business Licenses

There are many types of licenses. You need one to operate legally almost everywhere. If the business is located within an incorporated city limits, a license must be obtained from your city; if outside the city limits, then from the county. For more info contact the county or city office in your area.

City of Turlock- City of Turlock Finance Department (209) 668-5570. For more information and to search licenses see the city website at <http://ci.turlock.ca.us/citydepartments/administrativeservices/financedivision/businesslicensing/>

Stanislaus County (unincorporated areas) Stanislaus County Planning & Community Development (209) 525-6330.

Business.usa.gov

BusinessUSA implements a "no wrong door" approach for small businesses and exporters by using technology to quickly connect businesses to the services and information relevant to them, regardless of where the information is located or which agency's website, call center, or office they go to for help.

CA Department of Alcoholic Beverage Control

<http://www.abc.ca.gov/districts.asp>

The mission of the Department of Alcoholic Beverage Control is to administer the provisions of the Alcoholic Beverage Control Act in a manner that fosters and protects the health, safety, welfare, and economic well being of the people of the State. Contact them if you have questions about obtaining a license to sell alcoholic beverages for a business or an event. Also check with your local police department for other permits and requirements.

Stockton Office (Calaveras, Mariposa, Merced, San Joaquin, Stanislaus and Tuolumne):

31 East Channel Street, Room 168, Stockton, CA 95202, (209) 948-7739, Fax (209) 546-7853

Chambers of Commerce

The primary aim of the chamber is to protect the interest of the business community as a whole. The chambers of different areas look after the interests of those areas and try to promote commerce, trade and industry. Contact them to see what programs and local information they have to offer.

Ceres- (209) 537-2601, www.cereschamber.org, E-mail: Chamber@cereschamber.org

Escalon- (209) 838-2793, www.escalonchamberofcommerce.org

Gustine- (209) 854-6975, www.gustinechamberofcommerce.com

Hilmar- (209) 667-4566, www.hilmarchamber.com

Merced County- (209) 384-7092, www.merced-chamber.com

Merced County Hispanic- (209) 384-9537, www.mercedhcc.com

Modesto- (209) 577-5757, www.modchamber.org, E-mail: info@modchamber.org

Newman- (209) 862-1000

Oakdale- (209) 847-2244, www.oakdalechamber.com

Ripon- (209) 599-7519, www.riponchamber.org

Riverbank- (209) 869-4541, www.riverbankchamber.org

San Joaquin County Hispanic- (209) 943-6117, www.sjchispanicchamber.com

Turlock- (209) 632-2221, www.turlockchamber.com

Fictitious Business Name

Businesses that use a name other than the owner's must register the fictitious name with the county as required by the Trade Name Registration Act. This does not apply to corporations doing business under their corporate name or to those practicing any profession under a partnership name. For more information contact your state or local government.
For Stanislaus County contact:

Stanislaus County Clerk Recorder 1021 I Street, Modesto, CA (209) 525-5250 or <http://www.criis.com/stanislaus.html>.

You can search fictitious business documents by name on the website.

Franchise Tax Board (FTB)

<https://www.ftb.ca.gov>, Automated service (800) 338-0505, Inside the U.S. (800) 852-5711, TTY/TDD (Assistance for persons with hearing or speech impairments) (800) 822-6268

We are responsible for administering two of California's major tax programs: Personal Income Tax and the Corporation Tax. We also have responsibility for administering other nontax programs and delinquent debt collection functions, including delinquent vehicle registration debt collections on behalf of the Department of Motor Vehicles, and court-ordered debt.

(Oversees state tax-exempt status of charitable organizations in California and compliance with state tax reporting requirements.)

Internal Revenue Service (IRS)

<http://www.irs.gov/> (website available in English and other languages)

Live Telephone Assistance: 1(800) 829-1040 toll free, Monday-Friday.

Live Telephone Assistance for Businesses: 1(800) 829-4933 toll free

Live Telephone Assistance for people with hearing impairments: 1(800) 829-4059 (TDD) toll free.

The Internal Revenue Service is the nation's tax collection agency and administers the Internal Revenue Code enacted by Congress.

Local Office: 1533 Lakewood Ave. Modesto, CA 95355, (209) 548-7388, Mon.-Fri., 8:30 a.m.- 4:30 p.m.

National Institute for Occupational Safety and Health

<http://www.cdc.gov/niosh/homepage.html>

The National Institute for Occupational Safety and Health (NIOSH) is the federal agency responsible for conducting research and making recommendations for the prevention of work-related injury and illness. NIOSH is part of the Centers for Disease Control and Prevention (CDC) in the Department of Health and Human Services. For Emergency Preparedness for Business information

<http://www.cdc.gov/niosh/topics/emergency.html>

Occupational Safety & Health Administration (OSHA)

<http://www.osha.gov/SLTC/emergencypreparedness/> (Emergency Preparedness and Response Information)

With the Occupational Safety and Health Act of 1970, Congress created the Occupational Safety and Health Administration (OSHA) to assure safe and healthful working conditions for working men and women by setting and enforcing standards and by providing training, outreach, education and assistance. The OSH Act covers most private sector employers and their workers, in addition to some public sector employers. To Report Unsafe Working Conditions or Safety & Health Violations: Contact the OSHA Office nearest you, or contact our toll free number: 1-800-321-OSHA (6742), TTY 1-877-889-5627.

For issues involving federal agencies or private companies working for federal agencies in California call:

Local Office: Region IX Federal, 90 7th St., Suite 18100, San Francisco, CA 94103, (415) 625-2547, Fax (415) 625-2534

For issues involving private or state government employers in these states, refer to the appropriate state office in California in your area. Local office: Cal/OSHA Division of Occupational Safety and Health (DOSH)

1515 Clay Street, Suite 1901, Oakland, CA 94612, (510) 286-7000, Fax (510) 286-7037

SCORE Chapter, Workforce Investment Board

<http://www.score.org/index.html> 1(800) 634-0245, E-mail: help@score.org

SCORE is a non-profit organization that assists Small Business in start up assistance consisting of workshops and counseling services. To make an appointment call Modesto/Merced SCORE-1880 W. Wardrobe Ave., Merced, CA 95340, (209) 724-2033.

Secretary of State, California

<http://www.sos.ca.gov/>

1500 11th Street Sacramento, CA 95814, (916) 653-6814

Business Programs <http://www.sos.ca.gov/business/> Elections <http://www.sos.ca.gov/elections/>

Safe at Home Confidential Address Program visit <http://www.sos.ca.gov/safeathome/>

State Archives at <http://www.sos.ca.gov/archives/>

The Secretary of State's responsibilities include: Serving as the state's Chief Elections Officer, Implementing electronic filing and Internet disclosure of campaign and lobbyist financial information, Maintaining business filings, Commissioning notaries public, Operating the Safe at Home Confidential Address Program, Maintaining the Domestic Partners and Advance Health Care Directive Registries, Safeguarding the State Archives, and Serving as a trustee of the California Museum for History, Women & the Arts. Charities seeking to operate in CA must file articles of incorporation with the Secretary of State and a current list of board officers.

Seller's Permit (CA State Board of Equalization)

California State Board of Equalization (BOE)

<http://www.boe.ca.gov/info/reg.htm> Toll-free: (800) 400-7115 (TTY: 711)

The Board of Equalization (BOE) wants to make doing business in California as easy as possible. You can register for a seller's permit or use tax account online using electronic registration (eReg) or in person at one of our field offices. The BOE also administers several special tax and fee programs in addition to the state's sales and use taxes.

Small Business Administration (SBA.gov)

www.sba.gov/ca/fresno

801 R Street, Suite 201, Fresno, CA 93721, (559) 487-5791, Fax (559) 487-5636

The SBA has information to help or start your own business. They offer information packets, small business development centers, and loan information. Their website has a variety of information including business opportunities, financing your business, disaster assistance, SBA Classroom, outside resources and an online library. Local partners include Alliance SBDC and SCORE.

Turlock Certified Farmer's Market

www.turlockmarket.org (209) 225-8177

The market operates on Broadway every Friday on morning from approximately May through October with a few night markets. The Market is your source for delicious seasonal produce, fresh food highlighting local ingredients, and unique hand-crafted items. See the website for current dates, times, and location.

Turlock Chamber of Commerce

www.turlockchamber.com E-mail: info@turlockchamber.com

115 S. Golden State Blvd., Turlock, CA 95380, (209) 632-2221

The Chamber of Commerce is the business advocate and public relations link for its members. The Chamber provides a referral service to the community. Relocation packages and maps can be obtained through the Chamber. The Chamber promotes a positive business environment and is a valuable information center to the valley and promotes economic development as well as a legislative voice for Turlock.

Turlock Downtown Property Owners Association

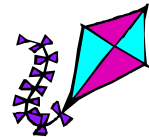
Turlock Downtown Property Owners Association

<http://www.turlockdowntown.com/>

310 East Main, Suite D-1, Turlock CA 95380, (P.O. Box 1327, Turlock CA 95381), (209) 634-6459

The Turlock Downtown Property Owners Association is organized to act as the administering agency for the Turlock Downtown Property and Business Improvement District. The primary purpose of the District is to oversee maintenance of the downtown area and coordinate events to encourage greater presence.

Child Support



CA Department of Child Support Services

<http://www.childsup.ca.gov> and <http://www.childsup.ca.gov/Home/FAQs.aspx> (Frequently Asked Questions)

California's Child Support Services Program works with parents - custodial and noncustodial - and guardians to ensure children and families receive court-ordered financial and medical support. Child support services are available to the general public through a network of 52 county and regional child support agencies (LCSAs). The website offers resources, publications, and information.

Local Child Support Agency Office: Stanislaus County Department of Child Support Services, <http://www.stancodcss.org/>
251 East Hackett Road, Modesto, CA 95358, (866) 901-3212

Family Support Network (FSN) of Oakdale Valley Hospital

<http://oakvalleycares.org/>

1405 West F Street, Suite A, Oakdale, CA 95361, (209) 847-5121, ext. 10, Fax (209) 847-5090

Mission is to link resources, information and support to promote healthy and nurturing environments for children and families. We are able to provide a variety of services including health insurance enrollment, parent support groups in English and Spanish, car seat inspection and distribution, health education classes, meeting site for other area groups and resource and referral.

Restraining Order Information

<http://www.stanct.org/courts/index.html> (Stanislaus County Superior Court)

What is a restraining order? A restraining order is court order that can protect you from being physically abused, threatened, stalked, or harassed. The Domestic Violence Restraining Order is used to protect you or your children under the age of 18 who live with you from violence or threat of violence. The violence or threats must come from someone in your family or in your home or with whom you have a close relationship (i.e., spouse, parent, child, boyfriend, girlfriend). A Domestic Violence Restraining Order is used to stop a specific act against you, keep a specific person away from you, have someone living with you removed out of your home, and other miscellaneous orders (i.e., temporary child custody, child visitation, child support, property control).

To Obtain a Restraining Order (In Stanislaus County) obtain a packet from the Modesto Court office or www.stanct.org. The packet will need to be filed with the Modesto office (no filing fee): Stanislaus County Superior Court -Family Law Division, 1100 I Street, Modesto CA 95354, (209) 530-3100

Stanislaus County Department of Child Support Services

<http://www.stancodcss.org/>

251 East Hackett Road, Modesto, CA 95358, Phone (866) 901-3212, Fax (209) 558-3135

Their Mission is to establish and enforce paternity and support orders, in compliance with federal and state law, while providing the excellent level of service our customers expect and require. They find parents of children for the purpose of child support, establish paternity through paternity declarations and genetic testing, establish and enforce child support orders, seek health insurance coverage for dependents, cooperate and communicate with other states for child support matters, and provide referrals for visitation or child custody issues, domestic violence, restraining orders, and child abuse.

Children & Youth Services

Related topics: [Abuse & Neglect](#), [Child Support](#), [Health & Mental Health Services](#), [Legal Information](#), [Recreation & Parks & Travel](#), and [Victim Services](#).



Aspiranet Foster and Family Serves

151 East Canal Drive, Turlock, CA 95380, (209) 669-2577, Fax (209) 669-2593

Aspiranet provides services to the Turlock community including: foster care, adoption and transitional housing services for previous foster youth. Please contact the office to learn more about becoming a foster, adoptive or host family for a child/youth or to simply find out how you can support the agencies programs. Aspiranet also has an outpatient Behavioral Health Clinic for counseling and other related services in Turlock located at 420 E. Canal Drive, Turlock, CA 95380, (209) 669-2583.

California Highway Patrol (CHP)

<http://www.chp.ca.gov/index.html>

Emergency call 911 to report accidents, a crime, or an unsafe driver.

Non-Emergency Purposes call 1(800) Tell CHP (1 800 835-5247). Use this number if you have questions, would like to relay some information, or just need information from the CHP in a non-emergency situation. Website information includes: child safety seat laws, Amber Alert information, CHP programs, and mobile phone laws.

Merced County offices: 1500 Bell Dr., Atwater, CA 95301, (209) 356-2956

706 West Pacheco Blvd., Los Banos, CA 93635, (209) 826-3811

San Joaquin County offices: 385 West Grantline Road, Tracy, CA 95376, (209) 835-8920

3330 North Ad Art Road, Stockton, CA 95215, (209) 943-8666

Stanislaus County office: 4030 Kiernan Ave., Modesto 95356, (209) 545-7440

Center for Human Services (CHS)

www.centerforhumanservices.org

1700 McHenry Village Way, Suite 11, Modesto, CA 95350, (209) 526-1476 (administration office)

CHS is a private, non-profit agency focusing on youth, family and community programs. Of special concern are high-risk youth, runaways, substance abusers, first-time youth offenders and individuals (children, adolescents and adults) seeking outpatient mental health services. They provide quality programs in the areas of prevention, early intervention, treatment, parent/family education and community capacity building. Some programs and services offered include: community counseling, mentoring, parent education and support, neighborhood partnerships, diversion-services for youth offenders, life skills classes, youth court peer program, school based therapy and support, student assistance program for youth in grades K-12, and shelter services for youth. Fees for services are dependent on the program.

Central California Child Development Services (CCCDs)

<http://www.cccds.com/>

Turlock Child Development Center- 400 North Kilroy, Turlock, CA 95380, (209) 669-6374, for other locations call (209) 581-9000.

CCCDs is a private non-profit organization sub-contractor agency of the Stanislaus County Office of Education. CCCDS operates nineteen centers throughout the Stanislaus and Merced counties. Serving children from six weeks through five years old.

Programs are designed to help each child attain their fullest potential through curriculum developed to promote physical, social, emotional, and cognitive growth. Contact them to see if you are eligible for the state subsidized child development programs.

Child Protective Services (CPS)-Stanislaus County

(209) 558-3665 or (800) 558-3665 24-hour, Physical: 251 East Hackett Rd., CA 95353, Mailing: P.O. Box 42, Modesto CA 95353

Anyone with a specific allegation or reasonable suspicion that child abuse or neglect has occurred may call C.P.S. Calls are screened by a trained social worker and if found to meet the legal definitions of abuse or neglect they are assigned for a face-to-face assessment by an Emergency Response Social Worker. If the report does not meet the legal definition for an investigation then the information received is entered into the statewide database. Individuals who are not mandated reporters may request anonymity. If a report is found to meet the legal definitions of abuse or neglect, the response time by a social worker after the call is received is 2 hours when a child is in immediate danger and within 10 days for the other cases such as general neglect or past abuse.

Faith Home Teen Challenge

<http://www.sjvteenchallenge.org/index-old.htm>

Mailing: P.O. Box 611, Turlock, CA 95381 (209) 537-0606, Fax (209) 537-3699

Main facility: Faith Home Teen Challenge Ranch, 6643 Faith Home Road, Ceres, CA 95307

Turlock facility: The Dennis Whitman Reenter Center, 522 W. Main Street, Turlock, CA 95380

Teen Challenge is a Christian discipleship ministry for those with life-controlling problems. Set on a 37-acre ranch, this 12-16 month residential program for men age 18 and over is an intensive program of Bible teaching, structured and disciplined living, chapel services, lay-advising/counseling and group and individual prayer, all progressing through four phases of life-training curriculum. Admitting age is 18 years and older.

Friends are Good Medicine Self-Help Groups in Stanislaus County-Guide

www.FriendsAreGoodMedicine.com or Support Groups <http://www.friendsaregoodmedicine.com/peer-support-groups.shtm>

A searchable and downloadable Guide to Self-Help Groups in Stanislaus County available on their website. A Family Resource Directory and a Safety Guide (Eng./Span.) are also available online. The Family Resource Directories are extensive lists of public and private agencies offering services to people who may be experiencing life crises, need direction to social and health services, and financial aid or employment services.

Girls and Boys Town National Hotline

www.girlsandboystown.org/

Call with any problem, anytime 1(800) 448-3000, TDD 1(800) 448-1833 hearing impaired) Open 24 hours a day, everyday, English/Spanish and translation services representing more than 140 languages are available. The hotline is a crisis, resource and referral line. Resources also available at:

-Your Life, Your Voice: <http://www.yourlifeyourvoice.org> The website offers teens another channel to express feelings and seek help. The site has bulletin board postings on topics including: Family help, Relationships, feelings, Suicide, abuse, Drugs and alcohol, Bullying and School.

-Parenting.org (from boys town) The website provides parenting information and guidance.

Girls Health.gov

<http://www.girlshealth.gov/>

Be Healthy. Be happy. Be you. Be beautiful. This website was created to help girls (ages 10 to 16) learn about health, growing up, and issues they may face. Informational topics include: body, fitness, nutrition, illness, drugs, your feelings, relationships, bullying, safety, your future, and environmental health. A teen survival guide available for download at <http://www.girlshealth.gov/teenguide/>

Headstart and State Preschool

Head Start is a federally funded program that offers preschool for children 3-5 years of age. There are income requirements for this program. Head Start is offered at Crowell, Cunningham, Osborn and Wakefield schools. For more information please contact each Head Start office individually:

Crowell: Sandy Jones (209) 667-5460

Cunningham: Mayra Correa (209) 668-7594

Osborn: Letty Lopez (209) 667-2938

Wakefield: Marie Pinheiro (209) 656-9706

State Preschool is a state funded program that offers preschool for children 3-5 years of age. There are income requirements for this program. State Preschool is offered at Crowell and Wakefield schools. For more information please contact Cindee Ellenbarger, Program Secretary, at (209) 632-2857. Further, if you would like to get on the waitlist for State Preschool, please call the Stanislaus County Eligibility List (Stan Wait) at (209) 238-6400.

Hutton House

201 Jennie Street, Modesto, CA 95354, (209) 526-1623

They are a short-term residential shelter for runaway and homeless youth. Individual, group, family, and drop in crisis counseling are provided. Services are available for ages 13-17 years old. No fee.

Jessica's House, Emanuel Medical Center

<http://www.emanuelmedicalcenter.org/jessicashouse>

741 E. Main Street, Turlock, CA 95380, Main Line (209) 250-5395, Fax (209) 250-5397, E-mail:

jessicashouse@emanuelmed.org

Jessica's House is a place for children, teens and families who are grieving a death to share their experiences. Jessica's House offers peer support groups where children, and teens (kindergarten through high school age), along with their parents or caregivers, meet once every other week for 90 minutes with others who are grieving a death. The children and teen support groups are designed around age, type of death, and the connection to the person who died. Parent and adult caregiver groups take place at the same time as the children and teen support groups. Call for more information about grief support, free children's grief literature, grief support when a death impacts your school, or our crisis response team.

King-Kennedy Memorial Center

601 South Martin Luther King Drive, Modesto, CA, 95351 (209) 522-6902

The center offers ongoing programs for seniors, a computer drop-in program, computer lab, community resources and youth activities.

National Center for Missing & Exploited Children

<http://www.missingkids.com/>

Missing child 24-hour/7 days hotline 1(800) THE-LOST / 1(800) 843-5678)

Call the hotline if you have seen a missing child, want to report a missing child, and are seeking resources to assist them in their search. This website provides information about child safety including a cyber tip line to report incidences of child sexual exploitation. They have information and resources on a variety of child safety topics.

National Runaway Safeline 1(800) RUNAWAY

<http://www.1800runaway.org/> (formerly known as National Runaway Switchboard)

Call 1(800) RUNAWAY if you are a teenager who is thinking of running from home, if you have a friend who has run and is looking for help, or if you are a runaway ready to go home. Call if you care about a youth and want information on how you can help someone who may be at risk of running from home. Call if you are a teacher looking for information to pass along to your students about youth homelessness or the reality of life on the streets. Our 24-hour crisis line has an experienced front-line team member ready to help you now. If you're not ready to call, you can post to our bulletin board, send an e-mail, or start a live chat. It's anonymous, confidential and free.

National Youth Crisis Line

1(800) 442-HOPE or 1(800) 442-4673 Call 24 hours a day, 7 days a week
Provides help to youths for handling pregnancy, molestation, suicide, and child abuse.

Pacer's National Bullying Prevention Center

<http://www.pacer.org/bullying/> (888) 248-0822

PACER's National Bullying Prevention Center unites, engages and educates communities nationwide to address bullying through creative, relevant and interactive resources. PACER's bullying prevention resources are designed to benefit all students, including students with disabilities. PACER offers digital-based resources for parents, schools, teens and youth.

Parent Resource Center

www.prcfamilies.org

Downtown office: 811 5th Street, Modesto CA 95351, (209) 549-8193

Airport District office: 530 South Santa Cruz, Modesto, CA 95354, (209) 549-8822

Child abuse prevention agency dedicated to promoting positive parenting. Offering parenting education and in-home volunteer mentor support to families. A variety of classes are available for teens and adults. Transportation to and from classes and onsite childcare is available. Classes are free of charge.

Parents United of Stanislaus

610 14th Street, Modesto, CA 95354, (209) 524-4858

Child Sexual Abuse Treatment Program Information. Help for sexually abused children and their families. They offer group counseling for molest victims in all age groups (from tots to adults), parents of victims, offenders from latency age through adulthood. Individual counseling is available for adult offenders. They also offer Human sexuality training, Sponsors for new members, and Speakers Bureau.

Seated for Safety Child Restraint Program

<http://ci.turlock.ca.us/citydepartments/policedepartment/fieldoperations/trafficunit/>

City of Turlock- Traffic Safety Unit (209) 664-7380

We offer education, training, and free installation of child safety restrain devices.

Sierra Vista Child & Family Services

<http://sierravistacares.org/>

Administration office (209) 523-4573

2925 Niagra, Suite 3, Turlock, CA (209) 669-6771

830 East Minnesota, Turlock (209) 216-0101

Sierra Vista Child & Family Services has 28 programs in 20 locations. Turlock programs include the Turlock Counseling office and the Turlock Learning Center. The Turlock Counseling office provides Attention Deficit/Hyperactivity Disorder (ADHD) and other assessment services, medication services (for ADHD clients), Outpatient Counseling, Foster Family Orientation, Domestic Violence Support Groups, and Anger Management Support Groups.

The Turlock Learning Center is a non-public school that provides special education for children with emotional disturbance and either pervasive development disorder or developmental delay. Children are referred to Sierra Vista's Turlock Learning Center after an Individual Education Plan (IEP) team from their local school district decides it is the most appropriate educational placement. Other programs available, but not located in Turlock include Early Intervention, Mental Health Consultation Services for children 0-6, Home Based Services, various Family Education Programs, Family Maintenance and Reunification, an Employee Assistance program available for employers, Divorce Adjustment Counseling, and Health Related Counseling. Sierra Vista also operates a substance abuse program for pregnant and post partum women, other non-public schools for therapeutic and mental health needs children. Services are available either at no charge, through Stanislaus County Medi-Cal, or on a sliding scale.

Stanislaus County Office of Education (SCOE)-Child/Family Services

www.stancoe.org/cfs or <http://www.findchildcarestanislaus.org/>

1324 Celeste Drive, Modesto CA 95355, (209) 238-6400, fax (209) 238-6499

They offer a wide variety of federal and state funded support services and programs to over 6,500 children and their families in a seven-county region. Programs include Migrant Head Start, Head Start, Early Head Start, Migrant Child Care, General Child Care, State Preschool, Subsidized Child Care/Alternative Payment, Stanislaus County Child Care Planning Council and Child Care Resource and Referral. Many services are free and include referrals to all types of licensed child care facilities in Stanislaus County, information about opening and managing a licensed family child care home or a child care center, lending library that includes books and videos and toys and workshops for the public on child care issues.

StopBullying.com

<http://www.stopbullying.gov/> (website available in English and Spanish)

This site provides information about bullying with topics including: What is bullying, Prevent bullying, Respond to bullying and what you can do.

TEEN LINE (Peer Help)

<http://teenlineonline.org/>

(800) TLC-TEEN (852-8336) (toll-free in California only) or (310) 855-HOPE(4673) It operates every evening from 6:00 p.m. to 10:00 p.m. Pacific Standard Time (PST). TEEN LINE is a confidential telephone helpline for teenaged callers. If you have a problem or just want to talk with another teen who understands, then this is the right place for you! You can call us and even text us by texting "TEEN" to 839863 from 5:30 p.m. to 9:30 p.m. PST. TEEN LINE also offers message boards, resources and information. Teen Line is operated by teens for teens.

The Salvation Army

www.salvationarmyturlock.org

893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367

Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

Recreation Dept. (209) 667-6091; Handicapped accessories. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.; Senior Clubs Wed - Fri, 1:30 - 3:30 p.m.; After School Kids program Mon - Fri, 3 - 6:30 p.m., includes tutoring and programs for grades 1 - 7.

Recreation program 6:30 - 8 p.m. for grades 8 and above. Offering sports such as soccer, volleyball and basketball.

Volunteers needed for a variety of programs including: ASK (After School Kids) program (Homework, Tutoring and Recreation), SALT (Senior Adults Learning Together) assisting with senior program, Social Services, clerical work (answering phones, talking to people), making food baskets, Community Care Ministry, visiting Skilled Nursing Facilities, Seasonal help (Bell Ring for Kettles), Helping with fund raisers (Kettle Kick Off, and more).

Turlock Family Network, Inc.

TurlockFamilyNetwork.com

(209) 668-3363, Fax (209) 668-3366, E-mail: TurlockFamilyNet1@att.net or beverlys_tfn@att.net

Physical Address: 893 Lander Ave., Room 111, Turlock, (Located inside the Salvation Army Building)

Mailing Address: PO Box 1480, Turlock, CA, 95381

Turlock Family Network is a non-profit agency providing free education at the pre-parent stage, the pre-natal stage, support groups, community action teams, community awareness campaigns, community resources are implemented so all forms of child maltreatment can be prevented. Free childcare is available during class times. Participants must be pregnant and/or parenting a child under age of 14 years old. Our groups meet all requirements for Family Maintenance programs through the courts. A car seat technician is available. Call for group information and times. Donations accepted include: baby and children clothing, toys, furniture, preteens and teen clothing, adult clothing, and household items. We will pick up, call for details.

Turlock Family Resource Center (Aspiranet)

352 East Olive Ave., Turlock, CA 95380, (209) 668-6118

The Turlock Family Resource Center provides a variety of services to families in the Turlock community including but not limited to: case management services, parenting classes, classes for pregnant women, assistance with housing, daycare, and other resource searches, nutrition education and assistance with completing applications for aide programs, life skills coaching, etc.

Most programs have requirements for participation. There is no cost for services provided to families with at least one child ages 0 to 5 years. Resource and referral information is available to the entire community.

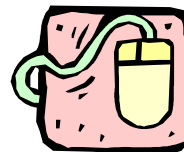
Turlock School District Instructional Media Center (IMC)

1574 East Canal Drive, Turlock CA 95380, (209) 667-8205

Services include lamination and die cutting. Resource materials are available for checkout. Small fees apply. Public hours: Mon., Tues., Thurs. & Fri, 8:30 a.m. - 5:00 p.m. and Wed. 8:30 a.m. to noon.

Computer Information

Related topics: [Counseling & Classes](#) for computer classes and training, [Crime Reporting & Prevention](#) for Internet safety and crimes, and [Environment & Recycling](#) for e-waste disposal.



Great Valley Center

<http://www.greatvalley.org>

1120 13th Street, Suite C, Modesto, CA 95354, (209) 522-5103, Fax (209) 522-5116

Get the most out of life. Use the Internet! Increasing digital access for a better future. FREE Computer Training in Your Community by California Connects program. Please call 1(888) 286-9944 to sign up and mention your area of Ceres, Modesto, Riverbank or Turlock. We may have other areas available.

King-Kennedy Memorial Center

601 South Martin Luther King Drive, Modesto, CA, 95351 (209) 522-6902

The center offers ongoing programs for seniors, a computer drop-in program, computer lab, community resources and youth activities.

Stanislaus County Libraries

Contact the individual libraries for hours, community rooms and services available or visit the following website:

www.stanislauslibrary.org

Friends of the Library http://www.stanislauslibrary.org/about_friends.shtml

Volunteering Opportunities: For more information about volunteering for the Stanislaus County Library contact Donna Witt at (209) 558-8949.

All of these county libraries have free internet access.

Modesto- 1500 "I" Street, Modesto CA 95354 (209) 558-7800

Ceres- 2250 Magnolia, Ceres, CA 95307 (209) 537-8938

Stanislaus County Libraries (Continued)

Denair- 4801 Kersey Road, Denair, CA 95316 (209) 634-1283
 Empire- 18 South Abbie Street, Empire, CA 95319 (209) 524-5505
 Hughson- 2412 Third Street, Hughson, CA 95326 (209) 883-2293
 Keyes- 4420 Maud Ave., Keyes, CA 95328 (209) 664-8006
 Newman- 1305 Kern Street, Newman, CA 95360 (209) 862-2010
 Oakdale- 151 South First Ave., Oakdale, CA 95361 (209) 847-4204
 Patterson- 46 North Salado, Patterson, CA 95363 (209) 892-6473
 Riverbank- 3442 Santa Fe Ave., Riverbank, CA 95367 (209) 869-7008
 Salida- 4835 Sisk Road, Salida, CA 95368 (209) 543-7353
 Turlock-550 Minaret Ave., Turlock CA 95380 (209) 664-8100
 Waterford- 324 East Street, Waterford, CA 95386 (209) 874-2191

Home delivery service is available for customers who are unable to come to the library due to advanced age, injury or illness. It is a once a month service with materials delivered by volunteers. Call (209) 558-7817 for more information. (http://stanislauslibrary.org/about_services.shtml#home)

Turlock Library

www.stanislauslibrary.org

550 Minaret Ave., Turlock, CA 95380, (209) 664-8100

The reference section has up to date books on Renters and Landlords rights. We also provide free access to the internet.

Customers 13 or older can use the computers; those aged 12 and under must be accompanied by a parent or guardian. Please ask the librarians for more information.

Friends of the Turlock Library: http://stanislauslibrary.org/about_friends_turlock.shtml

Lawyers Referral Service-Stanislaus County Bar Association

<http://www.stanbar.org> or <http://stanbar.org/lawyer-referral-service/>

(209) 571-5727 between 9 a.m. to 4 p.m., Monday through Friday

The Stanislaus County Bar Association operates the Lawyers Referral Service (LRS) to assist people within Stanislaus County who do not have an attorney but have legal problems and who seek an attorneys assistance. We will review your legal problem with you to determine what type of lawyer or other service you need. We will schedule an appointment for you with a local qualified lawyer for a 30-minute consultation (we cannot give legal advice). There is an administrative fee of \$50, which will be charged.

Consumer Information

As a savvy consumer, you should always be on the alert for shady deals and scams. A deal that sounds too good to be true usually is! Be wary of promises to fix your credit problems, low-interest credit card offers, deals that let you skip credit card payments, work-at-home job opportunities, risk free investments, and free travel. Don't share personal information with someone you don't trust. Learn how to recognize fraud.

Ask.com

Just type in a question and get the answer.

California Department of Insurance

<http://www.insurance.ca.gov/> Consumer Hotline 1(800) 927-HELP (4357) 8:00 a.m. to 5:00 p.m. Mon.-Fri.

The website includes consumer and fraud information. Some information available in Spanish.

Consumer Action

www.consumer-action.org

221 Main Street, Suite 480 San Francisco, CA 94105, E-mail: hotline@consumer-action.org Hotline (415) 777-9635

Through multilingual financial education materials, community outreach, and grassroots "make your voice heard" advocacy, Consumer Action empowers underrepresented consumers nationwide to assert their rights in the marketplace and financially prosper. Consumer Action offers a unique collection of multilingual consumer publications. Many publications are available in Chinese, Korean, Spanish, and Vietnamese, as well as English online. Also, we have English, Spanish and Chinese hotline counselors who provide free non-legal advice and referrals to appropriate complaint-handling agencies.

Consumer Information Center (CIC)

<http://www.dca.ca.gov/publications/cic.shtml>

1625 North Market Blvd., Suite N 112, Sacramento, CA 95834, 1(800) 952-5210, TDD Only 1(800) 326-2297

Call for help with a consumer problem? Their phone agents speak English and Spanish and can connect you to help in more than 177 other languages. Phone agents can: Verify licenses of DCA-regulated professionals, Provide forms for filing a complaint, Refer you to other governmental agencies, Mail you copies of consumer publications, and Answer questions about consumer topics.

Consumer Product Safety Commission, U.S. (CPSC)

<http://www.cpsc.gov> (website available in English, Spanish, and other)

Consumer Hotline: 1(800) 638-2772 (TTY 1-301-595-7054) Mon-Fri. Call to obtain product safety and other agency information and report unsafe products.

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard.

Department of Consumer Affairs (DCA)

www.dca.ca.gov

1625 North Market Blvd., Sacramento, CA 95834, 1(800) 952-5210 Mon.-Fri., TDD 1(800) 326-2297

Sacramento-area consumers may call (916) 445-1254 or TDD 1(916) 928-1227.

The Consumer Affairs website includes a variety of information and web links to federal and state government and consumer organizations. Many publications are offered on the website. Publications include: Consumer Guide to Funeral and Cemetery Purchases, Automotive fact sheets, Consumer Transaction with Statutory contract cancellation rights, A to Z Guide to Credit Cards, Identity theft, California Tenants, How to Get Back Possessions You Have Left in a Rental Unit.

Federal Communications Commission (FCC)

<http://transition.fcc.gov/> and <http://transition.fcc.gov/cgb/> or <http://www.fcc.gov/>

The FCC is an independent United States government agency. The FCC is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. Consumer information is available on a variety of topics.

Media Bureau- The Media Bureau oversees broadcast radio and television, as well as cable and satellite services on behalf of consumers. It also administers licensing and policy matters for broadcast services and cable, and handles post-licensing matters for satellite services. Phone: (202) 418-7200, <http://www.fcc.gov/media-bureau>

ManageMyLife.com

<http://www.managemylife.com/>

ManageMyLife is your online hub for making your life easier. With product manuals available online or for download, expert answers to all your questions and tips & advice on everything from home maintenance to staying fit, your life management begins here. Brought to you by Sears.

National Do Not Call Registry

<https://www.donotcall.gov/> (website available in English and Spanish) (Managed by the Federal Trade Commission)

Register online or call the toll-free Do Not Call helpline at 1(888) 382-1222 (English & Spanish); TTY: 1(866) 290-4236

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free.

Product Recalls Internet Resources

These websites help you find information about products that have been recalled including food, products, and automobiles.

www.CPSC.gov (Website available in English and Spanish) (U.S. Consumer Product Safety Commission)

Call the U.S. Consumer Product Safety Commission to report a safety problem with a consumer product

1(800) 638-CPSC / 1(800) 638-2772

www.Recalls.gov (Your online resource for government recalls including consumer products, motor vehicles, boats, food, medicine, cosmetics, and environmental products).

<http://www.saferproducts.gov/> (Report incidents and safety concerns with consumer products, search for incidents, and reported by others)

Project Sentinel and Stanislaus County Mediation Center

<http://www.housing.org>

1409 H Street, Modesto, CA 95354, (209) 236-1577

Project Sentinel is a government-supported fair housing agency dedicated to promoting and developing fairness and equality of opportunity for all people. The program covers Turlock, Modesto, and Stanislaus County residents. They can mediate Landlord/Tenant disputes with the owner or manager, inform the owner or manager of the law, refer you to a state or federal enforcement agency or to a fair housing attorney for legal assistance and are a HUD approved mortgage counseling agency. There is no charge for any of these services.

ProtectYourMove.gov

ProtectYourMove.gov

If you're planning a move, visit ProtectYourMove.gov for tips on how to choose reputable movers and avoid fraud. The website has tip for before and after the move and a fraud prevention checklist.

Publications.USA.gov

<http://publications.usa.gov/USAPubs.php> (website available in English and Spanish)

Publications.USA.gov is operated by the Federal Citizen Information Center (FCIC), U.S. General Services Administration. It serves as a central source of information about federal government publications helpful to citizens. Publications.USA.gov replaces FCIC's former website Pueblo.GSA.gov and makes it even easier than before to find government publications. Read, download, order online. They no longer accept phone orders. A popular publication is the Consumer Action Handbook. Publications topics

include: Animals, Cars, Computers, Consumer Protection, Education, Employment, Family, Federal Programs, Food, Going Green, Health, History, Housing, Money, Small Business, and Travel. Housing subtopics include: Buying and Renting a Home, Financing & Sales, Foreclosure, Hazards and Safety in Your Home, Home Maintenance, Insurance for Homeowners and Renters, and Senior Living.

SmartVoter.org

<http://www.smartvoter.org/>

Smart Voter is one of the most comprehensive and reliable sources of unbiased information for voters on the Web. The service is made available to the public through partnerships with the League of Women Voters and election officials of various states and local communities around the U.S. Smart Voter's technology and central operations are managed by the League of Women Voters of California Education Fund, a non-partisan nonprofit organization.

Snopes.com (Urban Legends References)

<http://www.snopes.com/>

Snopes.com is the definitive Internet reference source for urban legends, folklore, myths, rumors, and misinformation. Use the search box or select icons by category.

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.



Counseling & Classes

Related topics: [Recreation & Parks & Travel](#) for additional classes.

American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)

1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Red Cross provides: Health and safety certification CPR (adult, infant & child; Basic Life Support), First Aid, Babysitters Training, EMSA CA Child Care, Pet CPR, Lifeguard training and more. Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery. Military Services: 24/7/365 verification and relay of a family medical emergency message (illness, birth, death) to deployed military member; support services for military and veterans. Free Preparedness education for volunteers and community groups. First Aid Team (donation-based service) for events, concerts, etc., and blankets for homeless (as available). Call or visit website to volunteer, for class times or for more information.

Aspiranet Behavioral Health Programs

440 East Canal Drive, Turlock CA 95380, (209) 669-2583

Services available in Turlock and Modesto. Programs Include: Outpatient mental health counseling services for children, families, and adults.

Therapeutic Behavioral Services (TBS)- Medi-Cal mental health services that provide time-limited one to one behavioral intervention.

Turlock Family Resource Center- Services available for children ages 0-5 and their families, who are residents of Turlock.

Catholic Charities Family Counseling Services

400 12th Street, Suite 4, Modesto, CA 95354, (209) 593-6113, Fax (209) 529-6083

Family Counseling Services provide short-term counseling services, as well as mental health education and support groups as needed in the community. Assistance with referral information and prevention intervention services is also provided.

Center for Human Services (CHS)

www.centerforhumanservices.org

1700 McHenry Village Way, Suite 11, Modesto, CA 95350, (209) 526-1476 (administration office)

CHS is a private, non-profit agency focusing on youth, family and community programs. Of special concern are high-risk youth, runaways, substance abusers, first-time youth offenders and individuals (children, adolescents and adults) seeking outpatient mental health services. They provide quality programs in the areas of prevention, early intervention, treatment, parent/family education and community capacity building. Some programs and services offered include: community counseling, mentoring, parent education and support, neighborhood partnerships, diversion-services for youth offenders, life skills classes, youth court peer program, school based therapy and support, student assistance program for youth in grades K-12, and shelter services for youth. Fees for services are dependent on the program.

El Concilio

www.elconcilio.org/

1314 H Street, Modesto, CA 95354, (209) 523-2860, Fax (209) 523-2873

El Concilio (The Council for Spanish speaking), an affiliate of the national Council of La Raza, is a non-profit, multi-service, community-based organization offering a variety of programs to youth, adults and their families, ranging from ESL, mental health counseling, foreclosure prevention counseling and referrals. El Concilio services aim to create self-sufficiency through counseling referrals and education. El Concilio believes that people empowered to help themselves become significant assets to the community at large.

Friends are Good Medicine Self-Help Groups in Stanislaus County-Guide

www.FriendsAreGoodMedicine.com or Support Groups <http://www.friendsaregoodmedicine.com/peer-support-groups.shtm>

A searchable and downloadable Guide to Self-Help Groups in Stanislaus County available on their website. A Family Resource Directory and a Safety Guide (Eng./Span.) are also available online. The Family Resource Directories are extensive lists of public and private agencies offering services to people who may be experiencing life crises, need direction to social and health services, and financial aid or employment services.



Sierra Vista Child & Family Services

<http://sierravistacares.org/>

Administration office (209) 523-4573

2925 Niagra, Suite 3, Turlock, CA (209) 669-6771

830 East Minnesota, Turlock (209) 216-0101

Sierra Vista Child & Family Services has 28 programs in 20 locations. Turlock programs include the Turlock Counseling office and the Turlock Learning Center. The Turlock Counseling office provides Attention Deficit/Hyperactivity Disorder (ADHD) and other assessment services, medication services (for ADHD clients), Outpatient Counseling, Foster Family Orientation, Domestic Violence Support Groups, and Anger Management Support Groups.

The Turlock Learning Center is a non-public school that provides special education for children with emotional disturbance and either pervasive development disorder or developmental delay. Children are referred to Sierra Vista's Turlock Learning Center after an Individual Education Plan (IEP) team from their local school district decides it is the most appropriate educational placement. Other programs available, but not located in Turlock include Early Intervention, Mental Health Consultation Services for children 0-6, Home Based Services, various Family Education Programs, Family Maintenance and Reunification, an Employee Assistance program available for employers, Divorce Adjustment Counseling, and Health Related Counseling. Sierra Vista also operates a substance abuse program for pregnant and post partum women, other non-public schools for therapeutic and mental health needs children. Services are available either at no charge, through Stanislaus County Medi-Cal, or on a sliding scale.

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.



The Salvation Army

www.salvationarmyturlock.org

893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367

Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

Recreation Dept. (209) 667-6091; Handicapped accessories. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.; Senior Clubs Wed - Fri, 1:30 - 3:30 p.m.; After School Kids program Mon - Fri, 3 - 6:30 p.m., includes tutoring and programs for grades 1 - 7.

Recreation program 6:30 - 8 p.m. for grades 8 and above. Offering sports such as soccer, volleyball and basketball.

Volunteers needed for a variety of programs including: ASK (After School Kids) program (Homework, Tutoring and Recreation), SALT (Senior Adults Learning Together) assisting with senior program, Social Services, clerical work (answering phones, talking to people), making food baskets, Community Care Ministry, visiting Skilled Nursing Facilities, Seasonal help (Bell Ring for Kettles), Helping with fund raisers (Kettle Kick Off, and more).

Turlock Family Resource Center (Aspiranet)

352 East Olive Ave., Turlock, CA 95380, (209) 668-6118

The Turlock Family Resource Center provides a variety of services to families in the Turlock community including but not limited to: case management services, parenting classes, classes for pregnant women, assistance with housing, daycare, and other resource searches, nutrition education and assistance with completing applications for aide programs, life skills coaching, etc. Most programs have requirements for participation. There is no cost for services provided to families with at least one child ages 0 to 5 years. Resource and referral information is available to the entire community.

Coupons

Couponing can help you stretch your resources. Check with your local stores to see if they accept coupons. Before you go to the store collect the coupons for the items you want. Coupons can be obtained by many sources including online, in magazines, and in Sunday news papers. Try to combine the coupons with store sales to get the best benefit. Many websites can tell you what coupons to use and where to get the most for your money. Some stores will price match with other stores paper or online prices.

Couponing Internet Resources

Here are a few websites that offer printable coupons.

SmartSource <http://coupons.smartsource.com>

ValPak <http://www.valpak.com/>

Grocery Coupon Guide <http://www.grocerycouponguide.com/>

Coupons.com <http://www.coupons.com/>

PGEveryday.com <http://www.pgeveryday.com/>

Manufacturers/Brand Coupon Sites <http://www.grocerycouponguide.com/articles/coupon-newsletters-promotions/>

Couponing101.com

<http://www.couponing101.com/>

Couponing101.com is a free resource for all who are interested in learning more about couponing and saving money. Couponing 101 offers a variety of money-saving strategies that encourage and motivate readers to get creative and explore different savings techniques.

CouponMom.com

<http://www.couponmom.com/>

The website teaches how to save in many areas, including groceries, restaurants, online shopping, gifts, and entertainment.

Includes information on how to save with coupons, offers, and downloadable coupons. You can sign up from grocery deals e-mails telling you what coupons to use where.

FindnSave (shopping deals/coupons/store ads)

<http://www.findnsave.com/> (can search by state, then city)

Modesto Area <http://findnsave.modbee.com/>

Merced Area <http://findnsave.mercedsunstar.com/>

San Francisco Area <http://findnsave.sfgate.com/>

The FindnSave website is sponsored by the Modesto Bee. They offer local shopping area deals including local ads, store coupons, grocery coupons, local coupons, daily deals, and more.

How to Coupon Like a Pro (ehow.com)

http://www.ehow.com/how_5618113_coupon-like-pro.html

Coupons are a great way to save on groceries, household goods and services, restaurants and automobile products and services, among many other things you use regularly. You may think couponing is too time consuming and confusing, but once you set up a system and make it a normal part of your daily activities, the savings it provides more than pays for the time spent.

Credit Agencies & Information

Related topics: [Financial Information & Assistance](#), and [Housing Programs & Information](#).

AnnualCreditReport.com

www.AnnualCreditReport.com

1(877) 322-8228 or Hearing impaired -access TDD service by calling 7-1-1 and referring the Relay Operator to 1(800) 821-7232

AnnualCreditReport.com (created by the three nationwide consumer credit reporting companies, Equifax, Experian and TransUnion) processes requests for free credit file disclosures (commonly called credit reports). Under the Fair and Accurate Credit Transactions Act (FACT Act) consumers can request and obtain a free credit report once every 12 months from each of the three nationwide consumer credit reporting companies. Request your Credit Report by Phone: Call 1(877) 322-8228. You will go through a simple verification process over the phone. Your reports will be mailed to you. Request your Credit Report by Mail: You can request your credit report by mail by filling out the request form (from the website) and mailing it to the address provided.

ClearPoint Credit Counseling Solutions

<http://www.clearpointcreditcounselingsolutions.org/> (website available in English and Spanish)

1024 West Robinhood Dr., Suite 2, Stockton, CA 95207, Contact: Lucy Living, Certified Credit Counselor (209) 475-1507

Hours: Monday 10:00 a.m. to 7:00 p.m., Tuesday, Friday 8:00 a.m. to 5:00 p.m.

ClearPoint Credit Counseling Solutions (CCCS) is a nonprofit organization whose mission is to promote consumer health through financial education. The organization is a system-wide accredited business of the Better Business Bureau, is a long-standing member of the National Foundation for Consumer Credit (NFCC), and is accredited by the Council on Accreditation (COA). ClearPoint emphasizes education, and its credit counselors help consumers identify and resolve their financial concerns through budgeting, an understanding of credit, learning how to set financial goals, prioritizing debt repayments, and making the most effective financial choices. Services offered by ClearPoint include debt and credit counseling, implementation of Debt Management Plans (DMPs), pre- and post-homebuying counseling, mortgage default and foreclosure counseling, reverse mortgage counseling, and pre- and post-bankruptcy education. Services are offered in-person, by phone, and on the Internet.

Credit Cards/Travelers Checks (Lost or Stolen)

Report Lost/Stolen Credit cards by calling:

American Express: <https://www.americanexpress.com> 1(800) 528-4800. Lost/Stolen Travelers Checks: 1(800) 221-7282
Diners Club/Carle Blanche: <http://www.dinersclub.com> 1(800) 2 DINERS / 1(800) 234.6377), Outside the U.S. call collect: (702) 797-5532

Discover: <http://www.discovercard.com>, 1(800) DISCOVER / 1(800) 347-2683), TDD 1(800) 347-7449, Outside U.S. call 1(801) 902-3100 (Eng./Span.)

MasterCard: <http://www.mastercard.us/> 1(800) 307-7309 or 'Collect' by dialing 1(636) 722-7111. You should also contact the financial institution that issued your MasterCard immediately.

Visa: <http://www.usa.visa.com> 1(800) 847-2911, outside the U.S. see website for toll free numbers or dial direct 1(303) 967-1096. Lost/Stolen Travelers Checks: Visa 1(800) 227-6811 call 24 hour/365 days a year. Outside the U.S. call 1(800) 227-2911

Western Union: <https://wumt.westernunion.com> 1(800) 325-6000, TTY 1(800) 877-8973, (Español) 1(800) 325-4045

CreditSmart Consumer Online Training (Freddie Mac)

Freddie Mac website at http://www.freddiemac.com/creditsmart/consumer_training.html

Take our free CreditSmart online training course. Whether you are considering homeownership for the first time or currently own a home and need information on how to avoid foreclosure, this flexible, interactive course will teach you how to achieve your financial and homeownership goals. CreditSmart features 12 complete financial education modules that provide valuable information that will help you improve your credit, manage your money, and be a responsible homeowner.

Equifax (Credit Reporting Agency)

<http://www.equifax.com/>

Order credit report by phone: 1(800) 685-1111 or access your credit information online at Equifax.com

To place a fraud alert on your credit report call 1(888) 766-0008 or <https://www.alerts.equifax.com/>

Experian (Credit Reporting Agency)

www.experian.com

To order your credit report and credit score call 1(888) 397-3742 or go to the website. To report fraud, identity theft call 1(888) 397-3742.

Fair Credit Reporting Act -Federal Trade Commission

www.ftc.gov (website available in English and Spanish)

The Federal Trade Commission website provides information about the Fair Credit Reporting Act.

Federal Reserve Board

<http://www.federalreserve.gov/>

Look under Publications for information including the following topics: Tips for avoiding foreclosure, improving your credit score, shopping for a mortgage, getting the most from your credit card, and mortgage refinancing.

Credit: Answers to common questions about credit reports and credit scores (downloadable flyer) <http://www.federalreserve.gov/creditreports/>

Credit Card Payment Calculator: <http://www.federalreserve.gov/creditcardcalculator/> Based on the information you provide, the calculator will give you an estimate of how long it will take you to pay off your credit card balance. A second calculation can help you develop a plan for paying off your balance sooner.

Know Your Card

<http://www.knowyourcard.org/>

Knowing the rules is important when using plastic (credit, debit, prepaid and gift cards). Choosing the wrong card, merchant or transaction type could cost you money or cause you to forgo important cardholder protections. You'll find everything you need to know about using credit, debit, prepaid and gift cards safely and wisely on this site. Website by Consumer Action (<http://www.consumer-action.org>).

Safeborrowing.com

Consumer credit can be complicated. From the unusual legal terms to the complex mathematical formulas, understanding how credit works can be a big task. The American Bar Association has created this website to provide you with the tools to help you on your way to financial success. This website covers the four basic types of consumer credit: financing your home, financing your car, financing your education, and credit cards. At some point in your life you will be faced with decisions about most, if not all, of these types of credit. By reading through this website and others that we point you to, you will be able to get a grasp on understanding these types of credit and how to use them safely and wisely.

TransUnion (Credit Reporting Agency)

<http://www.transunion.com/>

Fraud Victim Assistance: 1(800) 680-7289, or write: P.O. Box 6790, Fullerton, CA 92634. <https://fraud.transunion.com>

For a credit report by phone for mail delivery call: 1(877) 322-8228, <https://www.annualcreditreport.com>

To opt-out of direct mail offers, call 1(888) 5OPTOUT / 1(888) 567-8688, or write to: TransUnion Name Removal Option, P.O. Box 505, Woodlyn, PA 19094

If you have a copy of your TransUnion Credit Report and have questions, or want to dispute an item call (800) 916-8800.

Crime Reporting & Prevention

This section includes Law Enforcement Agencies.

Related topics: [Abuse & Neglect](#), [Emergency Numbers & Crisis Hotlines](#), and [Legal Information](#).



Adult Protective Services-Stanislaus County Community Services Agency (CSA)

P.O. Box 42 Modesto CA 95353, (800) 336-4316 or (209) 558-2637 Calls accepted 24 hour 7 days per week
The Stanislaus County Community Services Agency (CSA) investigates reports of abuse of elder adults (65 years and older) and dependent adults (18-64 who are disabled), including cases of neglect, abandonment, physical and sexual abuse as well as financial exploitation. Services include in person emergency response investigation, assessment, advocacy, and case management with the goal of ensuring the rights to safety and dignity of this population in our community.

California Department of Insurance

<http://www.insurance.ca.gov/> Consumer Hotline 1(800) 927-HELP (4357) 8:00 a.m. to 5:00 p.m. Mon.-Fri.
The website includes consumer and fraud information. Some information available in Spanish.

California Highway Patrol (CHP)

<http://www.chp.ca.gov/index.html>

Emergency call 911 to report accidents, a crime, or an unsafe driver.

Non-Emergency Purposes call 1(800) Tell CHP (1 800 835-5247). Use this number if you have questions, would like to relay some information, or just need information from the CHP in a non-emergency situation. Website information includes: child safety seat laws, Amber Alert information, CHP programs, and mobile phone laws.

Merced County offices: 1500 Bell Dr., Atwater, CA 95301, (209) 356-2956

706 West Pacheco Blvd., Los Banos, CA 93635, (209) 826-3811

San Joaquin County offices: 385 West Grantline Road, Tracy, CA 95376, (209) 835-8920

3330 North Ad Art Road, Stockton, CA 95215, (209) 943-8666

Stanislaus County office: 4030 Kiernan Ave., Modesto 95356, (209) 545-7440

California Missing Children Hotline

1(800) 222-FIND / 1(800) 222-3463 nationwide 24-hours-a-day, 7-days a week to receive information and inquiries regarding missing children. E-mail: missing.persons@doj.ca.gov.

The hotline number is maintained by the California Missing Children Clearinghouse (MCCH). MCCH website <http://caag.state.ca.us/missing/content/clearinghouse.htm>

CalTIP (Californians Turn in Poachers and Polluters)

<http://www.dfg.ca.gov/>

1(888) DFG-CALTIP / 1(888) 334-2258 toll free 24 hour, 7 days a week. You do not have to give your name

CalTIP is a confidential secret witness program that encourages the public to provide Fish and Game with factual information leading to the arrest of poachers and polluters. If you witness a poaching or polluting incident or any fish and wildlife violation, or have information about such a violation, immediately dial the toll free CalTIP number. Be prepared to give the fullest possible account of the incident including the name, address, age and description of the suspect, vehicle description, direction of travel, license number, type of violation and when and where it occurred.

City of Turlock-Police

<http://ci.turlock.ca.us/citydepartments/policedepartment/>

900 North Palm (Moving to 244 North Broadway in Sept. 2013), Turlock, CA 95380, Main (209) 668-5550, TDD 1(800) 735-2929

Abandoned Vehicles (in Turlock) Hotline (209) 668-5550 Ext. 6110

Animal Services (209) 656-3140

Car Seat Education (Police-Traffic Unit) (209) 664-7380

Drug Hotline (209) 668-5550 Ext. 6117. Call to report narcotics activity in your area.

Explorer Program (209) 668-5550 Ext. 6788

Finger Printing (Livescan & Fingerprinting by appointment) English (209) 668-5550 Ext. 6118, Spanish (209) 668-5550 Ext. 6119

Gang Activity Hotline (209) 668-5550 Ext. 6111

Graffiti Hotline (in Turlock) Report Graffiti (209) 668-5550 Ext. 6120

Neighborhood Services (Moved to Fire Services) (209) 664-7348 (noise permits, improperly parked or abandoned vehicles in Turlock, recreational vehicle parking, reporting graffiti and on overgrown vegetation that may be a fire hazard, or unsafe litter).

Neighborhood Watch (209) 656-3153

Noise Permit (209) 664-7348

Non-Emergency (209) 668-1200

Parking Citations English (209) 668-5550 Ext. 6121, Spanish (209) 668-5550 Ext. 6122

Police Report (Obtain copy of report) (209) 664-7300

Records (209) 668-5550 Ext. 6600

Volunteers in Police Services (209) 668-5550 Ext. 6731

Crime Prevention Tips

These websites provide crime prevention tips and information.

City of Santa Cruz <http://www.cityofsantacruz.com/index.aspx?page=1809>

National Crime Prevention Council <http://www.ncpc.org/> <http://www.ncpc.org/topics>

Sacramento County Sheriff http://www.sacsheriff.com/crime_prevention/

San Francisco Police Department <http://www.sf-police.org/index.aspx?page=1596>

San Jose Police Department http://www.sjpd.org/bfo/community/Crimeprev/PreventionTips/Prevent_Burglary.html

Crime Stoppers (Stanislaus Area)

Anonymously report crimes to Crime Stoppers by calling, texting, or visiting their website.

<http://www.stancrimetips.org/> Call toll free 1(866) 60-CRIME(27463) or (209) 521-4636, Text: Text a tip to 274637 include "TIP704" plus your message.

The website includes information on unsolved cases, mission persons, Be Aware-Safety tips, and most wanted.

CrimeReports.com

<https://www.crimereports.com/>

CrimeReports.com is a crime map available online. Individuals are able to view local crime data in near real-time, share crime information with their friends, and even submit anonymous tips about crime with their local police agency.

District Attorney-Stanislaus County

www.stanislaus-da.org

The District Attorney's Office is responsible for the prosecution of criminal cases.

Adult Crimes-832 12th Street, Suite 300, Modesto, CA 95354, (209) 525-5550, Fax (209) 558-4027

Victim Services: (209) 525-5541, Fax (209) 558-4046

Child Abduction: (209) 525-6930, Fax (209) 558-4046

Witness Services: (209) 525-5175

Subpoena Information: (209) 575-0785

Investigations-832 12th Street, Suite 300, Modesto, CA 95354, (209) 525-5581 or 525-5582

Juvenile Crimes-2215 Blue Gum Ave., Modesto, CA 95351, (209) 525-4599

Federal Bureau of Investigation (FBI)

<http://www.fbi.gov/> or Internet Fraud Link http://www.fbi.gov/scams-safety/fraud/internet_fraud/internet_fraud

This website gives you information on a variety of topics including: Most Wanted, common fraud and schemes, e-scams and warnings, sex offender registry, and jobs. The Internet Fraud link provides tips to protect yourself and your family from various forms of Internet fraud. They have information on common frauds, scam alerts, and how to report crime and fraud.

Most Wanted criminals from government agencies: [http://www.usa.gov/Citizen/Topics/](http://www.usa.gov/Citizen/Topics/MostWanted.shtml#Most_Wanted_by_Organization)

[MostWanted.shtml#Most_Wanted_by_Organization](http://www.usa.gov/Citizen/Topics/MostWanted.shtml#Most_Wanted_by_Organization)

Federal Trade Commission (FTC)

<http://www.ftc.gov> (website available in English and Spanish) and Consumer Information <http://www.consumer.ftc.gov/>

The Federal Trade Commission is the nation's consumer protection agency. The FTC's Bureau of Consumer Protection works for the consumer to prevent fraud, deception, and unfair business practices in the marketplace. They have information including getting your free credit report, register for do not call, and fighting back against identity theft. The website has a search option for information.

Competition in the Real Estate Marketplace <http://www.ftc.gov/realestate/>

They provide downloadable flyers and consumer information on a variety of housing topics. Look under Consumer Education for topics including: Buying and selling your home, Home improvement repairs, Mortgages/home equity loans, and Buying and selling timeshares.

Consumer Response Center toll-free at 1(877) FTC-HELP (1-877-382-4357) (TTY 1-866-653-4261)

Your complaint, comment, or inquiry may help us spot a pattern of law violations requiring law enforcement action. It also may help us recognize and tell people about bigger trends affecting consumers. We do not resolve individual consumer disputes.

Fair Credit Reporting Act www.ftc.gov The Federal Trade Commission website provides information about the Fair Credit Reporting Act.

ID Theft Web Page <http://www.consumer.ftc.gov/topics/privacy-identity> and <http://www.ftc.gov/ftc/contact.shtm>

Toll free identity Theft Helpline 1(877) ID-THEFT / 1(877) 438-4338, TTY 1(866) 653-4261

Spam & Phishing: <http://www.ftc.gov/ftc/contact.shtm>, E-mail spam@uce.gov

Forward unsolicited commercial e-mail (spam), including phishing messages, directly to the FTC at spam@uce.gov. These messages will be stored in a database law enforcement agencies use in their investigations.

Fish and Wildlife, Department of

www.dfg.ca.gov

Regional office: 1234 East Shaw, Fresno, CA 93710, (559) 243-4005 ext. 151, Fax (559) 243-4022

Call Cal-Tip to report poachers and polluters 1(888) 334-2258

Contact them for information on hunting and fishing, education, and regulations.

Fish planting online schedule: Phone recording: (559) 243-4005 ext. 183, <https://nrm.dfg.ca.gov/FishPlants/>

Health Services Agency of Stanislaus County

<http://www.schsa.org/> (select the Data & publications link) or for other Stanislaus County Services see <http://www.stancounty.com/services.shtm>

Family Resource Directories can be printed out or downloaded. Documents include: Family Resource Directory, Family Safety Guide (English/Spanish), Optometrists in Stanislaus County, Dental providers in Stanislaus County, and Fall Prevention Resource Guide.

Home and Neighborhood Safety (Crime prevention and personal safety tips)

National Crime Prevention Council

<http://www.ncpc.org/topics/home-and-neighborhood-safety>

Crime prevention and personal safety tips- In these times of economic distress, many people are concerned about the threat of rising crime in their communities. Fortunately, there are ways to help protect your home and your neighborhood from crime. From simple steps like keeping your doors locked to starting a Neighborhood Watch program, there are plenty of things you can do to prevent crime.

This website has information and downloadable resources on a variety of topics including: Bullying, Cell Phone Safety, Conflict Resolution, Cyberbullying, Disaster Preparedness, Drug Abuse, Fraud and Identity Theft, Gang Violence Prevention, Halloween Safety, Hate Crime, Neighborhood Safety Tips For Parents, Neighborhood Watch Internet Safety, Mortgage Fraud, Senior Safety, School Safety, Vacant Property Crime, Violent Crime and Personal Safety, Volunteering, Workplace Safety, and more.

Homeless Shelters Directory (& Service Organizations)

<http://www.homelessshelterdirectory.org/>

The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

The directory was created for people who want to find and donate food and/or supplies to their local shelter. Volunteer Opportunities are also needed at most shelters. Due to the current foreclosure rate and US recession, many shelters have waiting lists. Please call before going to the shelter.

Missing Persons and Missing Family Members: We get many requests for help finding missing persons. They may be at homeless shelters or on the streets. If you are looking for a missing person, please post it on our Facebook pages wall. This can help get the word out and we have many shelters and homeless friends who check our Facebook page. Go To

HomelessShelterDirectory.org On Facebook

Resources Include:

HousingAssistanceOnline.com - Housing Assistance Online provides a great list of non profit housing assistance resources.

FreeDentalCare.us - Lists of dentists that can help the needy on either a sliding scale based on income or for free.

FreeMedicalClinics.org - Medical resource that provides resources which include clinics, non profits, temporary and permanent medical clinics for the needy.

LowIncomeHousing.us - Finding low income housing is difficult. There are many area non profits and websites that say they provide these resources.

FoodPantries.org - They provide great descriptions and hours for food pantries.

RentAssistance.us - They provide government and private resources for people that need help with rent assistance.

Tanf.us - TANF is a government resource that provides cash assistance for needy families.

TransitionalHousing.org - Provides transitional housing lists and resources.

FreeTreatMentCenters.com - A directory of free and low cost treatment centers for individuals with substance abuse problems.

ChildHomeDayCare.com - Provides listings and reviews of child home day care centers.

Identity Theft Internet Resources

The U.S. Department of Justice <http://www.justice.gov/index.html> look under publications for Identity theft

The U.S. Government's Central Web Site for Identity Theft <http://www.consumer.gov>

The Social Security Administration's Web Site for Identity Theft <http://ssa-custhelp.ssa.gov/> Search Identity Theft

Federal Trade Commission's ID Theft Web Page <http://www.consumer.ftc.gov/topics/privacy-identity>,

Toll free identity Theft Helpline 1(877) ID-THEFT / 1(877) 438-4338; TTY: 1(866) 653-4261

ID Theft Resource Center 1(888) 400-5530 Toll-Free, No-Cost Victim Assistance

<http://www.idtheftcenter.org/> (from the Identity Theft Resource Center a non-profit organization)

Department of Motor Vehicles (DMV) www.dmv.ca.gov <http://www.dmv.ca.gov/consumer/fraud.htm>

Office of Privacy Protection www.privacy.ca.gov

OnGuardOnline <http://www.onguardonline.gov/>

Federal Deposit Insurance Corporation <http://www.fdic.gov/consumers/consumer/alerts/theft.html>

Internet Crime Complaint Center (www.ic3.gov)

<http://www.ic3.gov/>

The Internet Crime Complaint Center (IC3) is a partnership between the Federal Bureau of Investigation (FBI) and the National White Collar Crime Center (NW3C). The IC3 accepts online Internet crime complaints from either the actual victim or from a third party to the complainant. We can best process your complaint if we receive accurate and complete information from you.

Keep Your Family Safe Online

<http://us.norton.com/family-resources> (Norton by Symantec)

Keep your family safe. Learn about online safety issues for children and teens so you can educate and protect your family. Family Online Safety Guide downloadable in multiple languages including English and Spanish.

Law Enforcement Agencies

Emergencies: Call 911

Non-Emergency Numbers:

Ceres Police Department (209) 538-5712
Escalon Police Department (209) 838-7093
Gustine Police Department (209) 854-1010
Hughson Police Department (209) 552-2472
Merced County Sheriff's Department (209) 385-7444
Modesto Police Department (209) 572-9500
Newman Police Department (209) 552-2472
Oakdale Police Department (209) 847-2231
Patterson Police Department (209) 552-2472
Ripon Police Department (209) 599-4209
Riverbank Police Department (209) 869-7162
Stanislaus County Sheriff's Department (209) 525-7000
Turlock Police Department (209) 668-5550
Waterford Police Department (209) 525-7114

LooksTooGoodToBeTrue.com

<http://www.lookstoogoodtobetrue.com/complaint.aspx>

While the Internet can be a safe and convenient place to do business, scammers are out there in "cyber world" targeting unsuspecting consumers.

This website was built to educate you, the consumer, and help prevent you from becoming a victim of an Internet fraud scheme. To file a complaint about suspected frauds this website links you to the Internet Crime Complaint Center, the United States Postal Inspection Services and the Federal Trade Commission. The website includes teen information and links about being safe online.

Megan's Law - Information on Registered Sex Offenders

<http://meganslaw.ca.gov/> (available in multiple languages)

(916) 227-4974, E-mail address - MegansLaw@doj.ca.gov

The web site lists designated registered sex offenders in California. You may search the database by a sex offender's name, zip code, city, and county to obtain detailed personal profile information on each registrant. Use the map application to search your neighborhood or anywhere throughout the State to determine the specific location of any of those registrants on whom the law allows us to display a home address.

Mothers Against Drunk Driving (MADD)

<http://www.madd.org/home/>

MADD's mission is to stop drunk driving, support the victims of this violent crime, and prevent underage drinking. Sacramento office (916) 485-9623.

National Center for Missing & Exploited Children

<http://www.missingkids.com/>

Missing child 24-hour/7 days hotline 1(800) THE-LOST / 1(800) 843-5678

Call the hotline if you have seen a missing child, want to report a missing child, and are seeking resources to assist them in their search. This website provides information about child safety including a cyber tip line to report incidences of child sexual exploitation. They have information and resources on a variety of child safety topics.

National Center for Victims of Crime

<http://www.victimsofcrime.org/>

Through collaboration with local, state, and federal partners, the National Center: 1) Advocates for Stronger Rights, Protections, and Services for Crime Victims, 2) Provides Education, Training, and Evaluation, and 3) Serves as a Trusted Source of Current Information on Victims' Issues. Find information and links on the website for victims.

National Fraud Information Center (www.fraud.org)

www.fraud.org

Report possible fraud to NCL's Fraud.org by filling our Online Incident Report Form. The website provides information on scams.

National Human Trafficking Resource Center (NHTRC)

<http://www.polarisproject.org> 1(888) 373-7888 or text BeFree (233733)

NHTRC is a national, toll-free hotline, available to answer calls and texts from anywhere in the country, 24 hours a day, 7 days a week, every day of the year. The NHTRC is a program of Polaris Project, a non-profit, non-governmental organization working exclusively on the issue of human trafficking. We are not a government entity, law enforcement or an immigration authority. Call us at 1(888) 373-7888 or text HELP or INFO to BeFree (233733) To report a tip; To connect with anti-trafficking services in your area; or, To request training and technical assistance, general information or specific anti-trafficking resources.

National Sex Offender Public Website (NSOPW)

<http://www.nsopw.gov/>

NSOPW is an unprecedented public safety resource that provides the public with access to sex offender data nationwide. NSOPW is a partnership between the U.S. Department of Justice and state, territorial, and tribal governments, working together for the safety of adults and children. Parents, employers, and other concerned residents can utilize the Website's search tool to identify location information on sex offenders residing, working, and attending school not only in their own neighborhoods but in other nearby states and communities. In addition, the website provides visitors with information about sexual abuse and how to protect themselves and loved ones from potential victimization.

Nuisance complaint line for Stanislaus County

1(877) 2ASSIST / 1(877) 227-7478

Call to complain about hazards and nuisances in Stanislaus County.

Examples of items to call about include trash, tires, environmental hazards, trees down in the road, tenant housing issues related to health and safety, restaurant health issues from customers (pest issues, food poisoning,...), reporting food sales on street corners, recycling referrals, county park complaints, and dairy farm complaints.

Nuisance Abatement Agencies Index Listing link at <http://www.co.stanislaus.ca.us/er/code-enforcement.shtm>

Phone Scam -Area codes outside the U.S.

This long distance phone scam causes consumers to inadvertently incur high charges on their phone bills. Consumers usually receive a message telling them to call a phone number with an 809, 284 or 876 area code in order to collect a prize, find out information about a sick relative, etc. The caller assumes the number is a typical three-digit U.S. area code; however, the caller is actually connected to a phone number outside the United States and charged international call rates. Unfortunately, consumers don't find out that they have been charged higher international call rates until they receive their bill. To minimize the risk of this happening to you: Return calls to familiar numbers only and carefully read your telephone bill. If you are billed for a call you made as a result of this scam, first try to resolve the matter with your telephone company. If you are unable to resolve it directly, you can file a complaint with the FCC. There is no charge for filing a complaint. You can file your complaint using an FCC online complaint form found at www.fcc.gov/complaints. You can also file your complaint with the FCC's Consumer Center by calling 1 (888) CALL-FCC (1-888-225-5322) voice or 1(888) TELL-FCC (1-888-835-5322) TTY; faxing 1(866) 418-0232

Privacy Rights Clearinghouse (Privacyrights.org)

<https://www.privacyrights.org/>

The Privacy Rights Clearinghouse is a nonprofit consumer education, research, and advocacy program. Publications empower you to take action to control your personal information by providing practical tips on privacy protection. Topics include: Banking & Finance, Credit, Debt collection, Insurance, and Medical privacy. Online complaint center available for a personalized response. Fact sheets are available in English and Spanish.

ProtectYourMove.gov

ProtectYourMove.gov

If you're planning a move, visit ProtectYourMove.gov for tips on how to choose reputable movers and avoid fraud. The website has tip for before and after the move and a fraud prevention checklist.

Stanislaus County Sheriff's Department

<http://www.scsdonline.com/>

Emergency calls always dial 911

General Information Non-Emergency (209) 525-7114

STARS Citizen Volunteers <http://www.scsdonline.com/special-teams/stars.html>

The STARS program is a volunteer program, in which active adult citizens give of their time, knowledge, and life experiences. The Sheriff's Department now accepts volunteers from any age group from 22 years and older. For more information see the website or call the STARS volunteer office at (209) 558-8930.

StopBullying.com

<http://www.stopbullying.gov/> (website available in English and Spanish)

This site provides information about bullying with topics including: What is bullying, Prevent bullying, Respond to bullying and what you can do.

Turlock Police-Drug Hotline and Neighborhood Watch

<http://www.turlock.org> Search for "Neighborhood Watch" for information page

Neighborhood Watch is a program that combines neighbors forging bonds with each other and additional home security. Start by contacting the Crime Prevention Officer at (209) 656-3153.

Turlock Police Drug Hotline (209) 668-5550 Ext. 6117 Call to report narcotics activity in your area.

U.S Postal Inspection Service

<https://postalinspectors.uspis.gov/>

As the primary law enforcement arm of the United States Postal Service, they are a highly specialized, professional organization performing investigative and security functions essential to a stable and sound postal system. The website provides information on consumer help, victim help, report a mail crime, crime alerts and most wanted.

Victim of Crimes Resource Center

<http://www.1800victims.org> Call the Victims of Crime Resource Center confidential toll-free at 1(800) VICTIMS. The Victims of Crime Resource Center is located on the Pacific McGeorge School of Law campus in Sacramento, CA. McGeorge students, under attorney supervision, provide information and referrals statewide to victims, their families, victim service providers, and victim advocates. Primarily through the hotline, Center staff provide resource and referral information to victims and their families, victim service providers and other victim advocates. Callers receive information on such matters as victims compensation, victims' rights in the Justice System, restitution, civil suits, right to speak at sentencing and parole board hearings, as well as information on specific rights of victims of domestic violence, elder abuse, child abuse, and abuse against disabled. An online Resource Directory is available by county.

Disability Services

Related topics: [Health & Mental Health Services](#)



American Amputee Foundation, Inc.

<http://www.americanamputee.org/>

AAF will empower amputees, their families, and care providers to make informed decisions by providing them with information, referral, peer counseling, self-help literature and education

Americans with Disabilities Act (ADA)

Information and Technical Assistance about the Americans with Disabilities Act (ADA)

<http://www.ada.gov/> ADA Information Line 1(800) 514-0301 (voice), TTY 1(800) 514-0383

Specialists are available to provide ADA information and answers to technical questions on Monday, Tuesday, Wednesday, and Friday from 10:30 a.m. until 4:30 p.m. or on Thursday from 12:30 p.m. until 4:30 p.m. (Eastern Time). ADA regulations, technical assistance materials and publications are available in standard print as well as in large print, audiotape, Braille, or computer disk for people with disabilities. Call the ADA Information Line 24-hours a day to order through the automated system.

Blind and Deaf Services (CDSS)

California Department of Social Services (CDSS), Office of Services to the Blind (OSB) <http://www.cdss.ca.gov/cdssweb/PG83.htm>

Voice (916) 657-3327, Fax (916) 653-4001, E-mail: BlindAccess@dss.ca.gov

The OSB provides information and referral on services, programs, entitlements, and products of benefit to individuals who are blind or visually impaired and their families or service providers. OSB staff assists such individuals in understanding the availability of services, their eligibility for services, and the purpose and scope of the various service programs. OSB has published the Handbook of Resources and Services for Persons Who Are Visually Impaired available on the website.

California Department of Social Services (CDSS), Office of Deaf Access (ODA) <http://www.cdss.ca.gov/cdssweb/PG145.htm>

Voice (916) 653-8320, TTY (916) 653-7651, E-mail: deaf.access@dss.ca.gov

The ODA has two primary purposes. First, it acts as a liaison between the California Department of Social Services (CDSS) Director's Office and the deaf community, various programs, agencies, and other organizations concerned with deafness or hearing loss. Second, the ODA provides contract administration and program oversight of CDSS' contracts with a network of eight, private, non-profit agencies that provide a variety of DAP services to California's deaf, deaf-blind, hard of hearing and late-deafened populations. Three brochures available for download are designed to provide American Sign Language assistance in specific communication situations for office, medical, and field officers.

Cerebral Palsy and Brain Injury (Danielle's Foundation)

<http://www.daniellesfoundation.org/>

Danielle's Foundation is a comprehensive support and resource center for parents, caregivers, and loved ones of children with cerebral palsy and brain injury.

Community Continuum College

1731 Colorado, Turlock CA 95380, (209) 632-2406, Fax (209) 632-2096

Community Continuum College is an Adult Day Care for Developmentally Disabled adults over the age of 22. Daily rates are paid by the State of California through Valley Mountain Regional Center and Central Valley Regional Center. Serves Stanislaus County residents, five days a week throughout the year. We are licensed for 110 students and at the present time have a waiting list with a time frame of six months to enrollment. Contact Program Director, Margaret Turner for additional information. There are no fees for program participants.

Community Impact Central Valley

communityimpactcentralvalley.org

900 H St, Suite D, Modesto, CA 95354, (209) 572-2437

They provide program based housing for people who are homeless and disabled and supportive services for people with HIV/AIDS.

Deaf & Hard of Hearing Service Center (DHHSC)

<http://www.dhhsc.org/>

DHHSC is a private, non-profit social service agency that serves individuals who are deaf, hard of hearing, deaf-blind, and late-deafened, their families, friends, and community service providers. In order to assist deaf and hard of hearing individuals in achieving their goals of independence and equality. DHHSC offers these core services: Advocacy Services, Communication Services (including Interpreting), Independent Living Skills Instruction, Counseling, Job Development & Placement Assistance, Community Education, and Information & Referral.

Merced Outreach Office-626 W. 18th St., Merced, CA 95340, Phone (voice and videophone) (209) 230-9910,

TTY (209) 726-7786, Fax (209) 726-7717, E-mail: minfo@dhhsc.org

Deaf and Disabled Telecommunications Program (DDTP)

<http://ddtp.cpuc.ca.gov/>

English: 1-800-806-1191, Spanish: 1-800-949-5650, Voice: 1(877) 546-7414, TTY 1(800) 867-4323, Fax 1(510) 271-8324

We provide telephone communications access for all deaf and disabled Californians. DDTP is a public program mandated by the California State Legislature and administered by the California Public Utilities Commission (CPUC). The mission of the program is to provide access to basic telephone service for Californians who have difficulty using the telephone.

Disability Discrimination (ADA)

<http://www.eeoc.gov/> 1(800) 669-4000, TTY 1(800) 669-6820, E-mail: info@eeoc.gov

The U.S. Equal Employment Opportunity Commission

Title I of the Americans with Disabilities Act of 1990 prohibits private employers, state and local governments, employment agencies and labor unions from discriminating against qualified individuals with disabilities in job application procedures, hiring, firing, advancement, compensation, job training, and other terms, conditions, and privileges of employment. The ADA covers employers with 15 or more employees, including state and local governments. It also applies to employment agencies and to labor organizations. See the website for more information.

Disability Resource Agency for Independent Living (DRAIL)

920 12th Street, Modesto, CA 95354, (209) 521-7260 Office hours Monday-Friday 9:00 a.m.- 5:00 p.m.

The center offers the following free services to persons who have a disability: Information and referral, Personal assistant referrals, Housing referrals, Advocacy, Benefits advising, Peer advising, Peer support volunteer training, Independent living skills, Americans with Disabilities Act (ADA) technical assistance and Evaluation, Disability awareness sensitivity training, Braille classes and Computer classes.

Disability.gov

<https://www.disability.gov/>

Disability.gov is the federal government website for comprehensive information on disability programs and services in communities nationwide. The site provides information by topics including: Benefits, Civil Rights, Community Life, Education, Emergency Preparedness, Employment, Health, Housing, Technology, and Transportation. Disability.gov is a web portal, which means every time you select a resource, you will be directed to another website.

Under "Emergency Preparedness" you will find the following information links and downloadable documents:

Just in Case - Emergency Readiness for Older Adults & Caregivers Downloadable document (12 pages)

Making a Family Emergency Plan from Ready.gov

Learn How to Shelter In Place information by the Centers for Disease Control and Prevention (CDC)

<http://www.bt.cdc.gov/preparedness/shelter/>

Emergency Preparedness Tips for People Who Are Deaf or Hard of Hearing link

Family Resource Network (FRN)

<http://www.frcn.org/> (209) 472-3674 or Toll Free (800) 847-3030

Sherwood Executive Center, 5250 Claremont Ave., Suite 148, Stockton, CA 95207 E-mail: frnfamilies@aol.com

FRN serves families raising children, ages birth to 22 years, with special needs. Our service area includes Amador, Calaveras, San Joaquin, Stanislaus, and Tuolumne Counties of California. There are no income limits or eligibility requirements. FRN serves families whose children have any type of special need, medical diagnosis, or learning difference. FRN also serves the professionals who work with special needs children.

Howard Training Center (HTC)

1424 Stonum Road, Modesto, CA 95351, (209) 538-4000, Fax (209) 538-6406

Howard Training Center provides services to adults with developmental disabilities including facility and community based day programs, vocational training, work activity programs, and supported employment. Home at Last is a living option that matches adults with disabilities to Host Families. If you are a person of integrity and have room in your home and heart call (209) 593-5621 or (209) 496-2401. Host Families receive a monthly stipend. Home At Last is also seeking families to become short term Respite Families.

In-Home Support Services (IHSS)

<http://www.stanworks.com/> Then look under Adult Services

<http://www.stanworks.com/content.php?nav=adult-services/ihss.htm>

Community Services Agency- Stanislaus County (Stanislaus County Adult Services)

251 East Hackett Road, Modesto, CA 95358 Main Phone Number: (209) 558-2500

IHSS Phone Number: (209) 558-2637 Monday-Friday 8:30 a.m. to 4:30 p.m.

There are aged, blind, or disabled persons who are limited in their ability to care for themselves and cannot live safely at home without help. In-Home Supportive Services provides a wide range of assistance to meet your individual needs and assure that you can live safely at home. Services may include housekeeping, meal preparation, shopping, laundry, and personal care. Call (209) 558-2637 to apply

National Federation of the Blind (NFB)

<https://nfb.org/> and Illuminating the World in Six Dots <http://sixdots.org/about/> (by the NFB)

200 East Wells Street, at Jernigan Place, Baltimore, MD 21230, (410) 659-9314, Fax (410) 685-5653

The real problem of blindness is not the loss of eyesight. The real problem is the misunderstanding and lack of information that exist. If a blind person has proper training and opportunity, blindness can be reduced to a physical nuisance.

Nor.Cal Services for Deaf & Hard of Hearing

<http://www.norcalcenter.org/>

5637 North Pershing Ave., Suite B-7, Stockton, CA 95207, (916) 349-7500

Non-profit organization serving Deaf and Hard of Hearing individuals and their families. Providing free services such as advocacy, information and referrals, employment services, ILS, parenting classes etc. Interpreting services provided for a fee. For more information, please call (916) 349-7500. For emergency interpreting services, contact 1(800) 504-3009.

Society for Handicapped Children / Adults

www.societyforhandicapped.org or like us on Facebook

1129 8th Street, Modesto, CA 95354, (209) 524-3536, Fax (209) 524-1205

The Society provides recreational programs for people with diverse abilities including: adapted snow ski, water ski, bike camp, a Day on the Farm, bowling, horseback riding, golfing, and holds a Special Needs Ball. We operate a loan closet of adapted medical equipment, loaning out walkers, wheelchairs, bedside commodes and hospital beds for those in need. We teach sign language classes and are a resource and referral agency for the community.

They also have thrift stores supported by donations called Endless Possibilities Thrift Stores in Modesto (1129 8th Street and 3124 McHenry Ave., Suite A). See more information under "Donations & Thrift Store" section.

Special Olympics Northern California

<http://www.sonc.org/>

Main Office- 3480 Buskirk Ave., #340, Pleasant Hill, CA 94523, (925) 944-8801. Local Area Director for Stanislaus County E-mail: stanislaus@sonc.org

Special Olympics Northern California provides athletic opportunities to children and adults with intellectual disabilities, instilling the confidence they need to succeed in life.

United Cerebral Palsy (UCP) Association

<http://ucpstan.org/>

4265 Spyres Way #2, Modesto CA 95356 (209) 577-2122, Fax (209) 338-5391

Serving adults with cerebral palsy, autism, epilepsy, mental retardation, and other related cognitive disabilities in Stanislaus and Tuolumne counties. UCP provides center-based and community-based adult day programs. The supported employment program is dedicated to providing individuals with the opportunity to acquire the skills, maturity and training needed to work. UCP also provides family support, information and referral, advocacy, and other functions. Please call for info and services available.

Valley Mountain Regional Center

<http://www.vmrc.net/>

1820 Blue Gum Ave., Modesto, CA 95358, (209) 526-2929

We serve children and adults with developmental needs. Diagnosis and assessment services are available to any person suspected of having a developmental disability, such as mental retardation, cerebral palsy, epilepsy, or autism. To qualify for ongoing services, a person must have a developmental disability which began before the age of 18 and is a substantial handicap. Early intervention services can be provided to infants between birth and three years of age who have a developmental delay.

Disaster & Preparedness

Related topics: [Counseling & Classes](#), [First Aid & CPR](#), and [Health & Mental Health Services](#).

72hours.org

<http://72hours.org/> (multiple languages) Website by the San Francisco Department of Emergency Management.

Are you prepared? In a major disaster, it might be several days before vital services are restored. This website helps you find out how you can prepare yourself and your family for an emergency. Learn what to do in response to a specific disaster. They have downloadable brochures.

American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)

1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Red Cross provides: Health and safety certification CPR (adult, infant & child; Basic Life Support), First Aid, Babysitters Training, EMSA CA Child Care, Pet CPR, Lifeguard training and more. Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery. Military Services: 24/7/365 verification and relay of a family medical emergency message (illness, birth, death) to deployed military member; support services for military and veterans. Free Preparedness education for volunteers and community groups. First Aid Team (donation-based service) for events, concerts, etc., and blankets for homeless (as available). Call or visit website to volunteer, for class times or for more information.

Centers for Disease Control and Prevention (CDC)-Emergency Preparedness and Response

<http://www.bt.cdc.gov/>

The CDC Emergency Preparedness and Response website is CDC's primary source of information and resources for preparing for and responding to public health emergencies. This site continues to keep the public informed about public health emergencies and provides the information needed to protect and save lives.

Coping with Disaster

Mental Health America <http://www.mentalhealthamerica.net/> and search "Coping with Disaster"

Although everyone reacts differently to stressful situations, Mental Health America has developed the Coping With Disaster fact sheet series to help you and your loved ones cope during crisis and loss. In these uncertain times, many of us may feel additional stress and tension. As we face the ongoing war in Iraq, a continued threat of terrorism, the economic downturn, and our own personal struggles and losses, we may need additional help coping from time to time.

Delta Blood Bank

www.deltabloodbank.org

Mailing Address: PO Box 800, Stockton, CA 95201, 1(888) 942-5663

Delta Blood Bank is a non-profit, community blood bank serving a five-county area including San Joaquin, Stanislaus, Tuolumne, Calaveras and El Dorado counties for over 55 years. We offer twelve fixed donation locations, as well as mobile blood drives, and replacement blood drives for specific patients. For more information on how to donate, or if you are interested in hosting a blood drive, please go to www.deltabloodbank.org, or call (888) 942-5663.

Disability.gov

<https://www.disability.gov/>

Disability.gov is the federal government website for comprehensive information on disability programs and services in communities nationwide. The site provides information by topics including: Benefits, Civil Rights, Community Life, Education, Emergency Preparedness, Employment, Health, Housing, Technology, and Transportation. Disability.gov is a web portal, which means every time you select a resource, you will be directed to another website.

Under Emergency Preparedness you will find the following information links and downloadable documents:

Just in Case - Emergency Readiness for Older Adults & Caregivers Downloadable document (12 pages)

Making a Family Emergency Plan from Ready.gov

Learn How to Shelter In Place information by the Centers for Disease Control and Prevention (CDC)

<http://www.bt.cdc.gov/preparedness/shelter/>

Emergency Preparedness Tips for People Who Are Deaf or Hard of Hearing link

Disaster Assistance Resources

DisasterAssistance.Gov <http://www.disasterassistance.gov/>

Access to disaster help and resources. What Can You Do On DisasterAssistance.gov? Find disaster assistance that meets your personal needs, Locate over 70 forms of assistance from 17 federal agencies, Apply for disaster assistance, and Check the progress of your applications.

Federal Emergency Management Agency (FEMA)

Call FEMA at 1(800) 621-3362(FEMA) for Disaster Assistance (They manage federal response and recovery efforts following any national incident) <http://www.fema.gov/subscribe-receive-free-email-updates>

Updates during disasters. Sign up via our free e-mail subscription service to receive notifications when new information is available. With a subscription profile, you automatically receive updates without having to return to the website and check for changes.

HUD Disaster Assistance <http://www.hud.gov/local/shared/news/r9/disasterassist.cfm?state=ca>
Information and links.

National Oceanic and Atmospheric Administration <http://www.noaawatch.gov/>
Track Storms

National Weather Service <http://www.weather.gov/>

This website provides information on topics including active alerts, current conditions, past weather, forecasts, information center, weather safety, news, and education.

Disaster & Preparedness

Publications.USA.gov <http://publications.usa.gov/USAPubs.php> (website available in English and Spanish)

Government publications are available to read, download, or order online. Search publications by topic. Publications include: Protecting your finances if a disaster strikes, Are you Ready?, Flood preparation and safety, helping children cope with disaster, preparing your pets for emergencies makes sense, Handling food safely on the road, Earthquake safety checklist, and Ask your child care program before disaster-what's the plan.

State of California Department of Forestry and Fire Prevention www.fire.ca.gov/index.php
Get the latest information on major incidents.

Disaster Distress Helpline

<http://disasterdistress.samhsa.gov/> (website available in English and Spanish)

1(800) 985-5990 or Text TalkWithUs to 66746, TTY for Deaf/Hearing Impaired 1(800) 846-8517

Feeling stressed? If you or someone you know has been affected by a disaster and needs immediate assistance, please call this toll-free number for information, support, and counseling. You will be connected to the nearest crisis center.

Disaster Preparedness for Pet Owners (ASPCA)

American Society for the Prevention of Cruelty to Animals (ASPCA)

<http://www.aspca.org/pet-care/disaster-preparedness/>

Emergencies come in many forms, and they may require anything from a brief absence from your home to permanent evacuation. Each type of disaster requires different measures to keep your pets safe. The best thing you can do for yourself and your pets is to be prepared. The website provides information on how you can prepare for a disaster with your pets in mind.

Disaster Public Education Internet Resources

American Red Cross (www.redcross.org)

Centers for Disease Control and Prevention (www.cdc.gov)

Citizen Corps (www.ready.gov/citizen-corps)

Department of Agriculture, U.S. (www.usda.gov)

Department of Commerce (www.doc.gov)

Department of Energy (www.energy.gov)

Department of Health and Human Services (www.hhs.gov)

Department of Homeland Security (www.dhs.gov) and (www.ready.gov)

Department of Interior (www.doi.gov)

Department of Justice (www.justice.gov)

Environmental Protection Agency (www.epa.gov)

Federal Emergency Management Agency (www.fema.gov)

Fire Administration, U.S. (www.usfa.fema.gov)

Food and Drug Administration (www.fda.gov)

Geological Survey, U.S. (www.usgs.gov)

Institute for Business and Home Safety (www.ibhs.org)

National Fire Protection Association (www.nfpa.org)

National Oceanic and Atmospheric Administration (www.noaa.gov)

National Weather Service (www.nws.noaa.gov)

Nuclear Regulatory Commission (www.nrc.gov)

Postal Service, U.S. (www.usps.gov)

Doctors Medical Center (DMC) Foundation

www.dmcf.org

730 McHenry Ave., Modesto, CA 95350, (209) 527-3412, Fax (209) 527-1512

Programs include: Miller's Place Adult Day Health Care & Alzheimer's Day Care & Resource Center, First Aid & CPR Training, Childbirth & Family Education, Diabetes Community Services Education Classes, Fresh Outdoors Project, Kids Works, and Health Education Scholarships.

Earthquakes (Preparation, During, & After)

Do you know how to prepare for and survive a major earthquake? Search online for checklists and guidance to help you prepare, respond, and act afterward. If an earthquake strikes you should be prepared to fend for yourself for at least three days, preferably for a week. You'll need food and water, a first aid kit, and other supplies. Here are some information websites:

CA Emergency Management Agency:

<http://www.calema.ca.gov/planningandpreparedness/pages/earthquake-preparedness.aspx>

Department of Conservation: http://www.conservation.ca.gov/index/Earthquakes/Pages/qh_earthquakes_what.aspx

Federal Emergency Management Agency (FEMA)

<http://www.fema.gov/> or FEMA for kids website: <http://www.fema.gov/kids/>

To register for disaster assistance in a disaster declaration area call 1(800) 621-FEMA(3362) and TTY 1(800) 462-7585 (for Speech or hearing disabilities) or apply online at DisasterAssistance.gov or by smartphone at m.fema.gov.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain and improve our capability to prepare for, protect against, respond to, recover from and mitigate all hazards. FEMA manages federal response and recovery efforts following any national incident. To order free FEMA publications, call 1(800) 480-2520 or go to <http://www.ready.gov/publications>.

For Updates during disasters you are able to sign up via our free e-mail subscription service to receive notifications when new information is available. With a subscription profile, you automatically receive updates without having to return to the website

and check for changes. [Http://www.fema.gov/subscribe-receive-free-email-updates](http://www.fema.gov/subscribe-receive-free-email-updates)

Flood Zones: Flood zones are land areas identified by the Federal Emergency Management Agency (FEMA). Each flood zone describes that land area in terms of its risk of flooding. Everyone lives in a flood zone- it's just a question of whether you live in a low, moderate, or high risk area.

FEMA website line for National Flood Insurance Program Information <http://www.fema.gov/national-flood-insurance-program>

Turlock Flood Zone: The entire community is classified as Zone X updated 9-26-2008, Community No.: 060392, New panel & Suffix No.: 0570E, 0600E, 0800E, and 0825E. (See NFIP for current information)

First Aid and Disaster Supply Kit Checklists

A well-stocked first-aid kit, kept within easy reach, is a necessity in every home. Having supplies gathered ahead of time will help you handle an emergency at a moment's notice. You should keep one first-aid kit in your home and one in each car. Also be sure to bring a first-aid kit on family vacations.

Checklists are available online by searching key phrases like: First Aid Kit Checklist, Car first aid kit checklist, Car safety kit checklist, Disaster supply kits, Roadside emergency kit.

Emergency Food Pantry: In an emergency you should have food supplies for at least three days for every family member including water. Water should be at least a gallon a day per person to drink. Here are some links for information on preparing an emergency food supply.

Stock an Emergency Food Pantry from About.com http://nutrition.about.com/od/foodfun/a/emergency_stock.htm

Preparing food <http://busycooks.about.com/od/nocookrecipes/a/disastermeals.htm>

Pantry Staples <http://busycooks.about.com/od/organizingandbasics/a/pantrystaples.htm>

Heat Health (Stanislaus County Health Services Agency)

Stanislaus County Health Services Agency

<http://www.schsa.org/PublicHealth/pages/heatHealth/index.html>

Heat Hotline (209) 558-8035 Recorded information on Heat Health

This website provides information and links on how to stay cool and protect yourself and your pests in the heat.

StanEmergency <http://www.stanemergency.com/> Additional links for emergency related information.

National Flood Insurance Program (NFIP)

<http://www.floodsmart.gov>

1(888) 379-9531 toll free or NFIP Help Center at 1(800) 427-4661 for assistance

Since standard homeowners insurance doesn't cover flooding, it's important to have protection from the floods associated with hurricanes, tropical storms, heavy rains and other conditions that impact the U.S. Congress created the National Flood Insurance Program (NFIP) to help provide a means for property owners to financially protect themselves. The NFIP offers flood insurance to homeowners, renters, and business owners if their community participates in the NFIP. Find out more about the NFIP and how it can help you protect yourself. Along with flood insurance, you can also protect yourself by safeguarding your home and possessions, developing a family emergency plan, and understanding your policy.

Flood Zones: Flood zones are land areas identified by the Federal Emergency Management Agency (FEMA). Each flood zone describes that land area in terms of its risk of flooding. Everyone lives in a flood zone- it's just a question of whether you live in a low, moderate, or high risk area.

FEMA website line for National Flood Insurance Program Information <http://www.fema.gov/national-flood-insurance-program>

Turlock Flood Zone: The entire community is classified as Zone X updated 9-26-2008, Community No.: 060392, New panel & Suffix No.: 0570E, 0600E, 0800E, and 0825E. (See NFIP for current information)

Occupational Safety & Health Administration (OSHA)

<http://www.osha.gov/SLTC/emergencypreparedness/> (Emergency Preparedness and Response Information)

With the Occupational Safety and Health Act of 1970, Congress created the Occupational Safety and Health Administration (OSHA) to assure safe and healthful working conditions for working men and women by setting and enforcing standards and by providing training, outreach, education and assistance. The OSH Act covers most private sector employers and their workers, in addition to some public sector employers. To Report Unsafe Working Conditions or Safety & Health Violations: Contact the OSHA Office nearest you, or contact our toll free number: 1-800-321-OSHA (6742), TTY 1-877-889-5627.

For issues involving federal agencies or private companies working for federal agencies in California call:

Local Office: Region IX Federal, 90 7th St., Suite 18100, San Francisco, CA 94103, (415) 625-2547, Fax (415) 625-2534

For issues involving private or state government employers in these states, refer to the appropriate state office in California in your area. Local office: Cal/OSHA Division of Occupational Safety and Health (DOSH)

1515 Clay Street, Suite 1901, Oakland, CA 94612, (510) 286-7000, Fax (510) 286-7037

Ready.gov (U.S. Dept. of Homeland Security)

<http://www.ready.gov/> (website available in English, Spanish and others)

Ready.gov is a common sense framework designed to launch a process of learning about citizen preparedness. This website provides information on what to do before, during and after an emergency. Topics include: Be informed, Make a plan, Build a kit, Get involved, business, and Kids. Publications are available to download and order.

Stanislaus County -Emergency Preparedness and Response Information Link

Emergency Preparedness and Response website link to resources <http://www.stancounty.com/HealthAndSafety/emergency-preparedness.shtm>

State of California Department of Conservation

<http://www.conservation.ca.gov>

The Department of Conservation provides services and information that promote environmental health, economic vitality, informed land-use decisions and sound management of our state's natural resources. Information includes: Earthquakes, kids & educators, geology, land protection, mines, oil-gas-& geothermal, recycling and consumer information.

Donations & Thrift Stores

Many of the organizations in this handbook are only able to provide services with the help of volunteers and donations from the community. We have listed only a few organizations and donation resources in this section, since we are not able to provide the needs or wish list of each organization in this handbook. Please contact the individual organizations if you can donate time, money, services, or goods (including but not limited to: clothing, food, furniture, cleaning supplies, toys, vehicles). Thank You. Related Topics: [Neighborhood & Community](#), and [Volunteering](#).

Better Business Bureau (BBB)

<http://www.bbb.org/> (main organization)

The BBB has a section for Charities and Donors including: Charity reports and standards.

Wise Giving Reports at <http://www.bbb.org/us/charity/>

Local Office: Better Business Bureau of Northeast California at <http://necal.bbb.org/> (website available in English and Spanish)
3075 Beacon Blvd., West Sacramento CA 95691, (916) 443-6843, E-mail: galmond@necal.bbb.org

Charity Research Resource (Department of Justice)

Department of Justice- Office of the Attorney General <http://oag.ca.gov/>

P.O. Box 944255, Sacramento, CA 94244-2550, (916) 322-3360

The Attorney General regulates charities and the professional fundraisers who solicit on their behalf. The purpose of this oversight is to protect charitable assets for their intended use and ensure that the charitable donations contributed by Californians are not misapplied and squandered through fraud or other means. The Registry Search tool allows a registrant's public filings to be viewed and downloaded from the Registry database, which includes a copy of the annual informational return filed with the Registry, as well as registration forms and documents. These tools, along with the resources posted on the web site, allow donors to become informed about a charity before making a decision to give. You will find giving tips in the downloadable Guide to Charitable Giving for Donors.

Delta Blood Bank

www.deltabloodbank.org

Mailing Address: PO Box 800, Stockton, CA 95201, 1(888) 942-5663

Delta Blood Bank is a non-profit, community blood bank serving a five-county area including San Joaquin, Stanislaus, Tuolumne, Calaveras and El Dorado counties for over 55 years. We offer twelve fixed donation locations, as well as mobile blood drives, and replacement blood drives for specific patients. For more information on how to donate, or if you are interested in hosting a blood drive, please go to www.deltabloodbank.org, or call (888) 942-5663.

Discovery Shops (American Cancer Society)

<http://www.cancer.org/> (website available in English and other languages)

Discovery Shops are upscale resale shops owned and operated by the American Cancer Society. All items are donated. Gently used clothing, house wares, collectibles, jewelry and furniture are displayed in a boutique fashion and sold to raise funds that support the Society's programs and services. Volunteers are always needed for a variety positions at the shop.

Modesto: 3440 McHenry Ave., Suite #A12, Modesto, CA 95350, (209) 544-9279 <http://discoveryshop-modesto.org>

Pleasanton: 1987 A Santa Rita Rd, Pleasanton CA 94566 <http://discoveryshop-pleasanton.org>

Endless Possibilities Thrift Store

<http://societyforhandicapped.org/endless-possibilities/>

1129 8th Street, Corner of 8th and L, Downtown Modesto, CA, (209) 524-3536

3124 McHenry Ave., Suite A, Modesto, CA

The Society for Handicapped Children and Adults opened Endless Possibilities Thrift Stores to provide a much needed service while further enhancing our goal of becoming a self-sustainable non-profit organization. Donations of house wares, décor, furniture, clothing, toys, books and more are encouraged. Donations are tax deductible and proceeds from sales go to Society for Handicapped's many programs and services for children and adults with diverse abilities in our community. Both locations accept donations and are e-waste drop off locations. Our stores not only offer a low priced and quality place to shop but enables us to train people trying to get into the work force through various community programs.

Goodwill Industries

<http://www.goodwill.org/> or <http://www.goodwill-sjv.org> (San Joaquin Valley)

Goodwill accepts your new or gently used items (like clothing, appliances, electronics and furniture) and sells them in our well-known Goodwill retail stores. The sales of your donations help fund job training programs, employment placement services and other community-based programs for people who have disabilities, lack education or job experience, or face employment challenges. Retail store locations include:

Turlock -601 North Golden State Blvd., Turlock CA 95380, (209) 669-6535
 Turlock -3000 North Tegner Road, Turlock CA 95380, (209) 507-8930
 Modesto -2500 McHenry Ave., Modesto CA 95350, (209) 522-1576
 Modesto- 3900 Sisk Road, Modesto CA 95356, (209) 545-8410
 Merced -32 W Olive Ave., Merced, CA 95348, (209) 384-2586
 Manteca -1477 West Yosemite Ave., Manteca, CA 95337, (209) 825-4105
 Tracy -2626 North Tracy Blvd, Tracy, CA 95376, (209) 835-0869

Habitat for Humanity, ReStore

<http://www.habitat.org/restores>

630 Kearney Ave., Modesto CA (209) 575-4585 or 566-9001 and 3124 McHenry Ave., Modesto CA

The Habitat for Humanity ReStore specializes in supplying quality, gently used and brand new building materials and hardware for remodeling, repairing and home improvement. All items are available to the general public at discounted prices, up to 50% or more off retail. All proceeds from sales fund the construction of Habitat homes while also keeping these items out of landfills. Materials sold by the ReStore are donated by individuals and local businesses. All donations are 100% tax deductible.

Hope Chest Thrift Stores (Community Hospice)

<http://www.hospiceheart.org/>

The Hope Chest Thrift Stores offer gently used clothing, housewares, toys, furniture and more. Proceeds from sale of thrift store goods are used to support the patients and families of Community Hospice. We rely on the generous donations of individual givers and local retailers. Call us to schedule a pick up at (209) 575-HOPE. You can also deliver your donation items at any of our locations. Please note that we do not accept bed mattresses and box springs. We're always looking for great volunteers so call our Volunteer Coordinator at (209) 578-6377 for information. Stores are licensed E-waste collection sites.

Ceres- 1791 Mitchell Road, Ceres CA, (209) 538-5930
 Manteca-208 S. Main Street, Manteca CA, (209) 824-5638
 Modesto (central)-1241 McHenry Ave. Modesto CA, (209) 574-9475
 Modesto (north)-4143 McHenry Ave. Modesto CA, (209) 529-3078
 Modesto (west)-1705 Crows Landing Road, Modesto CA, (209) 538-4845
 Oakdale- 870 Yosemite Ave., Oakdale CA, (209) 848-0844

Office of Attorney General, State of California

State of California Department of Justice- Office of the Attorney General

<http://oag.ca.gov/> Department of Justice: Voice: (916) 322-3360 or (Toll-free in California) (800) 952-5225

Charities: The Attorney General regulates charities and the professional fundraisers who solicit on their behalf. <http://oag.ca.gov/charities>

They make available various guides and publications, including the Attorney General's Guide for Charities, Forming Non-profit Corporations, and Guide to Charitable Giving for Donors. They also have a searchable databases to learn about specific charities and charitable fundraising professionals in the state.

Additional guidance for charities is available on our Resources page at <http://oag.ca.gov/charities/resources>

Relay for Life -American Cancer Society

www.relayforlife.org

Each year, more than 4 million people in over 20 countries raise much-needed funds and awareness to save lives from cancer through the Relay For Life movement. Find an event in your community and get involved! You can form a team, raise money, join the planning committee, or volunteer. The relay is an organized, overnight community fundraising walk. Join us in the fight against cancer. Cancer is an issue that affects us all, and your donation supports the American Cancer Society's lifesaving mission.

The Salvation Army-Donations

<http://www.salvationarmyusa.org/>

You can donate miles (United Airlines Charity Miles Program & Delta SkyWish), an operable vehicle (car/truck/motorcycle, RV/boat), financially, and goods (including used furniture, clothing, and other household items) that will enable you to make a tax-deductible contribution. The sale of donated item through The Salvation Army's thrift stores goes to support our addiction recovery programs known as Adult Rehabilitation Centers. To schedule a pick up of goods to be donated please call 1(800) SA-TRUCK / 1 (800) 728-7825. The website includes drop of center locations and a goods valuation guide. Local family stores locations include:

Manteca -128 North Garfield Street, Manteca, CA 95336, (209) 239-3426
 Modesto -1500 Yosemite Blvd., Modesto CA (209) 521-4534

Turlock Family Network, Inc.

TurlockFamilyNetwork.com (209) 668-3363, Fax (209) 668-3366, E-mail: TurlockFamilyNet1@att.net or beverlys_tfn@att.net
Physical Address: 893 Lander Ave., Room 111, Turlock, (Located inside the Salvation Army Building)

Mailing Address: PO Box 1480, Turlock, CA, 95381

Turlock Family Network is a non-profit agency providing free education at the pre-parent stage, the pre-natal stage, support groups, community action teams, community awareness campaigns, community resources are implemented so all forms of child maltreatment can be prevented. Free childcare is available during class times. Participants must be pregnant and/or parenting a child under age of 14 years old. Our groups meet all requirements for Family Maintenance programs through the courts. A car seat technician is available. Call for group information and times. Donations accepted include: baby and children clothing, toys, furniture, preteens and teen clothing, adult clothing, and household items. We will pick up, call for details.

Education

Related topics: [Counseling & Classes](#).

California Department of Education

www.cde.ca.gov General (916) 319-0800 Our Mission is to provide a world-class education for all students, from early childhood to adulthood.



California State University Stanislaus

<http://www.csustan.edu/> or <http://www.extendeded.com/> (Extended Education)
One University Circle, Turlock CA 95382, (209) 667-3122

California State University Stanislaus-Extended Education

<http://www.extendeded.com/>

One University Circle, Mary Stuart Rogers Building, Suite 240, Turlock, CA 95382, (209) 667-3111
University Extended Education (UEE) serves the Central Valley Community through non-traditional University Degrees, Certificate Programs, Specialized Training and Services all designed to meet our community's educational, workforce and professional development needs. If you are a student, non-student, alumni, business or business owner, school district, teach, working professional or an individual wanting to change careers, we have everything you need to succeed!

California Student Aid Commission

www.csac.ca.gov Toll free at 1(888) CA GRANT 1(888-224-7268), Fax (916) 464-8002

Whether you're planning to go to college or get career training, there's money available to help you pay for it. On the website you'll learn about Cal Grants and other student aid programs, their requirements and how to apply for them. If you have questions about Cal Grants or how apply visit www.calgrants.org.

Central California Child Development Services (CCCCS)

<http://www.cccds.com/>

Turlock Child Development Center- 400 North Kilroy, Turlock, CA 95380, (209) 669-6374 and other locations (209) 581-9000.
CCCCS is a private non-profit organization sub-contractor agency of the Stanislaus County Office of Education. CCCDS operates nineteen centers throughout the Stanislaus and Merced counties. Serving children from six weeks through five years old. Programs are designed to help each child attain their fullest potential through curriculum developed to promote physical, social, emotional, and cognitive growth. Contact them to see if you are eligible for the state subsidized child development programs.

Ceres Adult School

<http://ceresadulted.sharpschool.net/> School District: <http://www.ceres.K12.ca.us>

2491 Lawrence Street, Ceres, CA 95307, (209) 556-1557

Whether you are interested in completing our diploma program, taking our GED preparation course, learning to speak English, or earning an EMT certificate, we want to make sure that you are supported in your efforts.

College Internet Resources

<http://www.finaid.org/> The SmartStudent Guide to Financial Aid

<http://www.collegeboard.org/> Information to get into college

<http://publications.usa.gov/USAPubs.php> (online publications: Preparing and paying for college & Preparing for college)

<http://www.collegesavings.org> College Savings Plans Network

<http://www.edpubs.gov/> or 1(800) 433-7827, TTY/TDD 1(877) 576-7734 Department of Education Publications

<http://www.bls.gov/ooh/> Department of Labor's Occupational Outlook Handbook

<http://www.nasfaa.org/> National Association of Student Financial Aid Administrators

Columbia College

<http://www.gocolumbia.edu/> <http://columbia.yosemite.cc.ca.us/>

11600 Columbia College Dr., Sonoma CA 95370, (209) 588-5100

Columbia College provides comprehensive, student centered academic and vocational education programs. We offer Associate in Arts Degrees, Associate in Science Degrees, Associate in Science (Occupational Education) Degrees, and Certificates of Achievement that can be completed in two years.

Community Education, <http://www.gocolumbia.edu/comed/> (209) 588-5198

Federal Student Aid

www.fafsa.ed.gov and <http://studentaid.ed.gov/> (an office of the US Department of Education)

Thinking about attending college? The office of Federal Student Aid provides grants, loans, and work-study funds for college or career school. For program information and to complete the Free Application for Federal Student Aid (FAFSA) go online at www.fafsa.ed.gov.

Great Valley Center

<http://www.greatvalley.org>

1120 13th Street, Suite C, Modesto, CA 95354, (209) 522-5103, Fax (209) 522-5116

Get the most out of life. Use the Internet! Increasing digital access for a better future. FREE Computer Training in Your Community by California Connects program. Please call 1(888) 286-9944 to sign up and mention your area of Ceres, Modesto, Riverbank or Turlock. We may have other areas available.

Headstart and State Preschool

Head Start is a federally funded program that offers preschool for children 3-5 years of age. There are income requirements for this program. Head Start is offered at Crowell, Cunningham, Osborn and Wakefield schools. For more information please contact each Head Start office individually:

Crowell: Sandy Jones (209) 667-5460

Cunningham: Mayra Correa (209) 668-7594

Osborn: Letty Lopez (209) 667-2938

Wakefield: Marie Pinheiro (209) 656-9706

State Preschool is a state funded program that offers preschool for children 3-5 years of age. There are income requirements for this program. State Preschool is offered at Crowell and Wakefield schools. For more information please contact Cindee Ellenbarger, Program Secretary, at (209) 632-2857. Further, if you would like to get on the waitlist for State Preschool, please call the Stanislaus County Eligibility List (Stan Wait) at (209) 238-6400.

Homework Help Internet Resources

<http://school.discovery.com/> Discover web resources: <http://school.discoveryeducation.com/homeworkhelp/math/web-resources.html>

<http://math.com/>

<http://aaamath.com/index.html> (interactive math lessons for grades 1-8.

<http://www.superkids.com/aweb/tools/math/> (create math drill worksheets with answer sheets free)

<http://www.mathstories.com/> (Solving word problems. Available in Spanish)

<http://www.coolmath.com/> (Ignites interest in math with games, puzzles, and lessons on all K-12 math subjects)

Manteca Adult School

<http://manteca.schoolspan.com/school/lindberghadult/>

2271 West Louise Ave., Manteca, CA 95337, (209) 858-7334

We continue to offer adults in our community classes and coursework to enhance career skills and employability. We offer classes to complete high school coursework and earn a high school diploma. Classes to prepare for the GED tests and High School Equivalency Certificate. Official GED test center. English as a Second Language classes. Language acquisition classes using the Rosetta Stone program to learn English, Spanish, Portuguese and others. Basic computer classes, medical terminology, woodworking and culinary arts.

Merced College

<http://www.mccd.edu/> 3600 M Street, Merced CA 95348, (209) 384-6000

Merced County Office of Education (MCOE)

www.mcoe.org 632 West 13th Street, Merced, CA 95341, (209) 381-6600

MCOE staff promotes student success by helping Merced County's 20 school districts.

Modesto Junior College

<http://www.mjc.edu/>

East Campus: 435 College Ave., Modesto, CA 95350, (209) 575-6550

West Campus: 2201 Blue Gum Ave., Modesto (not a mailing address)

Admissions Office: E-mail: mjcadmissions@mjc.edu, (209) 575-6853

Community Education (Short not-for-credit training, recreation activities, motor cycle training and travel): <http://www.mjc.edu/community/enroll/commmed/commmed-classes/index.html>

ReadingWorks Adult Literacy

www.readingworks.net

Stanislaus Literacy Center-1032 11th Street, Modesto, CA 95354, (209) 522-0656 ext. 113, Fax (209) 522-0658

"When a child can't read, it's a problem. When an adult can't read, it's a crisis."

The Stanislaus Literacy Center is a non-profit organization created to help adults who read below a 7th grade level to read, write, and speak English. To enroll in the ReadingWorks adult literacy program offered in conjunction with the Stanislaus County Library, call 558-4505 to make an appointment. Also call this number if you would like to volunteer as a reading tutor or go to our website: www.readingworks.net, for more information. Students are asked to meet with a volunteer tutor who has been trained in a public place twice a week for 90 minutes of reading instruction.

San Joaquin Delta College

<http://www.deltacollege.edu/>

Main Campus: 5151 Pacific Ave., Stockton, CA 95207, (209) 954-5151

South Campus at Mountain House: 2073 South Central Parkway, Mountain House, CA 95391, (209) 833-7900

Sierra Vista Child & Family Services

<http://sierravistacares.org/>

Administration office (209) 523-4573

2925 Niagra, Suite 3, Turlock, CA (209) 669-6771

830 East Minnesota, Turlock (209) 216-0101

Sierra Vista Child & Family Services has 28 programs in 20 locations. Turlock programs include the Turlock Counseling office and the Turlock Learning Center. The Turlock Counseling office provides Attention Deficit/Hyperactivity Disorder (ADHD) and other assessment services, medication services (for ADHD clients), Outpatient Counseling, Foster Family Orientation, Domestic Violence Support Groups, and Anger Management Support Groups.

The Turlock Learning Center is a non-public school that provides special education for children with emotional disturbance and either pervasive development disorder or developmental delay. Children are referred to Sierra Vista's Turlock Learning Center after an Individual Education Plan (IEP) team from their local school district decides it is the most appropriate educational placement. Other programs available, but not located in Turlock include Early Intervention, Mental Health Consultation Services for children 0-6, Home Based Services, various Family Education Programs, Family Maintenance and Reunification, an Employee Assistance program available for employers, Divorce Adjustment Counseling, and Health Related Counseling. Sierra Vista also operates a substance abuse program for pregnant and post partum women, other non-public schools for therapeutic and mental health needs children. Services are available either at no charge, through Stanislaus County Medi-Cal, or on a sliding scale.

Stanislaus County Office of Education (SCOE) Career, Charter, and Alt Ed Division

General Education Diploma (GED®) Testing Center (not preparation site)

715 13th Street, Modesto, CA, (209) 238- 6502/6503 or Spanish (209) 238-6506, Fax (209) 238-6599

GED® Test registration is on Tuesdays, 1:00 p.m. to 4:00 p.m., and test administration is on Wednesdays/Thursdays/some Fridays (English) and on Mondays/some Fridays (Spanish) at the Petersen Educational Pathways GED® Test Center located in Downtown Modesto. Current Cost is \$140 payable by money order at time of registration and registrant must present a government-issued ID.

Note*as of January 2, 2014, a computer-based version of the GED® test will replace the current version, and all tests initiated prior to 2014 must be passed by December 2013 to remain valid.

Stanislaus County Office of Education (SCOE)-Child/Family Services

www.stancoe.org/cfs or <http://www.findchildcarestanislaus.org/>

1324 Celeste Drive, Modesto CA 95355, (209) 238-6400, fax (209) 238-6499

They offer a wide variety of federal and state funded support services and programs to over 6,500 children and their families in a seven-county region. Programs include Migrant Head Start, Head Start, Early Head Start, Migrant Child Care, General Child Care, State Preschool, Subsidized Child Care/Alternative Payment, Stanislaus County Child Care Planning Council and Child Care Resource and Referral. Many services are free and include referrals to all types of licensed child care facilities in Stanislaus County, information about opening and managing a licensed family child care home or a child care center, lending library that includes books and videos and toys and workshops for the public on child care issues.

Turlock Adult School

<http://turlock.k12.ca.us/tas/>

1574 East Canal Drive, Turlock, CA 95380, (209) 667-0643, Office hours M-Th. 8 a.m. -7 p.m., Fri. 8 a.m.-4 p.m. Summer hours M-F 8 a.m.- 4 p.m.

Their focus is on adult education in the community. They offer programs for adults of all ages with diverse educational backgrounds. Some adult students work on improving their skills in the English language, while some earn high school diplomas or General Education Development Certificates (GED). Students learn new skills for employment or expand talents in the arts, homemaking, and career education. Call for registration Information.

Turlock School District Instructional Media Center (IMC)

1574 East Canal Drive, Turlock CA 95380, (209) 667-8205

Services include lamination and die cutting. Resource materials are available for checkout. Small fees apply. Public hours: Mon., Tues., Thurs. & Fri, 8:30 a.m. - 5:00 p.m. and Wed. 8:30 a.m. to noon.

Turlock Unified School District

<http://www.turlock.k12.ca.us/> 1574 East Canal Drive, Turlock CA 95380, (209) 667-0645

University of California, Merced

<http://www.ucmerced.edu/>

5200 North Lake Road, Merced, CA 95343, (209) 228-4400. UC Merced Library <http://library.ucmerced.edu/> (209) 228-4444

Employment

Related topics: [Education](#), [Newspapers](#) (check newspapers for classified listings).

Alliance Worknet

www.allianceworknet.com (Previously known as Department of Employment & Training) (209) 558-WORK (9675)

Modesto: 629 12th Street, Modesto, CA 95380

Oakdale: 1405 West F Street, Suite I, Oakdale, CA 95361

Patterson: 66 North El Circulo Ave., Patterson, CA 95363

Career Resource Centers provide job search assistance; internet, phone, and fax machine access for job search purposes; typing tutor, resume assistance, career information, employment services, career workshop classes, job development, On-the-Job training, vocational training assistance. No fee for jobseekers or employers to use our services.

CA Department of Fair Employment and Housing (DFEH)

Toll Free: (800) 884-1684, For persons with a hearing impairment, use the Videophone at (916) 226-5285 or TDD at (800) 700-2320

The DFEH's statutory mandate is to protect the people of California from employment, housing and public accommodations discrimination and hate violence. The Department has jurisdiction over both private and public entities operating within the State of California, including corporate entities, private sector contracts granted by the State of California, and all State departments and local governments. The DFEH receives and investigates discrimination complaints in its six offices throughout the California.

California Paid Family Leave

<http://www.paidfamilyleave.org/> (website available in English and Spanish)

The Paid Family Leave Collaborative Outreach & Education Campaign informs Californians about their rights to Paid Family Leave benefits. The California Paid Family Leave (PFL) program provides partial wage replacement to eligible workers on leave for caregiving and bonding. Use this website to: Learn more about the program and how to participate, Get answers to your most frequently asked questions, and Find resources for you and your workplace.

Need help with a claim? Contact the Employment Development Department at 1(877) 238-4373.

Need legal advice? Call these legal hotlines to learn more about your rights: Legal Aid Society-Employment Law Center:

1(800) 880-8047 and Equal Rights Advocates: 1(800) 839-4372.

CareerOnestop.org

<http://www.careeronestop.org/> or <http://www.careeronestop.org/ReEmployment/Default.aspx>

CareerOneStop is a U.S. Department of Labor-sponsored website that offers career resources and workforce information to job seekers, students, businesses, and workforce professionals to foster talent development in a global economy.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish)

1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Also offer ESL/GED to those enrolled into training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Community Services Agency-Turlock

<http://www.stanworks.com/>

Turlock: 101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. We also have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Other Location: Modesto: 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

Department of Industrial Relations (DIR)

Department of Industrial Relations <http://www.dir.ca.gov/default.html>

The mission of DIR is to improve working conditions for California's wage earners and to advance opportunities for profitable employment in California. DIR administers and enforces laws governing wages, hours and breaks, overtime, retaliation, workplace safety and health, apprenticeship training programs, and medical care and other benefits for injured workers. DIR also publishes materials and holds workshops and seminars to promote healthy employment relations, conducts research to improve its programs, and coordinates with other agencies to target egregious violators of labor laws and tax laws in the underground economy.

Hotline numbers

Worker information hotline (866) 924-9757

Injured worker hotline (800) 736-7401

Heat illness prevention hotline (877) 992-2567

Report workplace fraud and other unlawful activities (855) 297-5322

Complaints about workers' compensation and other insurance (800) 927-Help (4357) or (213) 897-8921

Employment

Division of Labor Standards Enforcement (DLSE) <http://www.dir.ca.gov/DLSE/dlse.html>
Sacramento -2031 Howe Ave., Suite 100, Sacramento, CA 95825, (916) 263-1811
The Labor Commissioner's Office, also known as the Division of Labor Standards Enforcement (DLSE), was established to adjudicate wage claims, investigate discrimination and public works complaints, and enforce Labor Code statutes and Industrial Welfare Commission orders.

Disability Discrimination (ADA)

<http://www.eeoc.gov/> 1(800) 669-4000, TTY 1(800) 669-6820, E-mail: info@eeoc.gov
The U.S. Equal Employment Opportunity Commission
Title I of the Americans with Disabilities Act of 1990 prohibits private employers, state and local governments, employment agencies and labor unions from discriminating against qualified individuals with disabilities in job application procedures, hiring, firing, advancement, compensation, job training, and other terms, conditions, and privileges of employment. The ADA covers employers with 15 or more employees, including state and local governments. It also applies to employment agencies and to labor organizations. See the website for more information.

Employment and Job Search Internet Resources

About.com website <http://jobsearch.about.com/> (job search)
Alliance WorkNet <http://www.allianceworknet.com/> (provides assistance to Adults, Youth, Dislocated Workers and Older Workers entering or returning to the workforce. (209) 558-WORK 629 12th Street, Modesto, CA. 95353)
American Job Center (EDD) <http://www.ajb.org/> (linking employer job listings and job seeker resumes)
Ask the Headhunter website <http://www.asktheheadhunter.com/> (job search)
Bureau of Labor Statistics <http://www.bls.gov/ooh/> (Occupational outlook handbook)
CalJobs <http://www.caljobs.ca.gov/> (linking employer job listings and job seeker resumes)
Career Builder <http://www.careerbuilder.com/> (job search)
Career.com <http://www.career.com/> (job search)
Career.org <http://www.careers.org/> (job search)
Career Key <http://www.careerkey.org/> (Career search info)
Career One Stop/American Job Center <http://www.ajb.org/> (career information)
CareerMag <http://www.careermag.com/> (job search)
Central Valley Jobs <http://www.centralvalleyjobs.com/> (job search)
CollegeGrad <http://www.collegegrad.com/> (job search)
Computer Jobs <http://www.computerjobs.com/> (job search)
Dice <http://www.dice.com/> (the career hub for tech)
EmploymentGuide.com <http://www.employmentguide.com/> (apply for jobs)
Federal Job Search <http://www.federaljobsearch.com/> (job search)
Federal Jobs <http://www.fedjobs.com/> (job search)
Federal, State & County Jobs (UC Davis Internship and Career Center) <http://iccweb.ucdavis.edu/alumni/Jobsearch.htm>
Flip Dog <http://www.flipdog.com/> (job search)
Internet Career Connection <http://www.iccweb.com/> (discover your career direction)
Job Hunt <http://www.job-hunt.org/> (job search)
Job Profiles <http://www.jobprofiles.org/> (Guide to careers and education)
Jobs <http://jobs.com/> (job search)
Modesto Bee <http://www.modbee.com/> (job listings under Classified, Employment)
Monster <http://www.monster.com/> (find a job), Safe job search <http://inside.monster.com/security-center/home.aspx>
Monster College <http://college.monster.com/> (jobs and career resources)
Net-Temps <http://www.net-temps.com/> (job search)
Quintessential Careers <http://www.quintcareers.com/index.html> (job search)
Salary.com <http://www.salary.com/> (salary information and advice)
SnagaJob <http://www.snagajob.com/> (job search)
State Personnel Board <http://www.spb.ca.gov/> (state jobs)
Thingama Job <http://www.thingamajob.com/> (job search)
True Careers <http://www.truecareers.com/> (job search)
USAJobs <https://www.usajobs.gov/> (federal jobs)
Vault <http://www.vault.com/wps/portal/usa> (information and resources on employers)
Wall Street Journal-Career Job search <http://online.wsj.com/public/page/news-career-jobs.html> (job search)

Employment Development Department (EDD)

<http://www.edd.ca.gov/>
Employment services include: Veteran services, Migrant Seasonal Farm worker Outreach Services, Automated/Internet job information and assistance, On Line Resume Service and Assistance, Job Search assistance, Employer Assisted Recruitment Service, Conference Room Availability for Interviewing and Training.
Paid Family Leave Program -Disability compensation to cover individuals who take time off of work to care for a seriously ill child, spouse, parent, or registered domestic partner, or to bond with a new child. Call EDD at 1(877) 238-4373 (multiple languages) for information or http://www.edd.ca.gov/Disability/Paid_Family_Leave.htm
State Disability Insurance (SDI) provides temporary benefit payments to workers for non-work related disabilities 1(800) 480-3287 (multiple languages) .
Unemployment insurance program is paid for by your employer. It provides you with an income when you are out of work through no fault of your own. 1(800) 300-5616 (multiple languages).
Local locations: Turlock-125 North Broadway, Turlock, CA 95380, (209) 669-2950
Modesto-629-12th Street, Modesto CA, (209) 576-6118

Family and Medical Leave Act (FMLA)

www.dol.gov/dol/topic/benefits-leave/fmla.htm

Department of Labor, Frances Perkins Building, 200 Constitution Ave., NW, Washington, DC 20210

1(866) 4-USA-DOL / 1(866) 487-2365 or speech and hearing impaired call TTY 1(877) TTY-5627 /1(877) 889-5627

The Family and Medical Leave Act (FMLA) provides certain employees with up to 12 weeks of unpaid, job-protected leave per year. It also requires that their group health benefits be maintained during the leave. FMLA is designed to help employees balance their work and family responsibilities by allowing them to take reasonable unpaid leave for certain family and medical reasons. It also seeks to accommodate the legitimate interests of employers and promote equal employment opportunity for men and women. Check the website for more information and eligibility requirements.

Howard Training Center (HTC)

1424 Stonum Road, Modesto, CA 95351, (209) 538-4000, Fax (209) 538-6406

Howard Training Center provides services to adults with developmental disabilities including facility and community based day programs, vocational training, work activity programs, and supported employment. Home at Last is a living option that matches adults with disabilities to Host Families. If you are a person of integrity and have room in your home and heart call (209) 593-5621 or (209) 496-2401. Host Families receive a monthly stipend. Home At Last is also seeking families to become short term Respite Families.

Nor.Cal Services for Deaf & Hard of Hearing

<http://www.norcalcenter.org/>

5637 North Pershing Ave., Suite B-7, Stockton, CA 95207, (916) 349-7500

Non-profit organization serving Deaf and Hard of Hearing individuals and their families. Providing free services such as advocacy, information and referrals, employment services, ILS, parenting classes etc. Interpreting services provided for a fee. For more information, please call (916) 349-7500. For emergency interpreting services, contact 1(800) 504-3009.

Occupational Safety & Health Administration (OSHA)

<http://www.osha.gov/SLTC/emergencypreparedness/> (Emergency Preparedness and Response Information)

With the Occupational Safety and Health Act of 1970, Congress created the Occupational Safety and Health Administration (OSHA) to assure safe and healthful working conditions for working men and women by setting and enforcing standards and by providing training, outreach, education and assistance. The OSH Act covers most private sector employers and their workers, in addition to some public sector employers. To Report Unsafe Working Conditions or Safety & Health Violations: Contact the OSHA Office nearest you, or contact our toll free number: 1-800-321-OSHA (6742), TTY 1-877-889-5627.

For issues involving federal agencies or private companies working for federal agencies in California call:

Local Office: Region IX Federal, 90 7th St., Suite 18100, San Francisco, CA 94103, (415) 625-2547, Fax (415) 625-2534

For issues involving private or state government employers in these states, refer to the appropriate state office in California in your area. Local office: Cal/OSHA Division of Occupational Safety and Health (DOSH)

1515 Clay Street, Suite 1901, Oakland, CA 94612, (510) 286-7000, Fax (510) 286-7037

Stanislaus County Behavioral Health & Recovery Services-Turlock Regional Services

Turlock Regional Services

<http://www.co.stanislaus.ca.us/BHRS/>

2101 Geer Road, Suite 120, Turlock CA 95380

Call 1(888) 376-6246 (Intake Department) for program information or to access mental health and alcohol & drug services.

(209) 664-8044 Mon.-Fri. 8:00 a.m.-5:00 p.m. Spanish, Assyrian, Farsi, Armenian and Turkish Language Capabilities.

Outpatient treatment for adults from 18 years of age. Mental health rehabilitation and recovery services are provided for individuals who as a result of serious and persistent mental illness - have difficulty maintaining stable residence, significant inability to engage in productive activities and daily responsibilities, or experience frequent or lengthy psychiatric hospitalization.

- Case management, Medication services, Brief individual therapy, Group Therapy
- Specialized services for dually diagnosed clients (concurrent mental illness and substance abuse)
- Assistance in obtaining training for employment and education
- Assistance in obtaining housing
- Peer support, peer directed activities and groups
- Educational and recovery groups for clients and family members.

They also have a Guide to Self-Help Groups in Stanislaus County (found online at <http://www.co.stanislaus.ca.us/departments.htm> under Health & Human Services heading under Friends are Good Medicine).

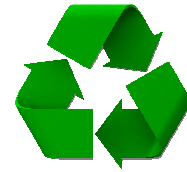
USA.gov

<http://www.usa.gov/> (website available in English and Spanish) 1(800) FED INFO 333-4636

Find a online information, services, and resources. Government information is listed by topic. Topics include: Money & taxes, business & non-profits, jobs & education, voting & elections, health & nutrition. Senior Resources are found at

<http://www.usa.gov/Topics/Seniors.shtml>

Change of address information and forms: <http://www.usa.gov/Citizen/Services/Change-Of-Address.shtml>



Environment & Recycling

Related topics: For additional Electronic Waste (E-Waste) disposal sites see [Donations & Thrift Stores](#).

Burn Days & Permits (Valley Air District Smog Info. Line)

<http://www.valleyair.org>

Check the website or call (800) SMOG INFO / (800) 766-4463 for burn days.

For other Air quality questions please call (559) 230-6000

To report a possible wood burning violation call:

Northern Region (San Joaquin, Stanislaus & Merced counties): 1(800) 281-7003

Central Region (Madera, Fresno & Kings counties): 1(800) 870-1037

Southern Region (Tulare county & Valley portion of Kern county): 1(800) 926-5550

Sign up to automatically receive the daily air quality forecast by e-mail at: <http://www.valleyair.org/lists/list.htm>

Burn Permits: Information is available from the Fresno office at 1(800) 665-2876 option 2 (hours 6am-11am 7 days a week)

California Integrated Waste Management Board

<http://www.calrecycle.ca.gov/> For general public inquiries call us at 1(800) Recycle (732-9253).

Search for where you can recycle beverage containers, electronics, motor oil, and more.

CalRecycle (Where Do I Recycle?)

<http://www.calrecycle.ca.gov/>

The website has information about recycling and a recycling center locator.

Beverage Containers: California Refund Value (CRV) is the amount paid by consumers at the checkout stand and paid back to consumers when they recycle eligible aluminum, plastic, glass and bi-metal beverage containers at certified recycling centers.

Most beverages other than milk, wine and distilled spirits are subject to CRV. There are approximately 2,200 certified recycling centers in California. To find centers near you, visit our online recycling center locator from the website.

Electronic Waste: Unwanted electronic devices should be reused or recycled. Computers, monitors, televisions and other electronic equipment should NOT be disposed of with regular garbage; in fact, this is illegal in California. Functioning electronics can be sold or donated thereby prolonging their useful life. Nonfunctioning electronics that cannot be repaired should be recycled by an organization qualified to do so. Check the online reach for local qualified organizations that recover unwanted electronics.

Important Reminder: Many electronic products (computers, cell phones, PDAs, etc.) are used to store personal information. Before donating or recycling your equipment, remember to remove all sensitive and personal information from its memory.

Oil: Locate used oil recycling centers in your area by using the website search. You can also call the Earth's 911 hotline 1(800) CLEANUP.

Construction Debris- Locate recycling centers in your area from the website search.

Plastic (specific types)-Locate recycling centers in your area from the website search.

CalTIP (Californians Turn in Poachers and Polluters)

<http://www.dfg.ca.gov/>

1(888) DFG-CALTIP / 1(888) 334-2258 toll free 24 hour, 7 days a week. You do not have to give your name

CalTIP is a confidential secret witness program that encourages the public to provide Fish and Game with factual information leading to the arrest of poachers and polluters. If you witness a poaching or polluting incident or any fish and wildlife violation, or have information about such a violation, immediately dial the toll free CalTIP number. Be prepared to give the fullest possible account of the incident including the name, address, age and description of the suspect, vehicle description, direction of travel, license number, type of violation and when and where it occurred.

Earth911.com

<http://earth911.com/> (800) 253-2687

They are your one-stop shop for all you need to know about reducing your impact, reusing what you've got and recycling your trash. Recycling database can help you find over 100,000 recycling locations across the country. Search the website by the item you want to recycle for a location in your area.

Flex Alert

<http://www.flexalert.org/>

A Flex Alert is an urgent call to Californians to immediately conserve electricity and to shift demand to off-peak hours after 6 p.m.). The public awareness campaign is critical to achieving high levels of conservation during heat waves and other challenging grid conditions such as wildfires or when major power plant or power lines are unavailable. When Flex Alert is called take three simple actions: Turn off all unnecessary lights, postpone using all major appliances until after 6 p.m. and turn your air conditioner up to 78 degrees or higher. The website also has tips on saving energy.

Habitat for Humanity, ReStore

<http://www.habitat.org/restores>

630 Kearney Ave., Modesto CA (209) 575-4585 or 566-9001 and 3124 McHenry Ave., Modesto CA

The Habitat for Humanity ReStore specializes in supplying quality, gently used and brand new building materials and hardware for remodeling, repairing and home improvement. All items are available to the general public at discounted prices, up to 50% or more off retail. All proceeds from sales fund the construction of Habitat homes while also keeping these items out of landfills.

Materials sold by the ReStore are donated by individuals and local businesses. All donations are 100% tax deductible.

Hazardous Waste Disposal

Believe it or not...your home is probably full of hazardous waste. Many products we use regularly everyday (cleaners, glues, soaps, pesticides, pharmaceuticals) are toxic or hazardous. If these products are used improperly, carelessly, or in a manner not intended, they can injure you both directly and indirectly. By putting these into your trash can, you endanger refuse collectors, the environment and our drinking water. You are ultimately liable for these wastes and any harm they cause.

Stanislaus County Hazardous Waste Collection Facility <http://www.stancounty.com/er/household-hazardous-waste.shtm>

Hazardous Materials (209) 525-6700

County Center IV, 1716 Morgan Road (between highway 99 and Hatch Road), Modesto

Household Hazardous Waste are collected free of charge to the residents of Stanislaus County

Household Hazardous Waste Information Hotline at (209) 525-6789.

See the website for information and locations on mobile collection facility may come to a site near you.

Electronic Waste and other items <http://www.stancounty.com/er/e-waste-recycle.shtm>

Household Hazardous Waste Information Hotline at (209) 525-6789.

E-waste is a popular, informal name for any broken or unwanted electrical or electronic appliance. Examples include: scanners, cell phones, computers, alarm clocks, stereos, faxes, printers. The new electronic waste recycling laws make it a crime to throw away old computers and other electronics. Some components of old electronic equipment can be hazardous to our environment. E-Waste collections occur at County Center IV, 1716 Morgan Road, Modesto. E-Waste is collected free of charge to the residents of Stanislaus County.

Lead Hotline - The National Lead Information Center (NLIC)

<http://www.epa.gov/oppt/lead/>

Lead Hotline 1(800) 424-LEAD(5323) Monday-Friday, 8:00 a.m. to 6:00 p.m. Eastern Time (except federal holidays)

Contact the National Lead Information Center to receive a general information packet, to order other documents, or for detailed information or questions. While it has some beneficial uses, it can be toxic to humans and animals causing of health effects. Even very low levels of lead in the blood of children can result in: Permanent damage to the brain and nervous system, leading to behavior and learning problems, lower IQ, and hearing problems, Slowed growth, Anemia, and in rare cases, ingestion of lead can cause seizures, coma and even death.

Mosquito Abatement District (MAD)-Turlock

www.mosquitoturlock.com

4412 N. Washington Rd., Turlock CA 95380, hours 8 a.m. to 3:30 p.m., Mon.-Fri. (209) 634-1234 Ext. 200, Fax (209) 634-4103

Turlock MAD Board Meetings are the 3rd Monday of each month at the District office at 7:00 p.m. The District provides mosquito control for the entire City of Turlock and surrounding area. The District works proactively to eliminate mosquitoes before they become a problem by making inspections and treatments as needed year round. Additionally, the public is invited to call the District about mosquitoes that they maybe experiencing or questions they may have about mosquito control. The District also has a mosquito fish program and provides mosquito fish upon request to property owners who have ornamental ponds or other containers such as watering troughs that might breed mosquitoes.

Recycling Information

Stanislaus County's Recycling Guide (Stanislaus County Environmental Resources (209) 525-6700

<http://www.stancounty.com/ER/recycling-guide.shtm>

Stanislaus County Recycling Resource Links

<http://www.stancounty.com/ER/links.shtm>

California Materials Exchange (CalMax): CalRecycle's CalMAX portal connects businesses, organizations, manufacturers, schools, and individuals with the most effective online resources for exchanging materials. One business' trash is another business' treasure. By reusing materials, we conserve energy, resources, and landfill space, while reducing disposal, green house gas emissions, and purchasing costs.

Consumer Reports Greener Choices: <http://www.greenerchoices.org/>

Crafts and Projects using recyclables: <http://www.make-stuff.com/indexes/recyclingindex.html>

Where to recycle anything: <http://earth911.com/>

Report Terrorist, Chemical, & Biological Incidents Hotline

National Response System (NRS)

<http://www.nrc.uscg.mil/nrchp.html> E-mail: HQS-DG-Ist-NRCINFO@uscg.mil

1(877) 24-WATCH or 1(800) 424-8802 National Response Center (24 hour) or (202) 267-2675

Direct (202) 267-2180, TDD (202) 267-4477

Chemical/Biological: NRS is the government's mechanism for emergency response to discharges of oil and the release of chemicals into the navigable waters or environment of the United States and its territories.

Terrorism: Any incident activity or behavior that would include bombings, bomb threats, threatening letters or packages, and incidents related to the intentional release of chemical/biological/radioactive agents. NRC Watch Standers have been trained to ask specific questions for such reports and will immediately pass the information to the proper agencies for response.

Suspicious Activity: Any incident, activity or behavior that you deem to be of a suspicious nature should be reported to the NRC by calling 1-877-24-WATCH or 1-800-424-8802. Suspicious activity reports can also be submitted by using the NRC On-Line Reporting Tool located under the Services tab. Examples of suspicious activity are one the website (Remember- it is the activity or behavior that is suspicious, not a persons ethnicity).

State of California Department of Conservation

<http://www.conservation.ca.gov>

The Department of Conservation provides services and information that promote environmental health, economic vitality, informed land-use decisions and sound management of our state's natural resources. Information includes: Earthquakes, kids & educators, geology, land protection, mines, oil-gas-& geothermal, recycling and consumer information.

Turlock Recycling

<http://www.turlockscavenger.com/>

1020 South Walnut (between West Main and Linwood Ave.), Turlock CA 95380, (209) 668-6060

Turlock Recycling operates a Buy-Back Center open six days a week. Turlock Recycling accepts recyclable commodities to include, but not limited to: aluminum cans, scrap aluminum containers, glass and plastic bottles, newspaper, magazines, cardboard, etc. Turlock Recycling weighs, separates, processes and ships out all recyclable commodities received.

Turlock Transfer Station

www.turlocktransfer.com

1100 South Walnut Road (between West Main and Linwood Ave.), Turlock, CA 95380, (209) 668-6049

Turlock Transfer Company loads waste into large trucks and then transports that waste to the Waste to Energy Plant and the landfill operated by Stanislaus County. All loads are weighed. Turlock Transfer accepts E-Waste (electronics) and Universal Waste (appliances) for free. Call for fee rates on dumping trash, and extra charges for tires. They do not accept the following at our facility: Hazardous waste, sewage, septic tank waste, pesticides, chemicals, large dead animals, and animal waste.

West Nile Virus & Mosquito Abatement

West Nile Virus is a serious disease that is spread by infected mosquitoes. See full agency description under Health & Mental Health Services.

Financial Information & Assistance

Related topics: [Coupons](#), [Credit Agencies & Information](#), [Donations & Thrift stores](#), [Education](#), [Housing Programs & Information](#), [Utilities & Assistance Programs](#).

Applying for Welfare

<http://ca.welfareinfo.org/>

Applying for Welfare Many people tend to feel embarrassed when they apply for welfare; however the system was set up with intent of providing benefits to impoverished Americans. This is done by using several different governmental programs such as Food Stamps (CalFresh), Medicaid, HUD homes programs and Supplemental Security Income (SSI). When you hear politicians and the public speaking of welfare it is normally referring to Temporary Assistance to Needy Families, or TANF (CalWorks for CA), this was formerly called AFDC (Aid to Families with Dependent Children) and it is a cash assistance setup that is usually directed towards single parents. This type of program is actually a fairly small portion of the entire welfare program. In order to take advantage of these programs you must meet the resource and income limitations. The Food Stamp and HUD programs receive federal funds, while the rest use both state and federal funds.

Food Stamps: US Department of Agriculture Food and Nutrition Service <http://www.fns.usda.gov/>

HUD Homes: <http://www.hudhomestore.com/Home/Index.aspx>

Medicaid: <http://www.medicaid.gov/index.html>

Supplemental Security Income (SSI): <http://www.ssa.gov/ssi/> Supplemental Security Income (SSI) is a Federal income supplement program funded by general tax revenues (not Social Security taxes). It is designed to help aged, blind, and disabled people, who have little or no income and it provides cash to meet basic needs for food, clothing, and shelter.

Temporary Assistance to Needy Families (TANF) called CalWorks for CA: <http://www.benefits.gov/benefits/benefit-details/1229> or <http://www.cdss.ca.gov/cdssweb/PG141.htm> If a family has little or no cash and needs housing, food, utilities, clothing or medical care, it may be eligible to receive immediate short-term help. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food and other necessary expenses.

Women, Infants & Children (WIC): <http://www.fns.usda.gov/wic/> The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. WIC State Agency- CA 1-888-942-9675.

Benefits.gov

<http://www.benefits.gov/> (website available in English and Spanish)

Official government benefits website. It is a free confidential tool that helps individual citizen's find government benefits they may be eligible to receive.

Community Services Agency-Turlock

<http://www.stanworks.com/>

Turlock: 101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. We also have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Other Location: Modesto: 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

Consumer Financial Protection Bureau

<http://www.consumerfinance.gov/the-bureau/>

Our mission is to make markets for consumer financial products and services work for Americans, whether they are applying for a mortgage, choosing among credit cards, or using any number of other consumer financial products.

Employment Development Department (EDD)

<http://www.edd.ca.gov/>

Employment services include: Veteran services, Migrant Seasonal Farm worker Outreach Services, Automated/Internet job information and assistance, On Line Resume Service and Assistance, Job Search assistance, Employer Assisted Recruitment Service, Conference Room Availability for Interviewing and Training.

Paid Family Leave Program -Disability compensation to cover individuals who take time off of work to care for a seriously ill child, spouse, parent, or registered domestic partner, or to bond with a new child. Call EDD at 1(877) 238-4373 (multiple languages) for information or http://www.edd.ca.gov/Disability/Paid_Family_Leave.htm

State Disability Insurance (SDI) provides temporary benefit payments to workers for non-work related disabilities 1(800) 480-3287 (multiple languages).

Unemployment insurance program is paid for by your employer. It provides you with an income when you are out of work through no fault of your own. 1(800) 300-5616 (multiple languages).

Local locations: Turlock-125 North Broadway, Turlock, CA 95380, (209) 669-2950
Modesto-629-12th Street, Modesto CA, (209) 576-6118

Missing Money (www.missingmoney.com)

Unclaimed funds? Check out the websites below to see if you or a family member has unclaimed money, safety deposit boxes, or things that belong to your family that the state may have.

Missing Money Internet Resources

There are several websites to help you find missing money from old checking accounts, safe deposit boxes, loans, etc. Here are a few of them.

America's Web Resource for Unclaimed Property www.locatecash.com

California State Controller's Office-Unclaimed Property www.sco.ca.gov

Unclaimed Funds- Federal Deposit Insurance Corporation (FDIC) <http://www2.fdic.gov/funds/index.asp>

Find A Bank - Federal Deposit Insurance Corporation (FCID) <http://research.fdic.gov/bankfind/>

To research whether a bank is open (perhaps under a different name), closed or has merged with another bank. The FDIC's Bank Find, an online database that enables you to trace the history of any FDIC-insured institution with the website. You can also find contact information for open institutions. FDIC specialist on failed-bank matters toll-free at 1(888) 206-4662.

MyMoney.gov

<http://www.mymoney.gov/>

The 21 Federal entities that compose the Financial Literacy and Education Commission provide the materials that are available via this website and the 1(888) MyMoney hotline.

Need Help Paying Bills.com

<http://www.needhelppayingbills.com/index.html>

Many people need help paying bills and debt in today's challenging economy. Families need help so that they do not have to decide between paying their mortgage, credit card debt, food, rent, utility, or medical bills. Find information on assistance programs, charity organizations, and other resources that will provide you with help paying your bills, mortgage and debt, show you how to save money, as well as provide some tips and ways to pay bills when money is tight. Many American families are struggling under an increasing number of expenses, debts, and financial obligations. When you and your family are experiencing this stress, you need to reevaluate the situation, set priorities, and look for assistance.

They offer a Food Pantries listing for Stanislaus County and Modesto.

Planning before you or a loved one passes away (Internet Resources)

Wall Street Journal Article- The 25 Documents You Need Before You Die by Saabira Chaudhuri (Search article title from search engine to find link)

Everplans.com Things to do long before a death. <http://www.everplans.com/paths/long-before-a-death>

How to prepare for the death of a loved one

<http://www.wikihow.com/Prepare-for-the-Death-of-a-Loved-One>

<http://www.webmd.com/mental-health/features/coping-with-impending-death>

<http://www.livestrong.com/article/193685-how-to-prepare-for-a-loved-ones-death/>

TANF (Temporary Cash Assistance for Needy Families)/CalWorks

<http://www.tanf.us/>

TANF was created to help families in need. The TANF bureau works with families to help them become self sufficient. TANF's program features include: Assisting needy families so that children can be cared for in their own homes, Preventative measures for out of wedlock pregnancy, The encouragement of two parent families, and Reduction of the dependency of needy parents by assisting with job preparation.

TANF called CalWorks for CA: <http://www.benefits.gov/benefits/benefit-details/1229> or <http://www.cdss.ca.gov/cdssweb/PG141.htm> If a family has little or no cash and needs housing, food, utilities, clothing or medical care, it may be eligible to receive immediate short-term help. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food and other necessary expenses.

WeConnect

<http://www.weconnect.net/>

WEConnect helps families learn and connect to important programs that are available to them and may help them lead healthier, more financially secure lives. WEConnect was established by former California First Lady Maria Shriver in 2005 and is now run by The California Endowment. Topics include Health, Money, Jobs, Food, Housing, Tax Help, and Education.

First Aid & CPR

Related topics: [Disasters & Preparedness](#)



American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)

1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Red Cross provides: Health and safety certification CPR (adult, infant & child; Basic Life Support), First Aid, Babysitters Training, EMSA CA Child Care, Pet CPR, Lifeguard training and more. Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery. Military Services: 24/7/365 verification and relay of a family medical emergency message (illness, birth, death) to deployed military member; support services for military and veterans. Free Preparedness education for volunteers and community groups. First Aid Team (donation-based service) for events, concerts, etc., and blankets for homeless (as available). Call or visit website to volunteer, for class times or for more information.

CPR, First Aid, and Other Safety Training

Contact these and other organizations for training in CPR, First Aid, Automated External Defibrillators (AED).

American Red Cross -First Aid & CPR training <http://www.redcross.org/> (English & Spanish) (209) 523-6451 or 1(800) REDCROSS

Doctors Medical Center, Turlock -First Aid, CPR, AED, Safety Education & Kidwatch training- (209) 521-2229

Emanuel Medical Center, Turlock <http://emanuelmedicalcenter.org/> Education Department at (209) 664-2580

Kaiser Permanente, Modesto <https://healthy.kaiserpermanente.org/> (209) 735-6060

Oak Valley Hospital, Oakdale- CPR, Safe sitter, AARP driver safety http://oakvalleycares.org/classes_groups

Call Education Department at (209) 848-5327

Turlock Fire Department (Administration), Turlock -CPR training (209) 668-5580.

Yellow pages-First Aid and Survival guide reference information in some yellow pages guides and look for other organizations providing classes.

Phone Applications: The official American Red Cross First Aid app puts expert advice for everyday emergencies in your hand. Available for iPhone and Android devices, the official American Red Cross First Aid app gives you instant access to the information you need to know to handle the most common first aid emergencies. Available in the Apple App Store and the Google Play Store by searching for American Red Cross.

Doctors Medical Center (DMC) Foundation

www.dmcf.org

730 McHenry Ave., Modesto, CA 95350, (209) 527-3412, Fax (209) 527-1512

Programs include: Miller's Place Adult Day Health Care & Alzheimer's Day Care & Resource Center, First Aid & CPR Training, Childbirth & Family Education, Diabetes Community Services Education Classes, Fresh Outdoors Project, Kids Works, and Health Education Scholarships.

Emanuel Medical Center (Hospital)

<http://www.emanuelmedicalcenter.org> (website available in English and Spanish)

825 Delbon Ave., Turlock, CA 95382, (209) 667-4200, Hearing Impaired (209) 632-4102

Education Department (209) 664-2580 (classes including First Aid & CPR)

Hospice of Emanuel (209) 664-2550

Information & Patient Rooms 209-667-4200

Volunteer Services (209) 664-5190

First Aid & Safety by KidsHealth

http://kidshealth.org/parent/firstaid_safe/ (by the Nemours foundation)

Learn how to protect your child inside the house and out, what to do in an emergency, how to stock a first-aid kit, where to call for help, and more.

First Aid and Disaster Supply Kit Checklists

A well-stocked first-aid kit, kept within easy reach, is a necessity in every home. Having supplies gathered ahead of time will help you handle an emergency at a moment's notice. You should keep one first-aid kit in your home and one in each car. Also be sure to bring a first-aid kit on family vacations. Checklists are available online by searching key phrases like: First Aid Kit Checklist, Car first aid kit checklist, Car safety kit checklist, Disaster supply kits, Roadside emergency kit.

Emergency Food Pantry: In an emergency you should have food supplies for at least three days for every family member including water. Water should be at least a gallon a day per person to drink. Here are some links for information on preparing an emergency food supply.

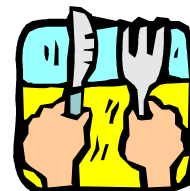
Stock an Emergency Food Pantry from About.com http://nutrition.about.com/od/foodfun/a/emergency_stock.htm

Preparing food <http://busycooks.about.com/od/nocookrecipes/a/disastermeals.htm>

Pantry Staples <http://busycooks.about.com/od/organizingandbasics/a/pantrystaples.htm>

Food & Clothing

Related topics: [Donations & Thrift Stores](#), and [Shelter & Homeless Services](#).



American Red Cross

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(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Red Cross provides: Health and safety certification CPR (adult, infant & child; Basic Life Support), First Aid, Babysitters Training, EMSA CA Child Care, Pet CPR, Lifeguard training and more. Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery. Military Services: 24/7/365 verification and relay of a family medical emergency message (illness, birth, death) to deployed military member; support services for military and veterans. Free Preparedness education for volunteers and community groups. First Aid Team (donation-based service) for events, concerts, etc., and blankets for homeless (as available). Call or visit website to volunteer, for class times or for more information.

Catholic Charities CalFresh and SNAP-ED Programs

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083

CalFresh, (formerly Food Stamps) is the nation's best defense against hunger and food insecurity. We provide education, assist with the application process and case management to maintain benefits. In addition to application assistance, we also offer Nutrition Education classes. SNAP-ED encourages making healthy choices, increase water consumption while reducing sweetened drink consumption, and increase physical activity.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish)

1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Also offer ESL/GED to those enrolled into training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Commodity Supplemental Food Program

California Department of Education- Nutrition Services Division

<http://www.cde.ca.gov/ls/nu/fd/csfp.asp> (916) 445-4850, Fax (916) 327-4004

The Commodity Supplemental Food Program (CSFP) is a federally funded program that provides nutritious food supplements for low-income pregnant, postpartum, and breast feeding women, their infants and children up to age six, and the elderly. The foods are chosen to help prevent infant mortality and low birth weight and to support normal child development. The CSFP is operated locally by The Modesto Love Center.

Modesto Love Center Ministries: 617 Winmoore Way, Suite F, Modesto, CA 95358

(209) 524-5488 (Spanish and Arabic speakers available)

Call for more information and how to apply. Can not be on WIC. Income limits apply.

Food Safety (www.Foodsafety.gov)

<http://www.foodsafety.gov/>

Gateway to Government Food Safety Information. The website includes food news and safety alerts, consumer advice, report illnesses and product complaints, and national food safety programs.

Food Safety Information (AskKaren.gov)

http://www.fsis.usda.gov/ask_karen/ Spanish: <http://www.pregunteleaKaren.gov>

Want to know how long you can safely keep meat in the refrigerator? Or how long to boil an egg? Just ask Karen, your guide to expert knowledge on handling and storing food safely and preventing food poisoning. Look up common questions. Join live website chat on your mobile phone access m.askkaren.gov

Food Stamps (CalFresh)

<http://www.cdss.ca.gov/foodstamps/>

The name for California's Food Stamp Program has changed as a result of recent State law. The new name for the program is "CalFresh". Under Food and Clothing (this section) See "Community Service Agency" to apply and "Catholic Charities CalFresh and SNAP-ED Programs" for assistance in completing the forms.

Homeless Shelters Directory (& Service Organizations)

<http://www.homelessshelterdirectory.org/>

The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

The directory was created for people who want to find and donate food and/or supplies to their local shelter. Volunteer Opportunities are also needed at most shelters. Due to the current foreclosure rate and US recession, many shelters have waiting lists. Please call before going to the shelter.

Missing Persons and Missing Family Members: We get many requests for help finding missing persons. They may be at homeless shelters or on the streets. If you are looking for a missing person, please post it on our Facebook pages wall. This can help get the word out and we have many shelters and homeless friends who check our Facebook page. Go To

HomelessShelterDirectory.org On Facebook

Resources Include:

HousingAssistanceOnline.com - Housing Assistance Online provides a great list of non profit housing assistance resources.

FreeDentalCare.us - Lists of dentists that can help the needy on either a sliding scale based on income or for free.

FreeMedicalClinics.org - Medical resource that provides resources which include clinics, non profits, temporary and permanent medical clinics for the needy.

LowIncomeHousing.us - Finding low income housing is difficult. There are many area non profits and websites that say they provide these resources.

FoodPantries.org - They provide great descriptions and hours for food pantries.

RentAssistance.us - They provide government and private resources for people that need help with rent assistance.

Tanf.us - TANF is a government resource that provides cash assistance for needy families.

TransitionalHousing.org - Provides transitional housing lists and resources.

FreeTreatMentCenters.com - A directory of free and low cost treatment centers for individuals with substance abuse problems.

ChildHomeDayCare.com - Provides listings and reviews of child home day care centers.

If you have a problem with a food product

http://www.fsis.usda.gov/FSIS_Recalls/Problems_With_Food_Products/index.asp

Separate government agencies are responsible for protecting different segments of the food supply. If you have experienced a problem with a food product, be sure to contact the appropriate public health organization. The website also has current recalls and alerts.

For Help with Meat, Poultry and Processed Egg Products:

Call the toll-free USDA Meat and Poultry Hotline at 1(888) MPH hotline / 1(888) 674-6854 Mon.-Fri. 10 a.m. to 4 p.m. Eastern time or report the complaint online. You can listen to food safety recordings 24 hours a day using a touch-tone phone. If an injury or illness allegedly resulted from use of a meat or poultry product, you will also need to tell the Hotline staff about the type, symptoms, time of occurrence and name of attending health professional (if applicable).

For Help with Restaurant Food Problems:

Call the Health Department in your city, county or state.

For Stanislaus County contact: Stanislaus County Environmental Resources Depart. www.stancounty.com, (209) 525-6700

For Help with Non-Meat Food Products (Cereals, Fish, Produce, Fruit Juice, Pastas, Cheeses, etc.):

For complaints about food products which do not contain meat or poultry, such as cereal, call or write to the Food and Drug Administration (FDA). Check your local phone book under U.S. Government, Health and Human Services, to find an FDA office in your area. The FDA's Center for Food Safety and Applied Nutrition can be reached at 1(888) 723-3366.

If you think you are ill, see a physician. If you sense there's a problem with any food product, don't consume it. "When in doubt, throw it out."

AskKaren.gov (website available in English and Spanish)

Want to know how long you can safely keep meat in the refrigerator? Or how long to boil an egg? Just ask Karen, your guide to expert knowledge on handling and storing food safely and preventing food poisoning. Use the website page to search our knowledge base of common food safety questions (available 24/7). On your mobile phone access m.askkaren.gov

Meat & Poultry Hotline (USDA)

http://www.fsis.usda.gov/Food_Safety_Education/USDA_Meat_&_Poultry_Hotline/index.asp

Call toll-free 1(888) MPH hotline, 1(888) 674-6854 or E-mail: mp hotline.fsis@usda.gov

The USDA Meat and Poultry Hotline can personally answer your food safety questions on weekdays year-round. This telephone service helps prevent foodborne illness by answering questions about the safe storage, handling, and preparation of meat, poultry, and egg products. The majority of calls come from consumers regarding how to properly handle their food, including food safety during power outages: food manufacturer recalls; foodborne illnesses; and the inspection of meat, poultry, and egg products.

Food and Safety Inspection Services <http://www.fsis.usda.gov/> The website provides food safety education.

Modesto Gospel Mission

www.homelessmission.org

1400 Yosemite Blvd., Modesto, CA 95354, (209) 529-8259

They offer a variety of services and classes including the following. Contact them for more information and for availability of services.

- Food- breakfast and dinner prepared daily
- Shelter- Men, women, mothers with children, fathers with children
- Clothing- clothing and small household items weekdays except for Wednesdays at the Community Distribution Center
- New life programs- Live in- on site program for those needing specialized help
- Academic/Vocational- various daily and weekly classes
- Free Medical Clinic- Tues. and Thurs at 6:00 p.m.
- Twelve Steps- A spiritual journey-weekly support group for addictive behavior
- Chapel service 7:00- 8:00 p.m. nightly
- Children/Youth center-call for details

Need Help Paying Bills.com

<http://www.needhelppayingbills.com/index.html>

Many people need help paying bills and debt in today's challenging economy. Families need help so that they do not have to decide between paying their mortgage, credit card debt, food, rent, utility, or medical bills. Find information on assistance programs, charity organizations, and other resources that will provide you with help paying your bills, mortgage and debt, show you how to save money, as well as provide some tips and ways to pay bills when money is tight. Many American families are struggling under an increasing number of expenses, debts, and financial obligations. When you and your family are experiencing this stress, you need to reevaluate the situation, set priorities, and look for assistance.

They offer a Food Pantries listing for Stanislaus County and Modesto.

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.

Stanislaus County -Website Link to Emergency Shelter & Food List

Emergency Shelter List at <http://www.stancounty.com/living-and-working/emergency-shelter.shtm>

Food Assistance List at <http://www.stancounty.com/living-and-working/food-assistance.shtm>

Senior Meals List-Aging and Veterans Services (209) 558-8698, <http://www.agingservices.info/htc-senior-meals.shtm>

The Salvation Army

www.salvationarmyturlock.org

893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367

Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open

Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

Recreation Dept. (209) 667-6091; Handicapped accessories. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.; Senior Clubs Wed - Fri, 1:30 - 3:30 p.m.; After School Kids program Mon - Fri, 3 - 6:30 p.m., includes tutoring and programs for grades 1 - 7.

Recreation program 6:30 - 8 p.m. for grades 8 and above. Offering sports such as soccer, volleyball and basketball.

Volunteers needed for a variety of programs including: ASK (After School Kids) program (Homework, Tutoring and Recreation), SALT (Senior Adults Learning Together) assisting with senior program, Social Services, clerical work (answering phones, talking to people), making food baskets, Community Care Ministry, visiting Skilled Nursing Facilities, Seasonal help (Bell Ring for Kettles), Helping with fund raisers (Kettle Kick Off, and more).

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-Crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented assistance

Child Development Center-ages 3-4 years (209) 342-5220

Seasonal Programs: Christmas food baskets and toy give away; coats for kids, Thanksgiving dinner at Centre Plaza, Christmas Eve Dinner.

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Turlock Certified Farmer's Market

www.turlockmarket.org (209) 225-8177

The market operates on Broadway every Friday on morning from approximately May through October with a few night markets. The Market is your source for delicious seasonal produce, fresh food highlighting local ingredients, and unique hand-crafted items. See the website for current dates, times, and location.

United Samaritans Foundation (USF)

www.unitedsamaritans.org

220 South Broadway, Turlock, CA 95380, (209) 668-4853, Fax (209) 668-4854

Office Hours: 8:00 a.m. to 4:30 p.m. Mon. - Fri. E-mail: unitedsamaritan@sbcglobal.net

Mobile Lunch Program provides lunches at 11 locations in Turlock. Anyone who comes to the truck can get a lunch at no cost. Also provides lunches in Hughson, Empire, Waterford, Hickman, Denair, Ceres, Keyes and Modesto. See web site for truck schedules or contact office. Emergency Food boxes are distributed the last Tuesday and Friday of each month from the Turlock Site and on the Fourth Monday and Thursday at the Hughson Site (2413 3rd Street, Hughson) Hours of distribution are 9am to 12 noon. Clients must provide proof of address, Id (Social Security Card, Picture Id or Medical Card) for each member of the family and proof of income for anyone 18 years or older. Clients are eligible to receive a box every other month. Clothes Closet Program is open for those in need of clothes Monday thru Friday 8:00 a.m. to 4:00 p.m. Clients are able to use the clothes closet once a month. Clients must provide proof of address, Id (Social Security Card, Picture Id or Medical Card) for each member of the family and proof of income for anyone 18 years or older. Our Homeless Support Services for those who are homeless provides a place for the homeless to take a shower and do their laundry at our Turlock Site. Hours for showers and laundry are 8 am to 12 noon. Clients are required to complete an application. The homeless may sign up to receive their mail at our address and have use of a phone. We also provide volunteer opportunities.

Why Hunger

<http://www.whyhunger.org/findfood>

Call the National Hunger Hotline at 1(866) 3 HUNGRY / 1(866) 348.6479 or 1(877) 8HAMBRE / 1(877) 842.6273

The National Hunger Clearinghouse collects and distributes information about programs that address the immediate and long-term needs of struggling families and individuals. The National Hunger Hotline refers people in need of emergency food assistance to food pantries, government programs, and model grassroots organizations that work to improve access to healthy, nutritious food, and build self-reliance. This Resource Directory contains organizations that are part of the National Hunger Clearinghouse and WhyHunger's Grassroots Action Network. Providers can add their organization through website links.

Foreclosure Information

Related topics: [Credit Agencies & Information](#), [Financial Information & Assistance](#), and [Housing Programs & Information](#).

American Bar Association (www.abanet.org)

www.findlegalhelp.org or <http://www.abanet.org/legal/services/findlegalhelp/>

They provide a consumers guide to legal help with information including: Lawyer referral, free and low cost legal aid, self-help, court information, and foreclosure resources links.

California's Consumer Home Mortgage Information

www.yourhome.ca.gov (website available in English and Spanish)

Here you will find links to helpful information if you are considering buying a home, or if you already have a mortgage and may be experiencing difficulty in keeping your payments current.

ClearPoint Credit Counseling Solutions

<http://www.clearpointcreditcounselingsolutions.org/> (website available in English and Spanish)

1024 West Robinhood Dr., Suite 2, Stockton, CA 95207, Contact: Lucy Living, Certified Credit Counselor (209) 475-1507

Hours: Monday 10:00 a.m. to 7:00 p.m., Tuesday, Friday 8:00 a.m. to 5:00 p.m.

ClearPoint Credit Counseling Solutions (CCCS) is a nonprofit organization whose mission is to promote consumer health through financial education. The organization is a system-wide accredited business of the Better Business Bureau, is a long-standing member of the National Foundation for Consumer Credit (NFCC), and is accredited by the Council on Accreditation (COA). ClearPoint emphasizes education, and its credit counselors help consumers identify and resolve their financial concerns through budgeting, an understanding of credit, learning how to set financial goals, prioritizing debt repayments, and making the most effective financial choices. Services offered by ClearPoint include debt and credit counseling, implementation of Debt Management Plans (DMPs), pre- and post-homebuying counseling, mortgage default and foreclosure counseling, reverse mortgage counseling, and pre- and post-bankruptcy education. Services are offered in-person, by phone, and on the Internet.

Department of Real Estate (DRE) California

<http://www.dre.ca.gov/> (website available in over 50 languages including Spanish, Arabic, and Portuguese)

DRE call center 1(877) DRE-4LIC (English), 1(877) DRE-4321 (Spanish)

Look online to inquire about the status of a salesperson's, broker's or corporation's California real estate license. Consumers can learn about buying a home, borrower information, filing a complaint, financial literacy, advocacy program and consumer guides (available in English, Spanish, and, Chinese).

Federal Reserve Board

<http://www.federalreserve.gov/>

Look under Publications for information including the following topics: Tips for avoiding foreclosure, improving your credit score, shopping for a mortgage, getting the most from your credit card, and mortgage refinancing.

Credit: Answers to common questions about credit reports and credit scores (downloadable flyer) <http://www.federalreserve.gov/creditreports/>

Credit Card Payment Calculator: <http://www.federalreserve.gov/creditcardcalculator/> Based on the information you provide, the calculator will give you an estimate of how long it will take you to pay off your credit card balance. A second calculation can help you develop a plan for paying off your balance sooner.

Foreclosure Internet Resources

-CA.gov www.yourhome.ca.gov (English/Spanish) Information purchasing/owning/help with mortgage

-Clear Point Credit Counseling Solutions <http://www.clearpointcreditcounselingsolutions.org/> (English/Spanish) Bankruptcy/Mortgage Default Counseling/

-Department of Real Estate (DRE)- Loan modification/foreclosure prevention page link: <http://www.dre.ca.gov/Consumers/LoanModPrevention.html>

-Federal Deposit Insurance Corp www.fdic.gov/consumers/loans/prevention Foreclosure prevention

-Freddie Mac http://www.freddie.mac.com/corporate/buyown/english/avoiding_foreclosure/ They provide buying and owning a home information and calculators.

-Homeownership Preservation Foundation <http://www.995hope.org/> (many languages) help homeowners avoid foreclosure

Hope Hotline (888) 995-HOPE

<http://www.995hope.org/> 1(888) 995-HOPE(4673) available 24 hours in 170 languages

If you are struggling with your mortgage, we can help. If you are one of the many Americans in need of mortgage assistance or have questions on how to stop foreclosure on your home, we may be able to help you get back on your financial feet and, hopefully, avoid foreclosure. We are the Homeownership Preservation Foundation, the people behind the national Homeowner's HOPE Hotline at 1(888) 995-HOPE.

Homeowners with financial worries call us around the clock every day for free, reliable mortgage-related information and foreclosure avoidance guidance. Our trained housing counselors are there 24/7 to provide assistance in 170 languages. They can answer foreclosure prevention questions, explain available state and Federal government mortgage relief programs, help with budget questions, and even get on the phone with you and your lender to help you have an easier conversation with them about your circumstances and discuss options available to you.

Housing and Urban Development (HUD) -Foreclosure Information

They have information and links to help you avoiding foreclosure. <http://www.hud.gov/foreclosure/index.cfm>

Find a HUD approved housing counselor on the website or call HUD's interactive voice response system at (800) 569-4287.

<http://www.hud.gov/offices/hsg/sfh/hcc/hccprof14.cfm>

Predatory lending information <http://www.hud.gov/local/ca/homeownership/predatorylending.cfm>

Government (Federal/State/Local)

To reduce redundancy government agencies are located throughout this handbook under related topics.

Law enforcement agencies are listed under [Crime Reporting & Prevention](#). Courts, Public Defenders, Small Claims Court information are listed under [Legal Information](#). See your local yellow pages for government listings pages.

**Assessors Office-Stanislaus County**

www.co.stanislaus.ca.us (follow prompts to assessor page) or

<http://www.co.stanislaus.ca.us/Assessor/index.htm>

1010th Street, Suite 2400, Modesto, CA 95354, (209) 525-6461 Hours: Mon.-Fri. 8:30 a.m. to 4:30 p.m.

The Assessors Office produces the annual property tax assessment roll involving property valuation and the administration of property tax exemptions and exclusions. General information, including ownership of all property, is available on computer terminals available for public use at the Assessors Office. Other information is available online including assessors parcel maps. Copies of the maps, as well as the assessment roll, property characteristics and ownership information are available for purchase by the public.

Benefits.gov

<http://www.benefits.gov/> (website available in English and Spanish)

Official government benefits website. It is a free confidential tool that helps individual citizen's find government benefits they may be eligible to receive.

Birth Certificates

Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County certificates see "Clerk Recorder & Registrar of Voters-Stanislaus County" under Government section.

Burn Days & Permits (Valley Air District Smog Info. Line)

<http://www.valleyair.org>

Check the website or call (800) SMOG INFO / (800) 766-4463 for burn days.

For other Air quality questions please call (559) 230-6000

To report a possible wood burning violation call:

Northern Region (San Joaquin, Stanislaus & Merced counties): 1(800) 281-7003

Central Region (Madera, Fresno & Kings counties): 1(800) 870-1037

Southern Region (Tulare county & Valley portion of Kern county): 1(800) 926-5550

Sign up to automatically receive the daily air quality forecast by e-mail at: <http://www.valleyair.org/lists/list.htm>

Burn Permits: Information is available from the Fresno office at 1(800) 665-2876 option 2 (hours 6am-11am 7 days a week)

California Department of Food and Agriculture

<http://cdfa.ca.gov/> (website available in English and Spanish)

The California Department of Food and Agriculture strives to support the tradition of innovation and agricultural diversity by working with private industry, academia and public sector agencies. These partnerships allow the department to adapt public policy to a rapidly changing industry - California agriculture. Stanislaus County Offices:

Animal Health and Food Safety Services- Animal Health Branch

Stanislaus Co. Ag. Center - Tuolumne Bldg., 3800 Cornucopia Way, Suite F, Modesto, CA 95358,

(209) 491-9350, Fax (209) 491-9353

Animal Health and Food Safety Services - California Animal Health and Food Safety, Laboratory System

Post Office Box 1522, Fulkerth Ave., and Soderquist Road, Turlock, CA 95381, (209) 634-5837, Fax (209) 667-4261

Inspection Services, Inspection and Compliance Branch, Shipping Point Inspection Program,

P. O. Box 446, Ceres, CA 95307, (209) 537-0733, Fax (209) 537-2314

Plant Health and Pest Prevention Services, Pest Detection/ Emergency Projects

3800 Cornucopia Way, Suite F, Modesto, CA 95358-9494, (209) 491-9340, Fax (209) 491-9342

California Department of Parks and Recreation

<http://www.parks.ca.gov/> E-mail: info@parks.ca.gov

Public Information Inquiries: 1(800) 777-0369 or 1(916) 653-6995

They manage more than 270 park units, which contain the finest and most diverse collection of natural, cultural, and recreational resources to be found within California. Look at the website for park reservations & fees, camping, maps, find a park search and other information.

California State Assembly

<http://www.assembly.ca.gov>

California State Legislature

<http://www.legislature.ca.gov/>

This website includes information and links concerning: Bill Information and search tool, Committees/Hearings/Events, Budget Information, Oversight and Review, Legislators and districts, research/laws/publications.

Census Bureau

www.census.gov/ and <http://factfinder2.census.gov/>

They provide a variety of information, statistics, and maps about people, business and geography about the United States Census. Other resource link for child demographics: <http://www.kidsdata.org/>

Citizenship and Immigration Services-U.S. (USCIS)

<http://www.uscis.gov/portal/site/uscis> (website available in English and Spanish)

The USCIS is responsible for the administration of immigration and naturalization adjudication functions.

National Customer Service Center (NCSC): 1(800) 375-5283, TTD: 1(800) 767-1833 for the hearing impaired.

We provide nationwide assistance by telephone to customers calling from within the United States about immigration services and benefits. Service available in English and Spanish. Call this toll-free number to receive nationwide assistance for immigration services and benefits offered by U.S. Citizenship and Immigration Services (USCIS). If you are outside the United States, contact your local embassy or consulate.

City of Ceres

<http://www.ci.ceres.ca.us/>

2720 Second Street, Ceres, CA, 95307, (209) 538-5700, Fax (209) 538-5780

Code Enforcement (209) 538-5799 Call for items including Graffiti Abatement

Water, Sewer and Garbage -Finance Department (209) (209) 538-5757

City of Escalon

<http://cityofescalon.org/>

City Clerk (209) 691-7400

City Hall 2060 McHenry Ave., Escalon, CA 95320

Job Line 24-hour (209) 691-7419

Water/Sewer/Garbage/Green Waste (209) 691-7423, <http://cityofescalon.org/departments/finance/utility-billing/>

City of Gustine

<http://www.cityofgustine.com/>
City Hall -352 Fifth Street, Gustine, CA 95322, (209) 854-6471
Fire Department (209) 854-6804 8:00 a.m. to 5:00 p.m.
Police Department (209) 854-3737 Mon.-Thurs. After Hours Dispatch (209) 854-1010. For emergencies dial 911
Utility Billing: Water, Sewer, Storm Drain and Garbage (209) 854-6471

City of Hughson

<http://hughson.org/>
7018 Pine Street (PO Box 9) Hughson, CA 95326
Building Department (209) 883-4054
City Clerk (209) 883-4054
Utilities (209) 883-4054

City of Merced

<http://www.cityofmerced.org/>
Airport- Merced Regional Airport/Macready Field (MCE), 20 Macready Drive, Merced, CA 95341, (209) 385-6873
Code Enforcement (209) 385-6861
Development Services Department & Planning (209) 385-6858
Graffiti Removal (209) 385-8807
Utility Billing for water, sewer and refuse- Finance Department (209) 385-6841

City of Modesto

<http://www.ci.modesto.ca.us/>
1010 10th Street, Modesto, CA 95354 (P.O. Box 642, Modesto, CA 95353)
City Hall Information (209) 577-5200, TDD (for hearing and speech impaired only) (209) 526-9211
Community and Economic Development Department (209) 571-5566
Graffiti Hotline at (209) 342-2259 <http://www.modestogov.com/prnd/graffiti/>
Human Resources (209) 577-5402
Job Hotline (209) 577-5498
New Resident Information <http://www.ci.modesto.ca.us/cityInfo/welcome/>

City of Newman

www.cityofnewman.com
938 Fresno Street, P.O. Box 787, Newman, CA 95360
Administration (209) 862-3725, Fax (209) 862-3199
Building Department (209) 862-1506
Utility Billing (209) 862-3725

City of Oakdale

www.ci.oakdale.ca.us
280 North Third Ave., Oakdale, CA 95361
City Hall (209) 845-3571
Community Development (209) 845-3625
Graffiti Reporting-Please call the Service Request Hot Line (209) 840-6111. Please call 911 to report graffiti in progress.
Senior Services Directory, <http://www.ci.oakdale.ca.us> (look under Recreation, then Senior Center, then Senior Services).
Utility contact information www.ci.oakdale.ca.us Under City Services select Utility Services.

City of Patterson

www.ci.patterson.ca.us
1 Plaza, P.O. Box 667, Patterson, CA 95363, (209) 895-8000
Utilities -water, sewer, garbage (209) 895-8040

City of Riverbank

www.riverbank.org
Administrative Services (209) 863-7122
City Hall 6707 Third St in Riverbank, CA, (209) 869-7101
Development Services (209) 863-7127
Graffiti Hotline (209) 869-7109
Housing (209) 863-7126
Personnel (209) 863-7125
Water/Utility Bill Payment (209) 863-7109

City of Turlock-(See beginning of this handbook)

www.cityofturlock.org

City of Turlock-Neighborhood Services (Fire)

www.cityofturlock.org

900 North Palm (Moving to 244 North Broadway in Sept. 2013), Turlock, CA 95380, (209) 664-7348, TDD 1(800) 735-2929
Call for information on how to obtain noise permits, improperly parked or inoperative vehicles on private property in Turlock, questions on parking your recreational vehicle, reporting graffiti and questions on overgrown vegetation that may be a fire hazard, or unsafe litter: such as appliances, furniture or similar items. For abandoned vehicles contact the Turlock Police Abandoned Vehicles hotline at (209) 668-5550 Ext. 6110.

City of Turlock-Online Accounts

<http://ci.turlock.ca.us/> (see green Online Account box) or <http://ci.turlock.ca.us/aboutturlock/onlineaccounts/>

If you haven't created a City of Turlock web account yet, sign up now for your free account. It's easy. All it takes is an e-mail address and a password. After that, you can use these helpful features.

Utility Account Management: You can Pay your utility bill, Sign up for automatic monthly payments, View previous billing and payment information, View your water usage as reported by your water meter.

Recreation Activities: You can Sign up for classes and sports activities online, Be reminded via e-mail when registration begins for activities, View previously registered activities, Sign up for automatic payments for the PLAY program (coming soon).

E-mail Updates : Sign up for various alerts in different categories to get an e-mail alert when new information is posted to our web site. Items include: Animal Control - Adoptable Pets & Lost Pests, Capital Projects Out to Bid, City Council Agendas/Minutes, Crime Prevention Newsletter, Engineering - Standards and Specifications, General Projects Out to Bid (RFB), Go Green Newsletters, Job Openings, Municipal Services Newsletters, Planning Commercial/Industrial Projects Under Review, Planning Commission Agendas/Minutes, Police - Activity Log, and Road Closures.

City of Waterford

www.cityofwaterford.org

101 E Street, P.O. Box 199, Waterford CA 95386, (209) 874-2328

Graffiti Reporting to Public Works Department at (209) 874-4095

Utilities: Sewer and Water (209) 874-2328

Clerk Recorder & Registrar of Voters-Stanislaus County

<http://www.stanvote.com/> and Voter Registration Information <http://www.stanvote.com/voter-registration.shtm>

<http://www.stancounty.com/clerkrecorder/>

Online services at <http://www.criis.com/stanislaus.html>

1021 "I" Street, Suite 101, Modesto, CA 95354 Located at the corner of 11th and I Streets.

Elections (209) 525-5200, Spanish (209) 525-5230 and Clerk Recorder (209) 525-5250, Spanish (209) 525-5230

Recorder Functions: Records and microfilms official real property records, maps, and Uniform Commercial Code Filings.

Clerk/Vital Records Functions: Issues marriage licenses; registers births, deaths, and marriages; files fictitious business name statements. Issues certificates for process servers and professional photocopies. Acts as passport agent for applications.

Elections Functions: Registers voters, files candidate papers, and conducts elections. This includes Administering federal, state, county, and local district elections within Stanislaus County.



Congress, United States

www.congress.org

Death Certificates

Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County certificates see "Clerk Recorder & Registrar of Voters-Stanislaus County" under Government section.

Delhi, Community of

Delhi is the largest unincorporated community in Merced County

<http://www.delhicalifornia.net>

Utilities: Water and Sewer contact Delhi Water District, 9738 Stephens Street, Delhi, CA, (209) 632-8777

Department of Motor Vehicles (DMV)

See "Department of Motor Vehicles (DMV)" under Transportation.

DisasterAssistance.gov

<http://www.disasterassistance.gov/> (website available in English and Spanish)

Find disaster assistance that meets your personal needs. Locate over 70 forms of assistance from 17 Federal agencies. Apply for disaster assistance. Check the progress of your applications.

Federal Bureau of Investigation (FBI)

<http://www.fbi.gov/> or Internet Fraud Link http://www.fbi.gov/scams-safety/fraud/internet_fraud/internet_fraud

This website gives you information on a variety of topics including: Most Wanted, common fraud and schemes, e-scams and warnings, sex offender registry, and jobs. The Internet Fraud link provides tips to protect yourself and your family from various forms of Internet fraud. The have information on common frauds, scam alerts, and how to report crime and fraud.

Most Wanted criminals from government agencies: [http://www.usa.gov/Citizen/Topics/](http://www.usa.gov/Citizen/Topics/MostWanted.shtml#Most_Wanted_by_Organization)

[MostWanted.shtml#Most_Wanted_by_Organization](http://www.usa.gov/Citizen/Topics/MostWanted.shtml#Most_Wanted_by_Organization)

FedWorld Information Network

<http://www.fedworld.gov/> The site is a gateway to government information.
Science.gov (federal science)

Fish and Wildlife, Department of

www.dfg.ca.gov

Regional office: 1234 East Shaw, Fresno, CA 93710, (559) 243-4005 ext. 151, Fax (559) 243-4022

Call Cal-Tip to report poachers and polluters 1(888) 334-2258

Contact them for information on hunting and fishing, education, and regulations.

Fish planting online schedule: Phone recording: (559) 243-4005 ext. 183, <https://nrm.dfg.ca.gov/FishPlants/>

Franchise Tax Board (FTB)

<https://www.ftb.ca.gov>, Automated service (800) 338-0505, Inside the U.S. (800) 852-5711, TTY/TDD (Assistance for persons with hearing or speech impairments) (800) 822-6268

We are responsible for administering two of California's major tax programs: Personal Income Tax and the Corporation Tax. We also have responsibility for administering other nontax programs and delinquent debt collection functions, including delinquent vehicle registration debt collections on behalf of the Department of Motor Vehicles, and court-ordered debt.

(Oversees state tax-exempt status of charitable organizations in California and compliance with state tax reporting requirements.)

Government Printing Office (GPO)

<http://www.gpoaccess.gov/> E-mail: ContactCenter@gpo.gov 1(866) 512-1800 (toll-free)

The U.S. Government Printing Office (GPO) provides publishing and dissemination services for the official and authentic government publications to Congress, Federal agencies, Federal depository libraries, and the American public.

Hazardous Waste Disposal

See Environment & Recycling.

House of Representatives, United States

www.house.gov (202) 224-3121, TTY (202) 225-1904, U.S. House of Representatives, Washington, DC 20515

Housing and Urban Development (HUD)

www.hud.gov and in Spanish at www.espanol.hud.gov

Internal Revenue Service (IRS)

<http://www.irs.gov/> (website available in English and other languages)

Live Telephone Assistance: 1(800) 829-1040 toll free, Monday-Friday.

Live Telephone Assistance for Businesses: 1(800) 829-4933 toll free

Live Telephone Assistance for people with hearing impairments: 1(800) 829-4059 (TDD) toll free.

The Internal Revenue Service is the nation's tax collection agency and administers the Internal Revenue Code enacted by Congress. Local Office: 1533 Lakewood Ave. Modesto, CA 95355, (209) 548-7388, Mon.-Fri., 8:30 a.m.- 4:30 p.m.

Law Enforcement Agencies

See Crime Reporting & Prevention.

Marriage Certificates

Birth, Death, and Marriage Certificates are obtained through the County where it occurred. For Stanislaus County certificates see Clerk Recorder & Registrar of Voters-Stanislaus County" under Government (this section).

Merced County

<http://www.co.merced.ca.us/>

2222 M Street, Merced, CA 95340, (209) 385-7434, Toll Free (800) 226-6452

Animal Control & Shelter (209) 385-7436

Building Permits (209) 385-7477

County Clerk (209) 385-7501

Human Resources-Personnel (209) 385-7682

Planning (209) 385-7654

Recorder (209) 385-7627

Sheriff Non-Emergency (209) 468-4400

Mosquito Abatement District (MAD)-Turlock

www.mosquitoturlock.com

4412 North Washington Rd., Turlock CA 95380, hours 8 a.m. to 3:30 p.m., Mon.-Fri. (209) 634-1234 Ext. 200

Turlock MAD Board Meetings are the 3rd Monday of each month at the District office at 7:00 p.m. The District provides mosquito control for the entire City of Turlock and surrounding area. The District works proactively to eliminate mosquitoes before they become a problem by making inspections and treatments as needed year round. Additionally, the public is invited to call the District about mosquitoes that they maybe experiencing or questions they may have about mosquito control. The District also has a mosquito fish program and provides mosquito fish upon request to property owners who have ornamental ponds or other containers such as watering troughs that might breed mosquitoes.

National Aeronautics and Space Administration (NASA)

<http://www.nasa.gov/>

NASA's vision is to reach for new heights and reveal the unknown so that what we do and learn will benefit all humankind. This site provides information related to the orbits, physical characteristics, and discovery circumstances for most known natural bodies in orbit around our sun.

National Flood Insurance Program (NFIP)

<http://www.floodsmart.gov>

1(888) 379-9531 toll free or NFIP Help Center at 1(800) 427-4661 for assistance

Since standard homeowners insurance doesn't cover flooding, it's important to have protection from the floods associated with hurricanes, tropical storms, heavy rains and other conditions that impact the U.S. Congress created the National Flood Insurance Program (NFIP) to help provide a means for property owners to financially protect themselves. The NFIP offers flood insurance to homeowners, renters, and business owners if their community participates in the NFIP. Find out more about the NFIP and how it can help you protect yourself. Along with flood insurance, you can also protect yourself by safeguarding your home and possessions, developing a family emergency plan, and understanding your policy.

Flood Zones: Flood zones are land areas identified by the Federal Emergency Management Agency (FEMA). Each flood zone describes that land area in terms of its risk of flooding. Everyone lives in a flood zone- it's just a question of whether you live in a low, moderate, or high risk area.

FEMA website line for National Flood Insurance Program Information <http://www.fema.gov/national-flood-insurance-program>

Turlock Flood Zone: The entire community is classified as Zone X updated 9-26-2008, Community No.: 060392, New panel & Suffix No.: 0570E, 0600E, 0800E, and 0825E. (See NFIP for current information)

Nuisance complaint line for Stanislaus County

1(877) 2ASSIST / 1(877) 227-7478

Call to complain about hazards and nuisances in Stanislaus County.

Examples of items to call about include trash, tires, environmental hazards, trees down in the road, tenant housing issues related to health and safety, restaurant health issues from customers (pest issues, food poisoning,...), reporting food sales on street corners, recycling referrals, county park complaints, and dairy farm complaints.

Nuisance Abatement Agencies Index Listing link at <http://www.co.stanislaus.ca.us/er/code-enforcement.shtm>

Post (Office) Service, United States (USPS)

www.usps.com

Postal Information Line 1(800) ASK-USPS or 1(800) 275-8777 24-hour

Ceres Office: 2801 Mitchell Road, Ceres, CA

Delhi Office: 16096 Locust St Delhi, CA

Hilmar Office: 19948 1st St, Hilmar, CA

Hughson Office: 6924 Elm St, Hughson, CA

Keyes Office: 5655 7th St, Keyes, CA

Turlock Office: 555 East Main Street, Turlock, CA



Ready.gov (U.S. Dept. of Homeland Security)

<http://www.ready.gov/> (website available in English, Spanish and others)

Ready.gov is a common sense framework designed to launch a process of learning about citizen preparedness. This website provides information on what to do before, during and after an emergency. Topics include: Be informed, Make a plan, Build a kit, Get involved, business, and Kids. Publications are available to download and order.

San Joaquin County

www.SJgov.org

Animal Control -3101 E Earhart Ave., Suite 100, Stockton, (209) 953-6070

Human Resources Division -24 S. Hunter Stockton, (209) 468-3370

Sheriff -Emergency 911, and Non-emergency (209) 468-4400

Secretary of State, California

<http://www.sos.ca.gov/>

1500 11th Street Sacramento, CA 95814, (916) 653-6814

Business Programs <http://www.sos.ca.gov/business/> Elections <http://www.sos.ca.gov/elections/>

Safe at Home Confidential Address Program visit <http://www.sos.ca.gov/safeathome/>

State Archives at <http://www.sos.ca.gov/archives/>

The Secretary of State's responsibilities include: Serving as the state's Chief Elections Officer, Implementing electronic filing and Internet disclosure of campaign and lobbyist financial information, Maintaining business filings, Commissioning notaries public, Operating the Safe at Home Confidential Address Program, Maintaining the Domestic Partners and Advance Health Care Directive Registries, Safeguarding the State Archives, and Serving as a trustee of the California Museum for History, Women & the Arts. Charities seeking to operate in CA must file articles of incorporation with the Secretary of State and a current list of board officers.

Senate, United States

www.senate.gov

You can direct postal correspondence to your Senator or to other U.S. Senate offices at the following address:

U.S. Senators: Office of Senator (Name), United States Senate, Washington, D.C. 20510

Senate Committees: (Name of Committee), United States Senate, Washington, D.C. 20510

By Telephone: You may phone the United States Capitol switchboard at (202) 224-3121 to connect you directly with the Senate office you request.

Social Security Administration

www.ssa.gov (website available in English, Spanish and others)

Toll free (800) 772-1213, TTY 1(800) 325-0778 7 a.m. to 7 p.m. Monday- Friday. Please have your Social Security number handy when you call us. Social Security benefits (retirement benefits) are based on earnings averaged over most of a worker's lifetime.

You can request a Social Security Statement over the Internet and we will mail you a detailed report of your lifetime earnings and an estimate of retirement, disability and dependent benefits: <http://www.socialsecurity.gov/statement/>

Survivor benefits: When a person who has worked and paid Social Security taxes dies, certain members of the family may be eligible for survivors benefits. Call 1(800) 772-1213, toll-free TTY 1(800) 325-0778 or call your local office.

Local office hours: Monday-Friday 9:00 a.m. - 4:00 p.m. Local office: 1521 North Carpenter Road, Suite E1, Modesto CA 95351, (888) 748-7698, TTY: (209) 523-0635, Toll-Free 1(800) 772-1213.

Disability Benefits for Wounded Warriors: <http://www.socialsecurity.gov/woundedwarriors/>

Military service members can receive expedited processing of disability claims from Social Security. Benefits available through Social Security are different than those from the Department of Veterans Affairs and require a separate application

Supplemental Security Income (SSI): <http://www.ssa.gov/ssi/>

SSI is a Federal income supplement program funded by general tax revenues (not Social Security taxes). It is designed to help aged, blind, and disabled people, who have little or no income and it provides cash to meet basic needs for food, clothing, and shelter.

Stanislaus County

www.co.stanislaus.ca.us or for Stanislaus County Services see <http://www.stancounty.com/services.shtm>

Abandoned Vehicles (209) 525-6700

Building Permits Inspection office (209) 525-6557, Inspection Requests-24 hour (209) 525-7550

Business License (209) 525-6388

Clerk Recorder-1021 I Street, Modesto (209) 525-5250, Spanish (209) 525-5230 (Contact for Marriage Licenses and Birth Certificates)

Community Services Agency -251 East Hackett Road, Modesto (209) 558-2500

Elections (209) 525-5200, Spanish (209) 525-5230

Emergency Preparedness and Response website link <http://www.stancounty.com/HealthAndSafety/emergency-preparedness.shtm>

Food Assistance List <http://www.stancounty.com/living-and-working/food-assistance.shtm>

Graffiti Abatement- Report Graffiti (209) 525-6700

Hazardous Materials (209) 525-6700, Hazardous Waste Collection Facility- <http://www.stancounty.com/er/household-hazardous-waste.shtm>

Health Services Agency (209) 558-7000

Parks & Recreation (209) 525-6750

Personnel (209) 525-6341, Job Hotline 24 hour (209) 525-4339

Planning & Community Development (209) 525-6330

Shelter- Emergency Shelter List at <http://www.stancounty.com/living-and-working/emergency-shelter.shtm>

Treasurer / Tax Collector (209) 525-6388

Voter Registrations- Elections (209) 252-5200

State of California

<http://www.ca.gov/> (Website offered in multiple languages) Search services, forms, and information in your area from the website.

General Assistance 1(800) 807-6755 Available 8 a.m. to 5 p.m., Monday through Friday, excluding state holidays

Supreme Court of the United States

<http://www.supremecourtus.gov/>

Tax Collector (Office of Treasurer & Tax Collector)

Property Tax

www.stancounty.com E-mail: taxes@stancounty.com

1010 10th Street, Suite 2500, Modesto, CA 95354, (209) 525-6388

Mission Statement: To administer accurately and efficiently the billing, collection and reporting of property tax revenues levied as directed by California State Law and County Ordinances and assist the public with understanding property tax information in a prompt, efficient and courteous manner.

Public Auction of Tax-Defaulted Property processed yearly around February/March. See website for more information <http://www.co.stanislaus.ca.us/tr-tax/>

Turlock Convention & Visitors Bureau

www.VisitTurlock.org

115 South Golden State Blvd., Turlock, CA 95380, (209) 632-2221

Through marketing efforts they bring visitors into the Turlock area, thereby enhancing the local economy. Turlock is a unique community that attracts thousands of visitors each year. They are an informational center, assisting meeting and event planners, and marketing Turlock's attractions, businesses, and community events. We also offer grants to event organizers for Turlock Community Events. For more information on Turlock or community events visit the website.

U.S Postal Inspection Service

<https://postalinspectors.uspis.gov/>

As the primary law enforcement arm of the United States Postal Service, they are a highly specialized, professional organization performing investigative and security functions essential to a stable and sound postal system. The website provides information on consumer help, victim help, report a mail crime, crime alerts and most wanted.

United States Mint

<http://www.usmint.gov/>

The United States Mint is the Nation's sole manufacturer of legal tender coinage and is responsible for producing circulating coinage for the Nation to conduct its trade and commerce. The United States Mint also produces numismatic products including proof, uncirculated and commemorative coins; Congressional Gold Medals; and silver, gold and platinum bullion coins.

USA.gov

<http://www.usa.gov/> (website available in English and Spanish) 1(800) FED INFO 333-4636

Find a online information, services, and resources. Government information is listed by topic. Topics include: Money & taxes, business & non-profits, jobs & education, voting & elections, health & nutrition. Senior Resources are found at

<http://www.usa.gov/Topics/Seniors.shtml>

Change of address information and forms: <http://www.usa.gov/Citizen/Services/Change-Of-Address.shtml>

Welfare

See "Applying for Welfare" under Financial

West Nile Virus & Mosquito Abatement

West Nile Virus is a serious disease that is spread by infected mosquitoes. See full agency description under Health & Mental Health Services.

White House, The

<http://www.whitehouse.gov/>



Health & Mental Health Services

Related topics: [Abuse & Neglect](#), [Bereavement](#), [Counseling & Classes](#), [Disability Services](#), [Emergency Numbers & Crisis Hotlines](#), [First Aid & CPR](#), [Substance Abuse & Addiction](#), and [Transportation](#) (Medivan information under Dial-a-Ride)

AIDS.gov

<http://www.aids.gov/> (website available in English and Spanish)

The site is provided to increase knowledge about HIV and access to HIV services for people most at-risk for, or living with, HIV.

Alzheimer's Disease (ADEAR Center)

<http://www.nia.nih.gov/alzheimers> 1(800) 438-4380 or E-mail: adear@nia.nih.gov

ADEAR Center is a current, comprehensive, unbiased source of information about Alzheimer's Disease. The ADEAR Center is operated as a service of the National Institute on Aging.

American Cancer Society (ACS)

www.cancer.org (website available in English and Spanish)

1101 Sylvan Ave., Suite C-105, Modesto, CA 95350, (209) 524-7242

The American Cancer is here to help you in your fight against cancer. Call us at 1(800) ACS-2345 or visit www.cancer.org to find out about specific programs in your area. All our services are completely free of charge. Programs include, Cancer Survivor Network, I CAN COPE, Hope Lodge, "tlc", Look Good-Feel Better, Road to Recovery, Reach to Recovery, Man to Man. Giving Back: Volunteer, Advocate, Donate. No matter who you are, we can help. Contact us anytime, day or night, for information and support.

American Sexual Health Association

<http://www.ashastd.org/>

The American Sexual Health Association is a trusted source of reliable information on sexual health and sexually transmitted diseases/infections. Sexual health touches on everything from the quality of our relationships to what goes on when we visit the medical clinic. It involves talking to our kids about safer sex, giving and getting respect from our partner, and recognizing we have a right to the sheer joy of pleasure. Other sites they offer:

www.nccc-online.org (National Cervical Cancer Coalition)

www.thehelpernewsletter.org (information about herpes simplex virus infection)

www.hpvnews.org (HPV news)

Aspiranet Behavioral Health Programs

440 East Canal Drive, Turlock CA 95380, (209) 669-2583

Services available in Turlock and Modesto. Programs Include: Outpatient mental health counseling services for children, families, and adults.

Therapeutic Behavioral Services (TBS)- Medi-Cal mental health services that provide time-limited one to one behavioral intervention.

Turlock Family Resource Center- Services available for children ages 0-5 and their families, who are residents of Turlock.

CA Department of Health-Sexually Transmitted Diseases Control Branch

<http://www.cdph.ca.gov/programs/std/Pages/default.aspx>

The Sexually Transmitted Diseases Control Branch (STDCB) provides statewide STD consultation, surveillance, educational, screening, and mobile clinic programs aimed at the prevention, treatment, and interruption of sexually transmitted diseases.

California HIV/AIDS Service Referrals

Provided by the California Department of Public Health, Office of AIDS

<http://cdcnpin.org/ca/> Call 1(800) 367-2437 or get Live Help M-F 9:00 a.m.-4:00 p.m. (PST)

This site is designed to help you find HIV testing, prevention, care & treatment, and support services in your local area. Click the boxes on the left to begin your search.

California Hospice Foundation

<http://hospicefoundation.info/>

Contact us at (916) 925-3770 or (888) 252-1010 with questions or for information not found on the website.

The California Hospice Foundation advocates for patients with life-limiting illnesses and their families through public outreach, education and research.

Cancer Information Service (CIS)

<http://www.cancer.gov/aboutnci/cis> (website available in English and Spanish)

1(800) 4-CANCER / 1(800) 422-6237 Available in English and Spanish Mon.- Fri. 8 a.m. to 8 p.m. Eastern Time

The National Cancer Institute's (NCI's) Cancer Information Service (CIS) is a federally funded cancer education program that was established in 1975 as an essential part of NCI's mission and information efforts. Contact us to speak with a trained information specialist who can answer your cancer-related questions in English and Spanish. They provide accurate, up-to-date, and reliable information on cancer that is easy to understand.

Smoke Quitline: The NCI's CIS also operates the NCI's Smoking Quitline 1(877) 44U-QUIT), which provides free cessation information and support to smokers who wish to quit. There is no charge or fee for our service. Service is provided in English and Spanish, Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time. Listen to recorded messages on the risks of smoking, the benefits of quitting, and tips for quitting 24 hours a day/7 days a week.

Caregiving Internet Resources

There is a wealth of information on the Internet designed to assist family members and caregivers of older adults and here are a few of them.

Alzheimer's Association CareFinder <http://www.alz.org/care/alzheimers-dementia-care-housing.asp>

Family Caregiver Alliance <http://caregiver.org>

Familycaregiveing 101 <http://www.familycaregiveing101.org/>

National Alliance for Caregiving <http://www.caregiving.org/>

Care Giver Action Network <http://caregiveraction.org/>

Catholic Charities "Long Term Care Ombudsman Program"

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 593-6125, E-mail: mramos@ccstockton.org

Staff and volunteers advocate for the quality of care and the quality of life of residents in nursing facilities and residential care homes. LTC Ombudsman are state certified to investigate complaints and resolve problems.

Catholic Charities Family Counseling Services

400 12th Street, Suite 4, Modesto, CA 95354, (209) 593-6113, Fax (209) 529-6083

Family Counseling Services provide short-term counseling services, as well as mental health education and support groups as needed in the community. Assistance with referral information and prevention intervention services is also provided.

Centers for Disease Control and Prevention (CDC)

<http://www.cdc.gov/> Website available in many languages at <http://www.cdc.gov/Other/languages/>

1800-CDC-INFO (1800-232-4636)

The CDC is one of the major operating components of the Department of Health and Human Services (HHS) (<http://www.hhs.gov/>). The CDC serves as the national focus for developing and applying disease prevention and control, environmental health, and health promotion and health education activities designed to improve the health of the people of the United States. Their website includes health & safety topics, publications, data & statistics and tools & resources. Links to some of CDC coordinating centers:

National Health Center for statistics: <http://www.cdc.gov/nchs/>

National Center for Environmental Health (NCEH): <http://www.cdc.gov/nceh/>

Agency for Toxic Substances and Disease Registry: <http://www.atsdr.cdc.gov/>

Child Health Plan Enrollment Assistance

Child Health Plan Enrollment Assistance- United Way of Stanislaus County www.uwaystan.org

Medi-Cal for Families, Healthy Cubs and Kaiser Child Health Plan Enrollment Assistance is provided by a Certified Application Assistant (CAA) to low income families with infants, children, adults, disabled, pregnant women and working parents who are uninsured or underinsured or undocumented.

Includes health plans for families with undocumented children and / or families with higher income. By appointment only.

Appointments are available in Turlock and Modesto. Please call to schedule an appointment at 209-523-4562 x 120. Si Hablo Español.

Cocaine Anonymous

www.ca.org (website available in English and French)

C.A. International Referral Line at 1(800) 347-8998. (This number is a referral service for meeting information only. It is not a hotline.)

Cocaine Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from their addiction. The only requirement for membership is a desire to stop using cocaine and all other mind-altering substances. There are no dues or fees for membership; we are fully self supporting through our own contributions. Our primary purpose is to stay free from cocaine and all other mind-altering substances, and to help others achieve the same freedom.

Cocaine Anonymous of Northern California <http://www.norcalca.com/>

Community Hospice

www.hospiceheart.org

4368 Spyres Way, Modesto, CA 95356, (209) 578-6300

Community Hospice provides compassionate care, comfort and support to terminally ill patients and their families, regardless of ability to pay. Care extends to over 270 patients every day in private homes, skilled nursing facilities and at the sixteen-room Alexander Cohen Hospice House. Community Hospice also provides bereavement and grief support to anyone in the community.

For more information, please call or visit the website.

Community Housing and Shelter Services (CHSS)

936 McHenry Ave., Room #131, Modesto CA 95350

Shelter and Housing Counseling (209) 527-0444, Rental Assistance (209) 527-0415

Hours Mon.-Thurs. 9:00 a.m. to 4:00 p.m. (closed 12:30 p.m. to 1p.m.)

CHSS provides Housing Counseling to assist households with search for permanent housing, Rental Assistance to avoid eviction or move-in rent, deposit assistance for eligible households. Permanent Supportive Housing and short-term Emergency Shelter is provided to eligible families with children, seniors and the disabled.

Delta Blood Bank

www.deltabloodbank.org

Mailing Address: PO Box 800, Stockton, CA 95201, 1(888) 942-5663

Delta Blood Bank is a non-profit, community blood bank serving a five-county area including San Joaquin, Stanislaus, Tuolumne, Calaveras and El Dorado counties for over 55 years. We offer twelve fixed donation locations, as well as mobile blood drives, and replacement blood drives for specific patients. For more information on how to donate, or if you are interested in hosting a blood drive, please go to www.deltabloodbank.org, or call (888) 942-5663.

Doctors Medical Center (DMC) Foundation

www.dmcf.org

730 McHenry Ave., Modesto, CA 95350, (209) 527-3412, Fax (209) 527-1512

Programs include: Miller's Place Adult Day Health Care & Alzheimer's Day Care & Resource Center, First Aid & CPR Training, Childbirth & Family Education, Diabetes Community Services Education Classes, Fresh Outdoors Project, Kids Works, and Health Education Scholarships.

Emanuel Medical Center (Hospital)

<http://www.emanuelmedicalcenter.org> (website available in English and Spanish)

825 Delbon Ave., Turlock, CA 95382, (209) 667-4200, Hearing Impaired (209) 632-4102

Education Department (209) 664-2580 (classes including First Aid & CPR)

Hospice of Emanuel (209) 664-2550

Information & Patient Rooms 209-667-4200

Volunteer Services (209) 664-5190

Family Support Network (FSN) of Oakdale Valley Hospital

<http://oakvalleycares.org/>

1405 West F Street, Suite A, Oakdale, CA 95361, (209) 847-5121, ext. 10, Fax (209) 847-5090

Mission is to link resources, information and support to promote healthy and nurturing environments for children and families.

We are able to provide a variety of services including health insurance enrollment, parent support groups in English and Spanish, car seat inspection and distribution, health education classes, meeting site for other area groups and resource and referral.

Flu Vaccines-Search for locations offering Flu vaccines

<http://flushot.healthmap.org/>

HealthMap Vaccine Finder is a free, online service where users can search for locations offering flu vaccines. We work with partners such as clinics, pharmacies, and health departments to provide accurate and up-to-date information about receiving the flu vaccine. Our goal is to make flu vaccination available to everyone by simplifying the process of choosing and finding a vaccine provider.

What is the flu? Influenza, commonly called the flu, is a contagious respiratory illness caused by a group of influenza viruses. It spreads between people through coughing or sneezing and can cause mild to severe illness. In some cases, the flu can lead to death.

Though the flu may be accompanied by vomiting, diarrhea, or nausea, these are rarely the main symptoms.

For more information about the flu vaccine, see vaccines.gov.

Flu.gov

<http://www.flu.gov>

The central government site for up-to-date information on the flu.

Food and Drug Administration (FDA)

<http://www.fda.gov/cder/> (website available in English and Spanish)

Toll Free 1(855) 543-3784, or (301) 796-3400 druginfo@fda.hhs.gov

This website provides information including drug safety and side effects, recalls, buy over the internet, and consumer education.

Friends are Good Medicine Self-Help Groups in Stanislaus County-Guide

www.FriendsAreGoodMedicine.com or Support Groups <http://www.friendsaregoodmedicine.com/peer-support-groups.shtml>

A searchable and downloadable Guide to Self-Help Groups in Stanislaus County available on their website. A Family Resource Directory and a Safety Guide (Eng./Span.) are also available online. The Family Resource Directories are extensive lists of public and private agencies offering services to people who may be experiencing life crises, need direction to social and health services, and financial aid or employment services.



Gay, Lesbian, Bisexual, & Transgender National Hotline (GLBT)

<http://www.glnh.org/>

1(888) 843-4564 GLBT National HOTLINE toll-free. The Hotline serves callers of all ages (Youth and Adult).

1(800) 246-7743 GLBT National Youth TALKLINE toll-free. Youth serving youth through age 25

Providing free and confidential telephone and internet peer-counseling, information and local resources for gay, lesbian, bisexual, transgender and questioning callers throughout the United States.

The GLNH is dedicated to meeting the needs of the gay, lesbian, bisexual and transgender community and those questioning their sexual orientation and gender identity.

Girls Health.gov

<http://www.girlshealth.gov/>

Be Healthy. Be happy. Be you. Be beautiful. This website was created to help girls (ages 10 to 16) learn about health, growing up, and issues they may face. Informational topics include: body, fitness, nutrition, illness, drugs, your feelings, relationships, bullying, safety, your future, and environmental health. A teen survival guide available for download at <http://www.girlshealth.gov/teenguide/>

Go Ask Alice!

<http://www.goaskalice.columbia.edu/>

Go Ask Alice! Is a health Question & Answer Internet resource. Information provided by Go Ask Alice! Is not medical advice and not meant to replace consultation with a health care professional.

Health Services Agency of Stanislaus County

<http://www.hshealth.org/>

The Health Services Agency (HSA) is a network of outpatient medical programs and services located in Stanislaus County.

Adult Services:

- Health Promotion Classes (heart health, weight control, and diabetes management) (209) 558-5657.
- Immunizations including flu shots and foreign travel info (209) 558-7000 option 5 (Public Health).
- Smoking cessation referrals (209) 558-5657 (Health Prevention Department - PH).

Communicable Diseases:

- Disease information and reporting (209) 558-5678.
- HIV and AIDS testing, information & counseling (209) 558-7000 option 5 (Public Health).
- Information and testing for TB (Tuberculosis) (209) 558-7000 option 5 (Public Health).

Family Resource Directories: can be printed out or downloaded from the Data & Publications Link at <http://www.schsa.org/>

Documents include: Family Resource Directory, Family Safety Guide (English/Spanish), Optometrists in Stanislaus County, Dental providers in Stanislaus County, and Fall Prevention Resource Guide.

General Health: (209) 558-7400 Community Health Services.

Health Coverage Programs of Stanislaus County:

- Access for Infants and Mothers (AIM) www.mrmib.ca.gov 1(800) 433-2611.
- Breast Cancer and Cervical Cancer Treatment Program - BCCP www.dhs.ca.gov/mcs/mcpd/meb/bccp 1(800) 824-0088.

Health Services Agency of Stanislaus County (continued)

- Breast Cancer Early Detection Program - BCEDP www.dhs.ca.gov/cancerdetection 1(800) 511-2300.
- California Children Services www.dhs.ca.gov/pcfh/cms/ccs 558-7515, 1(916) 327-1400 (Sacramento County).
- Family Planning, Access, Care and Treatment Program - Family PACT (FPACT/Fplan) www.schsa.org Information 1(800) 942-1054, Appointments (209) 558-7000 option #2
- Healthy Cubs www.healthycubs.org (209) 558-6231, (209) 558-4128 MIA department.
- Healthy Families (HF) <http://healthyfamilies.ca.gov/hf/hfhome.jsp> www.mrmib.ca.gov 1(800) 880-5305.
- Medically Indigent Adult Program <http://www.schsa.org/pages/services/ihcp/index.html> (209) 558-7393.

Information & Referrals: to community health and social services 1(800) 834 8171.

- Emergency Preparedness Information and Education (209) 558-4941.
- Public Health Services (209) 558-7000 option 5.

Medical Clinic Services :

- Ceres Medical Office (209) 541-2929.
- Hughson Medical Office (209) 558-7250.
- McHenry Medical Office (209) 558-5312.
- Paradise Medical Office (209) 558-4000.
- SHADE Teen Clinic (209) 558-7777.
- Specialty Clinics (209) 558-7036.
- Stanislaus Urgent Care (209) 558-7212.
- Turlock Medical Office (209) 664-8000.

Medical Coverage Assistance:

- Patient Finance Counselor (209) 558-7232.

Other programs:

- Adolescent family life program (services to pregnant teens, teen mothers & fathers) (209) 558-7400.
- High risk maternal child health & Substance Exposed Infants Program (209) 558-7400.
- Healthy Birth Outcomes (assists pregnant women and their families in getting services they need to have a healthy baby) (209) 558-7400.
- Keep Baby Safe Community Care Seat Safety Program (Car seat classes) (209) 558-5656.
- Medical & Dental Health Check-Ups (free for babies, children, and youth through age 20 with full scope Medi-Cal) (209) 558-5349, or (209) 558-4846.

Pregnancy:

-WIC (Women, Infants & Children) provides nutrition education, food supplements and breastfeeding support to low income women, infants, and children ages 0 to 5. (209) 558-7377.

West Nile Virus (WNV) Recorded Hotline (209) 558-8425. This hotline has general information on how to protect yourself against WNV, how to report dead birds and helpful tips on WNV.

Healthcare.gov

<http://www.healthcare.gov/>

This government site provides information on finding insurance options, prevention, comparing care quality and understanding the new law along with FAQs.

HealthFinder.gov

<http://healthfinder.gov/>

Provides links to selected online publications, clearinghouses, databases, websites and support and self-help groups, as well as government agencies and nonprofit organizations for seniors and others.

Heat Health (Stanislaus County Health Services Agency)

Stanislaus County Health Services Agency

<http://www.schsa.org/PublicHealth/pages/heatHealth/index.html>

Heat Hotline (209) 558-8035 Recorded information on Heat Health

This website provides information and links on how to stay cool and protect yourself and your pests in the heat.

StanEmergency <http://www.stanemergency.com/> Additional links for emergency related information.

Hospice of Emanuel

<http://www.emanuomedicalcenter.org/hospice>

1850 Colorado Ave., Turlock, CA 95382, (209) 664-2550

Provides support and care for individuals and their families living with an incurable illness. Our purpose is to help those individuals live as comfortably as possible by providing an array of services that assist in medical, emotional, spiritual and educational support. Medicare/Medi-cal certified. A Hospice RN is available 24 hours, 7 days a week. Provides ongoing bereavement services and grief support groups for all ages in our community.

Human Services Agency San Joaquin County

<http://www.sjgov.org/> (209) 468-1000

The website offers the Community Connections Resource Directory for San Joaquin County available online and for download along with other community resources including adolescents, advocacy, childcare, disabled services, financial, food, health, housing, legal, social services, and transportation.

In-Home Support Services (IHSS)

<http://www.stanworks.com/> Then look under Adult Services

<http://www.stanworks.com/content.php?nav=adult-services/ihss.htm>

Community Services Agency- Stanislaus County (Stanislaus County Adult Services)

251 East Hackett Road, Modesto, CA 95358 Main Phone Number: (209) 558-2500

IHSS Phone Number: (209) 558-2637 Monday-Friday 8:30 a.m. to 4:30 p.m.

There are aged, blind, or disabled persons who are limited in their ability to care for themselves and cannot live safely at home without help. In-Home Supportive Services provides a wide range of assistance to meet your individual needs and assure that you can live safely at home. Services may include housekeeping, meal preparation, shopping, laundry, and personal care. Call (209) 558-2637 to apply.

Lead Hotline - The National Lead Information Center (NLIC)

<http://www.epa.gov/oppt/lead/>

Lead Hotline 1(800) 424-LEAD(5323) Monday-Friday, 8:00 a.m. to 6:00 p.m. Eastern Time (except federal holidays)

Contact the National Lead Information Center to receive a general information packet, to order other documents, or for detailed information or questions. While it has some beneficial uses, it can be toxic to humans and animals causing of health effects. Even very low levels of lead in the blood of children can result in: Permanent damage to the brain and nervous system, leading to behavior and learning problems, lower IQ, and hearing problems, Slowed growth, Anemia, and in rare cases, ingestion of lead can cause seizures, coma and even death.

Maino Community Health Library

<http://www.suttergould.org/learning/>

1700 McHenry Ave., Suite 60B, Modesto, CA 95350, (In McHenry Village)

(209) 523-0732, Fax (209) 526-0426, E-mail: MainoLibrary@sutterhealth.org

The library is a community service of Sutter Gould Medical Foundation. It is a free, comprehensive medical library open to all members of our community. The library's resources emphasize understanding and treatment of disease as well as prevention, health and wellness.

Medicaid/Medi-Cal

<http://www.dhs.ca.gov/> or <http://www.dhcs.ca.gov/Pages/default.aspx> (Department of Health Care Services)

Call 1(800) 541-5555 toll-free for information about your Medi-Cal services or to find out if you are eligible.

Medi-Cal is California's Medicaid health care program. This program pays for a variety of medical services for children and adults with limited income and resources. Medi-Cal is supported by federal and state taxes. You can apply for Medi-Cal benefits regardless of sex, race, religion, color, national origin, sexual orientation, marital status, age, disability, or veteran status. If you are found (or determined) eligible, you can continue to get Medi-Cal as long as you continue to meet the eligibility requirements.

California Children's Services California Children's Services (CCS) is a state program for children with certain diseases or health problems. Through this program, children up to 21 years old can get the health care and services they need. CCS will connect you with doctors and trained health care people who know how to care for your child with special health care needs.

For complete Medi-Cal Eligibility information or other health-related services, please contact your nearest County Social Services.

Community Services Agency-251 East Hackett Road, P.O. Box 42 (95353), Modesto, CA 95355, (877) 652-0734 Toll Free

Medical & Health Internet Resources

American Heart Association www.americanheart.org

Centers for Disease Control and Prevention www.cdc.gov

Harvard Health Publications <http://www.health.harvard.edu>

Harvard Family Health Guide <http://www.health.harvard.edu/fhg/>

Kids Health Nemours Foundation www.kidshealth.org

Mayo Clinic www.mayoclinic.com

Medscape from Web MD www.medscape.com

MSN Health & Fitness <http://healthyliving.msn.com/>

National Health Information Center <http://www.health.gov/nhic/> Website has toll free numbers list for Health Information

National Library of Medicine-Look up meds www.medlineplus.gov

RealAge <http://www.realage.com/>

Sutter Health www.sutterhealth.org/health/healthinfo/

Sutter Health <https://mylifestages.org/MyLifeStages/>

WebMD www.webmd.com

Weight Watchers www.weightwatchers.com

MediAlert Foundation International

www.medicalert.org

2323 Colorado Ave., Turlock, CA 95382, Business (209) 668-3333, Customer Service 1(800) 432-5378 (1800 ID-ALERT)

The MediAlert Foundation is a nonprofit healthcare informatics organization dedicated to providing services to our members that protect and save lives. As the trusted third party custodian of comprehensive personal health information, the MediAlert repository can connect to and provide critical medical information between patients, providers, payers, and first responders 24-hours a day anywhere in the world.

Medicare

<http://www.medicare.gov/>

Medicare is the federal health insurance program for people who are 65 or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD). For general Medicare information, ordering Medicare booklets, and information about health plans, contact 1(800) MEDICARE 24 hours a day, 7 days a week for assistance. Customer service representatives at this number can answer questions about the Original Medicare Plan and provide up-to-date information regarding the health plans available in your area.

MedlinePlus

<http://www.nlm.nih.gov/medlineplus/>

MedlinePlus is the National Institutes of Health's Web site for patients and their families and friends. Produced by the National Library of Medicine, it brings you information about diseases, conditions, and wellness issues in language you can understand. MedlinePlus offers reliable, up-to-date health information, anytime, anywhere, for free. You can use MedlinePlus to learn about the latest treatments, look up information on a drug or supplement, find out the meanings of words, or view medical videos or illustrations. You can also get links to the latest medical research on your topic or find out about clinical trials on a disease or condition.

Modesto Gospel Mission

www.homelessmission.org

1400 Yosemite Blvd., Modesto, CA 95354, (209) 529-8259

They offer a variety of services and classes including the following. Contact them for more information and for availability of services.

- Food- breakfast and dinner prepared daily
- Shelter- Men, women, mothers with children, fathers with children
- Clothing- clothing and small household items weekdays except for Wednesdays at the Community Distribution Center
- New life programs- Live in- on site program for those needing specialized help
- Academic/Vocational- various daily and weekly classes
- Free Medical Clinic- Tues. and Thurs at 6:00 p.m.
- Twelve Steps- A spiritual journey-weekly support group for addictive behavior
- Chapel service 7:00- 8:00 p.m. nightly
- Children/Youth center-call for details

National Alliance on Mental Illness (NAMI)

<http://www.namistanislaus.org> (209) 558-4555

Mailing Address: P.O. Box 4120, Modesto, CA 95352

Physical Address: 500 North 9th Street, Suite D, Modesto, CA 95350

How often have you said, "I wish there was some place I could go to learn about mental illness." You can start with our NAMI Stanislaus programs. Our programs and presentations meet the tremendous need for information and mental health education. In most communities, NAMI is the only place you can go to learn about mental illness and get the support you need. Our programs and presentations cover mental illnesses, medications, recovery and mental health maintenance. They have a deep insight into what it is like to have a mental illness or to live with someone who does.

National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK)

<http://www2.niddk.nih.gov/>

The National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK) conducts and supports basic and clinical research on many of the most serious diseases affecting public health. NIDDK cannot provide a diagnosis or medical advice for an individual situation. The NIDDK's health information section lists titles of lay-language and easy-to-read publications on topics covered by NIDDK.

National Institutes of Health (NIH)

www.nih.gov

They are part of the U.S. Department of Health and Human Services. Website topics include: Health information, Grant & Funding, News & Events, and Research & Training.

National Sleep Foundation

<http://www.sleepfoundation.org/>

See the website for information on a variety of topics and disorders. Items include: jet lag, napping, aging, depression, children and bedtime fears, losing weight with sleep apnea, Menopause and Insomnia.

National Women's Health Information Center (NWHIC)

www.womenshealth.gov Spanish: <http://www.4women.gov/Spanish/>

1(800) 994-9662 Monday - Friday 9:00 a.m. to 6:00 p.m., Eastern Time, English and Spanish.

They offer women's health information on more than 800 topics through the call center and web site. The website offers health information on special topics like pregnancy, breastfeeding, breast cancer, body image, HIV/AIDS, heart health, menopause, mental health, quitting smoking, and violence against women. They are not medical specialists and cannot provide medical advice or diagnoses so please contact your health care provider for specific medical information. Publications include: Teen Survival Guide, Your Guide to Breastfeeding, and A Lifetime of Good Health. See also Girls Health at

<http://www.girlshealth.gov/teenguide/>

Violence Against Women information is under health topics at <http://www.womenshealth.gov/violence-against-women/index.html>

Nicotine Anonymous

<http://www.nicotine-anonymous.org/>

Nicotine Anonymous welcomes all those seeking freedom from nicotine addiction, including those using cessation programs and nicotine withdrawal aids. The primary purpose of Nicotine Anonymous is to help all those who would like to cease using tobacco and nicotine products in any form. The Fellowship offers group support and recovery using the 12 Steps as adapted from Alcoholics Anonymous to achieve abstinence from nicotine.

Nursing Home Compare

<http://www.medicare.gov/NursingHomeCompare/search.aspx>

The primary purpose of this tool is to provide detailed information about the past performance of every Medicare and Medicaid certified nursing home in the country. They also have information on alternatives to nursing homes, guide to choosing a nursing home/checklist, and rights as a nursing home resident.

Nutrition.gov

<http://www.nutrition.gov/> (website available in English and Spanish)

A federal resource that provides easy access to all online federal government information on nutrition.

OrganDonor.gov

<http://organdonor.gov/index.html>

Information on Organ and Tissue Donation and Transplantation by the U.S. Government Department.

Overeaters Anonymous

<http://www.oa.org/>

Overeaters Anonymous offers a program of recovery from compulsive eating using the Twelve Steps and Twelve Traditions of OA. OA charges no dues or fees; it is self-supporting through member contributions. OA is not just about weight loss, weight gain or maintenance, or obesity or diets. It addresses physical, emotional and spiritual well-being. It is not a religious organization and does not promote any particular diet.

Poison Control Center (Centro de Control Antitoxico)

<http://www.calpoison.org/>

1(800) 222-1222 / TDD 1(800) 972-3323 toll-free, 24 hour.

The California Poison Control System (CPCS) is the statewide provider of immediate, free and expert treatment advice and assistance over the telephone in case of exposure to poisonous, hazardous or toxic substances. Pharmacists, physicians, nurses, and poison information providers answer the phones. Calling us can prevent a trip to the emergency room.

S.A.F.E. Alternatives

<http://www.selfinjury.com/about/>

For additional information beyond the website you can e-mail: info@selfinjury.com or call the information and referral line at 1 (800) DONT CUT, 1(800) 366-8288.

They are a nationally recognized treatment approach, professional network, and educational resource base, which is committed to helping you and others achieve an end to self-injurious behavior.

Safely Surrendered Babies

There is an option. Don't abandon your baby.

<http://www.babysafe.ca.gov/> and flyer at <http://www.babysafe.ca.gov/res/pdf/SSBCampaign.pdf>

The State of California has a new statewide, toll-free hotline that will give callers information on safe surrender sites in their area. The number is: 1(877) BABYSAF, 1(877) 222-9723 or in Stanislaus County dial 211.

What is the Safely Surrendered Baby Law? The Safely Surrendered Baby Law allows a parent or person with lawful custody to surrender a baby confidentially, without fear of arrest or prosecution for child abandonment. The law's intent is to save lives of newborn infants at risk of abandonment by encouraging parents or persons with lawful custody to safely surrender the infant within 72 hours of birth, with no questions asked.

Shingles Information

<http://www.shinglesinfo.com/>

If you've ever had chickenpox, you're at risk for Shingles. That's because the virus that causes chickenpox never leaves the body. At some point later in life, quite unexpectedly, this virus can reactivate and erupt as Shingles -a red, blistering rash, usually accompanied by deep, penetrating pain. As you get older, even if you feel healthy, you have a greater chance of developing Shingles. So don't wait to talk to your health care professional.

Stanford University Health Library

<http://med.stanford.edu/healthlibrary/>

Consumer health information library that provides evidence-based medical information.

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse

Health & Mental Health Services

intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.

Stanislaus County Behavioral Health & Recovery Services-Turlock Regional Services

Turlock Regional Services

<http://www.co.stanislaus.ca.us/BHRS/>

2101 Geer Road, Suite 120, Turlock CA 95380

Call 1(888) 376-6246 (Intake Department) for program information or to access mental health and alcohol & drug services.

(209) 664-8044 Mon.-Fri. 8:00 a.m.-5:00 p.m. Spanish, Assyrian, Farsi, Armenian and Turkish Language Capabilities.

Outpatient treatment for adults from 18 years of age. Mental health rehabilitation and recovery services are provided for individuals who as a result of serious and persistent mental illness - have difficulty maintaining stable residence, significant inability to engage in productive activities and daily responsibilities, or experience frequent or lengthy psychiatric hospitalization.

- Case management, Medication services, Brief individual therapy, Group Therapy
- Specialized services for dually diagnosed clients (concurrent mental illness and substance abuse)
- Assistance in obtaining training for employment and education
- Assistance in obtaining housing
- Peer support, peer directed activities and groups
- Educational and recovery groups for clients and family members.

They also have a Guide to Self-Help Groups in Stanislaus County (found online at <http://www.co.stanislaus.ca.us/departments.htm> under Health & Human Services heading under Friends are Good Medicine).

StopBullying.com

<http://www.stopbullying.gov/> (website available in English and Spanish)

This site provides information about bullying with topics including: What is bullying, Prevent bullying, Respond to bullying and what you can do.

TEEN LINE (Peer Help)

<http://teenlineonline.org/>

(800) TLC-TEEN (852-8336) (toll-free in California only) or (310) 855-HOPE(4673) It operates every evening from 6:00 p.m. to 10:00 p.m. Pacific Standard Time (PST). TEEN LINE is a confidential telephone helpline for teenaged callers. If you have a problem or just want to talk with another teen who understands, then this is the right place for you! You can call us and even text us by texting "TEEN" to 839863 from 5:30 p.m. to 9:30 p.m. PST. TEEN LINE also offers message boards, resources and information. Teen Line is operated by teens for teens.

Tobacco Education Program-Stanislaus County Health Services Agency-

<http://www.hsahealth.org/tobacco>

830 Scenic Drive, (Building 2), Modesto CA 95350, (209) 558-5657, Fax (209) 558-5657

The Tobacco Education Program offers a variety of free information and resources to help people quit smoking. For additional help and resources on quitting smoking, call the California Smokers' Helpline at 1(800) NO BUTTS or visit this website for resources: <http://www.tobaccofreeca.org/>

TobaccoFreeCA.com and Helpline

<http://www.tobaccofreeca.com>

The California Tobacco Control Program's mission is to improve the health of all Californians by reducing illness and premature death from the use of tobacco products. This is accomplished by educating and motivating the public.

Smokers' Helpline 1(800) NO BUTTS / 1(800) 662-8887)

The California Smokers' Helpline is a FREE personal and confidential telephone counseling service that has been proven to double a smoker's chance of quitting successfully. Call today!

Support is also available in the following languages:

Spanish 1(800) 45-NO-FUME /1(800) 456-6386

Cantonese and Mandarin 1(800) 838-8917

Korean 1(800) 556-5564

Vietnamese 1(800) 778-8440

TDD/TTY 1(800) 933-4TDD / 1(800) 933-4833

Tobacco Chewers' Helpline 1(800) 844-CHEW / 1(800) 844-2439)

Turlock Family Network, Inc.

TurlockFamilyNetwork.com

(209) 668-3363, Fax (209) 668-3366, E-mail: TurlockFamilyNet1@att.net or beverlys_tfn@att.net

Physical Address: 893 Lander Ave., Room 111, Turlock, (Located inside the Salvation Army Building)

Mailing Address: PO Box 1480, Turlock, CA, 95381

Turlock Family Network is a non-profit agency providing free education at the pre-parent stage, the pre-natal stage, support groups, community action teams, community awareness campaigns, community resources are implemented so all forms of child maltreatment can be prevented. Free childcare is available during class times. Participants must be pregnant and/or parenting a child under age of 14 years old. Our groups meet all requirements for Family Maintenance programs through the courts. A car seat technician is available. Call for group information and times. Donations accepted include: baby and children clothing, toys, furniture, preteens and teen clothing, adult clothing, and household items. We will pick up, call for details.

West Nile Virus & Mosquito Abatement

West Nile Virus is a serious disease that is spread by infected mosquitoes. The virus can make people, horses, and birds sick. The virus is sometimes fatal. It is not spread by being around someone with the infection. The best way to protect yourself is by avoiding mosquito bites. Contact the following agencies for West Nile Virus and Mosquito Abatement information by location.

- Merced County Mosquito Abatement District (209) 722-1527 or 800-622-3242, <http://mcmosquito.org/news.html>
- San Joaquin County Information Line (English/Spanish) (209) 469-8200, <http://www.sjgov.org/oes/>
- San Joaquin County -Report mosquito problems to the SJC Mosquito & Vector Control District at (209) 982-4675 or 1(800) 300-4675, <http://www.sjmosquito.org/> West Nile Virus and Dead Bird Hotline (877) 968-BIRD (2473) or online at westnile.ca.gov
- Turlock Mosquito Abatement District (209) 634-1234 <http://www.mosquitoturlock.com/>
Areas covered by district: Ceres, Hughson, Grayson, Newman, Patterson, Turlock and the unincorporated areas within the southern portion of the county.
- Eastside Mosquito Abatement District 522-4098 <http://www.eastsidemosquito.com/>
Areas covered by district: Modesto, Empire, Waterford, Knights Ferry, Valley Home, Oakdale, Riverbank, and Salida. For cities located South of the Tuolumne River please contact Turlock Mosquito Abatement.
- California West Nile Virus Information Line (English/Spanish): toll-free 1(877) 968-2473, website: <http://www.westnile.ca.gov/> The website reports the latest activity in CA.
- Find a dead Bird or squirrel? Call to report it at 1(877) 968-2473 / 1(877) WNV-BIRD or online at www.westnile.ca.gov.

Whooping Cough (Pertussis)

Whooping cough (pertussis) is an infection of the respiratory system caused by the bacterium *Bordetella pertussis* (or B. pertussis). It's characterized by severe coughing spells, which can sometimes end in a "whooping" sound when the person breathes in. It mainly affects infants younger than 6 months old before they're adequately protected by immunizations, and kids 11 to 18 years old whose immunity has started to fade. You can find more information on the internet including this site: Kidshealth http://kidshealth.org/parent/infections/lung/whooping_cough.html

Home Repair (Information & Local Programs)

Related topics: [Housing Programs & Information](#), [Housing-Renters & Landlord Rights](#), and [Financial Information & Assistance](#). Check with your local city to see if they have a rehabilitation program.

American Bar Association

<http://www.americanbar.org>

Your gateway to information on legal topics that affect your daily life. Informational topics under "For the public" at the bottom on the home page include: About the courts, Law school, lawyer statistics, Law issues for consumers, Estate Planning FAQ, Real Estate FAQ, and Tax tips for you.

-Law Issues for Consumers can be found at:

http://www.americanbar.org/groups/public_education/resources/law_issues_for_consumers.html

-A Guide to Home Ownership can be found at: http://www.abanet.org/publiced/practical/books/home_ownership/home.html

-Remodeling and the Law is found at: http://www.abanet.org/publiced/practical/home_remodeling.html

Call 811 before you dig

<http://www.call811.com/>

Want to avoid spending a day in the dark? Call 811 from anywhere in the country a few days prior to digging, and your call will be routed to your local One Call Center. Tell the operator where you're planning to dig, what type of work you will be doing and your affected local utilities companies will be notified about your intent to dig. In a few days, they'll send a locator to mark the approximate location of your underground lines, pipes and cables, so you'll know what's below - and be able to dig safely. Remember, always call 811 before you start any digging project! You'll avoid injury, expense, embarrassment - and a very inconvenient day in the dark.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish)

1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Also offer ESL/GED to those enrolled into training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

City of Ceres

<http://www.ci.ceres.ca.us/>

2720 Second Street, Ceres, CA 95307, (209) 538-5755

The City of Ceres' offers a First Time Home Buyers Program (FTHB) down payment loan to purchase a home and offers funding for housing rehabilitation and emergency repairs to income eligible households. For more information and funding availability visit our website or call.

Home Repair (Information & Local Programs)

City of Merced-Housing Program

www.cityofmerced.org

678 West 18th Street, Merced, CA 95340, (209) 385-6863, Fax (209) 385-6810

First Time Home Buyer Program- Loan to assist low-income families with down payment and closing cost in the purchase of first home. Requirements: household income cannot exceed 80% of Merced County Median income. Maximum loan is \$35,000. Applicant must live or work in the city limits of Merced at least for the last 6 months. House purchased must be purchased within the Merced city limits.

Rehabilitation Loan Program- Provides low interest loans to low-income families to rehabilitate their home. Requirements: Household income cannot exceed 80% of Merced County median income. Home to be rehabilitated must be within the city limits of Merced. Loan is at 3% with loan payments that may be deferred upon qualifying.

City of Newman

www.cityofnewman.com

938 Fresno Street, P.O. Box 787, Newman, CA 95360, (209) 862-3725

Call to find out if they have funding available for First Time Home Buyers or Rehabilitation Loans.

City of Oakdale

455 South 5th Ave., Oakdale, CA 95361, (209) 845-3625

The city of Oakdale offers low-interest loans of up to \$50,000 for down payment assistance to qualified first-time homebuyers. For more information please contact Lourdes Barragan (209) 845-3625.

City of Riverbank

www.riverbank.org

6707 Third Street, Riverbank, CA 95367, (209) 863-7126

Contact the City of Riverbank for more information and funding availability regarding the following programs.

Housing Rehabilitation Program to assist families and individuals with home repairs and rehabilitation. The purpose of the program is to eliminate hazardous conditions in the home, correct code deficiencies, and extend the useful life of the building.

Home Buyers Assistance Program for qualified low-income families to buy their own home in Riverbank. Up to \$70,000 at 3% simple interest, 30 years deferred payment loan (DPL) to cover down payment assistance and closing cost.

City of Turlock-Housing Rehabilitation Program

<http://www.cityofturlock.org/> E-mail: hps@turlock.ca.us

Housing Program Services Division, City Hall-156 South Broadway, Suite 250, Turlock, CA 95380

(209) 668-5610, TDD 1(800) 735-2929

Low interest rate loans are available to home-owners (under low or moderate income levels) and to property owners (with tenants under low or moderate income levels) within Turlock's city limits. Eligible home improvements include: roofing, electrical, plumbing, flooring, bathroom and kitchen remodeling. Call for more information.



Contractors State License Board (CSLB)

www.cslb.ca.gov or www.CheckTheLicenseFirst.com

9821 Business Park Drive, Sacramento, CA 95827 (P.O. Box 26000, Sacramento, CA 95826), (800) 321-CSLB (2752)

Front counter open Monday through Friday 8:00 a.m. to 5:00 p.m.

CSLB protects consumers before and after they hire building contractors. Before hiring a contractor, either call CSLB or check the online "Instant License Check" feature to be sure the person you are considering is state-licensed in the appropriate trade classification and that the license is in good standing. Any construction project valued at \$500 or more in combined material and labor costs requires the use of a state-licensed contractor.

Part of the State Department of Consumer Affairs, CSLB licenses and regulates California's 300,000 licensed contractors in 43 license classifications, investigates complaints against contractors and, through its Statewide Investigative Fraud Team (SWIFT), works to eliminate unlicensed contracting in California. CSLB provides free publications about how to hire a contractor, the construction process, and how to file a complaint through its websites and toll-free automated telephone response system at (800) 321-CSLB (2752).

Home Repair Information Internet Resources

Better Homes and Gardens: <http://www.bhg.com/>

Bob Vila: <http://www.bobvila.com>

Home & Garden Television: <http://www.hgtv.com>

Home Depot: <http://www.homedepot.com/>

Hometime television show: <http://www.hometime.com/>

Lowe's: <http://www.lowes.com/>

Orchard Supply and Hardware: <http://www.osh.com/>



Merced County -Planning and Community Development

2222 M Street, Merced, CA 95340, (209) 385-7686

The County of Merced offers a First Time Homebuyers Assistance Program (up to \$90,000 zero-interest loan) and a Home Rehabilitation Program (up to \$70,000 for rehabilitation and up to \$100,000 for reconstruction). These loans are deferred for 30 years. The homes need to be located within unincorporated limits of the County of Merced, income limits apply, and other qualifications apply. Call them for more information.

Modesto -Recreation and Neighborhood Services Division -City of Modesto

1010 Tenth Street, Suite 4300, Modesto CA 95354, (209) 577-5344, TDD (209) 526-9211

The City of Modesto offers the following programs:

- Homebuyer Assistance Program (HAP): This program assists low and moderate-income families with purchasing a home in Modesto.
 - Housing Maintenance (Rehabilitation) Program (HMP): This program provides a low interest rehabilitation loans for target area property owners.
 - Emergency Home Repair Program/Disabled Access Assistance Program (EHRP/DAAP): This is a low interest loan to correct emergency health and safety hazards and provide disabled access assistance improvements for the disabled.
 - Property Enhancement Program (PEP): This program provides financial assistance, in the form of rebates, to enable property owners to improve the exterior appearance of their properties.
- Please call for more information, target areas, and qualifications.

Stanislaus County Planning and Community Development

1010 10th Street, Suite 3400, Modesto, CA (209) 525-6330

Down Payment Assistance Program: Provides down payment assistance to first time home buyers. Maximum assistance is \$75,000 or up to 20% of purchase price, whichever is less. For more information visit www.stancounty.com/planning/cdbg/nsp/inex.shtm or call (209) 525-6330.

Housing Rehabilitation Program: Stanislaus County also offers a Housing Rehabilitation Program to assist low-income home owners address health and safety repairs in their home. For more information visit www.stancoha.org/home_repair_program.htm or call (209) 557-2000.

All programs have income limit requirements and are restricted to Stanislaus County unincorporated areas.

Underground Service Alert (USA-North)

1(800) 642-2444. Most utility companies belong to a locating service called Underground Service Alert (USA). By calling USA, the utility companies will be notified that you are planning to dig and will come out, free of charge, to mark the location of their utility lines.

Housing Programs & Information

Related topics: [Home Repair](#), [Housing-Rentals & Landlord Rights](#), and [Financial](#).

American Bar Association

<http://www.americanbar.org>

Your gateway to information on legal topics that affect your daily life. Informational topics under "For the public" at the bottom on the home page include: About the courts, Law school, lawyer statistics, Law issues for consumers, Estate Planning FAQ, Real Estate FAQ, and Tax tips for you.

-Law Issues for Consumers can be found at:

http://www.americanbar.org/groups/public_education/resources/law_issues_for_consumers.html

-A Guide to Home Ownership can be found at: http://www.abanet.org/publiced/practical/books/home_ownership/home.html

-Remodeling and the Law is found at: http://www.abanet.org/publiced/practical/home_remodeling.html

CA Department of Fair Employment and Housing (DFEH)

Toll Free: (800) 884-1684,

For persons with a hearing impairment, use the Videophone at (916) 226-5285 or TDD at (800) 700-2320

The DFEH's statutory mandate is to protect the people of California from employment, housing and public accommodations discrimination and hate violence. The Department has jurisdiction over both private and public entities operating within the State of California, including corporate entities, private sector contracts granted by the State of California, and all State departments and local governments. The DFEH receives and investigates discrimination complaints in its six offices throughout the California.

Central Valley Association of Realtors (CVAR)

<http://www.cvar.org/>

16980 South Harlan Road, Lathrop, CA 95330-8738, (209) 858-1700

Finding the right home to fit your particular needs and wants is no easy task. A REALTOR® can be your partner throughout the entire process.

Central Valley Coalition for Affordable Housing

www.centralvalleycoalition.com

3351 M Street, Suite 100, Merced, CA 95348, (209) 388-0782

Non-Profit Housing Developer with over 25 years experience building low/moderate-income and affordable housing apartment complexes throughout the State of California. The Coalition has also worked with both the Cities and Counties of Merced and Stanislaus to clean up blight by purchasing and rebuilding or rehabilitating substandard units and renting or selling them, through rent to own programs, to qualified low-income families. The Coalition offers workshops in the following areas: Budget, Credit, Fair Housing, Homeownership (Pre and Post mortgage counseling), Housekeeping, and Tenant Landlord Rights and Responsibilities, as well as other programs. Workshops are free and open to the public. Please call the office for specific dates and times.

Housing Programs & Information

City of Ceres

<http://www.ci.ceres.ca.us/>

2720 Second Street, Ceres, CA 95307, (209) 538-5755

The City of Ceres' offers a First Time Home Buyers Program (FTHB) down payment loan to purchase a home and offers funding for housing rehabilitation and emergency repairs to income eligible households. For more information and funding availability visit our website or call.

City of Merced-Housing Program

www.cityofmerced.org

678 West 18th Street, Merced, CA 95340, (209) 385-6863, Fax (209) 385-6810

First Time Home Buyer Program- Loan to assist low-income families with down payment and closing cost in the purchase of first home. Requirements: household income cannot exceed 80% of Merced County Median income. Maximum loan is \$35,000. Applicant must live or work in the city limits of Merced at least for the last 6 months. House purchased must be purchased within the Merced city limits.

Rehabilitation Loan Program- Provides low interest loans to low-income families to rehabilitate their home. Requirements: Household income cannot exceed 80% of Merced County median income. Home to be rehabilitated must be within the city limits of Merced. Loan is at 3% with loan payments that may be deferred upon qualifying.

City of Newman

www.cityofnewman.com

938 Fresno Street, P.O. Box 787, Newman, CA 95360, (209) 862-3725

Call to find out if they have funding available for First Time Home Buyers or Rehabilitation Loans.

City of Oakdale

455 South 5th Ave., Oakdale, CA 95361, (209) 845-3625

The city of Oakdale offers low-interest loans of up to \$50,000 for down payment assistance to qualified first-time homebuyers. For more information please contact Lourdes Barragan (209) 845-3625.

City of Patterson -Planning Division

www.ci.patterson.ca.us

Contact: Teresa Rodriguez (209) 895-8026

First Time Homebuyers Program: The City is offering loans to assist income eligible homebuyers who purchase their home within Patterson city limits. Approval is subject to meeting income requirements. Minor Home Rehab Program: The City offers residents with either grants or loans to make necessary health and safety modifications to their homes to income eligible homeowners. Please visit the website, come to City Hall or call for more information.

City of Riverbank

www.riverbank.org

6707 Third Street, Riverbank, CA 95367, (209) 863-7126

Contact the City of Riverbank for more information and funding availability regarding the following programs.

Housing Rehabilitation Program to assist families and individuals with home repairs and rehabilitation. The purpose of the program is to eliminate hazardous conditions in the home, correct code deficiencies, and extend the useful life of the building.

Home Buyers Assistance Program for qualified low-income families to buy their own home in Riverbank. Up to \$70,000 at 3% simple interest, 30 years deferred payment loan (DPL) to cover down payment assistance and closing cost.

City of Turlock-First Time Home Buyers Program

<http://www.cityofturlock.org/> E-mail: hps@turlock.ca.us

Housing Program Services Division, City Hall- 156 South Broadway, Suite 250, Turlock, CA 95380

(209) 668-5610, TDD 1(800) 735-2929

Low interest rate loan is available toward the purchase of a home within the designated areas of Turlock. You need to meet the low to moderate income requirements (based on your family size), have \$3,000 or more to put down on the home, and have acceptable credit. Call more information and funding availability.



CreditSmart Consumer Online Training (Freddie Mac)

Freddie Mac website at http://www.freddiemac.com/creditsmart/consumer_training.html

Take our free CreditSmart online training course. Whether you are considering homeownership for the first time or currently own a home and need information on how to avoid foreclosure, this flexible, interactive course will teach you how to achieve your financial and homeownership goals. CreditSmart features 12 complete financial education modules that provide valuable information that will help you improve your credit, manage your money, and be a responsible homeowner.

Department of Real Estate (DRE) California

<http://www.dre.ca.gov/> (website available in over 50 languages including Spanish, Arabic, and Portuguese)

DRE call center 1(877) DRE-4LIC (English), 1(877) DRE-4321 (Spanish)

Look online to inquire about the status of a salesperson's, broker's or corporation's California real estate license. Consumers can learn about buying a home, borrower information, filing a complaint, financial literacy, advocacy program and consumer guides (available in English, Spanish, and, Chinese).

Fair Housing Laws and Presidential Executive Orders-HUD

<http://www.hud.gov/offices/fheo/FHLaws/index.cfm> (website available in English and Spanish)

The Office of Fair Housing and Equal Opportunity administers federal laws and establishes national policies that make sure all Americans have equal access to the housing of their choice. Our mission is to create equal housing opportunities for all persons living in America by administering laws that prohibit discrimination in housing on the basis of race, color, religion, sex, national origin, age, disability, and familial status.

Federal Reserve Board

<http://www.federalreserve.gov/>

Look under Publications for information including the following topics: Tips for avoiding foreclosure, improving your credit score, shopping for a mortgage, getting the most from your credit card, and mortgage refinancing.

Credit: Answers to common questions about credit reports and credit scores (downloadable flyer)

<http://www.federalreserve.gov/creditreports/>

Credit Card Payment Calculator: <http://www.federalreserve.gov/creditcardcalculator/> Based on the information you provide, the calculator will give you an estimate of how long it will take you to pay off your credit card balance. A second calculation can help you develop a plan for paying off your balance sooner.

Federal Trade Commission (FTC)

<http://www.ftc.gov> (website available in English and Spanish) and Consumer Information <http://www.consumer.ftc.gov/>

The Federal Trade Commission is the nation's consumer protection agency. The FTC's Bureau of Consumer Protection works for the consumer to prevent fraud, deception, and unfair business practices in the marketplace. They have information including getting your free credit report, register for do not call, and fighting back against identity theft. The website has a search option for information.

Competition in the Real Estate Marketplace <http://www.ftc.gov/realestate/>

They provide downloadable flyers and consumer information on a variety of housing topics. Look under Consumer Education for topics including: Buying and selling your home, Home improvement repairs, Mortgages/home equity loans, and Buying and selling timeshares.

Consumer Response Center toll-free at 1(877) FTC-HELP (1-877-382-4357) (TTY 1-866-653-4261)

Your complaint, comment, or inquiry may help us spot a pattern of law violations requiring law enforcement action. It also may help us recognize and tell people about bigger trends affecting consumers. We do not resolve individual consumer disputes.

Fair Credit Reporting Act www.ftc.gov The Federal Trade Commission website provides information about the Fair Credit Reporting Act.

Flood Zones

Flood Zones: Flood zones are land areas identified by the Federal Emergency Management Agency (FEMA). Each flood zone describes that land area in terms of its risk of flooding. Everyone lives in a flood zone- it's just a question of whether you live in a low, moderate, or high risk area.

FEMA website for National Flood Insurance Program Information <http://www.fema.gov/national-flood-insurance-program> (For more information See FEMA under Government)

National Flood Insurance Program Information (NFIP) <http://www.floodsmart.gov> (For more information See NFIP in Housing Programs and Information)

Turlock Flood Zone: The entire community is classified as Zone X updated 9-26-2008, Community No.: 060392, New panel & Suffix No.: 0570E, 0600E, 0800E, and 0825E. (See NFIP for current information)

Habitat for Humanity

www.stanislauhahabitat.org

630 Kearney Ave., Modesto CA 95350, (209) 575-4585, Fax (209) 575-0755

Habitat for Humanity is a faith based nonprofit organization that works in partnership with low-income families to build decent affordable homes. Habitat for Humanity, Stanislaus selection is based on the following: need for adequate housing; ability to pay; and willingness to partner with Habitat.

Housing Authority of the County of Stanislaus

www.stancoha.org

1701 Robertson Road, Modesto, CA 95351, Mailing: P.O. Box 581918, Modesto, CA 95358, (209) 557-2000

The Housing Authority provides a variety of housing programs to assist low-income families. Eligibility is based on household income. Programs include: Section 8 rental assistance program, Conventional Low Rent program, Farm labor program, Migrant Farm labor program, and Conant Place Senior Community. Call for more information.

Housing Discrimination Complaints-HUD

<http://www.hud.gov/complaints/housediscrim.cfm> Mobile app <https://portalapps.hud.gov/AdaptivePages/HUD/welcome.htm>
1(800) 669-9777, TTY 1(800) 927-9275

Housing discrimination based on your race, color, national origin, religion, sex, family status, or disability is illegal by federal law. If you have been trying to buy or rent a home or apartment and you believe your rights have been violated, you can file a fair housing complaint. You can file a complaint by using our online form. Housing discrimination mobile application (app) for iPhone and iPad is available. The app provides the public with a quick and easy way to learn about their housing rights and to file housing discrimination complaints, and inform the housing industry about its responsibilities under the Fair Housing Act.

HUD Homes

Website to search for a HUD home to purchase: <http://www.hudhomestore.com/Home/Index.aspx>

A "HUD Home" is when someone with a HUD insured mortgage can't meet the payments, the lender forecloses on the home; HUD pays the lender what is owed; and HUD takes ownership of the home. Then they sell it at market value as quickly as possible. Anyone can purchase a HUD home. The homes are sold "as-is". The HUD website provides information on how to purchase a HUD home and provides links to listings of HUD homes in your area.

Keys to My Home

<http://www.keystomyhome.org/> (website available in English and Spanish)

Your dream of owning a home can become a reality if you set realistic goals, get sound advice, plan carefully and clearly understand the costs of homeownership. NeighborWorks® America, through NCHC, is pleased to partner with E*TRADE FINANCIAL to bring you this educational Web site, designed to help you make informed, sound decisions related to the homebuying process.

Lead Hotline - The National Lead Information Center (NLIC)

<http://www.epa.gov/oppt/lead/>

Lead Hotline 1(800) 424-LEAD(5323) Monday-Friday, 8:00 a.m. to 6:00 p.m. Eastern Time (except federal holidays)

Contact the National Lead Information Center to receive a general information packet, to order other documents, or for detailed information or questions. While it has some beneficial uses, it can be toxic to humans and animals causing of health effects.

Even very low levels of lead in the blood of children can result in: Permanent damage to the brain and nervous system, leading to behavior and learning problems, lower IQ, and hearing problems, Slowed growth, Anemia, and in rare cases, ingestion of lead can cause seizures, coma and even death.

Merced County -Planning and Community Development

2222 M Street, Merced, CA 95340, (209) 385-7686

The County of Merced offers a First Time Homebuyers Assistance Program (up to \$90,000 zero-interest loan) and a Home Rehabilitation Program (up to \$70,000 for rehabilitation and up to \$100,000 for reconstruction). These loans are deferred for 30 years. The homes need to be located within unincorporated limits of the County of Merced, income limits apply, and other qualifications apply. Call them for more information.

Mobile Homes-Housing and Community Development (HCD)

Housing and Community Development (HCD) State of California

1800 Third Street, Sacramento, CA 95811-6942, General number 1(916) 445-4782

Registration and Titling 1(916) 323-9224 or toll free 1(800) 952-8356 <http://www.hcd.ca.gov/codes/rt/>

The Registration and Titling Program provides registration and title documents for new or resold manufactured homes, commercial modular(s), floating homes and truck campers.

Mobile home Ombudsman (Complaints) (Telephone Hours 9:00-11:30 a.m. and 1:30-4:00 p.m.) 1(916) 323-9801 or toll free 1(800) 952-5275 <http://www.hcd.ca.gov/codes/ol/ombpg-menu.html>

The Mobile home Ombudsman receives and processes complaints from the public and from public officials related to living in manufactured homes and mobile homes.

Mobile Home Building Permits and Inspections: Northern Area Office 9342 Tech Center Drive #550, Sacramento, CA 95826, 1(916) 255-2501

Modesto -Recreation and Neighborhood Services Division -City of Modesto

1010 Tenth Street, Suite 4300, Modesto CA 95354, (209) 577-5344, TDD (209) 526-9211

The City of Modesto offers the following programs:

- Homebuyer Assistance Program (HAP): This program assists low and moderate-income families with purchasing a home in Modesto.
 - Housing Maintenance (Rehabilitation) Program (HMP): This program provides a low interest rehabilitation loans for target area property owners.
 - Emergency Home Repair Program/Disabled Access Assistance Program (EHRP/DAAP): This is a low interest loan to correct emergency health and safety hazards and provide disabled access assistance improvements for the disabled.
 - Property Enhancement Program (PEP): This program provides financial assistance, in the form of rebates, to enable property owners to improve the exterior appearance of their properties.
- Please call for more information, target areas, and qualifications.

National Flood Insurance Program (NFIP)

<http://www.floodsmart.gov>

1(888) 379-9531 toll free or NFIP Help Center at 1(800) 427-4661 for assistance

Since standard homeowners insurance doesn't cover flooding, it's important to have protection from the floods associated with hurricanes, tropical storms, heavy rains and other conditions that impact the U.S. Congress created the National Flood Insurance Program (NFIP) to help provide a means for property owners to financially protect themselves. The NFIP offers flood insurance to homeowners, renters, and business owners if their community participates in the NFIP. Find out more about the NFIP and how it can help you protect yourself. Along with flood insurance, you can also protect yourself by safeguarding your home and possessions, developing a family emergency plan, and understanding your policy.

Flood Zones: Flood zones are land areas identified by the Federal Emergency Management Agency (FEMA). Each flood zone describes that land area in terms of its risk of flooding. Everyone lives in a flood zone- it's just a question of whether you live in a low, moderate, or high risk area.

FEMA website line for National Flood Insurance Program Information <http://www.fema.gov/national-flood-insurance-program>

Turlock Flood Zone: The entire community is classified as Zone X updated 9-26-2008, Community No.: 060392, New panel & Suffix No.: 0570E, 0600E, 0800E, and 0825E. (See NFIP for current information)

Project Sentinel and Stanislaus County Mediation Center

<http://www.housing.org>

1409 H Street, Modesto, CA 95354, (209) 236-1577

Project Sentinel is a government-supported fair housing agency dedicated to promoting and developing fairness and equality of opportunity for all people. The program covers Turlock, Modesto, and Stanislaus County residents. They can mediate Landlord/Tenant disputes with the owner or manager, inform the owner or manager of the law, refer you to a state or federal enforcement agency or to a fair housing attorney for legal assistance and are a HUD approved mortgage counseling agency. There is no charge for any of these services.

Real Estate Resources and Information

Zillow.com <http://www.zillow.com/>

Zillow is a home and real estate marketplace dedicated to helping homeowners, home buyers, sellers, renters, real estate agents, mortgage professionals, landlords and property managers find and share vital information about homes, real estate and mortgages.

Trulia.com <http://www.trulia.com/>

Whether you are looking for a place to buy or rent, want to know what it's really like to live in a neighborhood or just want to peruse what could be yours-we're here for you. We connect you with people who live nearby, slice and dice local data into useful bits, and work to find you the newest listings and best deals in your market.

Safeborrowing.com

Consumer credit can be complicated. From the unusual legal terms to the complex mathematical formulas, understanding how credit works can be a big task. The American Bar Association has created this website to provide you with the tools to help you on your way to financial success. This website covers the four basic types of consumer credit: financing your home, financing your car, financing your education, and credit cards. At some point in your life you will be faced with decisions about most, if not all, of these types of credit. By reading through this website and others that we point you to, you will be able to get a grasp on understanding these types of credit and how to use them safely and wisely.

Self-Help Enterprises

www.selfhelpenterprises.org E-mail: info@selfhelpenterprises.org

Main Office: 8445 West Elowin Court (P.O. Box 6520, Visalia, CA 93290 (559) 651-1000

Self-Help Enterprises is a private non-profit organization with a mission of improving the living conditions of low-income residents in the San Joaquin Valley. The organization works toward its goals by providing services in different areas such as: New Homes, Housing Rehabilitation, Multifamily Housing development, Community Development, and Homebuyer assistance. Services are available to eligible low-income residents and communities at no charge. Please call or e-mail for more information. Open Monday-Friday, 8:00 a.m. - 5:00 p.m.

Stanislaus County Affordable Housing Corp. (STANCO)

<http://stancoahc.com/>

1207 13th Street, Modesto, CA 95354, (209) 574-1155, Fax (209) 574-0586, Hours: Monday -Friday 8:00 a.m. to 5:00 p.m. closed 12-1

E-mail: stancoahc@sbcglobal.com

They are a private non-profit housing and community development organization that facilitates affordable housing benefitting Stanislaus County's very low, low and moderate-income citizens. They operate the following programs:

Transitional Housing contracted with Behavioral Health and Recovery Services (BHRS) to provide supportive services for homeless families and individuals with special needs.

Assist in the development and construction of affordable housing by forming partnerships within the community.

Stanislaus County Planning and Community Development

1010 10th Street, Suite 3400, Modesto, CA (209) 525-6330

Down Payment Assistance Program: Provides down payment assistance to first time home buyers. Maximum assistance is \$75,000 or up to 20% of purchase price, whichever is less. For more information visit www.stancounty.com/planning/cdbg/nsp/inex.shtml or call (209) 525-6330.

Housing Rehabilitation Program: Stanislaus County also offers a Housing Rehabilitation Program to assist low-income home owners address health and safety repairs in their home. For more information visit www.stancoha.org/home_repair_program.htm or call (209) 557-2000.

All programs have income limit requirements and are restricted to Stanislaus County unincorporated areas.

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-Crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented assistance

Child Development Center-ages 3-4 years (209) 342-5220

Seasonal Programs: Christmas food baskets and toy give away; coats for kids, Thanksgiving dinner at Centre Plaza, Christmas Eve Dinner.

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Turlock Family Resource Center (Aspiranet)

352 East Olive Ave., Turlock, CA 95380, (209) 668-6118

The Turlock Family Resource Center provides a variety of services to families in the Turlock community including but not limited to: case management services, parenting classes, classes for pregnant women, assistance with housing, daycare, and other resource searches, nutrition education and assistance with completing applications for aide programs, life skills coaching, etc.

Most programs have requirements for participation. There is no cost for services provided to families with at least one child ages 0 to 5 years. Resource and referral information is available to the entire community.

Housing-Renters & Landlord Rights

Related topics: [Financial](#), [Housing Programs & Information](#), and [Legal Information](#).

Avena Bella Apartments

www.avenabella.com

500 W. Linwood, Turlock, CA, (209) 496-9961, Fax (209) 496-9971

Affordable housing offering two and three bedroom luxury apartments. Income restricted non-smoking community.



Community Housing and Shelter Services (CHSS)

936 McHenry Ave., Room #131, Modesto CA 95350

Shelter and Housing Counseling (209) 527-0444, Rental Assistance (209) 527-0415

Hours Mon.-Thurs. 9:00 a.m. to 4:00 p.m. (closed 12:30 p.m. to 1p.m.)

CHSS provides Housing Counseling to assist households with search for permanent housing, Rental Assistance to avoid eviction or move-in rent, deposit assistance for eligible households. Permanent Supportive Housing and short-term Emergency Shelter is provided to eligible families with children, seniors and the disabled.

Crane Terrace Apartments

1318 East Canal Drive, Turlock, CA 95380, Community Manager at (209) 669-4747

Beautiful Senior Community designed for those 62 and over. Quality, affordable housing featuring large 1 and 2 bedroom apartment homes. Each unit comes with a stove, refrigerator, pantry, walk in closets, and spacious bathrooms. Property features amenities including Community Room, Computer lab, elevator and monitored access. Units are handicap accessible. Income and Lease Restrictions apply. Equal Housing Opportunity.

Department of Consumer Affairs (DCA)

www.dca.ca.gov

1625 North Market Blvd., Sacramento, CA 95834, 1(800) 952-5210 Mon.-Fri., TDD 1(800) 326-2297

Sacramento-area consumers may call (916) 445-1254 or TDD 1(916) 928-1227.

The Consumer Affairs website includes a variety of information and web links to federal and state government and consumer organizations. Many publications are offered on the website. Publications include: Consumer Guide to Funeral and Cemetery Purchases, Automotive fact sheets, Consumer Transaction with Statutory contract cancellation rights, A to Z Guide to Credit Cards, Identity theft, California Tenants, How to Get Back Possessions You Have Left in a Rental Unit.

Department of Consumer Affairs-Tenants Information

www.dca.ca.gov

Department of Consumer Affairs, Office of Publications, Design & Editing (PDE)

1625 North Market Boulevard, Suite N-112, Sacramento, CA 95834, 1(866) 320-8652 or 1(916) 574-7378

The DCA provides publications on a variety of topics including accounting, automobiles, credit, and small claims court. They have a publication called "California Tenants-A Guide to Residential Tenant and Landlord Rights and Responsibilities". Contact them to order a copy or view and/or download it from their website. They also have website links to consumer information and help, state and federal government.

Environmental Resources-Stanislaus County

www.stancounty.com

3800 Cornucopia Way, Suite C, Modesto, CA 95358, (209) 525-6700

The Department of Environmental Resources (DER) strives to promote a safe and healthy environment and improve the quality of life in the community through a balance of science, education, partnerships, and environmental regulation. DER investigates tenant-reported Housing complaints. You may report a Housing complaint by calling or visiting Monday - Friday between 7:30 a.m. and 5:00 p.m.

Fair Housing Laws and Presidential Executive Orders-HUD

<http://www.hud.gov/offices/fheo/FHLaws/index.cfm> (website available in English and Spanish)

The Office of Fair Housing and Equal Opportunity administers federal laws and establishes national policies that make sure all Americans have equal access to the housing of their choice. Our mission is to create equal housing opportunities for all persons living in America by administering laws that prohibit discrimination in housing on the basis of race, color, religion, sex, national origin, age, disability, and familial status.

Housing and Urban Development (HUD) -Rental Assistance Information

<http://portal.hud.gov>

The website also has information topics including: Buy a Home, Avoid Foreclosure, Search for an Affordable Apartment, Find Rental Assistance, Talk to a Housing Counselor.

Search for an Affordable Apartment: HUD helps apartment owners offer reduces rents to low-income tenants. Links let you search in your area for contact information to apply directly at the management office.

Public Housing: If you need public housing assistance or would like specific information about public housing programs such as housing choice vouchers, please contact your local Public Housing Agency. See below for local agencies.

Housing Choice Voucher Program (Section 8): Find your own place and use the voucher to pay for all or part of the rent. To apply, contact a Public Housing Agency. See below for local public Housing agencies.

Housing Authority of Stanislaus County <http://www.stancoha.org/> 1701 Robertson Rd, Modesto, CA 95351, (209) 557-2000

Housing Authority of San Joaquin County <http://www.hacsj.com/> 448 S. Center St., Stockton, CA 95203, (209) 460-5000

Housing Authority County of Merced <http://www.merced-pha.com/> 405 U Street, Merced, CA 95341, (209) 722-3501

Housing Authority of the County of Stanislaus

www.stancoha.org

1701 Robertson Road, Modesto, CA 95351, Mailing: P.O. Box 581918, Modesto, CA 95358, (209) 557-2000

The Housing Authority provides a variety of housing programs to assist low-income families. Eligibility is based on household income. Programs include: Section 8 rental assistance program, Conventional Low Rent program, Farm labor program, Migrant Farm labor program, and Conant Place Senior Community. Call for more information.

Nolo-Law for All

www.nolo.com

Get information, do it yourself, or find a lawyer. This website provides free legal information on a variety of topics including: landlords & tenants, divorce & child custody, small business, employment law, personal Injury. Publications and software are also available for purchase.

Project Sentinel and Stanislaus County Mediation Center

<http://www.housing.org>

1409 H Street, Modesto, CA 95354, (209) 236-1577

Project Sentinel is a government-supported fair housing agency dedicated to promoting and developing fairness and equality of opportunity for all people. The program covers Turlock, Modesto, and Stanislaus County residents. They can mediate Landlord/Tenant disputes with the owner or manager, inform the owner or manager of the law, refer you to a state or federal enforcement agency or to a fair housing attorney for legal assistance and are a HUD approved mortgage counseling agency. There is no charge for any of these services.

Turlock Library

www.stanislauslibrary.org

550 Minaret Ave., Turlock, CA 95380, (209) 664-8100

The reference section has up to date books on Renters and Landlords rights. We also provide free access to the internet.

Customers 13 or older can use the computers; those aged 12 and under must be accompanied by a parent or guardian. Please ask the librarians for more information.

Friends of the Turlock Library: http://stanislauslibrary.org/about_friends_turlock.shtml

Consumer Information Center (CIC)

<http://www.dca.ca.gov/publications/cic.shtml>

1625 North Market Blvd., Suite N 112, Sacramento, CA 95834, 1(800) 952-5210, TDD Only 1(800) 326-2297

Need help with a consumer problem? Call them. Their phone agents speak English and Spanish and can connect you to help in more than 177 other languages. Phone agents can: Verify licenses of DCA-regulated professionals, Provide forms for filing a complaint, Refer you to other governmental agencies.

Mail you copies of consumer publications, and Answer questions about consumer topics.

Legal Information



American Bar Association

<http://www.americanbar.org>

Your gateway to information on legal topics that affect your daily life. Informational topics under "For the public" at the bottom on the home page include: About the courts, Law school, lawyer statistics, Law issues for consumers, Estate Planning FAQ, Real Estate FAQ, and Tax tips for you.

-Law Issues for Consumers can be found at:

http://www.americanbar.org/groups/public_education/resources/law_issues_for_consumers.html

-A Guide to Home Ownership can be found at: http://www.abanet.org/publiced/practical/books/home_ownership/home.html

-Remodeling and the Law is found at: http://www.abanet.org/publiced/practical/home_remodeling.html

American Bar Association (www.abanet.org)

www.findlegalhelp.org or <http://www.abanet.org/legal/services/findlegalhelp/>

They provide a consumers guide to legal help with information including: Lawyer referral, free and low cost legal aid, self-help, court information, and foreclosure resources links.

BankruptcyLawNetwork.com

<http://www.bankruptcylawnetwork.com/>

We are a diverse and unaffiliated group of bankruptcy lawyers and consumer advocates. What brings us together is our common devotion to you, the consumer. Website informational topics include: Bankruptcy myths, Chapter 11, 7, 13 bankruptcy, Discharge of debt, Life after bankruptcy, and Tax issues.

California Courts Self-Help Center

www.courtinfo.ca.gov/selfhelp/ (Available in multiple languages)

This site will help you find assistance and information, work better with an attorney, and represent yourself in some legal matters. The site does not provide legal advice. Links and information includes the following: finding fee to low-cost legal help, custody & visitation, domestic violence, elder and dependent abuse, small claims, eviction, foreclosure, and security deposits.

California Rural Legal Assistance, Inc. (CRLA)

www.crla.org

1111 "I" Street, #310, Modesto, CA 95354, (209) 577-3811, Fax (209) 577-1098

Our office provides free legal assistance to qualified applicants in the areas of housing, labor, education, public benefits and civil rights.

Clerk Recorder & Registrar of Voters-Stanislaus County

<http://www.stanvote.com/> and Voter Registration Information <http://www.stanvote.com/voter-registration.shtm>

<http://www.stancounty.com/clerkrecorder/>

Online services at <http://www.criis.com/stanislaus.html>

1021 "I" Street, Suite 101, Modesto, CA 95354. Located at the corner of 11th and I Streets.

Elections (209) 525-5200, Spanish (209) 525-5230

Clerk Recorder (209) 525-5250, Spanish (209) 525-5230

Recorder Functions: Records and microfilms official real property records, maps, and Uniform Commercial Code Filings.

Clerk/Vital Records Functions: Issues marriage licenses; registers births, deaths, and marriages; files fictitious business name statements. Issues certificates for process servers and professional photocopyers. Acts as passport agent for applications.

Elections Functions: Registers voters, files candidate papers, and conducts elections. This includes Administering federal, state, county, and local district elections within Stanislaus County.

Department of Justice (DOJ)-United States

<http://www.usdoj.gov/index.html> (website available in English and Spanish), E-mail: AskDOJ@usdoj.gov

U.S. Depart. Of Justice, 950 Pennsylvania Ave., NW, Washington, DC 20530

Department of Justice Main Switchboard (202) 514-2000

Office of the Attorney General Comment Line (202) 353-1555

Megan's Law - Info. On Registered Sex Offenders <http://meganslaw.ca.gov/> (available in multiple languages including English, Spanish, Chinese, Arabic & Portuguese)

District Attorney-Stanislaus County

www.stanislaus-da.org

The District Attorney's Office is responsible for the prosecution of criminal cases.

Adult Crimes-832 12th Street, Suite 300, Modesto, CA 95354, (209) 525-5550, Fax (209) 558-4027

Victim Services: (209) 525-5541, Fax (209) 558-4046

Child Abduction: (209) 525-6930, Fax (209) 558-4046

Witness Services: (209) 525-5175

Subpoena Information: (209) 575-0785

Investigations-832 12th Street, Suite 300, Modesto, CA 95354, (209) 525-5581 or 525-5582

Juvenile Crimes-2215 Blue Gum Ave., Modesto, CA 95351, (209) 525-4599

FindLaw.com

This website provides information to the public about a variety of legal topics including Tenants' Rights, Real Estate, Employee Rights, Divorce & Family Law, Bankruptcy & Debt, Accidents & Injuries and Money & Finance. They can also help you find a local attorney.

FreeAdvice.com

<http://www.freeadvice.com/>

FreeAdvice.com seeks to provide the most useful, easy-to-understand, comprehensive and balanced legal information, general legal advice, and insurance help and to consumers and small businesses. It also helps connect consumers to attorneys and insurance professionals to get personal advice, help and solutions for their legal and insurance problems.

Juvenile Court-Stanislaus County

<http://www.stanct.org>

The Stanislaus County Juvenile Branch Court is located at 2215 Blue Gum Avenue in Modesto, CA, (209) 530-3100

Juvenile Courts are responsible for handling court related matters for individuals under the age of 18. The three types of hearings this court processes are: Dependency cases, Delinquency (felony and misdemeanor) cases, and Juvenile Traffic matters.

LawHelpCA.org

They provide low-income Californians with easy online access to basic legal resources and attorney information. They DO NOT provide direct legal services. Information topics include: Housing, Public Benefits, Health, Seniors, Families and Kids, Protection from Abuse, and Consumer & Small Claims.

Lawyers Referral Service-Stanislaus County Bar Association

<http://www.stanbar.org> or <http://stanbar.org/lawyer-referral-service/>

(209) 571-5727 between 9 a.m. to 4 p.m., Monday through Friday

The Stanislaus County Bar Association operates the Lawyers Referral Service (LRS) to assist people within Stanislaus County who do not have an attorney but have legal problems and who seek an attorneys assistance. We will review your legal problem with you to determine what type of lawyer or other service you need. We will schedule an appointment for you with a local qualified lawyer for a 30-minute consultation (we cannot give legal advice). There is an administrative fee of \$50, which will be charged.

Nolo-Law for All

www.nolo.com

Get information, do it yourself, or find a lawyer. This website provides free legal information on a variety of topics including: landlords & tenants, divorce & child custody, small business, employment law, personal Injury. Publications and software are also available for purchase.

Office of Attorney General, State of California

State of California Department of Justice- Office of the Attorney General

<http://oag.ca.gov/> Department of Justice: Voice: (916) 322-3360 or (Toll-free in California) (800) 952-5225

Charities: The Attorney General regulates charities and the professional fundraisers who solicit on their behalf.

<http://oag.ca.gov/charities>

They make available various guides and publications, including the Attorney General's Guide for Charities, Forming Non-profit Corporations, and Guide to Charitable Giving for Donors. They also have a searchable databases to learn about specific charities and charitable fundraising professionals in the state.

Additional guidance for charities is available on our Resources page at <http://oag.ca.gov/charities/resources>

Human Trafficking Resources-Getting Help for Victims: <http://oag.ca.gov/human-trafficking/help>

Medi-Cal Fraud or Elder Abuse: <https://oag.ca.gov/bmfea/medical> Call HOTLINE If you suspect Medi-cal Fraud or Elder Abuse (800) 722-0432.

Project Sentinel and Stanislaus County Mediation Center

<http://www.housing.org>

1409 H Street, Modesto, CA 95354, (209) 236-1577

Project Sentinel is a government-supported fair housing agency dedicated to promoting and developing fairness and equality of opportunity for all people. The program covers Turlock, Modesto, and Stanislaus County residents. They can mediate Landlord/Tenant disputes with the owner or manger, inform the owner or manager of the law, refer you to a state or federal enforcement agency or to a fair housing attorney for legal assistance and are a HUD approved mortgage counseling agency. There is no charge for any of these services.

Public Defender

<http://www.stancounty.com/publicdefender/index.shtm>

Office of the Public Defender Stanislaus County

Main Office: 1021 I Street, Suite 201, P.O. Box 3428, Modesto, CA 95353-3428, (209) 525-4200, Fax (209) 525-4244

Juvenile Division: 2215 Blue Gum Ave., Room 18, Modesto, CA 95351, (209) 525-4592, Fax (209) 525-5488

The Public Defender's Office is an integral part of the criminal justice system providing representation to indigents accused of crimes in a vigorous and cost effective manner. The Public Defender's Office also represents parents in matters in which the state seeks to make their children dependents of the court, as well as those people accused of criminal contempt of court and people who are involuntarily committed during certain mental health proceedings. The services provided by the office help assure the orderly administration of justice within our community and protect the liberty of those accused of crime as well as those who might someday find themselves accused.

Links from website: <http://www.stancounty.com/publicdefender/links.shtm>

Restraining Order Information

<http://www.stanct.org/courts/index.html> (Stanislaus County Superior Court)

What is a restraining order? A restraining order is court order that can protect you from being physically abused, threatened, stalked, or harassed. The Domestic Violence Restraining Order is used to protect you or your children under the age of 18 who live with you from violence or threat of violence. The violence or threats must come from someone in your family or in your home or with whom you have a close relationship (i.e., spouse, parent, child, boyfriend, girlfriend). A Domestic Violence Restraining Order is used to stop a specific act against you, keep a specific person away from you, have someone living with you removed out of your home, and other miscellaneous orders (i.e., temporary child custody, child visitation, child support, property control). To Obtain a Restraining Order (In Stanislaus County) obtain a packet from the Modesto Court office or www.stanct.org. The packet will need to be filed with the Modesto office (no filing fee): Stanislaus County Superior Court -Family Law Division, 1100 I Street, Modesto CA 95354, (209) 530-3100

Small Claims Advisor (Stanislaus County Superior Court)

http://www.stanct.org/Content.aspx?page=small_claims_advice_advisor (Eng./Span)

(209) 530-3178 For the most effective assistance by phone please provide your full name, a case number (if any), telephone number and briefly describe the reason for your call. Calls will be returned on Wednesdays between the hours of 8:00 a.m. and 3:30 p.m.

E-mail: SmallClaims.Advisor@Stanct.org Responses to e-mails can be expected within 3-4 business days.

The Stanislaus County Small Claims Advisor provides general assistance on small claims forms, procedures, and common small claims issues. The advisor can explain your options, help you understand and fill out small claims forms, and offer suggestions about how to prepare your case or defense. The advisor cannot represent you at your hearing. Please view the information on this website and other resource links which may answer all of your questions. Before contacting the Advisor, you should download or pick up your claim forms from the Small Claims counter at 801 - 10th Street, City Towers Building, 4th Floor in Modesto and complete. Small Claims Window hours will be 8:00 a.m. - 12:00 p.m. Clerk's Office staff will also give you an "Information Sheet" explaining each step you need to take to use the Small Claims court. These forms are also available online at <http://www.courts.ca.gov/forms.htm>.

Small Claims assistance is also available in person at the Superior Court Self Help Center at the following times and location:

Office Hours: Monday - Thursday 8:00 a.m. to 3:00 p.m. (Closed for lunch 12:00 p.m. to 1 p.m.) CLOSED Fridays

Location: Superior Court of Stanislaus County 800 - 11th Street, Room 220, Modesto, CA (209) 530-3178

Small Claims Court-Stanislaus County

<http://www.stanct.org/courts/smallclaims/index.html>

Small claims courts are specially created to resolve disputes over relatively small amounts quickly, simply, and inexpensively.

The small claims court serves all sectors of society, such as businesses, individuals, government agencies, medical persons, institutions, landlords, and tenants. The most common cases are: car accidents, property damage, landlord/tenant rent deposit disputes, and collection of money owed. Proceedings in small claims actions are informal and they dispense speedy justice between the parties. Small Claims are limited to disputes of \$10,000 for individuals and \$5,000 for businesses. In Stanislaus County, Small Claims cases can be filed in the Clerk's Office at 801 10th Street, Modesto, CA on the 4th Floor of the City Towers Building in downtown Modesto.

The Stanislaus County Small Claims Advisor provides free, individual assistance to anyone who is suing or being sued in small claims court. Before contacting the Advisor, you should pick up your claim forms.

Forms can also be found at: <http://www.courts.ca.gov/forms.htm?filter=SC&Submit.x=35&Submit.y=12>.

Stanislaus County Law Library

www.stanlaw.org

1101 13th Street, Modesto CA 95354, (209) 558-7759

The County Law Library provides access to legal information for the judiciary members of the State Bar, public officials, and to all residents of the county for the purpose of education and research. To find your nearest local law library at

www.publiclawlibrary.org.

Many research tools are available on our website.

Stanislaus Family Justice Center

<https://www.stanislausfamilyjustice.org/home/>

1625 I Street, Modesto, CA 95354, (209) 525-5130

The Stanislaus Family Justice Center serves victims and survivors of domestic violence, sexual assault, child abuse, elder abuse, and human trafficking under one roof. We offer life savings solutions through partnerships. We offer advocacy, safety planning, crisis intervention, counseling, shelter assistance, criminal investigation, legal assistance, food stamps (CalFresh), childcare, and much more.

Superior Court-Stanislaus County

<http://www.stanct.org/> (website available in English and Spanish)

800 11th Street, Modesto CA 95354, (209) 530-3100

Traffic Division, 2260 Floyd Ave., Modesto CA, (209) 530-3100. The Turlock Traffic Branch Court facility is CLOSED.

Supreme Court of the United States

<http://www.supremecourtus.gov/>

Victim of Crimes Resource Center

<http://www.1800victims.org> Call the Victims of Crime Resource Center confidential toll-free at 1(800) VICTIMS. The Victims of Crime Resource Center is located on the Pacific McGeorge School of Law campus in Sacramento, CA. McGeorge students, under attorney supervision, provide information and referrals statewide to victims, their families, victim service providers, and victim advocates. Primarily through the hotline, Center staff provide resource and referral information to victims and their families, victim service providers and other victim advocates. Callers receive information on such matters as victims compensation, victims' rights in the Justice System, restitution, civil suits, right to speak at sentencing and parole board hearings, as well as information on specific rights of victims of domestic violence, elder abuse, child abuse, and abuse against disabled. An online Resource Directory is available by county.

WomensLaw.org (support to victims of domestic violence and sexual assault)

<http://www.womenslaw.org/index.php> (NNEDV <http://www.nnedv.org/>)
A project of National Network to End Domestic Violence (NNEDV), providing legal information and support to victims of domestic violence and sexual assault.

Libraries

College/University Libraries

Modesto Junior College Libraries Website: <http://library.mjc.edu/> Information (209) 575-6230
California State University Stanislaus Library-One University Circle, Turlock, CA 95382, (209) 667-3234
Website: <http://library.csustan.edu/>
Merced College Library (209) 384-6080 hours. Website: <http://www.mccd.edu/lrc/libhome.html>



Library Internet Resources

Internet Public Library: www.ipl.org
American National Biography Online: www.anb.org
Stanislaus County Library: www.stanislauslibrary.org

Library of Congress

www.loc.gov

Stanford University Health Library

<http://med.stanford.edu/healthlibrary/>
Consumer health information library that provides evidence-based medical information.

Stanislaus County Law Library

www.stanlaw.org
1101 13th Street, Modesto CA 95354, (209) 558-7759
The County Law Library provides access to legal information for the judiciary members of the State Bar, public officials, and to all residents of the county for the purpose of education and research. To find your nearest local law library at www.publiclawlibrary.org.
Many research tools are available on our website.

Stanislaus County Libraries

Contact the individual libraries for hours, community rooms and services available or visit the following website:
www.stanislauslibrary.org

Friends of the Library http://www.stanislauslibrary.org/about_friends.shtml

Volunteering Opportunities: For more information about volunteering for the Stanislaus County Library contact Donna Witt at (209) 558-8949.

All of these county libraries have free internet access.

Modesto- 1500 "I" Street, Modesto CA 95354 (209) 558-7800
Ceres- 2250 Magnolia, Ceres, CA 95307 (209) 537-8938
Denair- 4801 Kersey Road, Denair, CA 95316 (209) 634-1283
Empire- 18 South Abbie Street, Empire, CA 95319 (209) 524-5505
Hughson- 2412 Third Street, Hughson, CA 95326 (209) 883-2293
Keyes- 4420 Maud Ave., Keyes, CA 95328 (209) 664-8006
Newman- 1305 Kern Street, Newman, CA 95360 (209) 862-2010
Oakdale- 151 South First Ave., Oakdale, CA 95361 (209) 847-4204
Patterson- 46 North Salado, Patterson, CA 95363 (209) 892-6473
Riverbank- 3442 Santa Fe Ave., Riverbank, CA 95367 (209) 869-7008
Salida- 4835 Sisk Road, Salida, CA 95368 (209) 543-7353
Turlock-550 Minaret Ave., Turlock CA 95380 (209) 664-8100
Waterford- 324 East Street, Waterford, CA 95386 (209) 874-2191

Home delivery service is available for customers who are unable to come to the library due to advanced age, injury or illness. It is a once a month service with materials delivered by volunteers. Call (209) 558-7817 for more information.
(http://stanislauslibrary.org/about_services.shtml#home)

Turlock Library

www.stanislauslibrary.org

550 Minaret Ave., Turlock, CA 95380, (209) 664-8100

The reference section has up to date books on Renters and Landlords rights. We also provide free access to the internet.

Customers 13 or older can use the computers; those aged 12 and under must be accompanied by a parent or guardian. Please ask the librarians for more information.

Friends of the Turlock Library: http://stanislauslibrary.org/about_friends_turlock.shtml

Military & Veterans



American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)

1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Red Cross provides: Health and safety certification CPR (adult, infant & child; Basic Life Support), First Aid, Babysitters Training, EMSA CA Child Care, Pet CPR, Lifeguard training and more. Disaster Services: Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery. Military Services: 24/7/365 verification and relay of a family medical emergency message (illness, birth, death) to deployed military member; support services for military and veterans. Free Preparedness education for volunteers and community groups. First Aid Team (donation-based service) for events, concerts, etc., and blankets for homeless (as available). Call or visit website to volunteer, for class times or for more information.

Employment Development Department (EDD)

<http://www.edd.ca.gov/>

Employment services include: Veteran services, Migrant Seasonal Farm worker Outreach Services, Automated/Internet job information and assistance, On Line Resume Service and Assistance, Job Search assistance, Employer Assisted Recruitment Service, Conference Room Availability for Interviewing and Training.

Paid Family Leave Program -Disability compensation to cover individuals who take time off of work to care for a seriously ill child, spouse, parent, or registered domestic partner, or to bond with a new child. Call EDD at 1(877) 238-4373 (multiple languages) for information or http://www.edd.ca.gov/Disability/Paid_Family_Leave.htm

State Disability Insurance (SDI) provides temporary benefit payments to workers for non-work related disabilities 1(800) 480-3287 (multiple languages) .

Unemployment insurance program is paid for by your employer. It provides you with an income when you are out of work through no fault of your own. 1(800) 300-5616 (multiple languages).

Local locations: Turlock-125 North Broadway, Turlock, CA 95380, (209) 669-2950

Modesto-629-12th Street, Modesto CA, (209) 576-6118

National Resource Directory (for Service members and Veterans)

<https://www.nrd.gov/>

This directory connects service members and veterans with every category of supportive services, from scholarships and unemployment benefits to transportation assistance and financial counseling.

Recruiting- U.S. government

Air Force (Recruiting) (209) 487-9554 <http://www.military.com/>

1866 Countryside Drive, Turlock (209) 668-9146

2081 Geer Road, Turlock (209) 668-9123

2100 Standiford Ave., Modesto (209) 524-2445

Army (Recruiting) <http://www.military.com/>

1811 Countryside Drive, Turlock (209) 667-8095

1768 Mitchell Road, Ceres (209) 537-8755

51 West Olive Ave., Merced (209) 722-4157

2100 Standiford Ave., Modesto (209) 523-1763

Coast Guard Recruiter in Charge

3749 W. Shaw Ave Fresno (559) 221-660

Marine Corps (Recruiting) <http://www.military.com/>

1651 Countryside Dr., Turlock (209) 668-3766

2100 Standiford Ave., Modesto (209) 524-1775

Navy (Recruiting)

1811 Countryside Drive, Turlock (209) 669-3261

2100 Standiford Ave., Modesto (209) 523-8864

Social Security Administration

www.ssa.gov (website available in English, Spanish and others)

Toll free (800) 772-1213, TTY 1(800) 325-0778 7 a.m. to 7 p.m. Monday- Friday. Please have your Social Security number handy when you call us. Social Security benefits (retirement benefits) are based on earnings averaged over most of a worker's lifetime. You can request a Social Security Statement over the Internet and we will mail you a detailed report of your lifetime earnings and an estimate of retirement, disability and dependent benefits: <http://www.socialsecurity.gov/statement/>

Survivor benefits: When a person who has worked and paid Social Security taxes dies, certain members of the family may be eligible for survivors benefits. Call 1(800) 772-1213, toll-free TTY 1(800) 325-0778 or call your local office.

Local office hours: Monday-Friday 9:00 a.m. - 4:00 p.m. Local office: 1521 North Carpenter Road, Suite E1, Modesto CA 95351, (888) 748-7698, TTY: (209) 523-0635, Toll-Free 1(800) 772-1213.

Disability Benefits for Wounded Warriors: <http://www.socialsecurity.gov/woundedwarriors/>

Military service members can receive expedited processing of disability claims from Social Security. Benefits available through Social Security are different than those from the Department of Veterans Affairs and require a separate application

Supplemental Security Income (SSI): <http://www.ssa.gov/ssi/>

SSI is a Federal income supplement program funded by general tax revenues (not Social Security taxes). It is designed to help aged, blind, and disabled people, who have little or no income and it provides cash to meet basic needs for food, clothing, and shelter.

Stanislaus County Aging & Veterans Services

www.agingsservices.info

121 Downey Ave. Suite 101 & 102 (Woodside Professional Offices) in Modesto, 95354, Office Hours: M-F. 8:00 a.m.-4:30 p.m.

Senior Information Line: (209) 558-8698 or 1(800) 510-2020

Veterans Service Office (VSO) (209) 558-7380

Health Insurance Counseling and Advocacy (HICAP) (209) 558-4540

Your link to services for Seniors, Caregivers and Veterans. Designated as the "Area Agency on Aging" (AAA) for Stanislaus County. There is no charge or cost for services but donations are encouraged. Program eligibility varies; call the Senior & Caregiver line for more information. We provide the following direct services:

-Senior & Caregiver information help line- Connecting people to programs and services available for seniors and their caregivers (209) 558-8698 or toll-free 1(800) 510-2020.

-Family Caregiver Support Program - offering respite hours and supplemental services for non-paid family caregivers of a senior 60 or older or caring for Alzheimer family member of any age.

-Health Insurance Counseling and Advocacy (HICAP) (209) 558-4540 to help answer Medicare questions and compare Medicare insurance plans.

-Program to Encourage Active and Rewarding Lives for Seniors (PEARLS) *offer in-home counseling to help seniors resolve problems associated with depression, as well as find ways to become more physically and socially active.

-Senior Peer Counseling- Peer senior volunteers, 55 and older, trained to provide counseling. Will visit seniors weekly in their homes to support them during periods of emotional distress due to health problems, grief, depression etc.

-Friendly Visitor program- Volunteers that provide social visits to seniors twice a month.

-Senior Center Without Walls- telephone reassurance in conjunction with a phone based activities just like what you would find at a senior center. Seniors call in to participate.

-Multi-Purpose Senior Services Program (MSSP)- provides case management support to Medi-Cal eligible frail, elderly age 65 or older, in the community to allow them to avoid costly Board and Care placements and to remain safely in their own home.

-Veterans Services Office (VSO) -helps Veterans and their family members apply for the benefits for which they may be eligible. Call (209) 558-7380 to make an appointment.

-Senior Housing Options: Please call (209) 558-8698 or toll free 1(800) 510-2020 to request a copy of the current listings of Senior Residential & Assisted Living, Skilled Nursing Facilities, and Apartments. May be on website at <http://www.agingsservices.info/senior-housing-assistance.shtml>

USO (United Service Organizations)

<http://uso.org/> (website available in English and Spanish) 1(888) 484-3876

The USO is a private, nonprofit organization whose mission is to support the troops by providing morale, welfare and recreation-type services to our men and women in uniform.

VA eBenefits portal

<https://www.ebenefits.va.gov/ebenefits-portal/ebenefits.portal>

An online gateway to information about veterans benefits offered by federal agencies. Users can apply for benefits, view claim status and access their documents online.

Veterans Affairs, U.S. Department of

<http://www.va.gov/> (website available in English & Spanish)

Veterans Crisis Line 1(800) 273-8255 press 1, VA Benefits 1(800) 827-1000, Education (GI Bill) 1(888) 442-4551, Health Care Benefits 1(877) 222-VETS (8387), Life Insurance 1(800) 669-8477.

Neighborhood & Community

Related topics: [Crime Reporting & Prevention](#), [Donations & Thrift Stores](#), [Environment & Recycling](#), and [Recreation & Parks & Travel](#).



Carnegie Arts Center

www.carnegieartsturlock.org E-mail: admin@CarnegieArtsTurlock.org

250 North Broadway, Turlock, CA 95380, (209) 632-5761

The Carnegie arts center presents exhibits by nationally known and locally recognized artists. The Carnegie's programs include exhibits, education classes and programs, lectures, and activities in artistic genres as diverse as dance, music, theatre and more. The Carnegie Arts Center Foundation is recruiting volunteers to work in every aspect of its operations.

City of Turlock-Neighborhood Services (Fire)

www.cityofturlock.org

900 North Palm (Moving to 244 North Broadway in Sept. 2013), Turlock, CA 95380, (209) 664-7348, TDD 1(800) 735-2929

Call for information on how to obtain noise permits, improperly parked or inoperative vehicles on private property in Turlock, questions on parking your recreational vehicle, reporting graffiti and questions on overgrown vegetation that may be a fire hazard, or unsafe litter: such as appliances, furniture or similar items. For abandoned vehicles contact the Turlock Police Abandoned Vehicles hotline at (209) 668-5550 Ext. 6110.

El Concilio

www.elconcilio.org/

1314 H Street, Modesto, CA 95354, (209) 523-2860, Fax (209) 523-2873

El Concilio (The Council for Spanish speaking), an affiliate of the national Council of La Raza, is a non-profit, multi-service, community-based organization offering a variety of programs to youth, adults and their families, ranging from ESL, mental health counseling, foreclosure prevention counseling and referrals. El Concilio services aim to create self-sufficiency through counseling referrals and education. El Concilio believes that people empowered to help themselves become significant assets to the community at large.

Friends Outside

<http://www.friendsoutside.com>

500 9th Street, Suite K-3, Modesto CA 95354, (209) 522-2209

We work with prisoners, ex-prisoners and their families with the immediate and long term effects of incarceration. We act as a bridge between those we work with, the community at large and the criminal justice system.

Home and Neighborhood Safety (Crime prevention and personal safety tips)

National Crime Prevention Council

<http://www.ncpc.org/topics/home-and-neighborhood-safety>

Crime prevention and personal safety tips- In these times of economic distress, many people are concerned about the threat of rising crime in their communities. Fortunately, there are ways to help protect your home and your neighborhood from crime. From simple steps like keeping your doors locked to starting a Neighborhood Watch program, there are plenty of things you can do to prevent crime.

This website has information and downloadable resources on a variety of topics including: Bullying, Cell Phone Safety, Conflict Resolution, Cyberbullying, Disaster Preparedness, Drug Abuse, Fraud and Identity Theft, Gang Violence Prevention, Halloween Safety, Hate Crime, Neighborhood Safety Tips For Parents, Neighborhood Watch Internet Safety, Mortgage Fraud, Senior Safety, School Safety, Vacant Property Crime, Violent Crime and Personal Safety, Volunteering, Workplace Safety, and more.

Human Services Agency San Joaquin County

<http://www.sjgov.org/> (209) 468-1000

The website offers the Community Connections Resource Directory for San Joaquin County available online and for download along with other community resources including adolescents, advocacy, childcare, disabled services, financial, food, health, housing, legal, social services, and transportation.

LoveOurCities.org

<http://www.loveourcities.org/>

Love Your City events began out of the success of Love Modesto. People show up to love our city in practical ways. People who have participated are young, old, abled, disabled, people from a church or no church at all. At these community wide volunteer days, volunteers engage in a variety of projects such as offering food to the hungry, visiting convalescent homes, donating blood, building a house with Habitat for Humanity and working with the city parks, among other opportunities. The site provides links to participating cities for more information. Local participating cities include: Ceres, Delhi, Denair, Empire, Escalon, Gustine, Hickman, Hilmar, Hughson, Keyes, Lathrop, Manteca, Merced, Modesto, Newman, Oakdale, Patterson, Ripon, Riverbank, Salida, Tracy, Turlock (<http://loveturlock.com/>), Waterford, and Winton.

Modesto Convention & Visitors Bureau

www.visitmodesto.com 1150 Ninth Street, Suite C, Modesto, CA 95354

1(888) 640-8467, (209) 526-5588, Fax (209) 526-5586

Nuisance complaint line for Stanislaus County

1(877) 2ASSIST / 1(877) 227-7478

Call to complain about hazards and nuisances in Stanislaus County.

Examples of items to call about include trash, tires, environmental hazards, trees down in the road, tenant housing issues related to health and safety, restaurant health issues from customers (pest issues, food poisoning,...), reporting food sales on street corners, recycling referrals, county park complaints, and dairy farm complaints.

Nuisance Abatement Agencies Index Listing link at <http://www.co.stanislaus.ca.us/er/code-enforcement.shtm>

Rental Facilities (municipalities)

Contact your local city or count for available rental facilities (including pools, parks, halls, and meeting rooms)

City of Modesto: <http://www.ci.modesto.ca.us/prnd/facilities/> (209) 577-5344 for availability and information.

If you are planning a wedding, party, luncheon, dinner, corporate outing, dance, family gathering, picnic, meeting, exhibition, special event or community-wide celebration, the City of Modesto has the space to meet your needs. For pool parties or sports tournaments, several facilities are suited for your special event.

City of Riverbank-Parks and Recreation Depart.: <http://www.riverbank.org>, 6707 Third St., Riverbank, CA 95367, (209) 863-7150

City of Turlock-Parks, Recreation & Facilities Division: <http://ci.turlock.ca.us>, 144 S. Broadway, Turlock CA 95380, (209) 668-5594

The City of Turlock has three community facilities for wedding receptions, anniversary celebrations, or community meetings, and four parks that can be reserved for picnic and group use. Reservations are made no more than 11 months in advance. All reservations for Buildings must be made in person at the Parks, Recreation Division. All Park reservations can be made in our office or by phone at (209) 668-5594.

Stanislaus County Fairgrounds

www.stancofair.com E-mail: info@stancofair.com

900 North Broadway, Turlock CA 95380, (209) 668-1333, Fax (209) 668-0410

Call or look at their website for information about the Stanislaus County Fair and other events and entertainment at the fairgrounds. They offer building rentals for all occasions. The fairgrounds are ideal for festivals and trade shows with five halls, kitchen facilities, dining up to 1,500 and ample parking.

Turlock Certified Farmer's Market

www.turlockmarket.org (209) 225-8177

The market operates on Broadway every Friday on morning from approximately May through October with a few night markets.

The Market is your source for delicious seasonal produce, fresh food highlighting local ingredients, and unique hand-crafted items. See the website for current dates, times, and location.

Turlock City Arts Commission

www.cityofturlock.org E-mail: Arts@turlock.ca.us

144 South Broadway, Turlock CA 95380, (209) 668-5594

The Arts Commission shall encourage, stimulate, promote and foster programs for the cultural enrichment of the City and thereby contribute to the quality of life in Turlock and to develop an awareness in the business community, in local government and in the general public of the value of the arts in Turlock.

Turlock Community Theatre

<http://www.turlocktheatre.org>

1574 East Canal Drive, Turlock CA 95380, Box Office (209) 668-1169

Throughout the year, Turlock Community Theatre offers high-quality entertainment, featuring performers from the U.S. and around the world.

Turlock Convention & Visitors Bureau

www.VisitTurlock.org

115 South Golden State Blvd., Turlock, CA 95380, (209) 632-2221

Through marketing efforts they bring visitors into the Turlock area, thereby enhancing the local economy. Turlock is a unique community that attracts thousands of visitors each year. They are an informational center, assisting meeting and event planners, and marketing Turlock's attractions, businesses, and community events. We also offer grants to event organizers for Turlock Community Events. For more information on Turlock or community events visit the website.

Turlock Historical Society Museum

Turlock Historical Society Museum

<http://turlockhistoricalsociety.org/> E-mail: turlockhistoricalsociety@gmail.com

108 South Center Street, Turlock, CA 95380, (209) 6-MUSEUM / (209) 668-7386

Museum Hours: Tuesdays and Thursdays 11:00 a.m.-3:00 p.m., Saturdays 1:00 p.m.-4:00 p.m.

The museum is located in the Albert Chatom building, constructed in 1911, which was the home of the Palace Market for many years. Visitors are welcome, free of charge, to browse the museum or receive a guided tour from one of the volunteer docents. The various displays depict the history of Turlock; its civic leaders, economic development, early home life, schools, churches and the cultural groups that settled Turlock. Ice cream is served from the antique soda fountain during special events. Private group tours are available, by appointment, for civic organizations, school classes and family reunions. To help with family genealogy, a database is accessible to visitors indexing all the books and published materials at the museum. The Museum Gift Shop sells commemorative items, note cards, books about the history of Turlock and the Society's current publications. Our mission is to share the history of Turlock with visitors and the community.

Turlock Police-Drug Hotline and Neighborhood Watch

<http://www.turlock.org> Search for "Neighborhood Watch" for information page

Neighborhood Watch is a program that combines neighbors forging bonds with each other and additional home security. Start by contacting the Crime Prevention Officer at (209) 656-3153.

Turlock Police Drug Hotline (209) 668-5550 Ext. 6117 Call to report narcotics activity in your area.

USO (United Service Organizations)

<http://uso.org/> (website available in English and Spanish) 1(888) 484-3876

The USO is a private, nonprofit organization whose mission is to support the troops by providing morale, welfare and recreation-type services to our men and women in uniform.

VolunteerCenter

United Way of Stanislaus County www.uwaystan.org (209) 524-1307

The Volunteer Center, United Way of Stanislaus County connects people with volunteer opportunities, matching the skills, interests and talents of individuals or groups with the needs of community organizations. Volunteer with your family, neighbors, co-workers, classmates, faith community, or meet new people who have the same interests! Create lasting memories, while you spend quality time volunteering. Call 209-524-1307 or visit our for more information on volunteering or to schedule an appointment.

Newspapers



Ceres Courier

<http://www.cerescourier.com/>

139 South Center, Turlock, CA 95380, Main (209) 537-5032, Circulation (209) 537-5033, News (209) 537-5032

Escalon Times

<http://www.escalontimes.com/> 122 South Third Ave., Oakdale, CA 95361, (209) 847-3021

Manteca Bulletin

www.mantecabulletin.com 531 East Yosemite Ave., Manteca, CA 95336, (209) 249-3500

Merced Sun-Star

www.mercedsun-star.com/ General Inquiries (209) 722-1511, Newsroom (209) 385-2457

Mercury News (San Jose)

<http://mercurynews.com/> Main number (408) 920-5000

Modesto Bee

www.modbee.com Deal Saver for shopping Daily Deals <http://modesto.dealsaver.com>

1325 H Street, Modesto, CA 95354, Business hours: 8:30 a.m. to 5 p.m. weekdays

General Inquiries: (209) 578-2000, Toll free (800) 776-4237. Newsroom: (209) 578-2330, PO Box 5256, Modesto CA, 95352

Oakdale Leader

<http://www.oakdaleleader.com/> 122 South 3rd Ave., Oakdale, CA 95361, (209) 847-3021, Fax (209) 847-9750

Riverbank News

<http://www.theriverbanknews.com/> 122 S 3rd Ave., Oakdale, CA 95361, (209) 847-3021

Sacramento Bee

<http://www.sacbee.com/> (916) 321-1000, Newsroom Fax (916) 321-1109

2100 Q Street, Sacramento, CA 95816, P.O. Box 15779, Sacramento, CA 95852

San Francisco Chronicle

<http://www.sfgate.com/> Subscriptions (415) 777-7000

Turlock Journal

<http://www.turlockjournal.com/> (209) 634-9141

Vida en el Valle

<http://www.vidaenelvalle.com/> (website available in English & Spanish)

1626 E Street, Fresno, CA 93706, (559) 441-6780, Fax (559) 441-6790

Vida en el Valle is published weekly, with separate editions in five cities: Fresno, Merced, Modesto, Sacramento and Stockton.

Recreation & Parks & Travel

Related topics: [Counseling & Classes](#). Also check with local cities & counties, colleges and junior colleges for classes, recreation, and travel opportunities.

Boating and Waterways, Department of

www.dbw.ca.gov E-mail: pubinfo@dbw.ca.gov (888) 326-2822

California's expert in recreational boating-related matters, including public access, safety and education, marine law enforcement, and consumer and environmental protection. Contact the department to find out about free resources available to boaters (publications, boating facility locator, etc.), or for loan and grant opportunities available to universities, colleges, nonprofits, local government and public agencies.

California Department of Parks and Recreation

<http://www.parks.ca.gov/> E-mail: info@parks.ca.gov

Public Information Inquiries: 1(800) 777-0369 or 1(916) 653-6995

They manage more than 270 park units, which contain the finest and most diverse collection of natural, cultural, and recreational resources to be found within California. Look at the website for park reservations & fees, camping, maps, find a park search and other information.

Carnegie Arts Center

www.carnegieartsturlock.org E-mail: admin@CarnegieArtsTurlock.org

250 North Broadway, Turlock, CA 95380, (209) 632-5761

The Carnegie arts center presents exhibits by nationally known and locally recognized artists. The Carnegie's programs include exhibits, education classes and programs, lectures, and activities in artistic genres as diverse as dance, music, theatre and more. The Carnegie Arts Center Foundation is recruiting volunteers to work in every aspect of its operations.

City of Modesto -Parks, Recreation and Neighborhoods Department (Modesto)

<http://www.modestogov.com/prnd/>

1010 Tenth Street, Suite 4400, Modesto CA, (209) 577-5344, E-mail: recreation@modestogov.com

They create community and enhance neighborhoods through people, parks, programs, and facilities.

Activity Guide: See their online activity guide for activities the family can enjoy at <http://www.modestogov.com/prnd/activityguide/>. Residents can express their creativity, learn to dance or use computer software, or participate in sports and fitness classes.

City of Turlock-Recreation

www.cityofturlock.org

Parks, Recreation & Facilities -144 South Broadway, Turlock CA 95380, (209) 668-5594, TDD 1(800) 735-2929

Providing recreational opportunities such as: Youth and Adult Sport Leagues, special events, swim lessons, recreation swim, youth after-school programs, pre-school sports programs, recreational camps, sports clinics, PAL youth activities, teen programs, dance and Karate lessons, art classes, art shows, art exhibitions. Financial assistance is available for those who qualify. For advertising and sponsorship opportunities please call the Recreation Division at (209) 668-5594.

Garage Sale/Yard Sale Permits (Recreation: Call (209) 668-5594 or visit the website for more information and requirements. You can purchase your permit online or in person at 144 South Broadway, Turlock. Maps and lists of permitted garage sales are available online to download.

[Http://ci.turlock.ca.us/citydepartments/parksrecreationfacilities/recreation/garagesalepermits/](http://ci.turlock.ca.us/citydepartments/parksrecreationfacilities/recreation/garagesalepermits/)

Gallo Center for the Arts

<http://www.galloarts.org/>

1000 I Street, Modesto, CA 95354 (Downtown Modesto), (209) 338-3100

The Gallo Center for the Arts is a state-of-the-art performing arts complex in downtown Modesto. The Gallo Center for the Arts is the focus of arts, entertainment, multicultural programming and social activities for the Central Valley for generations to come.

King-Kennedy Memorial Center

601 South Martin Luther King Drive, Modesto, CA, 95351 (209) 522-6902

The center offers ongoing programs for seniors, a computer drop-in program, computer lab, community resources and youth activities.

Modesto Convention & Visitors Bureau

www.visitmodesto.com 1150 Ninth Street, Suite C, Modesto, CA 95354, 1(888) 640-8467, (209) 526-5588, Fax (209) 526-5586

Modesto Junior College

<http://www.mjc.edu/>

East Campus: 435 College Ave., Modesto, CA 95350, (209) 575-6550

West Campus: 2201 Blue Gum Ave., Modesto (not a mailing address)

Admissions Office: E-mail: mjcadmissions@mjc.edu, (209) 575-6853

Community Education (Short not-for-credit training, recreation activities, motor cycle training and travel): <http://www.mjc.edu/community/enroll/commed/commed-classes/index.html>

National Park Service -U.S. Department of Interior

<http://nps.gov/>

This website provides information about Parks & Recreation, History & Culture, Nature & Science, and Interpretation & Education. Free Annual Pass available to U.S. military members and dependents in the Army, Navy, Air Force, Marines and Coast Guard and also, Reserve and National Guard members. Senior Lifetime passes for \$10.00 and free Access passes for permanently disabled. See the website <http://nps.gov/> for more information and requirements.

Yosemite Information: <http://www.nps.gov/yose/index.htm>

Volunteers-In-Parks: <http://nps.gov/volunteer/>

Passports

See "Travel.State.Gov" This section or "Clerk Recorder & Registrar of Voters" under Government.

Rental Facilities (municipalities)

Contact your local city or count for available rental facilities (including pools, parks, halls, and meeting rooms)

City of Modesto: <http://www.ci.modesto.ca.us/prnd/facilities/> (209) 577-5344 for availability and information.

If you are planning a wedding, party, luncheon, dinner, corporate outing, dance, family gathering, picnic, meeting, exhibition, special event or community-wide celebration, the City of Modesto has the space to meet your needs. For pool parties or sports tournaments, several facilities are suited for your special event.

City of Riverbank-Parks and Recreation Depart.: <http://www.riverbank.org>, 6707 Third St., Riverbank, CA 95367, (209) 863-7150

City of Turlock-Parks, Recreation & Facilities Division: <http://ci.turlock.ca.us>, 144 S. Broadway, Turlock CA 95380, (209) 668-5594

The City of Turlock has three community facilities for wedding receptions, anniversary celebrations, or community meetings, and four parks that can be reserved for picnic and group use. Reservations are made no more than 11 months in advance. All reservations for Buildings must be made in person at the Parks, Recreation Division. All Park reservations can be made in our office or by phone at (209) 668-5594.

Reservoirs-Modesto and Woodward (Camping, Park, Boating)

<http://www.co.stanislaus.ca.us/ER/Parks/reservoir.shtm>

Stanislaus County Parks & Rec Department (209) 525-6750

Modesto Reservoir-18143 Reservoir Road, Waterford, CA 95386

Modesto Reservoir is located at 18143 Reservoir Road a few miles east of the town of Waterford off Hwy 132. This regional park offers 3,240 acres of land and 2,800 acres of reservoir for recreation and camping. Facilities include approximately 150 full hook-up campsites, undeveloped camping areas, marina, concessions, restrooms, picnic shelter, barbeques, picnic tables, archery range, and radio control glider airplane field. Campsites are available on a "first-come first-serve basis"; no reservations are available at this time.

Woodward Reservoir-14528 26-Mile Road a few miles north of Oakdale off Hwy 120.

This regional park offers 3,767 acres of land and 2,900 acres of reservoir for recreation and camping. Facilities include 115 developed campsites, 40 full hook-up campsites, underdeveloped camping areas, marina, concessions, restroom, picnic shelter, barbeques, picnic tables, and radio control airplanes field.

Stanislaus County Police Activities League (PAL)

www.stancopal.org

1325 Beverly Drive, Modesto, CA 95351, (209) 529-9121, Fax (209) 529-8794

The mission of the Stanislaus County PAL is to provide pro-active recreational, educational, cultural and social programs for all youth, ages 6-17 in Stanislaus County. This is done by offering educational programs as well as sport and leisure activities which provide youth alternatives to drugs, gangs and other criminal activities. Stanislaus County PAL currently serves an average of 30,000 to 40,000 youth per month in a total of 29 after school programs. We currently have programs in the unincorporated areas in the county such as Patterson, Westley, Grayson, Keyes, Empire, Waterford, Oakdale, and Modesto. For more information, call or visit our website.

Travel.State.Gov

<http://www.travel.state.gov>

This government website provides information about International Travel for U.S. citizens, obtaining Passports for U.S. citizens, Visas for foreign citizens and related information about travel.

Turlock Community Theatre

<http://www.turlocktheatre.org>

1574 East Canal Drive, Turlock CA 95380, Box Office (209) 668-1169

Throughout the year, Turlock Community Theatre offers high-quality entertainment, featuring performers from the U.S. and around the world.

Turlock Historical Society Museum

Turlock Historical Society Museum <http://turlockhistoricalsociety.org/> E-mail: turlockhistoricalsociety@gmail.com

108 South Center Street, Turlock, CA 95380, (209) 6-MUSEUM / (209) 668-7386

Museum Hours: Tuesdays and Thursdays 11:00 a.m.-3:00 p.m., Saturdays 1:00 p.m.-4:00 p.m.

The museum is located in the Albert Chatom building, constructed in 1911, which was the home of the Palace Market for many years. Visitors are welcome, free of charge, to browse the museum or receive a guided tour from one of the volunteer docents.

The various displays depict the history of Turlock; its civic leaders, economic development, early home life, schools, churches and the cultural groups that settled Turlock. Ice cream is served from the antique soda fountain during special events. Private group tours are available, by appointment, for civic organizations, school classes and family reunions. To help with family genealogy, a database is accessible to visitors indexing all the books and published materials at the museum. The Museum Gift Shop sells commemorative items, note cards, books about the history of Turlock and the Society's current publications. Our mission is to share the history of Turlock with visitors and the community.

Turlock Lake - Park, Camping, Boating

California State Parks: Turlock Lake http://www.parks.ca.gov/?page_id=555

22600 Lake Road, La Grange CA 95329, (209) 874-2056

Nestled in the rolling foothills of eastern Stanislaus County, Turlock Lake State Recreation Area is an ideal place for day- or week-long outings.

Open all year and featuring camping, picnicking, fishing, swimming, boating, water skiing, and clean country air.

Water Fun (Local Community Pools and Water Parks)

Check with your city or county for current information on community pools and parks with water features.

Turlock: City of Turlock Parks, Recreation & Public Facilities Division at 144 South Broadway, Turlock, CA 95380, (209) 668-5594

<http://www.turlock.ca.us> Search for "swimming pools" or "swimming classes."

Recreation Swim: Call or visit the website for information on summer dates, hours, and fees.

Pool Locations: Columbia Park, Pitman High School, and Turlock High School.

Aquatic Playgrounds: Broadway Park - 501 North Broadway and Columbia Park - 600 Columbia Street

Swimming classes: Call or visit the website for information on class times and fees.

Modesto: City of Modesto Recreation Department (209) 577-5344 call for information about recreational swimming, swim lessons, aquatic camps, water polo, diving, lap swim, adult water exercise classes, senior and disabled swim, therapeutic recreation, and pool parties.

Splash Grounds can be found at <http://www.ci.modesto.ca.us/prnd/parks/splashgrounds.asp>

Recreational Swim: Johansen High School Pool-641 Norseman Dr. Call (209) 577-5344 for availability and information

Graceada Park Pool-401 Needham St., Johansen High School Pool-641 Norseman Dr., and Susan Burris Indoor

Pool- 1325 Sonoma Ave.

Water Parks

Raging Waters, at Cal Expo: <http://www.rwsac.com/> 1600 Exposition Blvd, Sacramento, CA 95815, (916) 924-3747

Raging Waters, San Jose: <http://www.rwsplash.com/> 2333 South White Road, San Jose, CA 95148, (408) 238-9900

Senior Services



AARP (American Association of Retired Persons)

<http://www.aarp.org/> (website available in English and Spanish)

Toll-Free Nationwide: 1(888) OUR-AARP (1-888-687-2277)

Toll-Free TTY: 1(877) 434-7598, Toll-Free Spanish: 1(877) 342-2277

International Calls: 1(202) 434-3525, Hours: Monday to Friday: 7 a.m. through 11 p.m. ET

AARP is a nonprofit membership organization dedicated to addressing the needs and interests of persons 50 years old and older.

Website provides useful information and resources on many topics including Volunteering, Health, Work & Retirement, Money, Entertainment, Food, and Travel.

Adult Protective Services-Stanislaus County Community Services Agency (CSA)

P.O. Box 42 Modesto CA 95353, (800) 336-4316 or (209) 558-2637 Calls accepted 24 hour 7 days per week

The Stanislaus County Community Services Agency (CSA) investigates reports of abuse of elder adults (65 years and older) and dependent adults (18-64 who are disabled), including cases of neglect, abandonment, physical and sexual abuse as well as financial exploitation. Services include in person emergency response investigation, assessment, advocacy, and case management with the goal of ensuring the rights to safety and dignity of this population in our community.

Catholic Charities "Ambassador Volunteers"

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083, E-mail: lewen@ccstockton.org

Catholic Charities "Ambassador Volunteers" recognize the need and have time, energy, capability, and willingness to assist others who need help. Multiple volunteer opportunities are available, transporting older residents, advocating for the needs of long term care residents, raising community awareness regarding elder abuse, and assisting with the Family Counseling Program.

Catholic Charities "Homemaker Service"

400 12th Street, Suite 4, Modesto CA 95354, (209) 529-3784, Fax (209) 529-6083

Homemakers provide up to four hours per month of homemaker chore service for seniors 60 years and older. The service targets those who live independently but are at risk of needing institutionalized care without some assistance. Homemakers primarily provide housecleaning, laundry and meal preparation. Their visitors also address isolation problems and can serve as a conduit to other appropriate senior services. No fee. Donations appreciated.

Catholic Charities "Long Term Care Ombudsman Program"

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 593-6125, E-mail: mrmos@ccstockton.org
Staff and volunteers advocate for the quality of care and the quality of life of residents in nursing facilities and residential care homes. LTC Ombudsman are state certified to investigate complaints and resolve problems.

Catholic Charities "SEAPA" Stanislaus Elder Abuse Prevention Alliance

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083, E-mail: vdonoso@ccstockton.org
The Stanislaus Elder Abuse Prevention Alliance is a collaborative effort of public and private organizations that are committed to the prevention of elder abuse. Managed by Catholic Charities, SEAPA organizes community events aimed at "arming" seniors with the information they need to avoid becoming a victim of abuse. SEAPA works to educate and train the public and agencies on recognition, reporting obligations, options, and referrals for victims' assistance. SEAPA works closely with law enforcement and senior agencies. The Turlock SEAPA Forum meets monthly to plan events and strategies to address elder abuse in Turlock.

Catholic Charities "Senior Connection/Senior Assisted Transportation"

400 12th Street, Suite 4, Modesto CA 95354 (209) 593-6112, Fax (209) 529-6083, E-mail: lewen@ccstockton.org
The "Senior Connection/Senior Assisted Transportation" Program is designed to assist seniors age 60 years and older with door through door transportation throughout all of Stanislaus County. We use both regular volunteer-owned vehicles as well as agency vans equipped to accommodate users of wheelchairs and scooters. Priority is given for medical appointments and grocery shopping. If scheduling requirements prevent us from providing the needed ride, we connect seniors with other services.

Catholic Charities -Senior Options

400 12th Street, Suite 4, Modesto CA 95354, (209) 529-3784, Fax (209) 529-6083
Senior Options supports a senior's desire to safely and independently remain in his/her own home and community. With assistance, the at-risk senior's needs are identified and direct services are either arranged or provided. Services can include homemaker/personal care without program hourly limits. Mobility, safety in the home, education and advocacy are encouraged. Fee for service.

Cherry Tree Village Apartments

139 West Minnesota Turlock, CA 95382 Contact: Yeshi Wisniewski at (209) 667-5388
Beautiful Multi-family Community. Featuring 1 and 2 bedroom units with 3 and 4 bedroom Townhomes. Energy efficient Townhomes with gourmet kitchens with gas stoves and attached garages in select Townhomes. Property amenities including Community Room, Private patios/Balconies, on-site playground. Income and lease restrictions apply. Handicap accessible units available. Equal Housing Opportunity.

City of Oakdale -Internet Link to Senior Services

City of Oakdale Senior Services Directory, <http://www.ci.oakdale.ca.us> (look under Recreation, then Senior Center, then Senior Services).

Crane Terrace Apartments

1318 East Canal Drive, Turlock, CA 95380, Community Manager at (209) 669-4747
Beautiful Senior Community designed for those 62 and over. Quality, affordable housing featuring large 1 and 2 bedroom apartment homes. Each unit comes with a stove, refrigerator, pantry, walk in closets, and spacious bathrooms. Property features amenities including Community Room, Computer lab, elevator and monitored access. Units are handicap accessible. Income and Lease Restrictions apply. Equal Housing Opportunity.

Doctors Medical Center (DMC) Foundation

www.dmc.org
730 McHenry Ave., Modesto, CA 95350, (209) 527-3412, Fax (209) 527-1512
Programs include: Miller's Place Adult Day Health Care & Alzheimer's Day Care & Resource Center, First Aid & CPR Training, Childbirth & Family Education, Diabetes Community Services Education Classes, Fresh Outdoors Project, Kids Works, and Health Education Scholarships.

Elder Rights Internet Resources

Consumer Voice for quality long-term care <http://www.theconsumervoice.org/>
National Consumer Law Center <http://www.nclc.org/special-projects/older-consumers.html>
Pension Rights Center <http://www.pensionrights.org/>
Women's Institute for a Secure Retirement <http://www.wiserwomen.org/>

Eldercare Locator

<http://www.eldercare.gov>
1(800) 677-1116 call to speak with an Information Specialist Monday - Friday 9:00 a.m. - 8:00 p.m. Eastern Time
Welcome to the Eldercare Locator, a public service of the U.S. Administration on Aging connecting you to services for older adults and their families. The website lets you locate services based on zip code, city, or topic. The website also provides brochures, fact sheets, website and helpful links.

Health Services Agency of Stanislaus County

<http://www.schsa.org/> (select the Data & publications link) or for other Stanislaus County Services see <http://www.stancounty.com/services.shtm>
Family Resource Directories can be printed out or downloaded. Documents include: Family Resource Directory, Family Safety

Guide (English/Spanish), Optometrists in Stanislaus County, Dental providers in Stanislaus County, and Fall Prevention Resource Guide.

Housing Authority of the County of Stanislaus

www.stancoha.org

1701 Robertson Road, Modesto, CA 95351, Mailing: P.O. Box 581918, Modesto, CA 95358, (209) 557-2000

The Housing Authority provides a variety of housing programs to assist low-income families. Eligibility is based on household income. Programs include: Section 8 rental assistance program, Conventional Low Rent program, Farm labor program, Migrant Farm labor program, and Conant Place Senior Community. Call for more information.

In-Home Support Services (IHSS)

<http://www.stanworks.com/> Then look under Adult Services

<http://www.stanworks.com/content.php?nav=adult-services/ihss.htm>

Community Services Agency- Stanislaus County (Stanislaus County Adult Services)

251 East Hackett Road, Modesto, CA 95358 Main Phone Number: (209) 558-2500

IHSS Phone Number: (209) 558-2637 Monday-Friday 8:30 a.m. to 4:30 p.m.

There are aged, blind, or disabled persons who are limited in their ability to care for themselves and cannot live safely at home without help. In-Home Supportive Services provides a wide range of assistance to meet your individual needs and assure that you can live safely at home. Services may include housekeeping, meal preparation, shopping, laundry, and personal care. Call (209) 558-2637 to apply

King-Kennedy Memorial Center

601 South Martin Luther King Drive, Modesto, CA, 95351 (209) 522-6902

Center offers ongoing programs for seniors, a computer drop-in program, computer lab, community resources & youth activities.

Long-Term Care Ombudsman Program -CA Dept. of Aging

<http://www.aging.ca.gov/> or <http://www.aging.ca.gov/programs/LTCOP/>

The State CRISIS line number: 1(800) 231-4024 available 24 hours a day, 7 days a week, to receive complaints from residents.

The Program is authorized by the federal Older Americans Act and its State companion, the Older Californians Act. The primary responsibility of the program is to investigate and endeavor to resolve complaints made by, or on behalf of, individual residents in long-term care facilities. These facilities include nursing homes, residential care facilities for the elderly, and assisted living facilities. The Long-Term Care Ombudsman Program investigates elder abuse complaints in long-term care facilities and in residential care facilities for the elderly. Residents or their family members can file a complaint directly to the local Long-Term Care Ombudsman or by calling the CRISISline.

If this is not an emergency please call (209) 529-3784 for Ombudsman Program (Catholic Charities), Modesto.

MedicAlert Foundation International

www.medicalert.org

2323 Colorado Ave., Turlock, CA 95382, Business (209) 668-3333, Customer Service 1(800) 432-5378 (1800 ID-ALERT)

The MedicAlert Foundation is a nonprofit healthcare informatics organization dedicated to providing services to our members that protect and save lives. As the trusted third party custodian of comprehensive personal health information, the MedicAlert repository can connect to and provide critical medical information between patients, providers, payers, and first responders 24-hours a day anywhere in the world.

Medicare

<http://www.medicare.gov/>

Medicare is the federal health insurance program for people who are 65 or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD). For general Medicare information, ordering Medicare booklets, and information about health plans, contact 1(800) MEDICARE 24 hours a day, 7 days a week for assistance. Customer service representatives at this number can answer questions about the Original Medicare Plan and provide up-to-date information regarding the health plans available in your area.

Multipurpose Senior Services Programs (MSSP)

121 Downey Ave., Suite 102, Modesto, CA 95354, (209) 558-2346, Fax (209) 558-8152 (located with Area Agency on Aging)

Our mission is to provide comprehensive case management services for low-income, frail seniors with the goal of preventing, or at least delaying placement in institutional settings. Services include: personal care, specialized transportation, counseling, minor home safety repairs, communication devices, respite for the caregiver, and advocacy.

National Center on Elder Abuse

<http://ncea.aoa.gov>

Site provides resources on elder abuse prevention, including information on reporting a suspected case of elder abuse. If someone is in immediate danger, call 911 or the local police for immediate help.

National Institute on Aging (NIA)

www.nia.nih.gov (website available in English and Spanish)

NIA's mission is to improve the health and well-being of older Americans through research, and specifically to support and conduct high-quality research on the aging processes, age-related diseases, and special problems and needs of the aged. They provide downloadable publications.

NIHSeniorHealth.gov

<http://nihseniorhealth.gov/>

The web site for older adults. NIHSeniorHealth makes aging-related health information easily accessible for family members and friends seeking reliable, easy to understand online health information. This site was developed by the National Institute on Aging (NIA) (<http://www.nia.nih.gov/>) and the National Library of Medicine (NLM) both part of the National Institutes of Health (NIH). NIHSeniorHealth features authoritative and up-to-date health information from Institutes and Centers at NIH. Health topics include general background information, open-captioned videos, quizzes and frequently asked questions (FAQs).

Oakdale Senior Center

<http://senior-center.oakdalecity.com/>

450 East A Street, Oakdale, CA 95361, (209) 845-3566, Hours: Monday through Friday 8:00 a.m. to 4:00 p.m.

Activities for adults 55 years & older. Call or visit the website for information on senior meals, activities, special events & trips.

Senior Legal Hotline for Pension/Retirement Issues

<http://slh.lsnr.net/> or <http://slh.lsnr.net/contact-us/>

Toll Free: (800) 222-1753, Sacramento County: (916) 551-2140

Due to funding constraints they now only provide free legal advice and brief services by phone to Sacramento residents 60 years and over. They will help clients outside Sacramento if they have a pension/retirement issue. The Senior Legal Hotline exists to provide seniors with fast, accurate advice on any legal subject, by phone and Internet.

SeniorCorps.gov

<http://www.seniorcorps.gov/>

Senior Corps connects today's 55+ with the people and organizations that need them most. We help them become mentors, coaches or companions to people in need, or contribute their job skills and expertise to community projects and organizations. The website allows you to search for volunteer opportunities by state or zip code.

Silvercrest Residence (Salvation Army) Seniors

865 Lander Ave., Turlock CA (209) 669-8863

This senior 77 unit complex contains one bedroom units for low income seniors (62+ years).

Maximum income for 1 person \$21,700 or less, for 2 people \$24,800 or less (call for current limits).

Utilities included. Rent is 30% of adjusted monthly income. No application fees. Background check required at no cost.

Security Deposit will be same amount as monthly rent (one time only). The residence has no smoking inside building, but two outdoor smoking areas are available. Amenities include: Laundromat, two resident community rooms, beautifully landscaped backyard with benches and tables. Activities are scheduled weekly and monthly. Volunteer opportunities are available. Two commodity food programs for those who meet income requirements. Contact Gloria Fulkerson -Property Manager for current information (209) 669-8863

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.

Stanislaus County Aging & Veterans Services

www.agingservices.info

121 Downey Ave., Suite 101 & 102 (Woodside Professional Offices) Modesto, 95354, Office Hours: Mon.-Fri. 8:00 a.m.-4:30 p.m.

Senior Information Line: (209) 558-8698 or 1(800) 510-2020

Veterans Service Office (VSO) (209) 558-7380

Health Insurance Counseling and Advocacy (HICAP) (209) 558-4540

Your link to services for Seniors, Caregivers and Veterans. Designated as the "Area Agency on Aging" (AAA) for Stanislaus County. There is no charge or cost for services but donations are encouraged. Program eligibility varies; call the Senior & Caregiver line for more information. We provide the following direct services:

- Senior & Caregiver information help line- Connecting people to programs and services available for seniors and their caregivers (209) 558-8698 or toll-free 1(800) 510-2020.
- Family Caregiver Support Program - offering respite hours and supplemental services for non-paid family caregivers of a senior 60 or older or caring for Alzheimer family member of any age.
- Health Insurance Counseling and Advocacy (HICAP) (209) 558-4540 to help answer Medicare questions and compare Medicare insurance plans.
- Program to Encourage Active and Rewarding Lives for Seniors (PEARLS) *offer in-home counseling to help seniors resolve problems associated with depression, as well as find ways to become more physically and socially active.
- Senior Peer Counseling- Peer senior volunteers, 55 and older, trained to provide counseling. Will visit seniors weekly in their homes to support them during periods of emotional distress due to health problems, grief, depression etc.
- Friendly Visitor program- Volunteers that provide social visits to seniors twice a month.
- Senior Center Without Walls- telephone reassurance in conjunction with a phone based activities just like what you would find at a senior center. Seniors call in to participate.
- Multi-Purpose Senior Services Program (MSSP)- provides case management support to Medi-Cal eligible frail, elderly age 65 or

- older, in the community to allow them to avoid costly Board and Care placements and to remain safely in their own home.
- Veterans Services Office (VSO) -helps Veterans and their family members apply for the benefits for which they may be eligible. Call (209) 558-7380 to make an appointment.
- Senior Housing Options: Please call (209) 558-8698 or toll free 1(800) 510-2020 to request a copy of the current listings of Senior Residential & Assisted Living, Skilled Nursing Facilities, and Apartments. May be on website at <http://www.agingervices.info/senior-housing-assistance.shtml>

Stanislaus County -Website Link to Emergency Shelter & Food List

Emergency Shelter List at <http://www.stancounty.com/living-and-working/emergency-shelter.shtml>

Food Assistance List at <http://www.stancounty.com/living-and-working/food-assistance.shtml>

Senior Meals List-Aging and Veterans Services (209) 558-8698, <http://www.agingervices.info/htc-senior-meals.shtml>

The Salvation Army

www.salvationarmyturlock.org

893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367

Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

Recreation Dept. (209) 667-6091; Handicapped accessories. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.; Senior Clubs Wed - Fri, 1:30 - 3:30 p.m.; After School Kids program Mon - Fri, 3 - 6:30 p.m., includes tutoring and programs for grades 1 - 7.

Recreation program 6:30 - 8 p.m. for grades 8 and above. Offering sports such as soccer, volleyball and basketball.

Volunteers needed for a variety of programs including: ASK (After School Kids) program (Homework, Tutoring and Recreation), SALT (Senior Adults Learning Together) assisting with senior program, Social Services, clerical work (answering phones, talking to people), making food baskets, Community Care Ministry, visiting Skilled Nursing Facilities, Seasonal help (Bell Ring for Kettles), Helping with fund raisers (Kettle Kick Off, and more).

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-Crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented assistance

Child Development Center-ages 3-4 years (209) 342-5220

Seasonal Programs: Christmas food baskets and toy give away; coats for kids, Thanksgiving dinner at Centre Plaza, Christmas Eve Dinner.

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Turlock Senior Center

<http://www.turlockseniors.org/>

Turlock Senior Citizens Inc. -1191 Cahill Ave., Turlock, CA 95380, (209) 202-3872, E-mail: Info@TurlockSeniors.org

Garden club, line dancing, low aerobic exercise, tai chi, acrylic painting, quilting, dominoes, pinochle & bridge, bingo, pool, ball room dancing to live music and pot luck and/or catered dinners.

USA.gov for Seniors

<http://www.usa.gov/> (website available in English and Spanish) 1(800) FED INFO 333-4636

Senior Resources: <http://www.usa.gov/Topics/Seniors.shtml>

Find a online information, services, and resources. Government information is listed by topic. Topics include: Money & taxes, business & non-profits, jobs & education, voting & elections, health & nutrition. Senior resource links are found on their website at:

Caregiver Resources: <http://www.usa.gov/Citizen/Topics/Health/caregivers.shtml>

Consumer Protection for Seniors: <http://www.usa.gov/Topics/Seniors/Consumer.shtml>

Education, Jobs, and Volunteerism for Seniors <http://www.usa.gov/Topics/Seniors/Education.shtml>

Federal and State Agencies for Seniors <http://www.usa.gov/Topics/Seniors/FederalState.shtml>

Grandparents Raising Grandchildren <http://www.usa.gov/Topics/Grandparents.shtml>

Health for Seniors <http://www.usa.gov/Topics/Seniors/Health.shtml>

Laws and Regulations Concerning Seniors <http://www.usa.gov/Topics/Seniors/Laws.shtml>

Money and Taxes for Seniors <http://www.usa.gov/Topics/Seniors/Taxes.shtml>

Retirement <http://www.usa.gov/Topics/Seniors/Retirement.shtml>

Travel and Recreation for Seniors <http://www.usa.gov/Topics/Seniors/Travel.shtml>

Utilities- City of Turlock

<http://www.turlock.ca.us>

Finance Division at Turlock City Hall- 156 South Broadway, Turlock, CA 95380, (209) 668-5570

City of Turlock Finance Division processes utility bill statements and payments for the City's customers. Water/sewer/garbage payments can be made in person at the Finance Division, online, at drop off locations (156 S. Broadway - Drop Slot on Front of the City Hall Building and 333 E. Canal Dr. - Near the TID Drop Box) and/or by mail.

Senior Discount Available on Garbage Service Fees: Senior Citizens (65 years and older) are eligible to receive a discount on their Turlock garbage service. To qualify they need to appear in person at Finance Department with identification to verify their age, utilities must be in their name, they must reside at the residence, and they must have standard garbage service. Contact the City of Turlock Finance Division for more information (209) 668-5570.

Shelter & Homeless Services

American Red Cross

<http://www.redcross.org/CapitalRegion> (website available in English and Spanish)

1230 6th Street, Modesto, CA 95354, (209) 523-6452 Modesto Office

(209) 523-6451 (24 hour emergency access for military, home fires or disaster response)

Red Cross provides: Health and safety certification CPR (adult, infant & child; Basic Life Support), First Aid, Babysitters Training, EMSA CA Child Care, Pet CPR, Lifeguard training and more. Disaster Services:

Home Fire response 24/7/365 and may include temporary shelter, food & clothing with confirmed incident; and local or national disaster response and recovery. Military Services: 24/7/365 verification and relay of a family medical emergency message (illness, birth, death) to deployed military member; support services for military and veterans. Free Preparedness education for volunteers and community groups. First Aid Team (donation-based service) for events, concerts, etc., and blankets for homeless (as available). Call or visit website to volunteer, for class times or for more information.

Aspiranet Foster and Family Serves

151 East Canal Drive, Turlock, CA 95380, (209) 669-2577, Fax (209) 669-2593

Aspiranet provides services to the Turlock community including: foster care, adoption and transitional housing services for previous foster youth. Please contact the office to learn more about becoming a foster, adoptive or host family for a child/youth or to simply find out how you can support the agencies programs. Aspiranet also has an outpatient Behavioral Health Clinic for counseling and other related services in Turlock located at 420 E. Canal Drive, Turlock, CA 95380, (209) 669-2583.

Bethany's House

www.bethany.org/modesto

3048 Hahn Drive, Modesto CA 95350, (209) 526-3342, Fax (209) 522-4045

Toll free 1(800) 454-0454, Alternate number (209) 522-5121

Residential services for Pregnant Women 18 and over. Adoption support services, case management, childbirth education, and many other services provided. No cost to live at Bethany's House.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish)

1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Also offer ESL/GED to those enrolled into training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Community Housing and Shelter Services (CHSS)

936 McHenry Ave., Room #131, Modesto CA 95350

Shelter and Housing Counseling (209) 527-0444, Rental Assistance (209) 527-0415

Hours Mon.-Thurs. 9:00 a.m. to 4:00 p.m. (closed 12:30 p.m. to 1p.m.)

CHSS provides Housing Counseling to assist households with search for permanent housing, Rental Assistance to avoid eviction or move-in rent, deposit assistance for eligible households. Permanent Supportive Housing and short-term Emergency Shelter is provided to eligible families with children, seniors and the disabled.

Community Impact Central Valley

communityimpactcentralvalley.org

900 H St, Suite D, Modesto, CA 95354, (209) 572-2437

They provide program based housing for people who are homeless and disabled and supportive services for people with HIV/AIDS.



Community Services Agency-Turlock

<http://www.stanworks.com/>

Turlock: 101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. We also have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Other Location: Modesto: 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

Family Promise of Greater Modesto

www.modestofamilypromise.com

2301 Woodland Ave Suite 7, Modesto, CA 95358, (209) 549-9454

We are a temporary shelter for families with children under the age of 18. We provide intensive case management support towards the goal of families getting into more permanent housing and regaining their independence. We have a Day Center for families in the program, 10 congregations and their volunteers providing shelter and support. We can shelter 4 families or 14 clients at one time. We are drug and alcohol-free, conduct criminal background checks, and free of violence. We are a program that provides support that families need to feel empowered to get back on their feet.

HAM Center (Homeless Assistance Ministry)

<http://turlockgospelmission.org/>

1030 East Ave., Turlock, CA 95380, (209) 656-1033

The Gospel Mission serves the homeless and hurting of Turlock. Open seven days a week from 8 a.m. to 5 p.m. Dinner is available nightly from 5:00 p.m. to 8:00 p.m. Shelter is available for women and children from Mid November thru mid April.

Haven Women's Center of Stanislaus

<http://hwcstan.squarespace.com/>

Crisis Line for domestic assault and sexual assault (24 hour) (209) 577-5980

Modesto: 618- 13th Street, Modesto, CA 95354, (209) 524-4331

Turlock: 301 Star Ave., Turlock 95380, (209) 664-9131

They provide services for victims/survivors of sexual assault (adults and children) and for women and children experiencing domestic violence. Services include crisis intervention, counseling, case management, legal assistance with restraining orders, support groups, and youth programs. Safe shelter available for women (and their children) fleeing domestic violence.

Homeless Shelters Directory (& Service Organizations)

<http://www.homelessshelterdirectory.org/>

The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

The directory was created for people who want to find and donate food and/or supplies to their local shelter. Volunteer Opportunities are also needed at most shelters. Due to the current foreclosure rate and US recession, many shelters have waiting lists. Please call before going to the shelter.

Missing Persons and Missing Family Members: We get many requests for help finding missing persons. They may be at homeless shelters or on the streets. If you are looking for a missing person, please post it on our Facebook pages wall. This can help get the word out and we have many shelters and homeless friends who check our Facebook page. Go To

HomelessShelterDirectory.org On Facebook

Resources Include:

HousingAssistanceOnline.com - Housing Assistance Online provides a great list of non profit housing assistance resources.

FreeDentalCare.us - Lists of dentists that can help the needy on either a sliding scale based on income or for free.

FreeMedicalClinics.org - Medical resource that provides resources which include clinics, non profits, temporary and permanent medical clinics for the needy.

LowIncomeHousing.us - Finding low income housing is difficult. There are many area non profits and websites that say they provide these resources.

FoodPantries.org - They provide great descriptions and hours for food pantries.

RentAssistance.us - They provide government and private resources for people that need help with rent assistance.

Tanf.us - TANF is a government resource that provides cash assistance for needy families.

TransitionalHousing.org - Provides transitional housing lists and resources.

FreeTreatMentCenters.com - A directory of free and low cost treatment centers for individuals with substance abuse problems.

ChildHomeDayCare.com - Provides listings and reviews of child home day care centers.

Hutton House

201 Jennie Street, Modesto, CA 95354, (209) 526-1623

They are a short-term residential shelter for runaway and homeless youth. Individual, group, family, and drop in crisis counseling are provided. Services are available for ages 13-17 years old. No fee.

Inter-Faith Ministries

www.interfaithmodesto.org

120 Kerr Ave., Modesto CA 95354, (209) 572-3117

Inter-Faith Ministries is a group of faith based congregations, organizations and individuals who want to help those in the greater Modesto area who are in need of food, clothing and other humanitarian services. The food pantry is open Monday-Friday 8:30 a.m. to 11:30 a.m. and the clothing closet is open Monday-Friday 1:00 p.m. to 4:30 p.m. We are also open for both the food pantry and the clothing closet every 4th Saturday 9:00 a.m. to 12:00 p.m.

Modesto Gospel Mission

www.homelessmission.org

1400 Yosemite Blvd., Modesto, CA 95354, (209) 529-8259

They offer a variety of services and classes including the following. Contact them for more info. and for availability of services.

Food- breakfast and dinner prepared daily

Shelter- Men, women, mothers with children, fathers with children

Clothing- clothing and small household items weekdays except for Wednesdays at the Community Distribution Center

New life programs- Live in- on site program for those needing specialized help

Academic/Vocational- various daily and weekly classes

Free Medical Clinic- Tues. and Thurs at 6:00 p.m.

Twelve Steps- A spiritual journey-weekly support group for addictive behavior

Chapel service 7:00- 8:00 p.m. nightly

Children/Youth center-call for details

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.

Stanislaus County Affordable Housing Corp. (STANCO)

<http://stancoahc.com/> E-mail: stancoahc@sbcglobal.com

1207 13th Street, Modesto, CA 95354, (209) 574-1155, Fax (209) 574-0586, Hours: Monday -Friday 8:00 a.m. to 5:00 p.m. closed 12-1.

They are a private non-profit housing and community development organization that facilitates affordable housing benefitting Stanislaus County's very low, low and moderate-income citizens. They operate the following programs:

Transitional Housing contracted with Behavioral Health and Recovery Services (BHRS) to provide supportive services for homeless families and individuals with special needs.

Assist in the development and construction of affordable housing by forming partnerships within the community.

Stanislaus County -Website Link to Emergency Shelter & Food List

Emergency Shelter List at <http://www.stancounty.com/living-and-working/emergency-shelter.shtm>

Food Assistance List at <http://www.stancounty.com/living-and-working/food-assistance.shtm>

Senior Meals List-Aging and Veterans Services (209) 558-8698, <http://www.agingservices.info/htc-senior-meals.shtm>

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-Crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented assistance

Child Development Center-ages 3-4 years (209) 342-5220

Seasonal Programs: Christmas food baskets and toy give away; coats for kids, Thanksgiving dinner at Centre Plaza, Christmas Eve Dinner.

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

United Samaritans Foundation (USF)

www.unitedsamaritans.org

220 South Broadway, Turlock, CA 95380, (209) 668-4853, Fax (209) 668-4854

Office Hours: 8:00 a.m. to 4:30 p.m. Mon. - Fri. E-mail: unitedsamaritan@sbcglobal.net

Mobile Lunch Program provides lunches at 11 locations in Turlock. Anyone who comes to the truck can get a lunch at no cost.

Also provides lunches in Hughson, Empire, Waterford, Hickman, Denair, Ceres, Keyes and Modesto. See web site for truck schedules or contact office. Emergency Food boxes are distributed the last Tuesday and Friday of each month from the Turlock Site and on the Fourth Monday and Thursday at the Hughson Site (2413 3rd Street, Hughson) Hours of distribution are 9am to 12 noon. Clients must provide proof of address, Id (Social Security Card, Picture Id or Medical Card) for each member of the family and proof of income for anyone 18 years or older. Clients are eligible to receive a box every other month. Clothes Closet Program is open for those in need of clothes Monday thru Friday 8:00 a.m. to 4:00 p.m. Clients are able to use the clothes closet once a month. Clients must provide proof of address, Id (Social Security Card, Picture Id or Medical Card) for each member of the family and proof of income for anyone 18 years or older. Our Homeless Support Services for those who are homeless provides a place for the homeless to take a shower and do their laundry at our Turlock Site. Hours for showers and laundry are 8 am to 12 noon. Clients are required to complete an application. The homeless may sign up to receive their mail at our address and have use of a phone. We also provide volunteer opportunities.

Valley Crisis Center (A program of Mountain Crisis Services, Inc.)

valleycrisiscenter.org

(209) 725-7900, Crisis hotline 24-hour (209) 722-HELP (4357)

We are a domestic violence and sexual assault intervention center, with a focus on building a community united against violence. We provide confidential services that welcome diversity and are accessible to all community members. All services are available in English, Spanish, and Hmong. Our services include: 24-hour crisis hotline, crisis response/advocacy support, short-term Emergency shelter, legal advocacy, individual and group counseling around DV/SA for adults and children, and community education.

Valley Recovery Resources, Redwood Family Center

www.valleyrecoveryresources.com

1030 California Ave., Modesto, CA 95351, (209) 550-7352, Fax (209) 521-7001

416 Corson Ave., Modesto CA 95350, (209) 521-1805, Fax (209) 521-1827

Valley Recovery Resources, a local faith-based non-profit, owns and operates two clean and sober living facilities, Redwood Family Center's. Each facility is designed to house 25 women and their children who are suffering from substance abuse and dependence issues. The facilities are staffed 24 hours per day. Our mission is to provide a safe, structured, professional clean and sober living environment for women and children who would otherwise be homeless, while partnering with service providers throughout Stanislaus Counties government sector, private business sector and local non-profit providers to ensure that all residents receive the highest level of necessary Services (e.g., drug and alcohol treatment, mental health treatment, medical care, parenting support, transportation support and academic and vocational support). Our vision is life transformation through spiritually based long term recovery principles leading to healthy children, healthy mothers, healthy families and a transformed healthy community.

We Care Program

www.wecareturlock.org

Mailing Address: P.O. Box 1291 Turlock, CA 95381, (209) 664-2003, E-mail: info@wecareturlock.org

Cold Weather Shelter - Open daily from 6:30 p.m. to 8: a.m. daily through the winter months. Located at 219 S. Broadway the shelter served men over the age of 18 and is usually operational from December 1st - March 31st, but the shelter season is expanded when additional funding is available. Please call (209) 664-2003 for current shelter season information.

Supportive Housing Program - Houses homeless individuals for a maximum of 24 months with supportive services. This program has a limited capacity.

Rapid Re-housing - Medium term housing assistance for homeless individuals. Housing assistance and case management services. This program is dependent upon funding availability and has a limited capacity. Families with children should seek assistance for housing through the Children's Crisis Center or Community Housing and Shelter Services.

Homelessness Prevention and Rapid Re-housing - This is a City of Turlock based program when funding is available and has a limited capacity. Housing assistance and case management services.

Women's Shelters

Women's Shelters (a National directory of shelters for women) <http://www.womenshelters.org/>

We provide listings of shelters, transitional housing, residential treatment centers and women's residential services.

Substance Abuse & Addiction

Related topics: [Abuse & Neglect](#), [Emergency Numbers & Crisis Hotlines](#), and see [Health & Mental Health Services](#) for Smoking programs.

Al-Anon/Alateen

<http://www.al-anon.alateen.org/> (website available in English, Spanish, & French)

Hope & Help for young people who are the relatives & friends of a problem drinker. Meeting information line 1(888) 425-2666.

District 18 Northern California for local meetings at <http://www.ncwsa.org/d18/>

Alcoholics Anonymous (AA)

<http://www.alcoholics-anonymous.org> (website available in English, Spanish & French)

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership.

Modesto- Central Valley Intergroup, 24 Hr. Hotline: (209) 572-2970, Toll Free: (866) 507-6237, www.cviaa.org

Sacramento- Central CA Fellowship, Hotline: (916) 454-1100, Main: (916) 454-1771, www.aasacramento.org

Stockton- Delta Central Office, Main: (209)464-1509, TDD: (209)464-1594, www.aadelta.org

Fresno- Central Service Office Of Fresno, Main: (559) 221-6907, www.fresnoaa.org

Fresno- Official Intergrupala Hispana, Main: (559) 266-6752

Center for Human Services (CHS)

www.centerforhumanservices.org

1700 McHenry Village Way, Suite 11, Modesto, CA 95350, (209) 526-1476 (administration office)

CHS is a private, non-profit agency focusing on youth, family and community programs. Of special concern are high-risk youth, runaways, substance abusers, first-time youth offenders and individuals (children, adolescents and adults) seeking outpatient mental health services. They provide quality programs in the areas of prevention, early intervention, treatment, parent/family education and community capacity building. Some programs and services offered include: community counseling, mentoring, parent education and support, neighborhood partnerships, diversion-services for youth offenders, life skills classes, youth court peer program, school based therapy and support, student assistance program for youth in grades K-12, and shelter services for youth. Fees for services are dependent on the program.

Cutting and Self-Harm

Self-harm can be a way of coping with problems. It may help you express feelings you can't put into words, distract you from your life, or release emotional pain. Afterwards, you probably feel better, at least for a little while. But then the painful feelings return, and you feel the urge to hurt yourself again. If you want to stop but don't know how, remember this: you deserve to feel better, and you can get there without hurting yourself.

WebMD <http://www.webmd.com/mental-health/features/cutting-self-harm-signs-treatment>

HelpGuide.org http://www.helpguide.org/mental/self_injury.htm

TeensHealth http://kidshealth.org/teen/your_mind/mental_health/cutting.html

For help See Emergency & Crisis Hotline numbers section that includes:

California Youth Crisis (CYC) Line <http://www.youthcrisisline.org/> 1(800) 843-5200 toll free 24-hours confidential youth crisis line for 12-24 years and concerned friends and family members.

Ecstasy Addiction

1(888) 824-0448 <http://www.ecstasyaddiction.com/>

Ecstasy is a drug that is classified as a stimulant, a hallucinogen and a depressant. The drug is also known as MDMA. For the many that are addicted to Ecstasy, it can seem like a trap one cannot get out of. Because of the properties of the drug coming off of it can produce severe withdrawal effects which include major depression, anxiety, paranoia and even suicidal thoughts. If you think that you or someone you love is struggled with Ecstasy abuse get educated on the history, information and warning signs of the drug. Help is available.

Friends are Good Medicine Self-Help Groups in Stanislaus County-Guide

www.FriendsAreGoodMedicine.com or Support Groups <http://www.friendsaregoodmedicine.com/peer-support-groups.shtm>

A searchable and downloadable Guide to Self-Help Groups in Stanislaus County available on their website. A Family Resource Directory and a Safety Guide (Eng./Span.) are also available online. The Family Resource Directories are extensive lists of public and private agencies offering services to people who may be experiencing life crises, need direction to social and health services, and financial aid or employment services.

Gambling Problem Resources

California Council on Problem Gambling <http://www.calproblemgambling.org/> Helpline: 1(800) GAMBLER (426-2537)

California Department of Justice-Office of the Attorney General. Responsible Gambling Resource list:

<http://oag.ca.gov/gambling/resources>

California Lottery Problem Gambling Helpline: 1(888) 277-3115 www.calottery.com

Gamblers Anonymous -Northern California Hotline Number: 1(855) 2CALLGA / 1(855) 222-5542 www.gamblersanonymous.org

Girls and Boys Town National Hotline

www.girlsandboystown.org/

Call with any problem, anytime 1(800) 448-3000, TDD 1(800) 448-1833 hearing impaired) Open 24 hours a day, everyday, English/Spanish and translation services representing more than 140 languages are available. The hotline is a crisis, resource and referral line. Resources also available at:

-Your Life, Your Voice: <http://www.yourlifeyourvoice.org> The website offers teens another channel to express feelings and seek help. The site has bulletin board postings on topics including: Family help, Relationships, feelings, Suicide, abuse, Drugs and alcohol, Bullying and School.

-Parenting.org (from boys town) The website provides parenting information and guidance.

Marijuana Anonymous

<http://www.marijuana-anonymous.org/> 1(800) 766-6779 recorded message.

Mothers Against Drunk Driving (MADD)

<http://www.madd.org/home/>

MADD's mission is to stop drunk driving, support the victims of this violent crime, and prevent underage drinking. Sacramento office (916) 485-9623.

Narcotics Anonymous

(209) 526-1817 Information Help Line (Stanislaus County Area)

They are a non-profit fellowship or society of men and women for whom drugs have become a major problem. They have one requirement for membership and that is you have to want to stop using. Call for meeting times or to speak with someone through a referral line. Spanish speakers available.

Overeaters Anonymous

<http://www.oa.org/>

Overeaters Anonymous offers a program of recovery from compulsive eating using the Twelve Steps and Twelve Traditions of OA. OA charges no dues or fees; it is self-supporting through member contributions. OA is not just about weight loss, weight gain or maintenance, or obesity or diets. It addresses physical, emotional and spiritual well-being. It is not a religious organization and does not promote any particular diet.

Prodigal Sons & Daughters (PS&D)

www.prodigalsonsanddaughters.org [facebook.com/prodigalsonsanddaughters](https://www.facebook.com/prodigalsonsanddaughters)

340 East Olive Ave., Turlock, CA 95380, (209) 634-3538, Mon-Friday- 8:00 a.m. - 5:00 p.m.

PS&D is a Christ-centered addiction recovery ministry in Turlock. We provide outpatient recovery services such as support groups, individual counseling, treatment planning, interventions, and family support, for young and adult along with an array of other services all at no cost to our clients. Our "whole-family" approach involves support for not only those struggling with addictive and compulsive behaviors, but also for those who are grappling with how to respond to their addicted loved ones. PS&D also has a one-of-a-kind outreach to teens and young adults who are struggling with substance abuse.

Sierra Vista Child & Family Services

<http://sierravistacares.org/>

Administration office (209) 523-4573

2925 Niagra, Suite 3, Turlock, CA (209) 669-6771

830 East Minnesota, Turlock (209) 216-0101

Sierra Vista Child & Family Services has 28 programs in 20 locations. Turlock programs include the Turlock Counseling office and the Turlock Learning Center. The Turlock Counseling office provides Attention Deficit/Hyperactivity Disorder (ADHD) and other assessment services, medication services (for ADHD clients), Outpatient Counseling, Foster Family Orientation, Domestic Violence Support Groups, and Anger Management Support Groups.

The Turlock Learning Center is a non-public school that provides special education for children with emotional disturbance and either pervasive development disorder or developmental delay. Children are referred to Sierra Vista's Turlock Learning Center after an Individual Education Plan (IEP) team from their local school district decides it is the most appropriate educational placement. Other programs available, but not located in Turlock include Early Intervention, Mental Health Consultation Services for children 0-6, Home Based Services, various Family Education Programs, Family Maintenance and Reunification, an Employee Assistance program available for employers, Divorce Adjustment Counseling, and Health Related Counseling. Sierra Vista also operates a substance abuse program for pregnant and post partum women, other non-public schools for therapeutic and mental health needs children. Services are available either at no charge, through Stanislaus County Medi-Cal, or on a sliding scale.

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.

Stanislaus County Behavioral Health & Recovery Services-Turlock Regional Services

Turlock Regional Services

<http://www.co.stanislaus.ca.us/BHRS/>

2101 Geer Road, Suite 120, Turlock CA 95380

Call 1(888) 376-6246 (Intake Department) for program information or to access mental health and alcohol & drug services.

(209) 664-8044 Mon.-Fri. 8:00 a.m.-5:00 p.m. Spanish, Assyrian, Farsi, Armenian and Turkish Language Capabilities.

Outpatient treatment for adults from 18 years of age. Mental health rehabilitation and recovery services are provided for individuals who as a result of serious and persistent mental illness - have difficulty maintaining stable residence, significant inability to engage in productive activities and daily responsibilities, or experience frequent or lengthy psychiatric hospitalization.

- Case management, Medication services, Brief individual therapy, Group Therapy
- Specialized services for dually diagnosed clients (concurrent mental illness and substance abuse)
- Assistance in obtaining training for employment and education
- Assistance in obtaining housing
- Peer support, peer directed activities and groups
- Educational and recovery groups for clients and family members.

They also have a Guide to Self-Help Groups in Stanislaus County (found online at <http://www.co.stanislaus.ca.us/departments.htm> under Health & Human Services heading under Friends are Good Medicine).

Substance Abuse & Addiction Internet Resources

Friends are Good Medicine (Stanislaus County) <http://www.friendsaregoodmedicine.com/>

Manords Drug and Alcohol Recovery Center <http://maynords.com/>

National Institute on drug abuse <http://www.drugabuse.gov/>

NIDA for Teens <http://teens.drugabuse.gov/>

Substance Abuse and Mental Health Services Agency (SAMHSA) <http://www.samhsa.gov/>

Recovery Happens Counseling Services <http://www.recoveryhappens.com/>

Substance Abuse & Mental Health Services Administration (SAMHSA)

<http://www.samhsa.gov/economy/>

Treatment Referral Helpline 1(800) 662-HELP (4357), 1(800) 487-4889 (TDD) or <http://findtreatment.samhsa.gov/> Call for Free and confidential information in English and Spanish for individuals and family members facing substance abuse and mental health issues. 24 hours a day, 7 days a week.

Getting Through Tough Economic Times Guide (available on website): This guide provides practical advice on how to deal with the effects financial difficulties can have on your physical and mental health. It covers: Possible health risks, Warning signs, Managing stress, Getting help, Suicide warning signs, and Other steps you can take.

Valley Recovery Resources, Redwood Family Center

www.valleyrecoveryresources.com

1030 California Ave., Modesto, CA 95351, (209) 550-7352, Fax (209) 521-7001

416 Corson Ave., Modesto CA 95350, (209) 521-1805, Fax (209) 521-1827

Valley Recovery Resources, a local faith-based non-profit, owns and operates two clean and sober living facilities, Redwood Family Center's. Each facility is designed to house 25 women and their children who are suffering from substance abuse and dependence issues. The facilities are staffed 24 hours per day. Our mission is to provide a safe, structured, professional clean and sober living environment for women and children who would otherwise be homeless, while partnering with service providers throughout Stanislaus Counties government sector, private business sector and local non-profit providers to ensure that all residents receive the highest level of necessary Services (e.g., drug and alcohol treatment, mental health treatment, medical care, parenting support, transportation support and academic and vocational support). Our vision is life transformation through spiritually based long term recovery principles leading to healthy children, healthy mothers, healthy families and a transformed healthy community.

Transportation



Airport- Modesto City-County Airport

<http://www.modairport.com/>

Passenger Terminal: 617 Airport Way (cross-streets Mitchell Road & Tenaya Drive)

Airport Administration (209) 577-5319 report a problem or request a service.

For current flight information or to make reservations, please call United Airlines at 1(800) United-1 / (1(800) 864-8331, or go to the Customer Relations website at www.united.com/customerrelations. Airline representatives in Modesto, call (209) 526-3108.

Airport -Oakland International Airport

www.flyoakland.com 1 Airport Dr., Oakland, CA 94621, (510) 563-3300

Airport -San Francisco International Airport

www.flysfo.com 806 South Airport Blvd., San Francisco, CA 94128, (650) 821-8211

Airport -San Jose International

www.flysanjose.com 1701 Airport Blvd, San Jose 95110, (408) 392-3600

Airport -Turlock Municipal Airport

13604 Newport Road, Ballico, CA 95303, (209) 632-3244

Amtrak San Joaquin

<http://www.amtrak.com/> (website available in English, Spanish, Dutch, and French)

Call 1(800) USA-RAIL / 1(800) 872-7245 or TDD/TTY 1(800) 523-6590 for schedules and fares. Local Stations:

Denair- 3800 Santa Fe Ave., (Corner of Elm Street), Denair, CA 95316

Modesto- 1700 Held Drive, Modesto, CA 95355, (209) 551-2048

Merced-324 West 24th Street, Merced CA 95340

Manteca-17800 Shideler Parkway ACE Station, Manteca CA 95330

Automotive Repair Bureau-CAP program

Department of Consumer Affairs- Bureau of Automotive Repair

<http://www.smogcheck.ca.gov/> or <http://www.dca.ca.gov/> Consumer Assistance Program (CAP) 1(800) 952-5210

The Consumer Assistance Program (CAP) is administered by the Bureau of Automotive Repair (BAR) and is designed to help improve California's air quality. Through CAP, a consumer may retire a qualified vehicle and receive \$1,000 or \$1,500 if the consumer meets low income eligibility guidelines. In addition, CAP provides qualified consumers who own a vehicle that fails its biennial (every other year) Smog Check inspection up to \$500 in financial assistance towards certain emissions-related repairs. Call or see the website for more information and an application.

BBB Auto Line

<http://www.bbb.org/us/auto-line-lemon-law/> (website available in English and Spanish)

Contact them online or you may phone 800-955-5100 (M-F 9am to 5:30pm EST).

BBB Auto Line is a dispute resolution program administered by the Better Business Bureau (BBB) system to resolve automotive warranty disputes. Our dispute resolution program can help you resolve your lemon law complaint, and you don't even have to hire a lawyer. Our lemon law complaint program covers car warranty issues against participating manufacturers.

BLAST (Bus Line Service of Turlock)

www.blastbus.com (209) 668-5600

BLAST provides Turlock residents a fast and inexpensive way to travel in Turlock for work, school, shopping and appointments, with convenient transfers between BLAST routes and Stanislaus Regional Transit (StaRT) at the new Regional Transit Center. All vehicles are wheelchair accessible. Service Hours: Mon.- Fri. Approx. 6 a.m. - 6 p.m., and Sat. 9 a.m. - 4 p.m. Fees: Regular \$1.50, Senior and disabled Discount \$0.75, 0-3 years old are free. Transfers, All Day, and Monthly passes are also available.

California Low Cost Automobile Insurance Program

<http://www.mylowcostauto.com/> (website available in English and Spanish) Hotline: 1(866) 602-8861

To drive responsibly, and legally, you need auto insurance. California's Low Cost Automobile Insurance is a state-sponsored program that makes insurance affordable for California residents that are income eligible with good driving records. Qualifying drivers must: Have a good driving record, Be at least 19 years old, Be continuously licensed to drive for the previous three years, Own a vehicle valued at \$20,000 or less (without any loans), and Meet income eligibility requirements.

Catholic Charities "Senior Connection/Senior Assisted Transportation"

400 12th Street, Suite 4, Modesto CA 95354 (209) 593-6112, Fax (209) 529-6083, E-mail: lewen@ccstockton.org

The "Senior Connection/Senior Assisted Transportation" Program is designed to assist seniors age 60 years and older with door through door transportation throughout all of Stanislaus County. We use both regular volunteer-owned vehicles as well as agency vans equipped to accommodate users of wheelchairs and scooters. Priority is given for medical appointments and grocery shopping. If scheduling requirements prevent us from providing the needed ride, we connect seniors with other services.

Community Activities and Rehabilitation Transportation (CART)

Community Activities and Rehabilitation Transportation (CART)

<http://www.tpcp.org/CART> (Turning Point Community Programs) To make your reservation, call (209) 238-9436.

They are a transit service providing consumers and their family members who do not have their own and/or have limited or no access to public transportation with greater access to community events and activities such as committee meetings, peer-support groups, and or employment/training (doctor's appointments and some other types of activities may be excluded). CART runs from 5:00 a.m.-11:00 p.m. Monday thru Friday (except Holidays), by appointment only. At least 24 hours advance notice required. The CART will travel throughout Modesto (in-town rides on a limited basis) and Ceres, as well as the surrounding areas of Oakdale, Riverbank, Turlock, and Patterson. Only those over the age of 18 years may ride on CART.

Commute Connection

www.commuteconnection.com 1(800) 52-SHARE / 1(800) 527-4273

They are a free one-stop transportation information and referral service. The program is designed to help commuters make the transition from driving alone to a convenient ridesharing option such as carpooling, vanpooling, bicycling/walking or riding transit.

DART (Dial-A-Ride of Turlock)

www.blastbus.com (209) 668-5600

DART compliments Turlock's BLAST transit service by providing personalized transportation in the Turlock and Denair area. For trips that stay inside the BLAST route area of central Turlock, DART service is limited to persons with disabilities, seniors ages 65 and older, and elementary students. For trips that go outside the BLAST route area, DART service is available to everyone. Proof of disability is made easier with a DART Disabled Eligibility Card. All vehicles are wheelchair accessible. Passengers must call at least two hours before their appointment to guarantee they'll arrive on time. Service Hours: Mon.- Fri. Approx. 6:30 a.m. - 5:30 p.m., and Sat. 9:30 a.m. - 4 p.m. and slightly less for Denair. Fares: One-way trips inside Turlock's City Limits are \$2.50, trips outside the City Limits and to Denair are \$3.50, and elementary students are \$3.00. 0-3 years old are free with an adult. You can pay as you board the bus, or purchase ticket books at Turlock City Hall's Finance Division (209) 668-5570.

Department of Motor Vehicles (DMV)

www.dmv.ca.gov

Call 1(800) 777-0133, hearing impaired call TTY 1(800) 368-4327 for information and to make an appointment. Services provided by DMV offices include Vehicle Registration, Driver License and Information (ID) Card Processing. Office hours: Mon., Tues., Thurs., & Fri. 8 a.m. to 5 p.m., Wed. 9 a.m.-5 p.m. Their website provides information including services, locations, hours Publications (including CA Driver Handbooks, sample driver tests, vehicle code book), and Identity Theft Information. Local DMV offices:

Manteca- 955 Davis Street, Manteca, 95336
 Merced- 1313 West 12th Street, Merced, 95340
 Modesto- 124 Burney Street, Modesto, 95354
 Pleasanton- 6300 West Las Positas Blvd., Pleasanton, 94588
 Turlock- 825 East Monte Vista Ave., Turlock, 95382
 Tracy- 2785 Auto Plaza Drive, Tracy, 95304

Dial-A-Ride (Surrounding Areas)

Dial-A-Ride is a general public, curb-to-curb demand responsive public transit service. It can be used for work, medical appointments, school, meetings, senior services, events and much more. Vehicles are wheelchair accessible for two wheelchairs and bicycle accessible. Call in advance to make a reservation.

Ceres Dial-A-Ride and CAT (209) 527-4991
Escalon Dial-A-Ride (ETTRANS) (209) 541-6645
Modesto Area Express (MAX) (209) 521-1274
Modesto Area Dial-A-Ride (209) 527-4900
Newman-Stanislaus Regional Transit (StaRT) 1(800) 262-1516
Oakdale-Stanislaus Regional Transit (StaRT) (209) 869-7444
Patterson-Stanislaus Regional Transit (StaRT) 1(800) 262-1516
Riverbank-Stanislaus Regional Transit (StaRT) (209) 869-7444
Patterson-Stanislaus Regional Transit (StaRT) 1(800) 262-1516
Stanislaus Regional Transit (StaRT) 1(800) 262-1516 <http://www.srt.org/>
Offers Oakdale or Riverbank to Modesto for seniors and disabled Mon-Sat. call 1(800) 262-1516
Waterford-Stanislaus Regional Transit (StaRT) 1(800) 262-1516

Medivan (800) 262-1516 Provides service from Modesto to Bay Area Medical Centers (non-emergency)
<http://www.srt.org/medivaninfo2.html>

Greyhound Bus Lines

<http://www.greyhound.com> (website available in English and Spanish)
Fare & Schedule Information toll-free number 1(800) 231-2222 and E-mail: ifsr@greyhound.com,
En Espanol 1(800) 531-5332, TDD/TTY 1(800) 345-3109
Turlock-243 South Golden State Blvd., Turlock, CA 95380, (209) 634-6579
Modesto-1001 9th Street Suite C, Modesto, CA 95354, (209) 526-4314
Merced- 710 West 16th Street, Merced, CA 95340, (209) 722-2121

Highway Information from Caltrans

www.dot.ca.gov
1(800) 427-7623 / 1(800) 427-ROAD for current highway conditions or visit their website
To get general information about Caltrans and its services, please contact us at (916) 654-5266
To get information about Caltrans in a specific county, please contact our local Caltrans district. For Stanislaus County contact:
Caltrans - District 10, 1976 East Charter Way / East Dr. Martin Luther King Jr. Blvd., Stockton, CA 95205
General Number: (209) 948-7543, Public Information Office: (209) 948-7977, E-mail: district10publicaffairs@dot.ca.gov
Maintenance Service Request: To submit a request for maintenance such as repair of pot holes, broken sprinklers, malfunctioning signals, downed, broken or missing signs, litter, graffiti, landscaping, highway lighting, sign visibility, rough pavement, broken traffic signals, etc., please submit a Maintenance Service Request to Caltrans online at
<http://www.dot.ca.gov/hq/maint/mrsrsubmit/>

Modesto Junior College

<http://www.mjc.edu/>
East Campus: 435 College Ave., Modesto, CA 95350, (209) 575-6550
West Campus: 2201 Blue Gum Ave., Modesto (not a mailing address)
Admissions Office: E-mail: mjcadmissions@mjc.edu, (209) 575-6853
Community Education (Short not-for-credit training, recreation activities, motor cycle training and travel): <http://www.mjc.edu/community/enroll/commed/commed-classes/index.html>

Multipurpose Senior Services Programs (MSSP)

121 Downey Ave., Suite 102, Modesto, CA 95354, (209) 558-2346, Fax (209) 558-8152 (located with Area Agency on Aging)
Our mission is to provide comprehensive case management services for low-income, frail seniors with the goal of preventing, or at least delaying placement in institutional settings. Services include: personal care, specialized transportation, counseling, minor home safety repairs, communication devices, respite for the caregiver, and advocacy.

National Highway Traffic Safety Administration (NHTSA)

<http://www.nhtsa.dot.gov/>
They provide consumer information on motor vehicle safety topics including: Driver safety, vehicle safety, research, data, and laws & regulations.
Other Auto related website links:
Buckle Up America: <http://www.buckleupamerica.org>
Center for Auto Safety: <http://www.autosafety.org>
Distraction.gov (Distracted drivers)
Parents Central (from Car seats to keys: keeping kids safe) <http://www.safercar.gov/parents/CarSeats.htm>
Safercar.gov (car 5 star ratings, safety complaints, parent central)

Public Transportation

For local public transportation see your local yellow pages they list local transportation options with numbers, fees, medical transporters, and sometimes maps of some of the bus routes. Here are some options.

Amtrak Rail Transportation- See Amtrak San Joaquin in this section.

Ceres Area Transit (CAT) and Dial-A-Ride, www.ci.ceres.ca.us (209) 527-4991

Greyhound Lines- 1(800) 231-2222 See Greyhound Bus Lines in this section

Merced County Transit bus www.mercedthebus.com 1(800) 345-3111

Modesto Area Express (MAX), www.ModestoAreaExpress.com (209) 521-1274

Ripon Senior Buss Service (209) 599-2108 www.cityofripon.org Thursdays

Riverbank Oakdale Transit Authority (ROTA), www.rotabus.com (209) 869-7444, TTY/TDD 711

San Joaquin Regional Transit District www.sanjoaquinrtd.com Stockton (209) 943-111 or 800 469-8674

Stanislaus Regional Transit (StaRT), www.srt.org, 1(800) 262-1516

Turlock (Blast) See Blast in this section www.blastbus.com (209) 668-5600

Resources for Buying and Selling Vehicles

These websites provide tools for buying and selling new and used vehicles.

Kelly Blue Book <http://www.kbb.com/> Tools Include: Car Payment Calculator, Car Prices, Trade-In and Blue Book Values.

Consumer Reports Car Prices <http://www.consumerreports.org/cro/cars/prices/index.htm>

Motor Trend Car Prices http://www.motortrend.com/new_cars/pricing/

Safecar.gov

<http://www.safecar.gov/>

Find out about safety information, recalls, consumer alerts, vehicle shoppers & owners, and parent central.

Vehicle Safety Hotline- National Highway Traffic Safety Administration (NHTSA) operates the U.S. Department of Transportation's (DOT) Vehicle Safety Hotline telephone service to collect accurate and timely information from consumers on vehicle safety problems. You can call 1(888) 327-4236 or 1(800) 424-9393 toll free from anywhere in the United States to register complaints or receive recall information about a vehicle. The Hotline also has Spanish-speaking representatives and offers a dedicated number, 1 (800) 424-9153, for use by persons with hearing impairments.

Seated for Safety Child Restraint Program

<http://ci.turlock.ca.us/citydepartments/policedepartment/fieldoperations/trafficunit/>

City of Turlock- Traffic Safety Unit (209) 664-7380

We offer education, training, and free installation of child safety restrain devices.

Transportation Security Administration (TSA)

www.tsa.gov

TSA Contact Center 1(866) 289-9673 Hours: Monday - Friday: 8 a.m. to 11 p.m. Eastern Time. Weekends/Holidays: 9 a.m. to 8 p.m. Eastern Time. E-mail: TSA-ContactCenter@dhs.gov

The TSA was created to strengthen the security of the nation's transportation systems and ensure the freedom of movement for people and commerce. Today, TSA secures the nation's airports and screens all commercial airline passengers and baggage. The TSA Contact Center is here to help travelers prepare for upcoming flight. Whatever your question about traveling through TSA security, whether at the checkpoint or for checked baggage, we will get you an answer.

Union Pacific Railroad

<http://www.up.com/>

Crossing signals are inspected regularly for a variety of safety checks. If a malfunctioning signal is noted, the public should report it via the Union Pacific Grade Crossing Hot Line (1-800-848-8715).

Utilities & Assistance Programs

Related topics: [Financial Information & Assistance.](#)

AT & T

www.att.com (website available in English and Spanish)

Residential Customer Service 1(800) 288-2020, For hearing, speech, vision or mobility impaired call 1(800) 772-3140, TTY access, dial 1(800) 651-5111.

They offer the California LifeLine program providing discounted rates based on low-income eligibility in limited geographic areas limited to one phone per household. Call for information and to apply 1(800) 377-9450.

California Alternative Rates for Energy (CARE) Program

<http://www.cpuc.ca.gov/PUC/energy/Low+Income/care.htm>

Eligible low-income customers that are enrolled in the CARE program receive a discount on their electric and natural gas bills. To request an application form and more information, consumers should call their electric and natural gas utility or check out their websites for more information.

Pacific Gas & Electric (PG&E) 1(866) 743-2273 CARE information and Assistance line in multiple languages.

<http://www.pge.com/CARE>

California Public Utilities Commission

California Lifeline Telephone Service

<http://www.cpuc.ca.gov/puc/telco/public+programs/ults.htm>

The program, established by the Commission in compliance with Public Utilities Code § 871, provides discounted basic residential telephone services to low-income households. This website shows the income limits, services and rates. For subscription of discounted services under the ULTS program, please contact your local telephone service provider.

Central Valley Opportunity Center (CVOC)

<http://www.cvoc.org/> (website available in English and Spanish)

1581 Cummins Drive, Modesto, CA 95358, (209) 577-3210

They are a non-profit vocational training school offering supportive services, job placement, and job training. We offer training in welding, cooking, retail sales, and general business occupations, free of charge to those who qualify for our programs. Also offer ESL/GED to those enrolled into training. Support services such as rental assistance, food vouchers and emergency shelter are offered. Please call to confirm availability of funds and to set an appointment to determine eligibility. Applicants must meet low-income requirements. Call (209) 537-9217 for the Home Energy Assistance Program (HEAP), home energy (utilities) assistance program and a Home Repair program.

Charter Communications (Cable TV)

www.charter.com 1(866) 731-5420 toll free

Modesto Irrigation District (MID)

<http://www.mid.org/>

1231 11th Street (P.O. Box 4060 Modesto, CA 95352-4060) (209) 526-7373

M I D CARES: (Community Alternative Rates for Electric Service) Qualified low-income residential electric customers can get over a 20 percent discount on their monthly electric bill. Applications are also available online or by calling this toll free number: 1 (866) 645-6625, Mon.- Fri., 8 a.m. to 5:00 p.m. Deaf or hearing impaired customers may call 1(916) 327-6318 TDD/TTY or the California Relay Service at 1(800) 735-2929 TTY.

Medical Life Support Rate: If your medical condition requires items that increase your electric bill, you may qualify for the medical life support rate - Call (209) 526-7435. MID offers its electric customers cash rebates for purchase and installation of qualified energy-efficient products.

PG & E (Pacific Gas & Electric)

<http://www.pge.com/> (website available in English, Spanish, & other languages)

If you smell natural gas, see downed power lines, or suspect another emergency situation, leave the area immediately and then call 9-1-1 and PG&E at 1(800) 743-5000.

Residential Customer Service Center (Emergency & Customer Service 24hr) 1(800) PGE-5000 or 1(800) 743-5000

Electric Outage Information 24hr: 1(800) 743-5002

Wake-Up Call for Customers with Outages 1(800) 743-5002

Natural Gas System Information: 1(888) 743-7431

Locate a Neighborhood Payment Center: 1(888) 743-0011. (Payment center closest to city Hall is 135 North Center Street, CA)

Alternate language Services: Chinese 1(800) 893-9555, Spanish 1(800) 660-6789, Vietnamese 1(800) 298-8438,

Other languages 1(800) 743-5000, TDD & TTY 1(800) 652-4712

California Alternate Rates for Energy (CARE) program:

<http://www.pge.com/myhome/customerservice/financialassistance/care/>

The CARE program provides a monthly discount on energy bills for income-qualified households and housing facilities.

Qualifications are based on the number of persons living in your home and your total annual household income. You may be eligible if you are:

- Residential single family customer
- Tenant of a sub-metered residential facility
- Qualified non-profit group living facilities: Group living facilities, homeless shelters, hospices and women's shelters may be eligible for the California Alternate Rates for Energy (CARE) program.
- Agricultural employee housing facilities: Housing facility for agricultural employees may be eligible for the California Alternate Rates for Energy (CARE) program.
- Migrant farm worker housing facilities: Migrant farm worker housing centers operated by Office of Migrant Services (OMS) or non-profit entities may be eligible for the California Alternate Rates for Energy (CARE) program.

If you have any questions, please visit the website or call the CARE Community Outreach Contractor Hotline at 1(800) 239-5170 or e-mail CAREandFERA@pge.com.

FERA (Family Electric Rate Assistance) Program:

The FERA program provides a monthly discount on electric bills for income-qualified households of three or more persons.

Available for residential single family and sub-metered residential facility.

See the website or calling 1(800) 743-5000 or e-mailing CAREandFERA@pge.com.

Stanislaus County 2-1-1

United Way of Stanislaus County

Dial 2-1-1 or 1(877) 211-7826 or visit the website at www.uwaystan.org (click the 211 logo for an online search)

2-1-1 Stanislaus is an information and referral line that connects callers with a wide range of information about referrals to human services for every day needs and in time of crisis 24/7/365. For example: 2-1-1 can connect callers to food banks and hot meals, shelters, rent assistance programs, utility assistance programs, health care services, crisis intervention, substance

abuse intervention and rehabilitation, Earned Income Tax Credit (EITC) assistance, job training and education programs, child care, Head Start centers, services for seniors and disaster recovery in times of disaster.

The Salvation Army

www.salvationarmyturlock.org

893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367

Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

Recreation Dept. (209) 667-6091; Handicapped accessories. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.; Senior Clubs Wed - Fri, 1:30 - 3:30 p.m.; After School Kids program Mon - Fri, 3 - 6:30 p.m., includes tutoring and programs for grades 1 - 7.

Recreation program 6:30 - 8 p.m. for grades 8 and above. Offering sports such as soccer, volleyball and basketball.

Volunteers needed for a variety of programs including: ASK (After School Kids) program (Homework, Tutoring and Recreation), SALT (Senior Adults Learning Together) assisting with senior program, Social Services, clerical work (answering phones, talking to people), making food baskets, Community Care Ministry, visiting Skilled Nursing Facilities, Seasonal help (Bell Ring for Kettles), Helping with fund raisers (Kettle Kick Off, and more).

The Salvation Army (Modesto Citadel)

625 "I" Street, Modesto CA 95353 (P.O. Box 1663), Social services (209) 523-7577

They provide the following programs to Modesto, Ceres, and Salida residents: VITA-income tax preparation, Information and Referral, Bingo Wednesdays, noon meals (Monday-Friday), Breakfast every Saturday except first Saturday (8 a.m.).

Emergency Food Assistance-Crisis oriented assistance

Emergency Utilities Assistance-Crisis oriented assistance

Child Development Center-ages 3-4 years (209) 342-5220

Seasonal Programs: Christmas food baskets and toy give away; coats for kids, Thanksgiving dinner at Centre Plaza, Christmas Eve Dinner.

Emergency Homeless Shelter-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Transitional Living Center-320 9th Street (9th & "D") Modesto, (209) 525-8954 office until 4:00 p.m., (209) 529-7507 site on weekends and after 4:00 p.m.

Turlock Irrigation District (TID) Water and Power

www.tid.com E-mail: info@tid.org

Serving Irrigation Water and Electricity -333 East Canal Dr. Turlock, CA 95380, (209) 883-8300 or (209) 883-8222 cust. service

TID offers discounts for residential electric customers who meet the income guidelines as well as eligible customers with life support equipment in their homes or medical conditions requiring special heating or air conditioning temperatures. Rebates are offered for new ENERGY STAR® appliances such as refrigerators, in-room air conditioners and clothes washers. Other rebates include sun screens, whole house fans, solar installations and compact florescent lights (CFL). Please contact Customer Service 883-8222 for any of the services and rebates mentioned or log on to www.tid.com.

Turlock Scavenger Company (garbage service)

www.turlockscavenger.com

1200 South Walnut Road (between West Main and Linwood Ave.), Turlock, CA 95380, (209) 668-7274

Turlock Scavenger provides Residential, Commercial and Industrial Solid Waste and Recycling pickup service. The services include automated carts, front load bins, Roll Off boxes and compactor service for solid waste and recyclable material.

Turlock Transfer Station

www.turlocktransfer.com

1100 South Walnut Road (between West Main and Linwood Ave.), Turlock, CA 95380, (209) 668-6049

Turlock Transfer Company loads waste into large trucks and then transports that waste to the Waste to Energy Plant and the landfill operated by Stanislaus County. All loads are weighed. Turlock Transfer accepts E-Waste (electronics) and Universal Waste (appliances) for free. Call for fee rates on dumping trash, and extra charges for tires. They do not accept the following at our facility: Hazardous waste, sewage, septic tank waste, pesticides, chemicals, large dead animals, and animal waste.

Utilities- City of Turlock

<http://www.turlock.ca.us>

Finance Division at Turlock City Hall- 156 South Broadway, Turlock, CA 95380, (209) 668-5570

City of Turlock Finance Division processes utility bill statements and payments for the City's customers. Water/sewer/garbage payments can be made in person at the Finance Division, online, at drop off locations (156 S. Broadway - Drop Slot on Front of the City Hall Building and 333 E. Canal Dr. - Near the TID Drop Box) and/or by mail.

Senior Discount Available on Garbage Service Fees: Senior Citizens (65 years and older) are eligible to receive a discount on their Turlock garbage service. To qualify they need to appear in person at Finance Department with identification to verify their age, utilities must be in their name, they must reside at the residence, and they must have standard garbage service. Contact the City of Turlock Finance Division for more information (209) 668-5570.

Utilities & Assistance Programs

Utilities-Contacts for other cities

Ceres Finance Department (209) 538-5757

Delhi Water District (209) 632-8777, <http://www.delhicalifornia.net>

Denair Community Services District (209) 634-4986 <http://www.denaircsd.org/>

Escalon (209) 691-7423

Gustine (209) 854-6471

Hughson, City of (209) 883-4054

Keyes Community Service District (209) 668-8341 <http://www.keyescsd.org/>

Merced, City of (209) 385-6841

Modesto (209) 577-5355

Newman (209) 862-3725

Patterson (209) 895-8040

Turlock Irrigation District (TID) -333 East Canal Drive, Turlock, CA (209) 883-8300

Waterford (209) 874-2328

Water hardness (City of Turlock)

City of Turlock-Municipal Services (209) 668-5590, TDD 1(800) 735-2929

City Water Hardness Information for water softeners, dishwashers, washing machines, irons and related equipment. The city's water is considered to be moderately hard. Hardness = 96 mg / L or 96 ppm which is 5.6 grains per gallon. We do not chlorinate or fluoridate our drinking water. The water has a natural fluoride content of 0.3mg/L.

Watering Schedule (City of Turlock)

City of Turlock Municipal Services Department (209) 668-5590

Water in our community comes from deep water wells. These wells are not immediately recharged by rainwater, but over months to years the deep groundwater is recharged. Waste of our precious resources is never justified and we appreciate your assistance by practicing good water management. The year round landscape watering schedule is:

-If your address ends in an odd number you can water as follows:

Wed., Fri. and Sun. from 12 midnight-12 noon and 6 p.m. - 12 midnight.

-If your address ends in an even number you can water as follows:

Tues., Thurs. and Sat. from 12 midnight-12 noon and 6 p.m. - 12 midnight.

There is a Penalty Fee Assessment for wasting water. You will receive two warnings, then the third and subsequent violations may subject you to a monetary fine. Newly planted lawns will be allowed daily watering until the second mowing. When installing a new lawn, call the Municipal Services Department to be placed on the exemption list. Washing down or hosing of sidewalks, gutters, and outside structures without permission of the Municipal Services Department is prohibited. Filling of wading pools is permitted but "slip-n-slides" are prohibited. Washing of vehicles at a residence is allowed only if a positive shut-off valve (nozzle) is used and in proper operating condition and is limited to one per week. Please call (209) 668-5590 if you have questions regarding the Water Conservation Program or observe water wasting.

Victim Services

Related topics: [Crime Reporting & Preventions](#), [Health & Mental Health Services](#), and [Legal Information](#).

CA Victim Compensation Program (CalVCP) (for violent crime victims)

<http://www.vcgcb.ca.gov/victims/> (800) 777-9229

The Compensation Program (CalVCP) may provide needed compensation to help cover treatment and other support services for victims of violent crimes and their families. With the victim in mind, this website aims to provide access to valuable information and resource to ensure victims are supported through this critical time.

Community Services Agency-Turlock

<http://www.stanworks.com/>

Turlock: 101 Lander Ave., Turlock, CA 95380, 1(877) 652-0734

County Agency providing assistance, employment programs, food stamps (CalFresh), and Medi-Cal. We also have resources such as Domestic Violence Counseling, homeless assistance and behavior health services.

Other Location: Modesto: 251 East Hackett Road, Modesto, CA 95355, 1(877) 652-0734

District Attorney-Stanislaus County

www.stanislaus-da.org

The District Attorney's Office is responsible for the prosecution of criminal cases.

Adult Crimes-832 12th Street, Suite 300, Modesto, CA 95354, (209) 525-5550, Fax (209) 558-4027

Victim Services: (209) 525-5541, Fax (209) 558-4046

Child Abduction: (209) 525-6930, Fax (209) 558-4046

Witness Services: (209) 525-5175

Subpoena Information: (209) 575-0785

Investigations-832 12th Street, Suite 300, Modesto, CA 95354, (209) 525-5581 or 525-5582

Juvenile Crimes-2215 Blue Gum Ave., Modesto, CA 95351, (209) 525-4599

Haven Women's Center of Stanislaus

<http://hwcstan.squarespace.com/>

Crisis Line for domestic assault and sexual assault (24 hour) (209) 577-5980

Modesto: 618- 13th Street, Modesto, CA 95354, (209) 524-4331

Turlock: 301 Star Ave., Turlock 95380, (209) 664-9131

They provide services for victims/survivors of sexual assault (adults and children) and for women and children experiencing domestic violence. Services include crisis intervention, counseling, case management, legal assistance with restraining orders, support groups, and youth programs. Safe shelter available for women (and their children) fleeing domestic violence.

National Sexual Assault Hotline

www.rainn.org/ 1(800) 656-HOPE / 1(800) 656-4673 24-hours, 7 days, Free, confidential Hotline.

The Rape, Abuse & Incest National Network (RAINN) operates the National Sexual Assault Hotline to prevent sexual assault and help victims. The Online Hotline provides live, secure, anonymous crisis support for victims of sexual assault, their friends, and families. The website also provides information, news, events, statistics and a search for local counseling centers.

Parents United of Stanislaus

610 14th Street, Modesto, CA 95354, (209) 524-4858

Child Sexual Abuse Treatment Program Information. Help for sexually abused children and their families. They offer group counseling for molest victims in all age groups (from tots to adults), parents of victims, offenders from latency age through adulthood. Individual counseling is available for adult offenders. They also offer Human sexuality training, Sponsors for new members, and Speakers Bureau.

Safe At Home

<http://www.sos.ca.gov/safeathome/>

Toll free 1(877) 322 - 5227, TTY/TDD (916) 651-1304. Monday - Friday 8:00 a.m. to 5:00 p.m. (excluding state holidays).

Safe at Home is California's address confidentiality program administered by the California Secretary of State's office. The program, which provides a free post office box and mail forwarding service, is designed to help victims and survivors of domestic violence, stalking or sexual assault to start new lives in peace and to provide added protections to their overall safety plans.

Stanislaus Family Justice Center

<https://www.stanislausfamilyjustice.org/home/>

1625 I Street, Modesto, CA 95354, (209) 525-5130

The Stanislaus Family Justice Center serves victims and survivors of domestic violence, sexual assault, child abuse, elder abuse, and human trafficking under one roof. We offer life savings solutions through partnerships. We offer advocacy, safety planning, crisis intervention, counseling, shelter assistance, criminal investigation, legal assistance, food stamps (CalFresh), childcare, and much more.

Victim of Crimes Resource Center

<http://www.1800victims.org> Call the Victims of Crime Resource Center confidential toll-free at 1(800) VICTIMS

The Victims of Crime Resource Center is located on the Pacific McGeorge School of Law campus in Sacramento, CA. McGeorge students, under attorney supervision, provide information and referrals statewide to victims, their families, victim service providers, and victim advocates. Primarily through the hotline, Center staff provide resource and referral information to victims and their families, victim service providers and other victim advocates. Callers receive information on such matters as victims compensation, victims' rights in the Justice System, restitution, civil suits, right to speak at sentencing and parole board hearings, as well as information on specific rights of victims of domestic violence, elder abuse, child abuse, and abuse against disabled. An online Resource Directory is available by county.

Volunteering

Many of the organizations in this handbook rely on the help of volunteers and donations from the community to provide program and services. We have listed only a few organizations in this section. Please contact the organizations throughout this directory directly if you can volunteer your time and or services.

Advancing Vibrant Communities (AVC)

<http://www.vibrantcommunities.org>

3430 Tully Road, Suite 20-239, Modesto, CA 95350, (209) 544-9571

Our mission is to connect people and churches with opportunities to serve the needs of their neighbors. We connect Volunteers with opportunities to serve the needs in the community. We are a liaison with the faith based community.

American Cancer Society (ACS)

www.cancer.org (website available in English and Spanish)

1101 Sylvan Ave., Suite C-105, Modesto, CA 95350, (209) 524-7242

The American Cancer is here to help you in your fight against cancer. Call us at 1(800) ACS-2345 or visit www.cancer.org to find out about specific programs in your area. All our services are completely free of charge. Programs include, Cancer Survivor Network, I CAN COPE, Hope Lodge, "tlc", Look Good-Feel Better, Road to Recovery, Reach to Recovery, Man to Man. Giving Back: Volunteer, Advocate, Donate. No matter who you are, we can help. Contact us anytime, day or night, for information and support.

Carnegie Arts Center

www.carnegieartsturlock.org E-mail: admin@CarnegieArtsTurlock.org

250 North Broadway, Turlock, CA 95380, (209) 632-5761

The Carnegie arts center presents exhibits by nationally known and locally recognized artists. The Carnegie's programs include exhibits, education classes and programs, lectures, and activities in artistic genres as diverse as dance, music, theatre and more. The Carnegie Arts Center Foundation is recruiting volunteers to work in every aspect of its operations.

Catholic Charities "Ambassador Volunteers"

400 12th Street, Suite 4, Modesto, CA 95354, (209) 529-3784, Fax (209) 529-6083, E-mail: lewen@ccstockton.org

Catholic Charities "Ambassador Volunteers" recognize the need and have time, energy, capability, and willingness to assist others who need help. Multiple volunteer opportunities are available, transporting older residents, advocating for the needs of long term care residents, raising community awareness regarding elder abuse, and assisting with the Family Counseling Program.

City of Turlock-Municipal Volunteer Partnership Program

<http://ci.turlock.ca.us> Look under City Departments, Administrative Services, then Human Resources

City Hall, 156 S. Broadway, Suite 235, Turlock, CA 95380, Human Resources Division (209) 668-5540, Fax (209) 668-5529, E-mail: HR@turlock.ca.us

The City of Turlock's Municipal Volunteer Partnership Program (MVP) is designed to give students, adults and seniors insight to the City of Turlock's employment opportunities and even enhance educational/ career goals. Hours will vary based upon the needs of the department and the availability of the volunteer.

Community Hospice

www.hospiceheart.org

4368 Spyres Way, Modesto, CA 95356, (209) 578-6300

Community Hospice provides compassionate care, comfort and support to terminally ill patients and their families, regardless of ability to pay. Care extends to over 270 patients every day in private homes, skilled nursing facilities and at the sixteen-room Alexander Cohen Hospice House. Community Hospice also provides bereavement and grief support to anyone in the community. For more information, please call or visit the website.

Delta Blood Bank

www.deltabloodbank.org

Mailing Address: PO Box 800, Stockton, CA 95201, 1(888) 942-5663

Delta Blood Bank is a non-profit, community blood bank serving a five-county area including San Joaquin, Stanislaus, Tuolumne, Calaveras and El Dorado counties for over 55 years. We offer twelve fixed donation locations, as well as mobile blood drives, and replacement blood drives for specific patients. For more information on how to donate, or if you are interested in hosting a blood drive, please go to www.deltabloodbank.org, or call (888) 942-5663.

Homeless Shelters Directory (& Service Organizations)

<http://www.homelessshelterdirectory.org/>

The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

The directory was created for people who want to find and donate food and/or supplies to their local shelter. Volunteer Opportunities are also needed at most shelters. Due to the current foreclosure rate and US recession, many shelters have waiting lists. Please call before going to the shelter.

Missing Persons and Missing Family Members: We get many requests for help finding missing persons. They may be at homeless shelters or on the streets. If you are looking for a missing person, please post it on our Facebook pages wall. This can help get the word out and we have many shelters and homeless friends who check our Facebook page. Go To HomelessShelterDirectory.org On Facebook

Resources Include:

HousingAssistanceOnline.com - Housing Assistance Online provides a great list of non profit housing assistance resources.

FreeDentalCare.us - Lists of dentists that can help the needy on either a sliding scale based on income or for free.

FreeMedicalClinics.org - Medical resource that provides resources which include clinics, non profits, temporary and permanent medical clinics for the needy.

LowIncomeHousing.us - Finding low income housing is difficult. There are many area non profits and websites that say they provide these resources.

FoodPantries.org - They provide great descriptions and hours for food pantries.

RentAssistance.us - They provide government and private resources for people that need help with rent assistance.

Tanf.us - TANF is a government resource that provides cash assistance for needy families.

TransitionalHousing.org - Provides transitional housing lists and resources.

FreeTreatMentCenters.com - A directory of free and low cost treatment centers for individuals with substance abuse problems.

ChildHomeDayCare.com - Provides listings and reviews of child home day care centers.

"We make a living by what we do, but we make a life by what we give."

-Winston Churchill

Hope Chest Thrift Stores (Community Hospice)

<http://www.hospiceheart.org/>

The Hope Chest Thrift Stores offer gently used clothing, housewares, toys, furniture and more. Proceeds from sale of thrift store goods are used to support the patients and families of Community Hospice. We rely on the generous donations of individual givers and local retailers. Call us to schedule a pick up at (209) 575-HOPE. You can also deliver your donation items at any of our locations. Please note that we do not accept bed mattresses and box springs. We're always looking for great volunteers so call our Volunteer Coordinator at (209) 578-6377 for information. Stores are licensed E-waste collection sites.

Ceres- 1791 Mitchell Road, Ceres CA, (209) 538-5930
 Manteca-208 S. Main Street, Manteca CA, (209) 824-5638
 Modesto (central)-1241 McHenry Ave. Modesto CA, (209) 574-9475
 Modesto (north)-4143 McHenry Ave. Modesto CA, (209) 529-3078
 Modesto (west)-1705 Crows Landing Road, Modesto CA, (209) 538-4845
 Oakdale- 870 Yosemite Ave., Oakdale CA, (209) 848-0844

Howard Training Center (HTC)

1424 Stonum Road, Modesto, CA 95351, (209) 538-4000, Fax (209) 538-6406

Howard Training Center provides services to adults with developmental disabilities including facility and community based day programs, vocational training, work activity programs, and supported employment. Home at Last is a living option that matches adults with disabilities to Host Families. If you are a person of integrity and have room in your home and heart call (209) 593-5621 or (209) 496-2401. Host Families receive a monthly stipend. Home At Last is also seeking families to become short term Respite Families.

LoveOurCities.org

<http://www.loveourcities.org/>

Love Your City events began out of the success of Love Modesto. People show up to love our city in practical ways. People who have participated are young, old, abled, disabled, people from a church or no church at all. At these community wide volunteer days, volunteers engage in a variety of projects such as offering food to the hungry, visiting convalescent homes, donating blood, building a house with Habitat for Humanity and working with the city parks, among other opportunities. The site provides links to participating cities for more information. Local participating cities include: Ceres, Delhi, Denair, Empire, Escalon, Gustine, Hickman, Hilmar, Hughson, Keyes, Lathrop, Manteca, Merced, Modesto, Newman, Oakdale, Patterson, Ripon, Riverbank, Salida, Tracy, Turlock (<http://loveturlock.com/>), Waterford, and Winton.

ReadingWorks Adult Literacy

www.readingworks.net

Stanislaus Literacy Center-1032 11th Street, Modesto, CA 95354, (209) 522-0656 ext. 113, Fax (209) 522-0658

"When a child can't read, it's a problem. When an adult can't read, it's a crisis."

The Stanislaus Literacy Center is a non-profit organization created to help adults who read below a 7th grade level to read, write, and speak English. To enroll in the ReadingWorks adult literacy program offered in conjunction with the Stanislaus County Library, call 558-4505 to make an appointment. Also call this number if you would like to volunteer as a reading tutor or go to our website: www.readingworks.net, for more information. Students are asked to meet with a volunteer tutor who has been trained in a public place twice a week for 90 minutes of reading instruction.

SeniorCorps.gov

<http://www.seniorcorps.gov/>

Senior Corps connects today's 55+ with the people and organizations that need them most. We help them become mentors, coaches or companions to people in need, or contribute their job skills and expertise to community projects and organizations. The website allows you to search for volunteer opportunities by state or zip code.

Stanislaus Animal Services Agency-Stanislaus County

<http://www.stancounty.com/animalservices/>

3647 Cornucopia Way, Modesto, CA 95358, (209) 558-7387

Services Provided By Shelter: Pet Adoptions, Micro chipping of Adopted and/or reclaimed Pets, Spay and Neuter Assistance, Licensing, Education Outreach, Investigating Cruelty Reports, Lost and Found, Veterinary care for animals in the Shelter, Low cost rabies vaccination clinics. Contact them if you are interested in becoming a volunteer at the animal shelter. They also have articles, information, and links on their website.

Stanislaus Animal Services Agency is a Joint Powers Agency with jurisdiction in the unincorporated area of Stanislaus County, Modesto, Ceres, Patterson, Waterford and Hughson.

Stanislaus County Government Volunteer Program & Student Internship Program

<http://www.stancounty.com/volunteer/>

Chief Executive Office - Human Resources Division, 1010 10th Street Place, Modesto, CA 95354,
 (209) 525-6341, Fax (209) 544-6226

The Volunteer Program is a great way to connect people with opportunities to serve Stanislaus County Government Departments and form meaningful partnerships. Countless volunteers currently invest their time, energy, skills, and talent to help make County departments run more efficiently. County volunteer opportunities range from one-time events to long-term volunteer opportunities such as providing library books to homebound individuals and assisting at the Health Services Agency. The County Volunteer Program encourages citizens and County retirees to volunteer their time and talents.

Stanislaus County Government Volunteer Program & Student Internship Program (Continued)

Student Internship Program

<http://www.stancounty.com/personnel/student-volunteer-internship-program.shtm>

If you are a college student contemplating a career choice, the County offers both paid and un-paid student internships to assist you in making a public sector career choice. For more contact: Patsy Chmielecki in the Chief Executive Office at (209) 525-6333 or e-mail at chmiskp@stancounty.com.

Stanislaus County Sheriff's Department

<http://www.scsdonline.com/>

Emergency calls always dial 911

General Information Non-Emergency (209) 525-7114

STARS Citizen Volunteers <http://www.scsdonline.com/special-teams/stars.html>

The STARS program is a volunteer program, in which active adult citizens give of their time, knowledge, and life experiences. The Sheriff's Department now accepts volunteers from any age group from 22 years and older. For more information see the website or call the STARS volunteer office at (209) 558-8930.

Stanislaus Wildlife Care Center

<http://www.stanislauswildlife.org> E-mail: SWCCenter@aol.com

P.O. Box 298 Hughson, CA 95326, (209) 883-9414

(Located near Modesto at Fox Grove Fishing Access off Geer Road at the Tuolumne River)

Hours for Receiving Animals: September - April 10:00 a.m. to 3:00 p.m., May - August 10:00 a.m. to 4:00 p.m.

We rehabilitate orphaned and injured California Native wildlife for release. The Center provides animal presentations for schools, scouts, service groups, etc. We have many different kinds of education animals to use in our presentations. We will travel to almost any location. For more information, call or visit the website. Volunteers are welcome and needed for the care of animals and daily center operations since the animals are cared for 365 days a year. We also have a wish list on our website for donations of assorted items needed for the care of the animals.

The Salvation Army

www.salvationarmyturlock.org

893 Lander Ave., Turlock, CA 95381 (P.O. Box 3576)

Social Service phone (209) 669-5366, Fax (209) 669-5367

Recreation and Senior Programs (209) 667-6091, Fax (209) 667-6179.

Social Services (209) 669-5366; Emergency food pantry, utility assistance and referring agency for families and individuals, crisis family counseling available by appointment. Please call for information and appointments for Emergency assistance open Mon - Thurs. 9 a.m. - 4 p.m., closed for lunch 12 - 1 p.m.

Recreation Dept. (209) 667-6091; Handicapped accessories. Senior Meal, Tue, Wed, Fri 9 am - 1:30 p.m.; Senior Clubs Wed - Fri, 1:30 - 3:30 p.m.; After School Kids program Mon - Fri, 3 - 6:30 p.m., includes tutoring and programs for grades 1 - 7.

Recreation program 6:30 - 8 p.m. for grades 8 and above. Offering sports such as soccer, volleyball and basketball.

Volunteers needed for a variety of programs including: ASK (After School Kids) program (Homework, Tutoring and Recreation), SALT (Senior Adults Learning Together) assisting with senior program, Social Services, clerical work (answering phones, talking to people), making food baskets, Community Care Ministry, visiting Skilled Nursing Facilities, Seasonal help (Bell Ring for Kettles), Helping with fund raisers (Kettle Kick Off, and more).

VolunteerCenter

United Way of Stanislaus County www.uwaystan.org (209) 524-1307

The Volunteer Center, United Way of Stanislaus County connects people with volunteer opportunities, matching the skills, interests and talents of individuals or groups with the needs of community organizations. Volunteer with your family, neighbors, co-workers, classmates, faith community, or meet new people who have the same interests! Create lasting memories, while you spend quality time volunteering. Call 209-524-1307 or visit our for more information on volunteering or to schedule an appointment.

Volunteering HUD

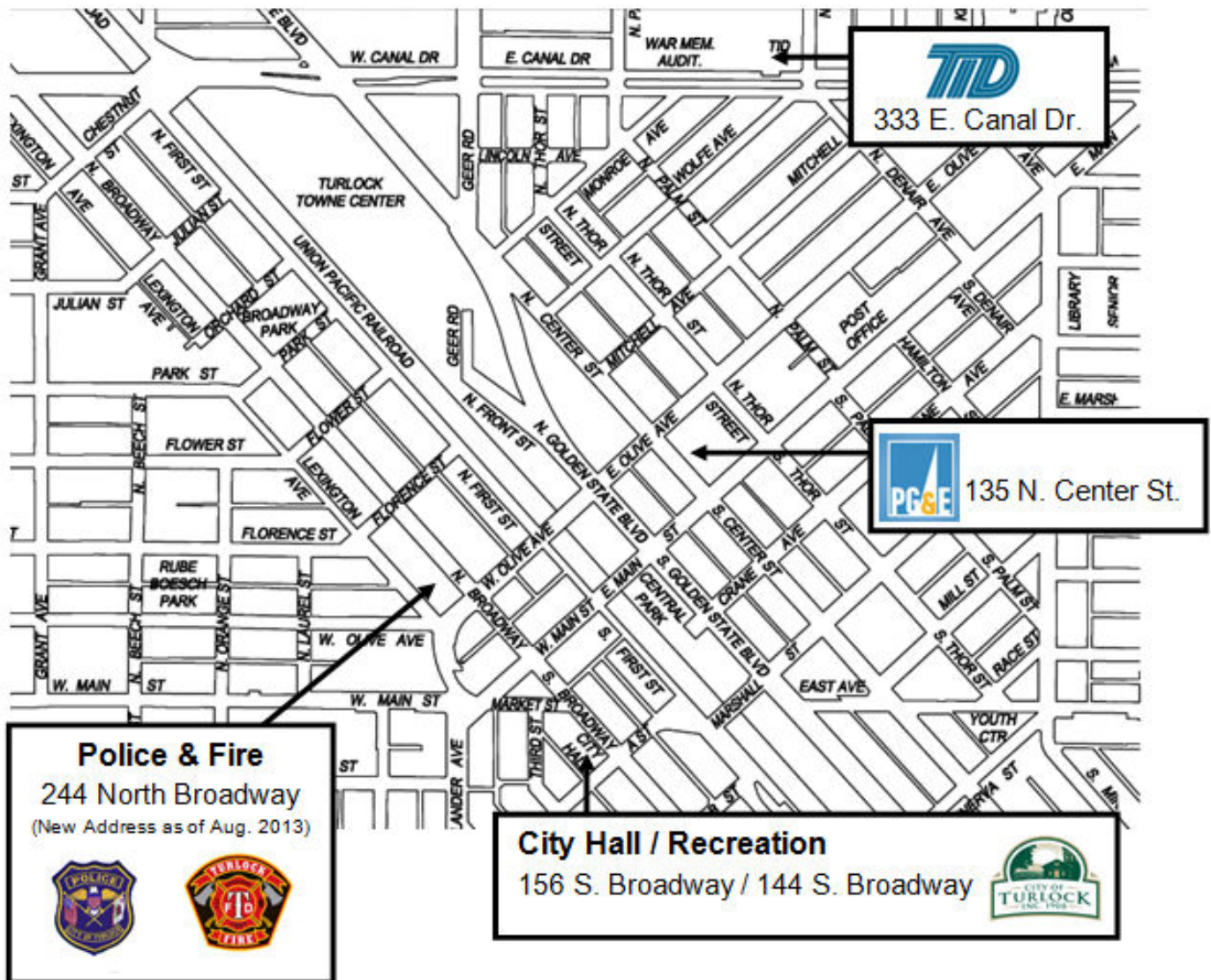
<http://www.hud.gov/volunteering/index.cfm> (website available in English and Spanish)

This section of the HUD website has a listing and information on National and Federal volunteer programs.

"We must find time to stop and thank the people who make a difference in our lives."

- John F. Kennedy

Downtown Map



City of Turlock
Housing Program Services
156 South Broadway, Suite 250
Turlock, CA 95380